



INDIANAPOLIS FIRE DEPARTMENT
2012 ANNUAL REPORT

SERVING THE CITY OF INDIANAPOLIS

Mayor Greg Ballard

Greetings! I am continually amazed and honored to be Mayor of a city that has such dedicated employees. The work that our firefighters do makes Indianapolis a safer place for today and for future generations. I'm proud of the dedication each firefighter brings to their job every day and for the courage and compassion demonstrated in the face of often dangerous situations.

Public Safety has been and will continue to be number one. Without the work of our dedicated public safety personnel, the landscape of this city would be dramatically different. As we work together, we are able to make Indianapolis a great place to live, work and do business.

I and my staff will work closely with the Public Safety Director Troy Riggs, Indianapolis Fire Department Chief Brian Sanford, and the IFD management staff to provide Indianapolis firefighters with the support they need to continue the tremendous service and protection they give our citizens and visitors.

Public Safety Director Troy Riggs

Congratulations on another successful year. It is certainly an honor to work with such dedicated professionals. The citizens of Indianapolis are safer due to the department's commitment to putting public safety first.

While the challenges of 2012 were many, the members of IFD performed admirably. 2013 will have similar challenges and I am confident that the department will be successful and continue to enjoy its national reputation of excellence.

As the Public Safety Director, I will do my part to assist the department in meeting and exceeding its goals for 2013. With the Chief's leadership and the support of the community, the fire department is ready to move into the future. While celebrating the past success, it is equally important to remain optimistic about the future and the potential it holds.

Thank you to each member of the IFD for your continued dedication to the citizens of our great city.

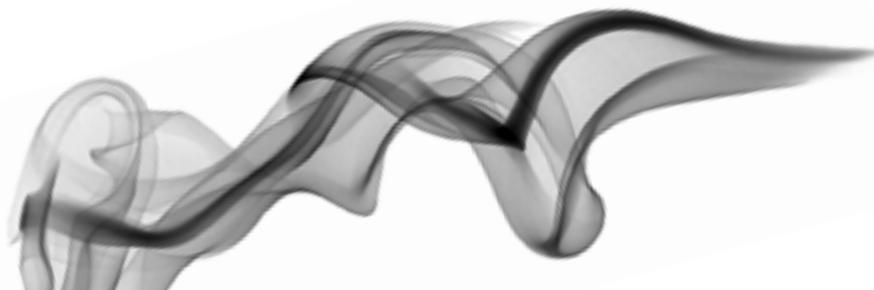
Chief of Fire Brian Sanford

The information presented in our annual report contains narratives and statistics relating to the uniformed operations and administration of the Indianapolis Fire Department. It documents department activities and provides an opportunity to hear from the heads of each division of the department.

In addition to response statistics, the report outlines new initiatives in training, operations, code enforcement and public education that ensure we will continue to meet our mission of life safety and property conservation for the citizens of Indianapolis.

The report is a credit to the individual firefighters and employees who have worked so hard to make a difference in Indianapolis. Through their dedication and commitment we are able to advance public safety in our city. As you review the information provided we hope you will learn about the effectiveness of our department and our continual pursuit of excellence.

It is with great pleasure that I present the 2012 annual report for the Indianapolis Fire Department to the citizens of Indianapolis. I am honored to represent the men and women of our department and am proud of our achievements.





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OUR FAMILY SERVING YOUR FAMILY

A S S I S T A N T C H I E F O F F I R E E R N E S T M A L O N E

The Indianapolis Fire Department (IFD) is organized to provide the resources necessary to meet the needs of the community at the highest level of proficiency and attainable quality. Responsive, quality, public safety services provided by committed IFD personnel build community equity and go a long way in determining the level of trust our citizens have in our organization. We humbly and truly embrace the sentiment that at IFD, it is our family, serving your family.

The divisions that report directly to the Assistant Chief of Fire include; Operations, Personnel, Logistics and Homeland Security. Each of these divisions are led by exceptionally talented chief officers whose ability to successfully reach their goals, and produce positive outcomes, is directly related to the quality of the personnel they get to work with. The personnel working in each of these divisions are made up of both sworn and civilian employees that are dedicated to providing the best possible service to the citizens and visitors of our community, while remaining ever diligent in our efforts to attend to the needs of firefighters.

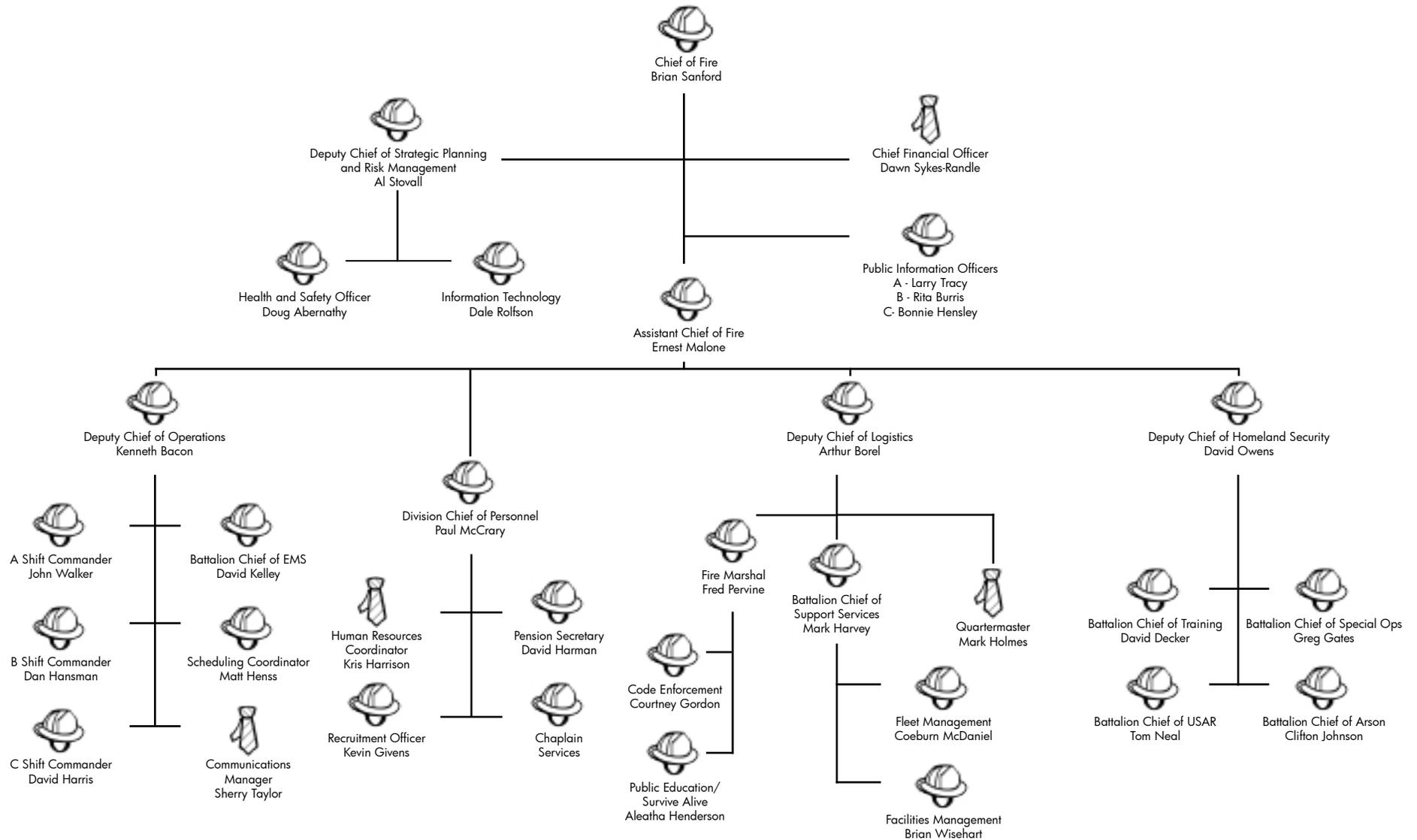
Continuing our shared focus with Chief Sanford's strategic priorities, we maintain our involvement with our stakeholders by continuously establishing, nurturing and maintaining strong relationships through meaningful interaction in our neighborhoods well beyond emergency response. We listen to their needs and continuously strive to develop a reputation for courteous, professional and respectful responses to the needs of our neighbors.

I hope you enjoy looking through the information and photographs included in this brief snapshot of IFD's activities in 2012. Take care and be safe.



IFD ORGANIZATIONAL CHART

S E P T E M B E R 2 0 1 2



IN THE IFD EVERYONE HELPS CARRY THE LOAD



Photo by Rodger Birtchfield



THE MISSION OF IFD

We will provide an appropriate, safe and professional response to fire, medical and environmental emergencies. We are dedicated to minimizing the loss of life and property through suppression, rescue, education, code enforcement, investigation and other innovative programs.

PLANNING / RISK MANAGEMENT

DEPUTY CHIEF AL STOVALL

This Division of the Indianapolis Fire Department is comprised of four Departments under the direction of the Deputy Chief. These Departments include Strategic Planning, Information Technology, Risk Management, and Health and Safety.

The responsibility and credit for the accomplishments rests with the men and women of who have supported this division. In 2012, the Indianapolis Fire Department continued to advance toward improved service to the community and improved safety conditions and opportunities for firefighters.

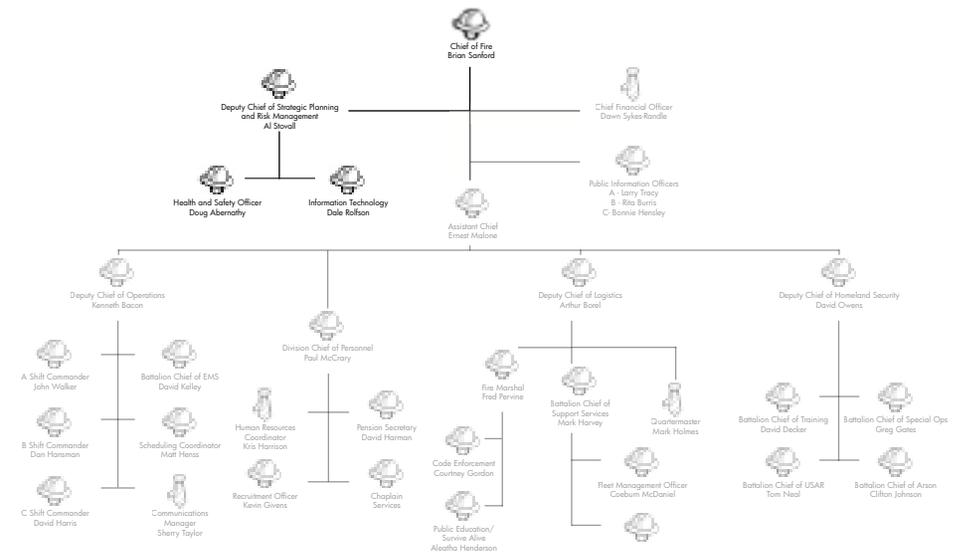
If you are involved in the fire service, when you think about risk management, your first thought might be firefighter safety. However, risk management encompasses much more. Our broader perspective includes elements within the hiring process, personnel training and education, and personnel support services such as EAPs (Employee Assistance Programs), critical incident management, nutrition and fitness, and the value associated with proper facilities and equipment management, along with budgetary decisions.

