



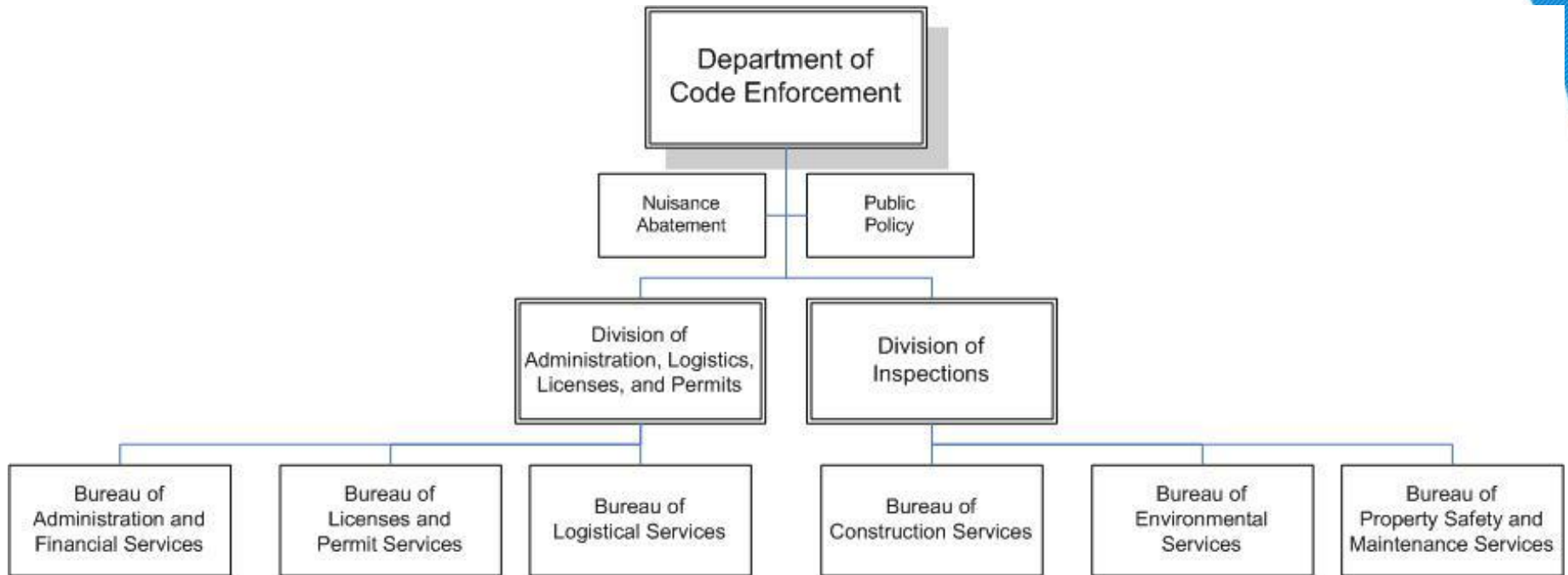
Department of Code Enforcement 2016 Budget Presentation

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Department of Code Enforcement

Department of Code Enforcement
Indianapolis
Mayor Gregory A. Ballard



Department Accomplishments



- Partnered with Develop Indy in the development and continued implementation of the Indianapolis Business Acceleration Team (IBAT).
- Implemented technology upgrades and expanded online services to better serve citizens and DCE customers.
- Worked with State Legislature to create new and enhanced tools to combat blight and abandoned housing.
- Successfully transitioned all operations of the Unsafe Building Program in-house, under DCE's direct management and execution.
- Improved the Illegal Dumping and Trash Abatement program, streamlining all dumping and private property trash concerns through the Mayor's Action Center to better increase enforcement while offering victims assistance in cleanup.

