



People usually consider walking on water or in thin air a miracle. But I think the real miracle is not to walk either on water or in thin air, but to walk on earth. Every day we are engaged in a miracle which we don't even recognize: a blue sky, white clouds, green leaves, the black, curious eyes of a child -- our own two eyes. All is a miracle. -Thich Nhat Hanh

Glenns Valley Nature Preserve

Evaluation of Plan

HOW WE TRACK OUR EFFORTS

The completion of this Comprehensive Plan is inly the next step for Indy Parks on its way to becoming a better agency. How Indy Parks as a system keeps track of what it has accomplished, revisits the directions outlined in the Plan, and continues to follow the action steps outlined in the previous section is as important as the Plan itself. As such, Indy Parks has outlined the following policies and procedures for the ongoing evaluation of this Plan.

Department Accreditation

Indy Parks will maintain its NRPA accreditation, and thereby continue to meet a wide range of accepted national standards. This designation will be the primary assurance to the public that the Department is being run in a professional manner.

Planning Update

The Department shall annually review, and update when appropriate, the Five-Year Action Plan, Capital Improvement Plan, and Acquisition Plan. Any update will be presented to the Park Board for review and approval prior to the development of a proposed budget for the following fiscal year. The yearly status and annual update will be submitted to the INDNR-Division of Outdoor Recreation as an addendum to the existing Comprehensive Plan.

Annual Image/Perception Evaluation

Indy Parks will annually evaluate the agency image and its policies regarding signage, marketing, public relations and logo use.

Annual Stakeholder Input

Indy Parks will annually solicit input from it's Park Advisory Groups, foundations and other partners. These reports, in combinations with input from Township Administrators should assist the Department with setting its direction for the following year.

Annual Contract Service Evaluation

The Department will annually evaluate contractual services to ensure the completion of all contracted

duties and effectiveness of service.

Annual Maintenance Review

Indy Parks will annually review maintenance operations, cost, manpower, equipment and supply needs. They will evaluate and review maintenance staff training and make recommendations for enhancement.

Measuring Customer Satisfaction

The staff will continue to use measures of success that will include, but are not limited to, attendance, number of trees treated, acres acquired toward goal, accreditation standards and continuing education.

Foundation Goals

The Indy Parks Foundation shall establish a set of long-term goals in consultation with Director, which emphasizes enhanced improvements and acquisitions for the Department.