In 2012, we began our risk management focus with a look back. This year marked the 20 year anniversary of the Athletic Club Fire. This tragic event brought many changes to our department. We use those recommendations as a starting point in developing a much broader risk management plan.

Department Heads within the Division will detail the events and accomplishments for the year. These members deserve a big “thank you” for their dedication and patience as they keep IFD moving forward.

Highlights include:

- Continued development of a comprehensive risk management plan
- Improved safety and greater focus on injury prevention both on and off the fire ground
- Further development with the Fitness Program, including adoption of the Fitness Bonus Incentive Program
- Several I.T. improvement initiatives



INFORMATION TECHNOLOGY

C A P T A I N D A L E R O L F S O N

2012 brought many challenges to the IFD I.T. Department. New leadership and a focus on the future set the pace for continuous development and improvement. This focus was developed from a solid foundation of prior accomplishments. In 2012 project highlights included:

TeleStaff

Key personnel worked closely with PSC (Public Safety Communications - formerly MECA) and Kronos (our vendor) to get to the root cause of stability and poor performance issues hindering operations. This effort created a faster, more reliable staffing software environment.

Parallel system testing occurred as we planned to leverage other opportunities available with this system such as automating several HR functions to gain efficiencies and improve service to our firefighters. System testing and implementation will occur in 2013 in the areas of vacation calling and bidding for department vacancies.

MDC/MDT Replacement and Air Card Transition

Aging equipment and connectivity technology being phased out for the vehicle radio modems (VRMs) by the end of 2012 was the catalyst for equipment replacement and our transition to air cards (wireless cellular connectivity) in our fire apparatus. This required the IFD to modify our established replacement plan. Twelve fire apparatus were outfitted with Dell Toughbooks while other apparatus received Panasonic CF31 Toughbooks in 2012 as a part of this replacement program. 14 other apparatus with antiquated Motorola MW520s were replaced with newer Motorola MW800s. The 520s were in dutiful service

for 14 years. The city's Information Services Agency (ISA) assisted in our transition away from VRMs and into Verizon air cards in over 100 fire apparatus by the end of 2012. This revised plan prepares us for the anticipated changes required by the new CAD system (computer aided dispatch) coming by the end of 2014.

IFD Resources Website

A simplified approach to address many daily functions for IFD firefighters, such as daily air pack checks and apparatus checks, workout tracking, tech support, quartermaster orders, station supplies, department resources and information, and more was put in place. The website has been well received by our firefighters and through the ranks into administration. We will build upon this success going forward.

Polycom Video Conferencing and E-Learning

Webcams have been installed in all fire houses and for all Chief Officers to take advantage of the Polycom Video Conferencing System. This system enables one to one or one to many video meetings. Screen sharing capabilities allow users to display their computer screen during video meetings which can be used for PowerPoint presentations, Post Incident Analysis, training, mission critical alerts, and a host of other uses. The E-Learning portion of Polycom is in development and we look forward to replacing the existing Fire Training Website in early 2013. The Polycom system will reduce the need for travel to meetings, improve our response readiness for emergencies and enable us to better serve our community.

STRESS MANAGEMENT UNIT

D R . B O B S M I T H

The Indianapolis Fire Department recognizes the harmful effects of stress on our firefighters. This stress can take a number of forms. These include; general job stress, relationship stress, and stress caused by disasters, mass casualties, and other critical incidents. IFD personnel are involved in many types of potentially harmful situations. This includes general stress as well as critical incident stress. To minimize the adverse effects of all stress related issues, IFD has established a Peer Support Group/Stress Management Unit. The purpose of the team is to provide immediate and on-going services to Indianapolis Fire Department personnel to assist in returning employees to maximum levels of duty within the organization. The Peer Support Group seeks to train, educate and mentor firefighters about the dangerous effects of chronic stress as well as stress from critical incidents.

Specifically, the Peer Support Group works to help IFD employees navigate the mental health system when needed. Studies have supported the idea that firefighters are not as likely to seek mental health assistance when compared to the general population.

In addition, case studies of major incidents, where numerous injuries or fatalities occurred, have revealed that a significant number of rescue personnel experience some form of stress. These studies have also revealed that a small percentage of personnel may experience continuing, long-term detrimental effects resulting from exposure to such incidents. Some of these effects have been delayed, surfacing later after a period of no apparent symptoms.

Numerous studies have identified the emotional, physiological, and financial impact that untreated stressors can have on employees, the department and members of the employee's immediate family. Without intervention, personnel experiencing these long term effects show declining work performance, deterioration in family relationships, and increased health problems. The objective of this program is to provide ongoing stress management training as well as intervention after major incidents. This tends to minimize stress-related injuries to IFD personnel.

The three main components to our current Stress Management Unit (SMU) at present are:

1. CISD (Critical Incident Stress Debriefings) for traumatic events experienced by our firefighters.
2. Life Services EAP (Employee Assistance Program) which provides counseling services (emotional, legal and financial) free of charge to our firefighters and their families as a part of the city's benefit package.
3. PSG (Peer Support Group) which is comprised of trained IFD firefighters and IFD civilians who volunteer to make themselves available to any member of the IFD family who is in need of someone to talk to confidentially about difficulties they are dealing with on the job or at home.

In 2012 IFD applied for grant funding that would help augment our existing Stress Management program and incorporate that program into our overall Wellness program. If we are awarded the grant, the funding will provide the necessary resources for introductory level mental health and awareness training programs for all firefighters and advanced training for our company officers.

Ultimately, we know that providing resources to our firefighters for the maintenance of their mental, emotional and physical wellness helps us provide our community with the best possible service by improving firefighter morale and decreasing on-duty injuries as well as lowering the use of sick time.



WE ARE HERE
REACH FOR HELP - BE AWARE - PREVENT CRISIS
PRIVATE AND CONFIDENTIAL RESOURCES FOR IFD FIREFIGHTERS AND THEIR FAMILIES

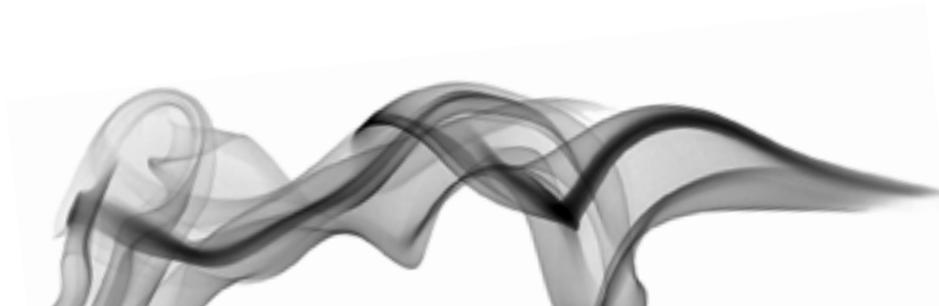
PEER SUPPORT
FIREFIGHTERS HELPING FIREFIGHTERS
WITH LIFE CHALLENGES
FOR MORE INFORMATION CALL
317-373-5649

LIFE SERVICES EAP
MENTAL • LEGAL • FINANCIAL
WELLNESS COUNSELING
NO COST PROFESSIONAL HELP
317-634-5362

THIS MESSAGE IS BROUGHT TO YOU BY
THE INDIANAPOLIS FIRE DEPARTMENT
AND FIREFIGHTERS LOCAL 415



This postcard was designed by our Peer Support Group and sent out to all firefighters' homes in 2012 as part of an awareness campaign for our firefighters and their families



HEALTH AND SAFETY

B A T T A L I O N C H I E F D O U G A B E R N A T H Y

In 2012 the Indianapolis Fire Department's Health and Safety division continued to develop strategies to reduce the incidence of injury and sickness to its firefighters.

As we strive to stay compliant with OSHA and NFPA, we have opened the door to more improvement by redeveloping the Health and Safety Committee. This committee is comprised of management, labor, and various active duty firefighters. The primary goal of this committee is to bridge the gap between what happens on the fire ground and the administration. This committee also wishes to act as an advisor, serving as a conduit of information in an effort to lead the Indianapolis Fire Department toward a positive Health & Safety attitude for all its members and constituents.

This office has had an opportunity to share through officer development training, some of IFD's history that helped change this fire department into what it is today by going back some 20 years to the Athletic Club fire in which two IFD firefighters made that ultimate sacrifice in an effort to save lives. The Health and Safety Committee is in the process of rewinding the clock on the Athletic Club Fire to identify the safety changes made in accordance with recommendations in the aftermath of the event. As we go forward we must remember our past in a continuous effort to improve.

SCBA UPGRADES

At the end of January 2013, IFD will have replaced all the old Scott AP50 SCBA (Self-Contained Breathing Apparatus) harnesses with the new AP75 units with PakTracker technology. The PakTracker is a hand held receiver that detects a signal emitted by a transmitter on all AP75 SCBA harnesses. The capability of this firefighter friendly device is a major improvement in firefighting technology and will provide us with a big advantage should we ever experience another situation with downed firefighters as we did in the Athletic Club fire.



The PakTracker will act as a directional sensor and lead its carrier to any downed firefighter wearing the AP75 SCBA harness.



