



Indianapolis
Gregory A. Ballard, Mayor

NEWS RELEASE

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City of Indianapolis Launches RequestIndy Mobile App for Android
Spanish language versions of RequestIndy and RequestIndy iOS 1.1 also available

INDIANAPOLIS – Mayor Greg Ballard today announced the launch of RequestIndy Mobile for Android – a free application that allows users to report problems and request city services from the Mayor’s Action Center (MAC). Updated versions of RequestIndy iOS and RequestIndy Online also were released today to add Spanish language support and other enhancements.

“RequestIndy Mobile offers a convenient way to connect with city government. Our recently launched iPhone app has been well-received, and the Android and Spanish language versions will help the MAC provide even better service to residents,” said Mayor Ballard.

RequestIndy Mobile features for both the the iOS and Android platforms include:

- Ability to attach an optional photo of the issue being reported
- Ability to specify issue location via GPS, GIS Map, or street address
- Status check to track submitted issue to resolution
- Users can provide details about issues when they are reported – the description of an abandoned vehicle, for instance, or whether a pothole has caused property damage
- Application is fully integrated into the city’s enterprise-wide service system, including work management systems for every city department

RequestIndy Mobile for Android is currently supported on devices running Android V 2.2 and higher. It is available at <https://market.android.com/details?id=gov.indy.requestindy.android>. RequestIndy Mobile for iPhone v. 1.1 is available at <http://itunes.apple.com/app/requestindy/id445471885?mt=8>.

Spanish language versions of RequestIndy and RequestIndy Mobile are available at indy.gov/requestindy and may be accessed by users who have enabled Spanish language settings on their mobile devices.

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