Division of Administration, Logistics, Licenses and Permits Accomplishments



- Issued over 5,000 business & contracting licenses and over 39,500 permits in 2014.
- Processed 589,362 documents/pictures into an electronic database management system.
- Administered the Indianapolis Landlord Registry application process and registered over 5,400 landlords and 18,935 properties.
- Implemented lobby improvements by adding more stations and shortening line queues to better serve DCE customers and decrease overall wait time.
- Increased lobby hours to better accommodate contractors and construction industry personnel.

Division of Inspections Accomplishments



- Performed 55,700 property safety and maintenance investigations and violation inspections.
- Utilized data to further refine High Weeds & Grass program.
 - Conducted 15,762 high weeds and grass inspections.
 - 47.42% Self-abate rate.
- Completed 7,244 environmental service inspections.
 - Coordinated with vendor to pick up 471 tons of trash.
- Completed 16,200 inspections requiring weights and measures services.
- Completed just over 31,800 building inspections requests.
- Responded to 79 unsafe structure requests, classifying 23% requiring emergency action.

Nuisance Abatement Accomplishments



- Executed 21 multi-agency sweeps for business licensing and clean zone enforcement for civic-sponsored special events.
 - Generating 636 issued violations.
- Researched and performed 6 nuisance initiatives.
- Coordinated 6,663 licensing, high weeds and grass, inoperable vehicle, and unsafe building hearings.
- Assisted the Department of Metropolitan Development with data gathering, inspection coordination, and unsafe building orders for hardest hit funds.
- Transitioned over 1,200 active Unsafe Building Hearing Cases for the Unsafe Building Program from MCPHD.

2016 Goals



- Utilize recent legislative changes to further address neighborhood blight and abandoned housing through the Department's Unsafe Building Program.
- Collaborate with other city agencies to implement a successful housing rehabilitation program pursuant to IC-36-7-9-20.5.
- Continue developing a self-sustaining and administratively viable Weights and Measures program.
- Boost business, neighborhood and citizen engagement and education.
- Further implement technology upgrades and explore additional opportunities to utilize various technologies.

2016 Departmental Revenue by Classification



Revenue Type	2016 Projections (\$)		Percent (%)
<u>User Fees & Charges</u>			
Permit Fees	10,706,018		65
Unsafe Building Program	2,299,043		14
High Weeds & Grass Program	872,185		5
License Fees	1,138,483		7
Administrative Fees	889,334		5
Illegal Dumping Abatement Recovery	325,000		2
Abandoned Vehicle	300,000		2
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<u>Taxes</u>			
Property/Income Tax Allocations		0	0
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Total 2016 Revenue	\$16,530,063		100%

2016 Proposed Budget by Character



Character	2013 Actual	2014 Actual	2015 Adopted	2016 Proposed	Variance 2016 v 2015
010-Personal Services	7,191,276	7,939,150	9,570,751	10,199,467	628,716
020-Materials & Supplies	41,883	62,592	84,340	82,000	-2,340
030-Other Services & Charges	6,396,977	6,981,533	7,569,618	7,414,744	-154,874
040-Properties & Equipment	47,454	34,173	275,500	92,500	-183,000
050-Internal Charges	1,134,180	1,143,937	1,366,612	2,062,835	696,223
Total	\$14,811,769	\$16,161,386	\$18,866,821	\$19,851,546	\$984,725
Budgeted Full Time Employees	172.5	172.5	191	191	0

DCE Charter



- DCE's baseline charter continues to focus upon '3 Key' guiding principles:
 - Protect the taxpayer from increasing property insurance rates.
 - Shift the costs of services from taxpayers subsidies to user fees.
 - Create and implement effective enforcement measures which have historically been strained due to a decentralized/inefficient code enforcement structure.
- Since its inception, DCE has effectively placed services and compliance costs upon the entity or party that creates the specific need.
- Further, DCE has removed the financial burden from Indianapolis tax payers, thus, freeing up those funds for public safety and the greater good of our citizens.
- The results: efficiency gained, and a great improvement to the business of government that citizens expect of us as stewards of their interests.