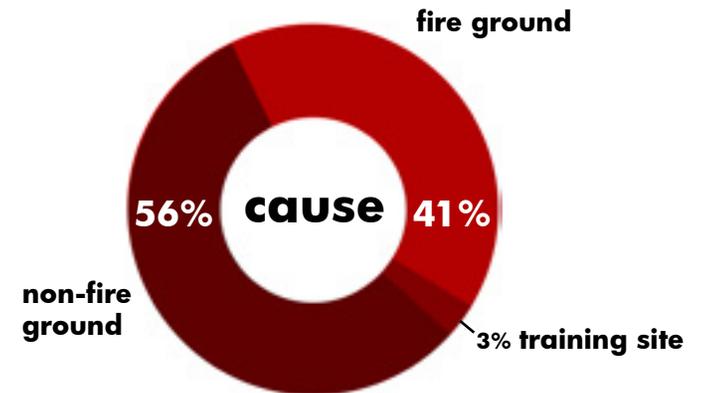
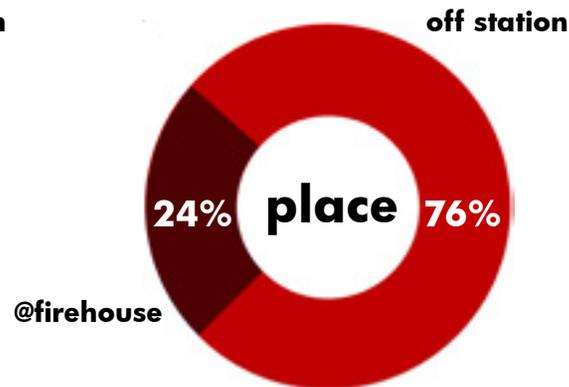
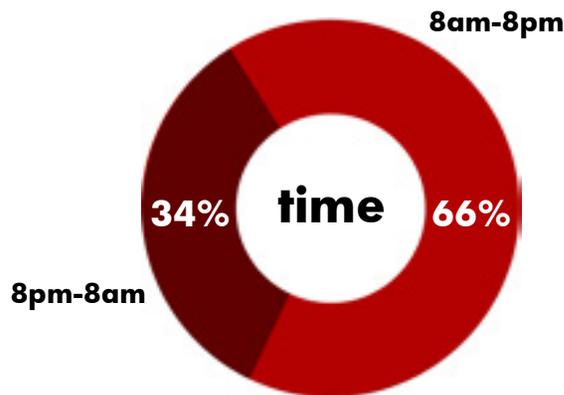
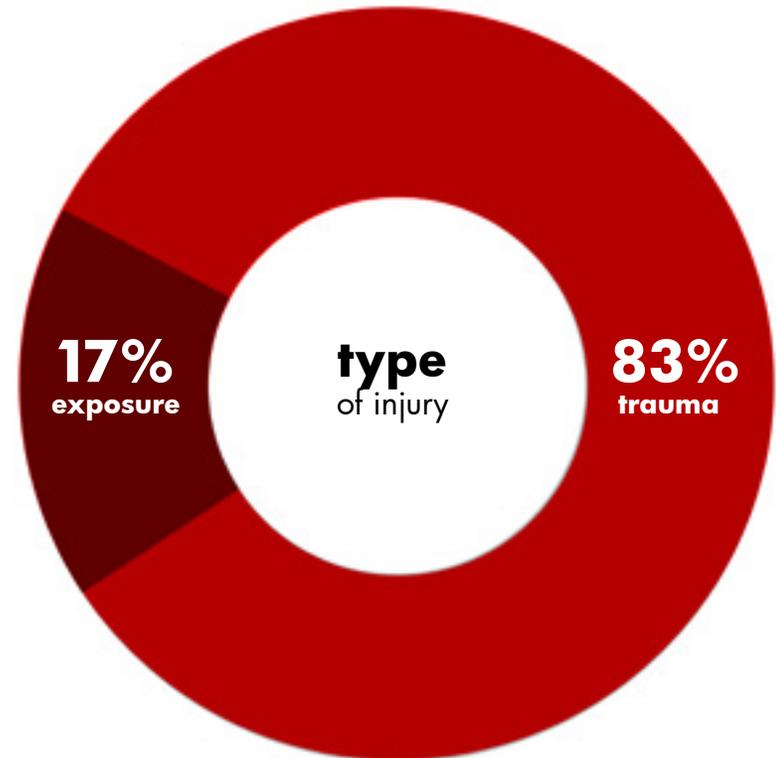


LINE OF DUTY INJURIES

Properly managing and recording injuries will allow us to better assess where trends and issues arise. In addition, the online reporting system allows firefighters to officially report an injury without having to seek medical attention. This is a tremendous cost savings for minor injuries and a convenience for the firefighters.

It's not a question of if firefighters get hurt, it's a question of when.

It is our goal to lessen the frequency and severity of line of duty injuries. To do so, we will continuously re-assess and make efforts to improve our procedures and systems that manage the safety of our personnel.



PERSONNEL DIVISION

D I V I S I O N C H I E F P A U L M C C R A R Y

The Human Resources (HR) Division meets the needs of over 1200 sworn and civilian employees of the Indianapolis Fire Department. HR is responsible for recruiting and selecting sworn and civilian employees, administering promotion processes, receiving requests for and granting internal transfers, managing the random drug testing program and maintaining the personnel, medical and leave records of all employees.

FITNESS

In a continuing effort to promote and protect the health and safety of our firefighters, the HR department within the Personnel Division continues to schedule annual personal fitness evaluations (PFEs), and work performance evaluations (WPEs) for all sworn personnel. The PFE is a complete multi-component health evaluation that is offered for the wellbeing of our members. The WPE is an annual evaluation that tests the ability of fire fighters to perform typical job related activities in a timed circuit style course, while donning full protective clothing, including self-contained breathing apparatus. In 2012 97% of all firefighters were successfully evaluated through these programs.

DRUG TESTING

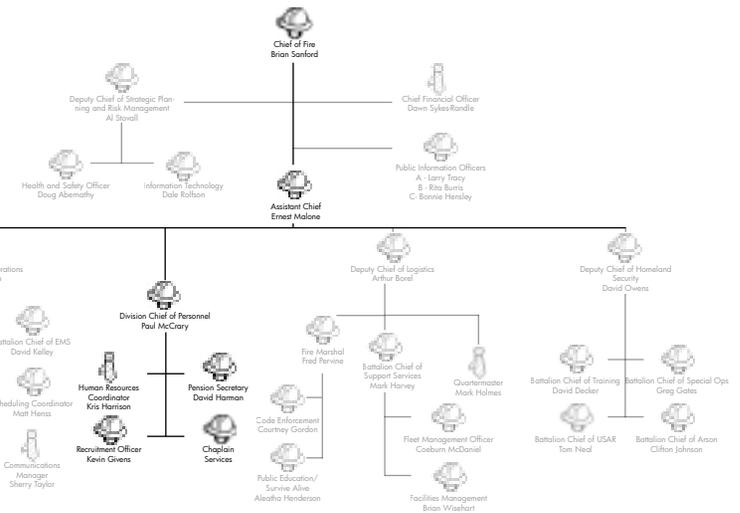
The goal of the drug and alcohol testing program is to keep the workplace safe and to keep firefighters healthy. The department randomly tests 25% of firefighters annually.

CHAPLAIN SERVICES

In 2012 the Chaplain services were comprised of three Chaplains of varied denominations. The primary function of the Chaplain Service is to comfort, support and counsel those who are touched by a traumatic incident. This may be the personnel of the fire department, or it might include civilians who suffer the effects of fire or other tragic events.

RECRUITMENT

IFD is constantly seeking avenues to expose fire service career opportunities to the community it serves. In 2012 we were excited to have had the opportunity to develop a partnership with IPS to create the IPS/IFD Fire Rescue Program.



The program is available to high school Juniors and Seniors that are enrolled in the Arsenal Technical High School Magnet Program. Upon completion of the program and passing of the State exam, students are awarded certifications in Firefighter 1 & 2, and also receive dual-credit college hours at Ivy Tech Community College in the Fire Science Program.

We are proud of this partnership as we believe preparation is the key to pursuing a career in the fire service. The IFD Recruitment Office has continually embraced the slogan "Take a Look at Us". We look forward to the positive impact this program will have on both our department and the City of Indianapolis in the years to come.



HIRING LIST

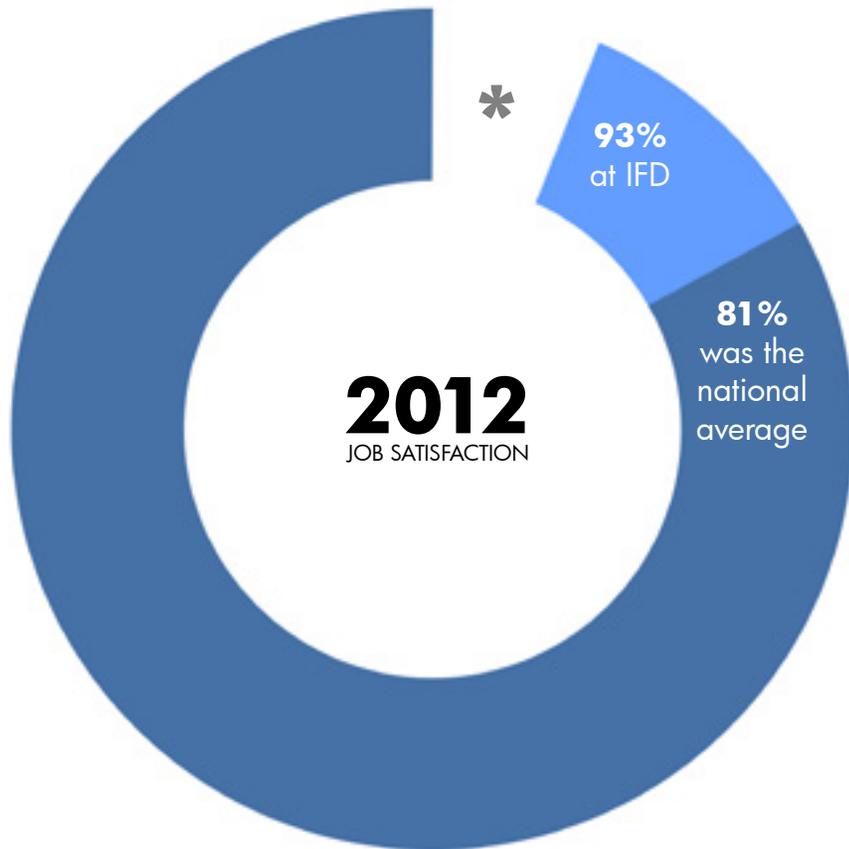
In 2012 HR put out notification to the general public of an open application period for those wishing to pursue a career as an Indianapolis Firefighter. The result was over 2150 respondents. As we project forward to the future needs of the department, we now have a ranked hiring list that has been established as the result of multiple levels of applicant testing.



WE ARE A PEOPLE ORGANIZATION

We don't build or manufacture anything. We don't sell anything. We are just people helping people; and we like that. Doing something we enjoy creates high job satisfaction amongst our firefighters. Each year our firefighters are given a survey during their wellness physicals. The survey specifically asks the question...

How would you rate your overall satisfaction with work?



* We are not resting there... we continue to work on the last 7% !

PERSONNEL DIVISION

FINANCE

D A W N S Y K E S - R A N D L E

The Finance Division works as a liaison for IFD with the Department of Public Safety and the City Controller's Office. Upon receipt of guidance information established by the City County Council and Office of Finance & Management (OFM) the Finance Division is responsible for the maintenance and dispersal of IFD's budget.

PURCHASING

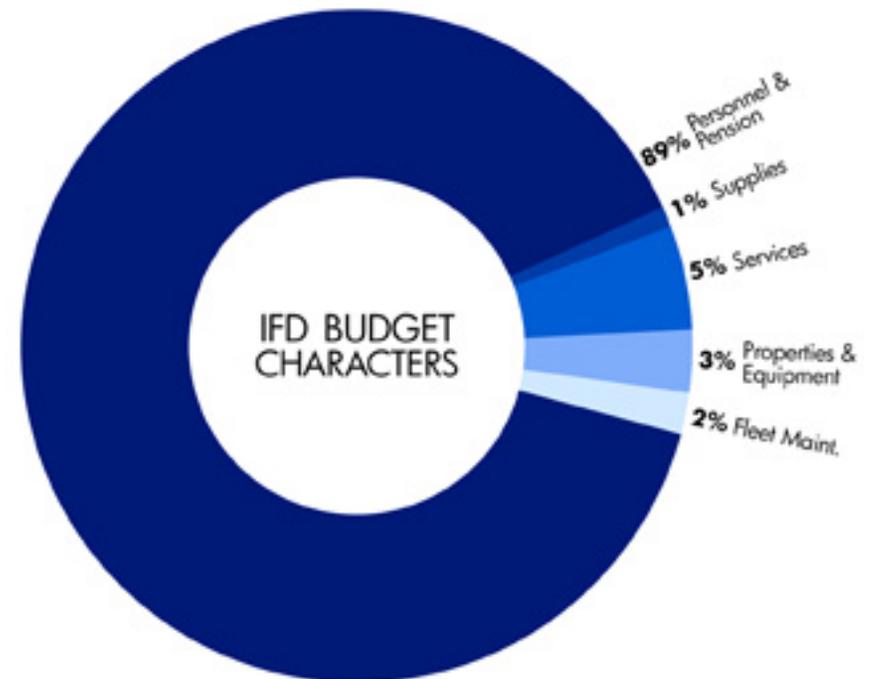
In 2012 IFD enjoyed the benefit of our recently launched centralized procurement unit. This initiative re-aligned the purchasing functions for all IFD divisions to be completed by three individuals dedicated solely to managing this function. This effort has provided:

- ability to prioritize purchases
- track receivables
- stay current with accounts payable
- distribute products
- maintain positive vendor relationships

PENSION

The Indianapolis Fire Department Pension Fund is dedicated to serving the retired firefighters and their dependents. We are committed to the enforcement of laws protecting the pension fund. There are currently 1,056 members (retired and disabled firefighters, their children and widows) receiving pension benefits, which are budgeted separate from the IFD General operating fund. We wish to thank all of our retired personnel who have served this department and our city so well.

Item	General Funds	Grant Funds	Fire Cumulative Funds	Totals
Character 1	\$123,608,999	\$314,158	-	\$123,923,157
Character 2	\$1,279,512	\$195,000	-	\$1,474,512
Character 3	\$6,568,475	\$570,779	\$500,000	\$7,639,254
Character 4	\$613,030	\$1,565,012	\$1,838,000	\$4,016,042
Character 5	\$2,929,984	\$10,000	-	\$2,939,984
Totals	\$135,000,000	\$2,654,949	\$2,338,000	\$139,992,949



2012 was a challenging year fiscally. The IFD needed to find efficiencies while maintaining an acceptable level of emergency response. This required us to reallocate resources in an effort to meet a 5% budget reserve for the year. We face this same challenge in 2013.

LOGISTICS DIVISION

DEPUTY CHIEF ARTHUR BOREL

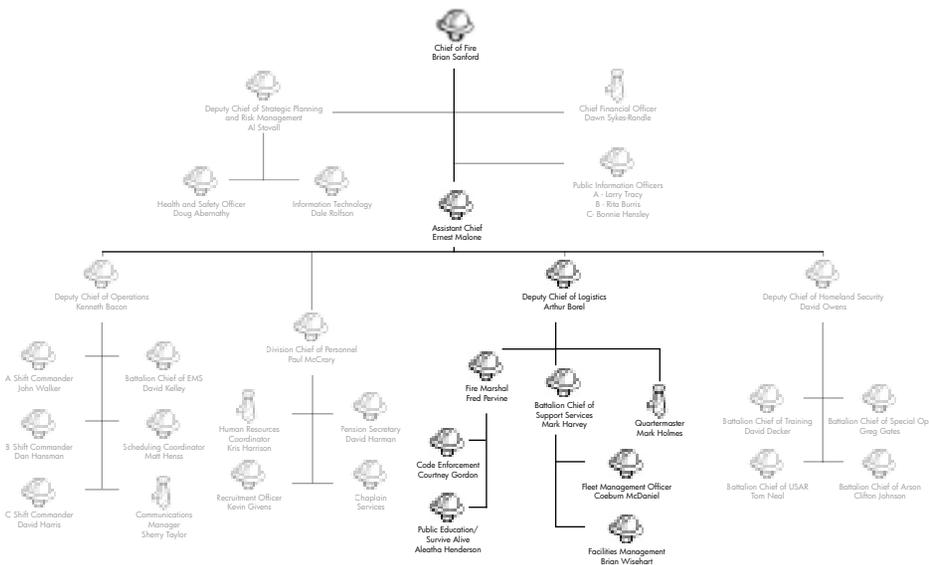
The Logistics Division oversees the operations of the Quartermaster, Support Services, and the Fire and Life Safety departments.

IFD presently operates 44 actual fire stations and several out buildings and repair facilities that we provide regular maintenance and repair on. We manage a fleet of over 100 front line and reserve emergency response apparatus along with a small number of administration vehicles.

In mid 2012, IFD started the construction of a new Fire Station 4 located at 8404 N. Ditch Road and a new Fire Station 5 located at 450 W. 21st St. Both of these projects are well under way and should be completed late in the first quarter of 2013.



Fire Station 5 under construction in 2012



The annual goal of IFD Support Services is to provide efficient and safe apparatus as well as optimum working conditions throughout the IFD fire stations. Support Services maintains an extensive preventive maintenance program to provide a safe and secure environment for fire department personnel on the street and in the firehouse.

In 2012 many of the fire stations have received upgrades. In addition to the upgrades, firefighters were able to save our city a substantial amount of money by doing the work themselves. By mid-December, the Energy Systems Group (ESG) finished phase 4 of a multi-year efficiency and ability project by upgrading systems in most of the city's fire stations.

The funding for the project comes from the American Recovery and Reinvestment Act (ARRA) through the Energy Efficiency and Conservation Block Grant (EECBG) from the US Department of Energy. The specific details of the fire station upgrades can be viewed at ESG's website www.energysystemsgroup.com

The project is estimated to save taxpayers \$142,000 per year in utility costs.

In addition, Support Services personnel initiated a system that would optimize apparatus down time for repairs by delivering and exchanging apparatus to a respective fire station rather than having the truck in need of repair drive to the shops. This change enables fire apparatus to stay in service in their response districts for a longer period of time to better serve our communities.

Accomplishments for the year included:

- 1296 requests filled to replace and repair fire equipment and hose
- 564 requests filled for supplies to fire stations
- 972 requests filled for unscheduled pick-up and deliveries
- 1123 requests filled to complete repairs to fire stations
- Managing ESG upgrades to 43 fire stations
- Relocating Battalion #12 to Station 10, Battalion #2 to Station 17, and TSU #10 to Station 25
- 17 commercial/energy efficient gas stoves replaced
- 10 complete phone systems replaced
- 9 remodeled showers
- 6 emergency repairs
- Complete inspection and testing of all fire-hose within the Indianapolis Fire Department
- Pump testing to all fire Apparatus
- Ladder testing to all aerial and ground ladders
- Purchase, setup and deployment of two fire engines, E12 + E25 both in service
- New Haz-Mat truck 13 setup and placed into service
- Refurbished Haz-Mat 44, L19, E04, E10, E29 and E33
- Two Arson trucks put into service at Station 32 and Station 64
- Received and indexed 32,074 reports for daily checks of equipment
- Responded to 5,300 requests to repair apparatus
- Trade out of MDT equipment to enable all computer systems to communicate with Verizon air cards in 128 fire apparatus

FIRE AND LIFE SAFETY

F I R E M A R S H A L F R E D P E R V I N E

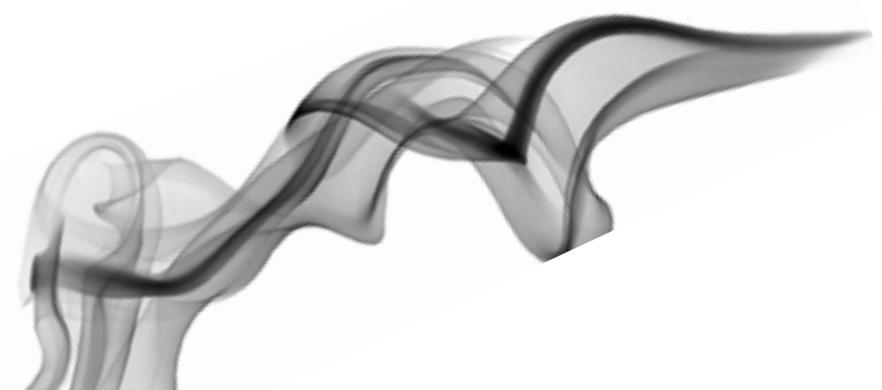
In 2012, IFD Fire & Life Safety (F&LS) Division accomplished the following:

- Inspected 8,231 buildings (148,377,077 square feet)
- Reviewed 207 building plans (\$20,700)
- Responded to 69 calls for the F&LS Run Car
- Responded to 215 Complaints
- Our Victim Assistance program had 108 Runs
- Conducted 54 Code Enforcement Night Team (CENT) operations
- Issued 120 Citations
- Received approval of General Ordinance #46 to be in January 2013; IFD will begin collecting fees for initial fire inspections



In 2012, IFD F&LSD accomplished the following activities for Super Bowl 46:

- Inspected 104 Temporary Structures
- Inspected 54 Modifications for Lucas Oil Stadium and The Convention Center
- Conducted 217 Fire Watches (1,885 hours) in populated structures where no fire prevention (alarm) system was in place (usually due to construction)
- Provided 1,838 Staff hours
- Created a Joint Operation Center to coordinate Code Enforcement concerns



PUBLIC EDUCATION

C A P T A I N A L E A T H A H E N D E R S O N

IFD Public Education is dedicated to serving our community. Our primary mission is to provide citizens with the education and resources that will aid in the reduction of injuries and deaths associated with fires and unsafe behaviors.

To reach our community we not only have a dedicated staff of trained educators who provide education and training daily, but we also have many motivated firefighters who give of their own time to go into the community reaching out to children and adults.



Despite our slow start due to Superbowl XLVI, we were still able to educate and train 39,945 people and reached another 40,669 through outreach programs. This is a total of more than 80,000 people! As a result of our efforts the child fatalities in our fire district continue to decline and average 1 per year or less.

We offer the following events and programs:

Events:

- Annual Fire Safety Festival
- Fire Safety Olympics
- Firefighter-for-a-Day Camp
- El Gran Escape (Hispanic Safety Festival)
- Award winning booth at the Indiana Black Expo Summer Celebration

- Smoke Detector Blitzes (to provide smoke detectors to area residents)

Programs:

- Survive Alive Original Program (Ages 5-8)
- Survive Alive Kids-in-Charge Program (Ages 10-12)
- Car Seat Program
- Seniors Program
- Teddy Bear Day Care Program
- Fire extinguisher training
- Business fire safety education/training

Some of our accomplishments:

- Set the Guinness Book World Record for The Largest Stop, Drop & Roll demonstration during our Fire Safety Olympics in October of 2011
- Won 2nd place in the Not-For-Profit Booth Award category at the Indiana Black Expo Summer Celebration; we were second only to NASA's booth which included a simulator that put you on the moon! In 2011 & 2010 we received the 1st place award.
- Contributed hundreds of hours towards Superbowl XLVI; fire watch, inspections & transportation
- Conducted 113 presentations
- Participated in 85 community events spanning more than 400 total hours
- Experienced our highest attendance for Firefighter for a Day Camp and the highest attendance of firefighters' children.
- Checked 121 car seats and distributed 75 car seats

OPERATIONS DIVISION

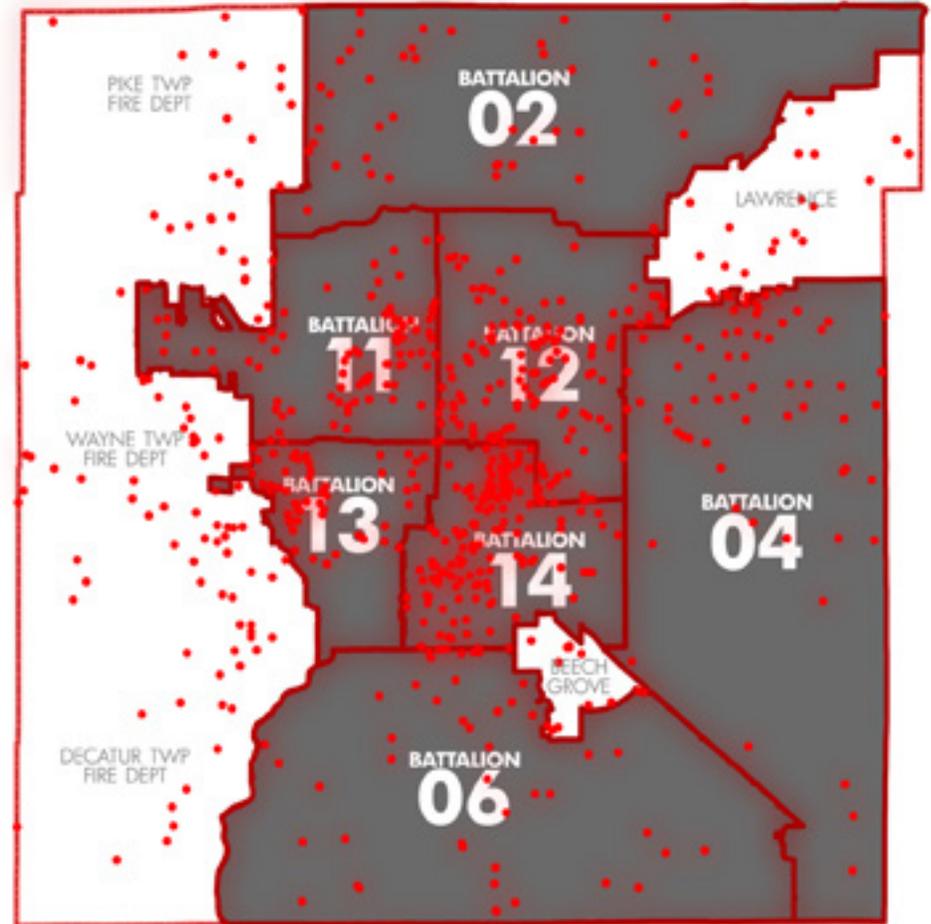
D E P U T Y C H I E F K E N N E T H B A C O N

The Operations Division is responsible for the staffing and emergency response of IFD every day of the year. The division supervises Fire and EMS operations, Scheduling and Emergency Communications for approximately 300 firefighters on shift each day in the firehouse (also known as "The Companies").

It has been a very active year for the fire companies of IFD, from keeping hundreds of thousands of fans safe during the 10 days surrounding the Super Bowl to responding to the tragic explosion in the Richmond Hills neighborhood, our firefighters have aggressively answered each challenge with courage, compassion and professionalism.

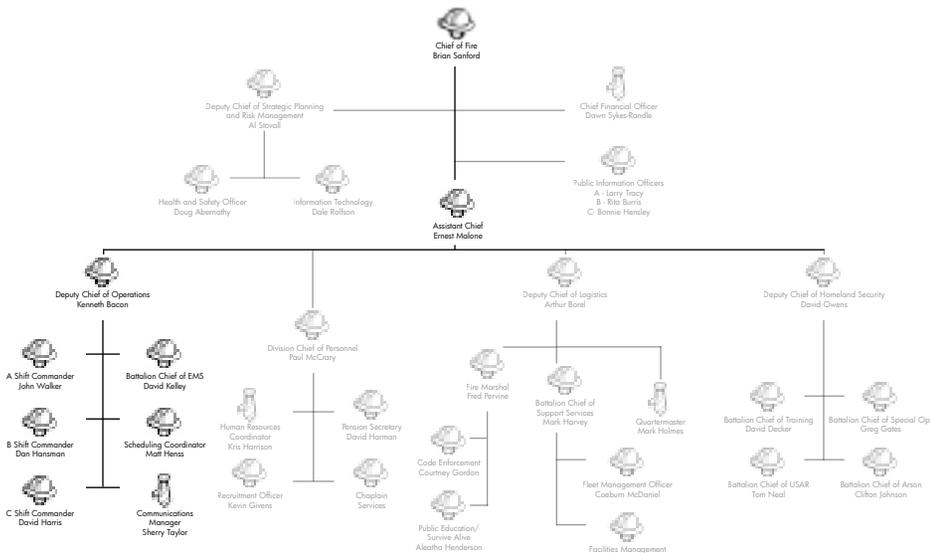
In 2012 we successfully mitigated 749 working structure fires using the most up to date tactics and equipment. Our fire ground commanders managed complex and hazardous scenes using their experience and training to protect the lives and property of the citizens of Indianapolis while maintaining the safety of our firefighters.

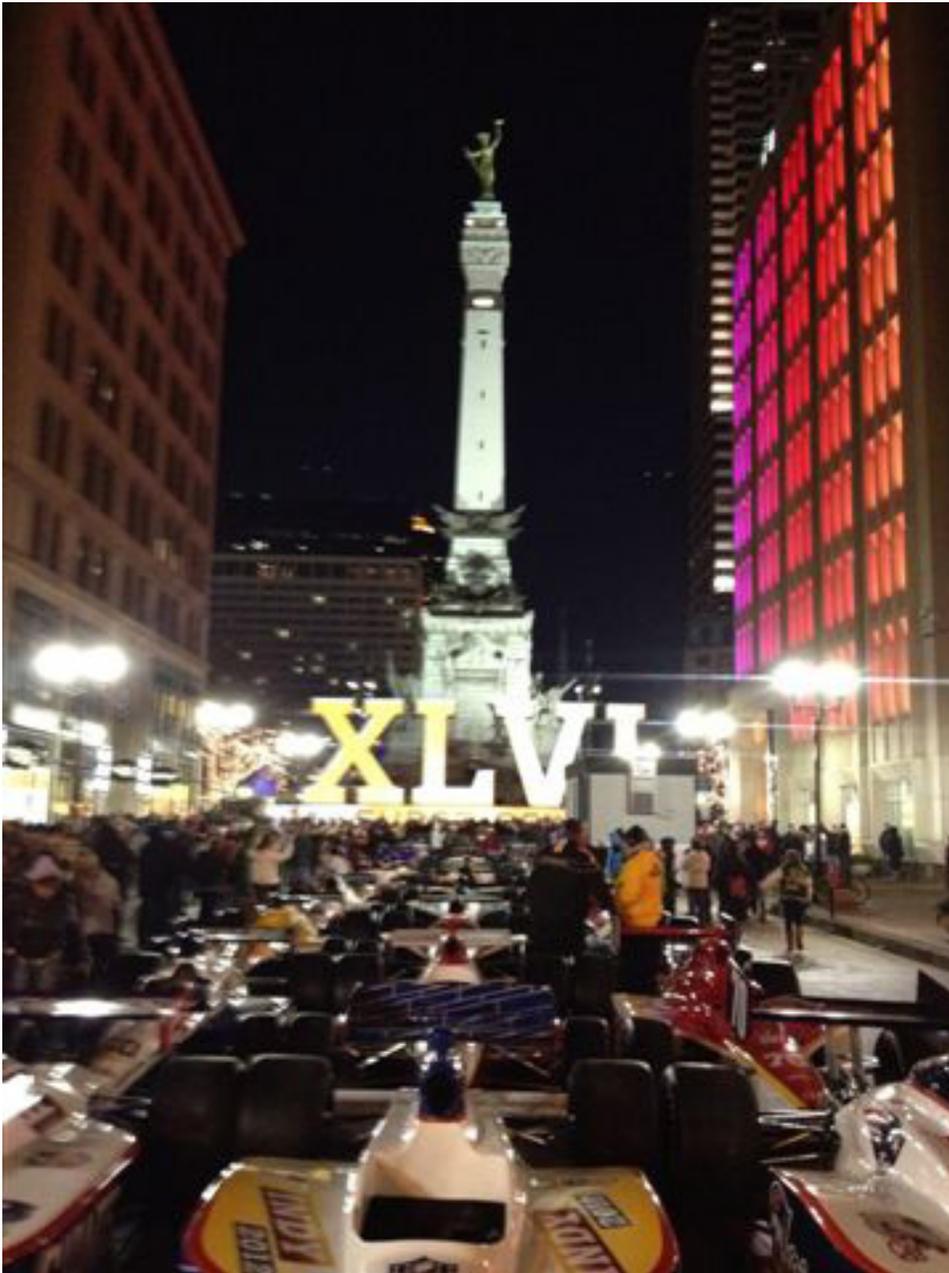
MARION COUNTY - INDIANAPOLIS, INDIANA



749 WORKING STRUCTURE FIRES IN 2012

• = structure fire





THANK YOU AND JOB WELL DONE!



A big thanks to all personnel who helped make the 2012 Super Bowl a safe event for our community and its visitors!

FIRE & EMS RUN TOTALS

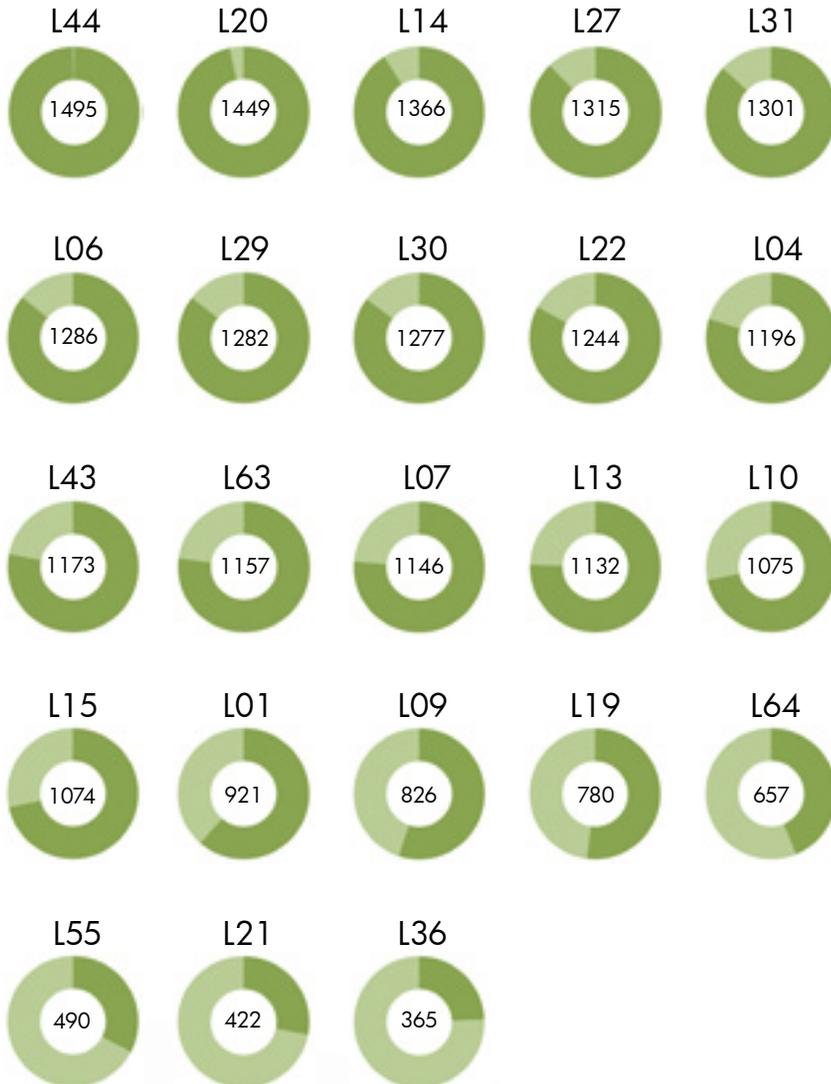
ENGINES ○ = 4600



Engine 32 was placed in service for two weeks of operation during our Super Bowl XLVI operational period

FIRE & EMS RUN TOTALS

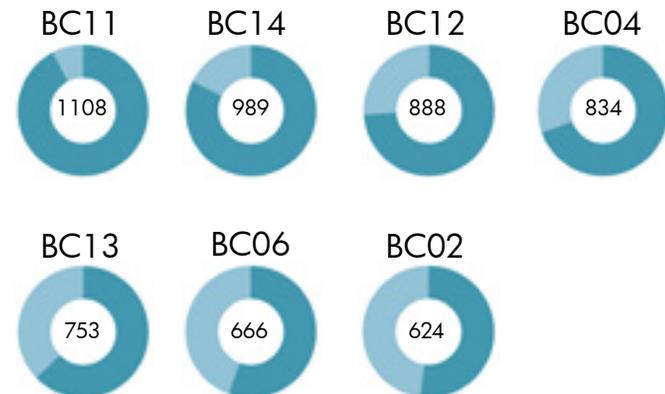
LADDERS ○ = 1500



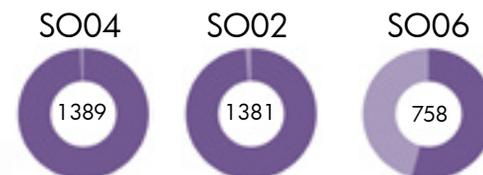
SQUADS ○ = 4000



BATTALION CHIEFS ○ = 1150



SAFETY OFFICERS ○ = 1400





The Richmond Hills Explosion - 8 consecutive days of working operations followed by w



Weeks of investigation - Over 2 dozen homes destroyed or damaged - 2 civilian fatalities

EMERGENCY MEDICAL SERVICES

B A T T A L I O N C H I E F D A V I D K E L L E Y

The Indianapolis Fire Department provides emergency medical services (EMS) to the citizens and visitors of our city. On a daily basis, firefighters assist people whose lives are threatened by cardiac arrest, respiratory distress, injuries resulting from major trauma and other medical emergencies.

Included in the ability to carry out these daily duties is the ability to train and maintain the certifications of over 1,100 EMS providers within the Indianapolis Fire Department. This task falls upon the EMS Education staff (from the Department of Public Safety's IEMS Division) assigned specifically to IFD.

Every year many initiatives are accomplished to assist the Firefighter EMTs (Emergency Medical Technicians) and Firefighter Paramedics in delivering the highest level of pre-hospital medical care possible, while at the same time striving to be as frugal with tax dollars as possible.

Through interaction and cooperation with a multitude of other agencies, IFD's Emergency Medical Services strives to stay on the cutting edge.



EMS Operation Highlights for 2012

- Provided medical and fire protection for large gatherings and special events including:
 - The Indiana State Fair
 - Indy 500
 - Brickyard 400
 - Indiana Black Expo Summer Celebration
 - Miracle Mile parade
 - Governor's Inauguration
 - Circle of Lights
 - 500 Festival Parade
 - The Mini Marathon
 - The Super Bowl
- Improved and updated cardiac monitor equipment on all fire apparatus
- Re-Certified all Paramedics and EMTs to their required level of training
- Re-Certified all personnel in CPR
- Re-Certified all Paramedic personnel in ACLS (Advanced Cardiovascular Life Support)
- Worked on updating the online supply ordering system to find new efficiencies
- Worked with IEMS to make sure all areas in Marion county have the proper EMS coverage



As we reflect on 2012 perhaps the most devastating incident our agency was tasked with handling was the Richmond Hills explosion. We express our deepest sympathies to all of the families, public safety personnel and volunteers that were impacted.

PROVIDING SERVICE

IFD Communications provides high quality emergency dispatch services for the Indianapolis Fire Department, Indianapolis Emergency Medical Services, three Township Fire Departments and one excluded city within Marion County.

Despite the budget challenges of 2012 we were able to equip Battalion 11 and Battalion 12 apparatus with new portable radios as well as provide them with one spare battery for every two radios. We will continue to move forward with this process until all Battalions are supplied with both new and spare batteries.

IN-TERT, A STEP FORWARD

Indiana is in the process of establishing a Telecommunicator Emergency Response Team or IN-TERT. The TERT teams would train and be deployed to assist any dispatch center requesting their assistance during a major incident or disaster. Sherry Taylor has been selected as the Central Region Coordinator and is sitting on the Executive Committee participating in development of the IN-TERT plan.

NEW RESPONSE PROGRAM

By using Google Maps a new method of determining a unit's place in the BOX order was developed to establish new running orders in Battalion 11 and part of Battalion 12. The program looks at the center point of each zone and compares it to every fire station in the county by address while considering travel time and access to determine the closest unit to dispatch.

STATISTICS

Calls answered

Jan	23,570
Feb	22,131
Mar	25,091
Apr	24,211
May	26,452
June	25,963
July	27,968
Aug	27,263
Sept	25,182
Oct	23,477
Nov	22,582
Dec	24,576

276,335 Fire/EMS calls in 2012

757

Calls per day on average in 2012

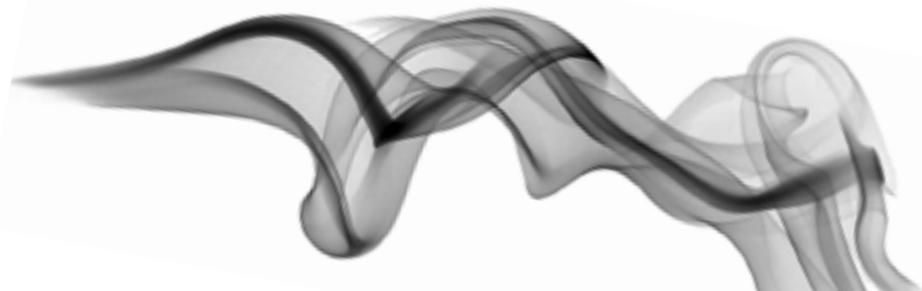
Runs Dispatched

Jan	11,144
Feb	10,322
Mar	11,863
Apr	11,278
May	12,515
June	12,312
July	13,265
Aug	12,965
Sep	12,119
Oct	11,459
Nov	10,983
Dec	11,849

142,074 Fire/EMS runs in 2012

389

Runs per day on average in 2012



HOMELAND SECURITY DIVISION

D E P U T Y C H I E F D A V I D O W E N S

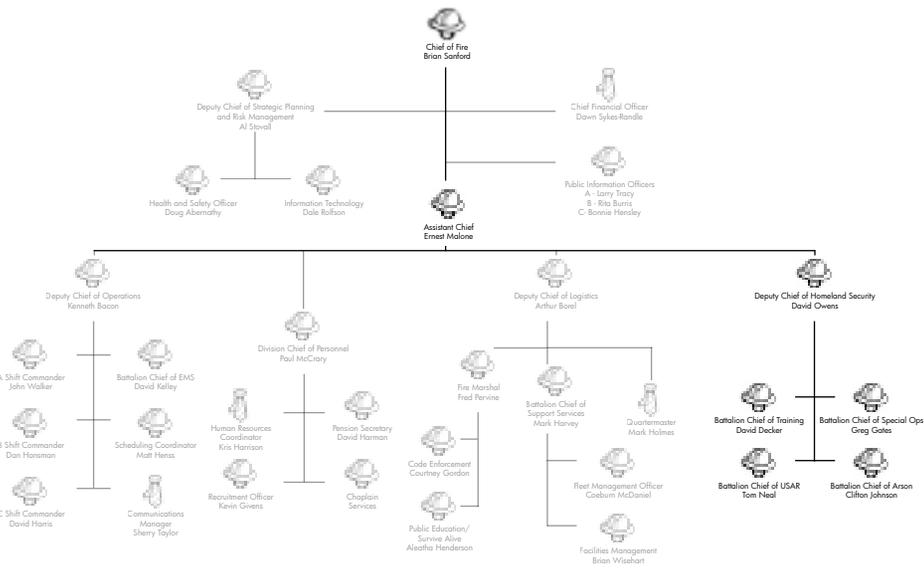
The Homeland Security Division is responsible for all special operations disciplines. These disciplines include Scuba Diving, Swiftwater, Surface Ice, Rope, Trench, Confined Space, Structural Collapse, Vehicle Extrication rescue and Hazardous Materials response.

The division also handles all special event planning through the City of Indianapolis Division of Homeland Security Event Planning Unit and Counter Terrorism briefings through the Indiana Intelligence Fusion Center.

The Indianapolis Fire Investigation Unit is a joint IFD/IMPD unit that reports to the Division of Homeland Security and is responsible for all fire investigations in Marion County.



INVESTIGATIONS



FIREGROUND TRAINING

B A T T A L I O N C H I E F D A V I D D E C K E R

The IFD Training Academy is responsible for developing and delivering training programs to new firefighters (recruits) and nearly 1,200+ veteran firefighters (incumbents). These types of training may include; classroom instruction, hands-on training evolutions, and online courses.

2012 saw the incumbent members of the department receive over 18,000 hours of training including the following:

- Engineer School (Aerial and Pumper apparatus training)
- Engineer Re-certification training
- Water Tanker Operations (mobile water supply for areas of the city that do not have fire hydrants)
- Engineer EVOG (Emergency Vehicle Operations Course)
- Rapid Intervention Team (RIT) Command Operations for all Battalion Chiefs
- High Rise Operations (hands-on skills at St. Francis hospital)
- Fire Officer I state online class
- Fire Officer Development training (continuing education)
- Officer Orientation classes (for new promotions to Battalion Chief, Captain, and Lieutenant)
- Second Officer Certification class (certifying backup officers)
- Scott Air Pack AP75 implementation training
- Pak Tracker training (at Lucas Oil Stadium)
- Forcible entry training (at St. Francis hospital)
- Abandoned House Training program
- Work Performance Evaluations (WPEs) – 1121 firefighters
- Candidate Physical Ability Test (CPAT) for 250 candidates
- Assisted Pike Township F.D. with their Engineer School
- Assisted Fishers F.D. with their Fire Officer II course

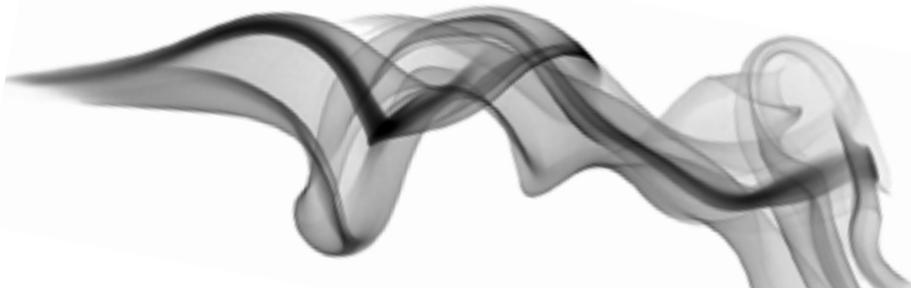
Cross Fit

The Indianapolis Fire Department is partnered in a joint venture with the Indianapolis Metropolitan Police Department called Indy Shield Gym. The physical fitness training program in place there, also known as Cross Fit, uses job functional style movements to build muscle, increase flexibility, and improve endurance.



The professional staff trained over 300 IFD and IMPD personnel in 2012. The gym is open Monday thru Friday from 0800-2100 hours. It is also open on Saturdays from 0900-1200 hours. They have a full-time staff of one IFD Officer and two IMPD Officers. The training is free to IFD & IMPD personnel both sworn and civilian.

This program has been up and running for three years and has helped many police officers and firefighters improve their overall health and physical fitness.



SPECIAL OPS

B A T T A L I O N C H I E F G R E G G A T E S

Dive

The IFD Dive Rescue team operates from two stations, station 7 and station 14. IFD maintains a sub-surface rescue capability 24/7. IFD is also responsible to assist Law enforcement agencies with evidence recovery. Currently IFD has 70 certified Divers to support this effort at both stations and At Large. Safety is the number one priority for the IFD Diver Rescue team. In 2012 Dr. Andrew Stevens completed the IFD DRI Dive School. With this accomplishment by Dr. Stevens, IFD has launched a new Dive Medic program with full implementation scheduled in 2013.

Top Water

IFD has top water teams at stations 6, 7, 14, 28, 54, and 63. Teams are equipped with the capabilities to perform rescues on Top Water, Ice, and Swift water scenarios. During the watercraft season IFD Boat 28 is docked on Geist Reservoir for added protection in this area. Personnel providing top water rescue services need to obtain certifications through IFD Special Operations, DNR, DRI and/or IRRS.

Ropes

Although all disciplines use some rope rescue skill sets, IFD has two high-angle rope rescue teams at Stations 7 and 14. With four to eight working incidents a year. High angle Rope rescue incidents represent a good example of a low frequency, high risk event. Teams train to be ready when such events occur.

Hazmat

The IFD Hazmat consist of two Entry teams at stations 13 and 44. A new Tactical 13 vehicle was put into service at the beginning of the year. Two additional De-con teams are located at Station 19 and 31. The Indianapolis 2012 Super Bowl was particularly demanding on Hazmat related assets. Participation of accredited Hazmat personnel were used on JHAT and HIT teams before and during Super Bowl 2012.

CRT

IFD has one Confined Space Rescue Team consisting of three fire houses 1, 23, and 10. The CRT team responds to three separate disciplines; they are Structural Collapse, Trench, and Confined Space incidents. The new Station 5 is scheduled to open for service in 2013. It will not only be a Fire Station in the community it serves but, a premier training facility for the CRT team.

Extrication

IFD has fifteen Light Extrication companies and five Heavy Extrication companies throughout the IFD response area. Each Light Extrication Task Force has a minimum of seven personnel and each Heavy Extrication Task Force has nine. Each extrication Task Force is equipped with extrication equipment and training to facilitate disentanglement from all types of vehicle accidents.

SAR

IFD has one Search and Rescue Team consisting of two stations: 29 and 32. Additional Firehouses with Project Lifesaver (PLS) receivers are located throughout the county. With the development of the Patient Protection Task Force (PPTF). The retooling of the PLS effort went into full gear in 2012. The PPTF is a partnership between Public Safety and the private sector to provide the PLS program to the most vulnerable of our citizen population. The PPTF partners IEMS, IMPD, DHS, and IFD with the Indiana Autism Society. Advances seen in technology for our Search and Rescue team will enhance positive outcomes on search missions.

Tac Medical

IFD, in partnership with IEMS, provides Tactical Medics (TEMS) with IMPD special services units. This includes responses with IMPD SWAT, EOD, Dignitary protection, and Special events. In 2012 IFD TEMS personnel provided EMS, Hazmat, Suppression, and Tactical disciplines on a variety of responses and events. IFD, in continued support of this mission, has posted positions in 2012 to replace TEMS members whom have or are going to retire from these teams. This effort continues to be a model of cooperation between Public Safety agencies for better protection of our community.



CRT



DIVE



EXTRICATION



ROPES

TASK FORCE 1

B A T T A L I O N C H I E F T O M N E A L

Indiana Task Force 1 (IN-TF1) is one of 28 highly-trained Department of Homeland Security and Federal Emergency Management Agency sponsored Urban Search and Rescue (US&R) Teams in the United States. In existence since 1992, IN-TF1 has grown from a small under-funded rescue unit into an elite team capable of deploying quickly to anywhere in the continental United States with first rate equipment and highly trained search and rescue specialists. In its 20+ years of existence it has seen operational deployments nationally to Oklahoma City in 1995; the World Trade Center in 2001; Biloxi, Mississippi after Hurricane Katrina; Louisiana and Texas after Hurricanes Gustav and Ike; locally to Lafayette, Evansville, and most recently to Henryville, Indiana and New York for hurricane Sandy this past year.

On March 2, 2012 the task force was activated to respond to Henryville, Indiana to begin search and rescue efforts in southern Indiana. There were early reports that an EF4 tornado made a direct hit on Henryville with a large loss of life. An advance team deployed within 30 minutes of the activation notice from the Indiana Department of Homeland Security. The advance team gave situational reports on the area impacted by the violent tornado. The team conducted a wide area search of the highly impacted areas in and around Henryville for several days. The task force completed the search of areas on Sunday March 4th; this marked the third time that the task force has been deployed within the state of Indiana.

On October 29, 2012 the task force was activated to stage in Nassau County New York for search and rescue operations once Hurricane Sandy moved through the area. Hurricane Sandy, while off the coast of the eastern United States, be-

came the largest Atlantic hurricane in history with winds reaching out 1,100 miles. As of today's date the preliminary damage estimates of loss are at \$65 billion with 253 lives lost. IN-TF1 conducted wide area search activities in Nassau County in the towns of Long Beach, Island Park, Oceanside, Bellmore, Seaford and Massapequa. All the areas were broken into search zones where the team conducted "hasty searches". All search activities were documented and pushed up each day to the FEMA Incident Support Team and to Nassau County officials. Upon completion of all search operations the task force had completed more than 5,500 searches comprising both occupied and vacated structures.

In 2012, IN-TF1 took delivery of one of 7 National Hazmat Equipment Push Packages (HEPP) for added response capability to the National Urban Search & Rescue Response System for response to a US domestic CBRN (Chemical, Biological, Radioactive and/or Nuclear) event. The team continues to excel in meeting all training and deployment expectations of the FEMA US&R system.



HENRYVILLE, IN

MEDIA RELATIONS

Before, during or after the IFD responds to the needs of the community, the Media Relations department is ready to respond as well. We are the vital connection between the media, the public and the fire department. It is the goal of the Public Information Office to provide a seamless flow of information about incident responses, IFD programs, events and services offered to the 700,000 residents and businesses we serve in our 278 square mile district.

Media Relations is divided into two areas of operation. The Public Information Officer (PIO) handles the media on incident responses as well as press conferences and formal media releases. The Photo Division documents IFD's work by producing photos and video for historical use, firefighter training and arson investigations.

Social Media is a primary tool used by the PIOs to communicate the good works of firefighters and to allow followers to participate in important safety programs or events sponsored by IFD.

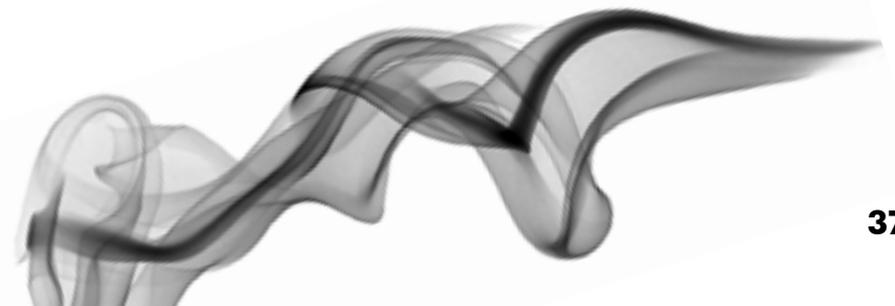
Coordinating public relations is part of the Media Relations office as well. IFD activities such as Clothe-A-Child, Fill the Bell, BFA Christmas at the Firehouse, St. Patrick's Day, FDIC, Smoke Detector Blitzes and Survive Alive events require a partnership between the PIO, event coordinators, and the media.

Committee participation for the annual IFD Awards Banquet and Fire Police & Deputy Sheriff Awards are required for the PIOs in addition to corporate and neighborhood activities. Months of advance planning go into each event which allow citizens to engage and form positive relationships with the firefighters that serve them.



IFD's Public Information Officers (PIOs)

A Shift - Lt. Larry Tracy (pictured); B Shift - Cpt. Rita Burris; C Shift - Lt. Bonnie Hensley



10-City National Fire Department Comparative Study pg1

Cities closest in population size to Indianapolis whose fire departments meet NFPA 1710 (which states the 1st responding unit must arrive in < 4 minutes at least 90% of the time).

POPULATION

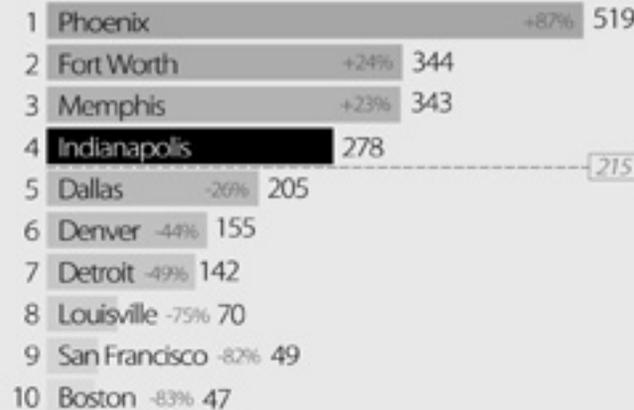
RESIDENT POPULATION IN COVERAGE AREA



NOTE: + or - values are relative population size to Indianapolis (i.e. Phoenix's population is 107% larger than Indianapolis)

COVERAGE AREA

COVERAGE AREA IN SQUARE MILES



NOTE: IFD covers the 4th highest response area and still maintains NFPA 1710 compliance

OPERATING BUDGET

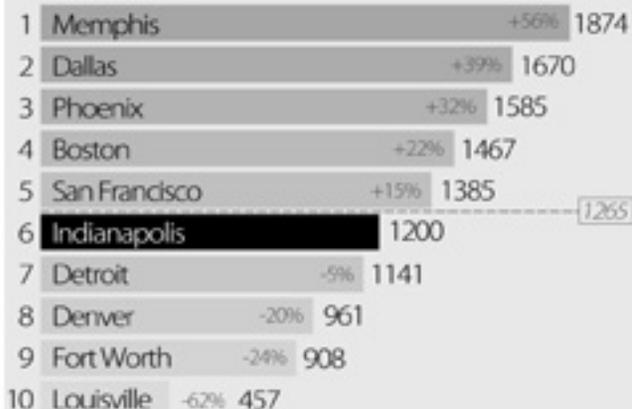
TOTAL OPERATING BUDGET FOR 2012 (IN MILLIONS OF DOLLARS)



NOTE: IFD covers a higher than average response area with a lower than average operating budget

FIREFIGHTERS

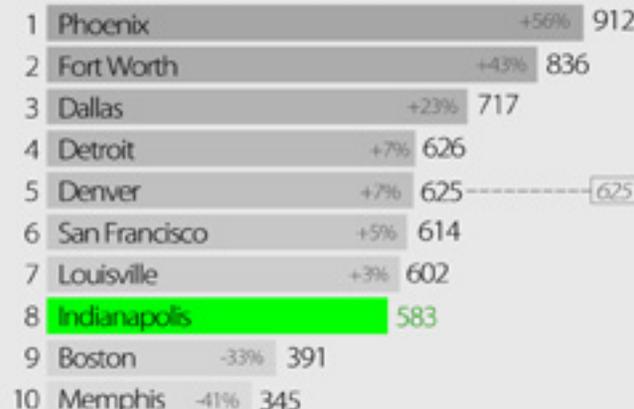
TOTAL NUMBER OF SWORN FIREFIGHTERS



NOTE: IFD employs an average of 25% fewer firefighters (or 396 FTEs) than top 5 cities, while offering the 3rd best residents per firefighter ratio (583:1)

RESIDENTS PER FIREFIGHTER

THE NUMBER OF RESIDENTS PROTECTED BY 1 FIREFIGHTER



NOTE: IFD maintains a good ratio of residents per firefighter (583:1) relative to the average (625:1) and relative to IFD's budget

COST PER RESIDENT

TOTAL BUDGET DIVIDED BY RESIDENT POPULATION



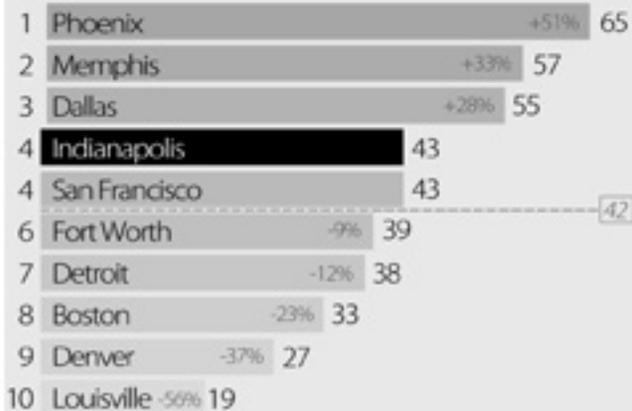
NOTE: IFD maintains a cost per resident below the 10 city average (\$225) while maintaining the 3rd best residents to firefighter ratio (583:1)

10-City National Fire Department Comparative Study pg2

Cities closest in population size to Indianapolis whose fire departments meet NFPA 1710 (which states the 1st responding unit must arrive in < 4 minutes at least 90% of the time).

ENGINES

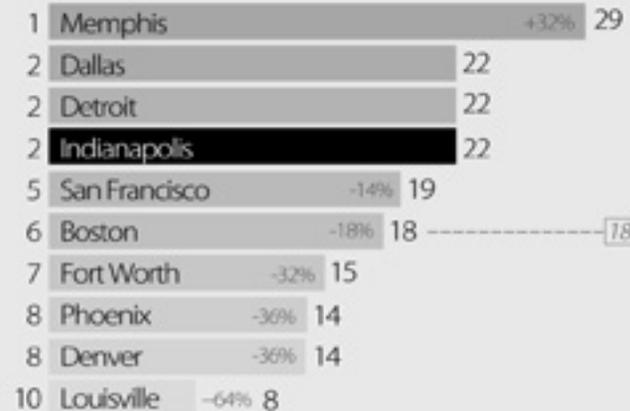
TOTAL NUMBER OF FRONT LINE FIRE ENGINES



NOTE: + or - values are relative quantities to IFD: (ie: At 65 total, Phoenix FD has 51% more fire engines than IFD)

LADDERS

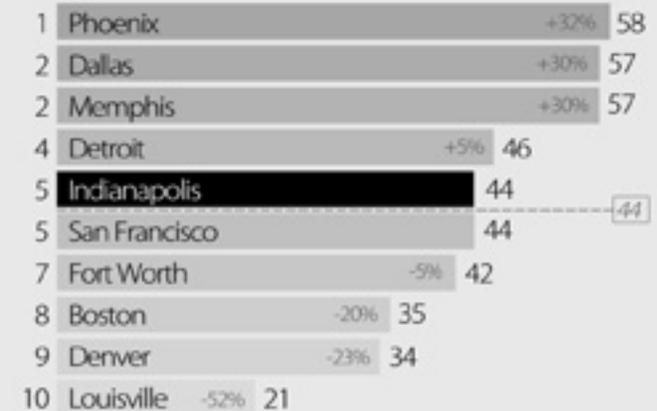
TOTAL NUMBER OF FRONT LINE LADDER TRUCKS



NOTE: With a ladder to station ratio of 1:2 IFD is able to better protect the 4th highest coverage area of the study

STATIONS

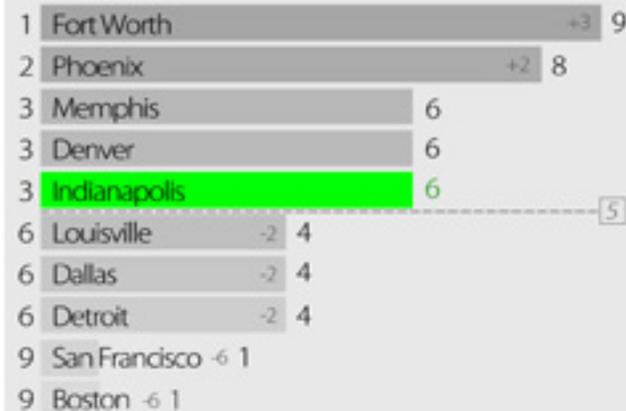
TOTAL NUMBER OF FIRE STATIONS



NOTE: IFD is the median for total fire stations while maintaining the 4th lowest budget

SQ. MI.s COVERED PER ENGINE

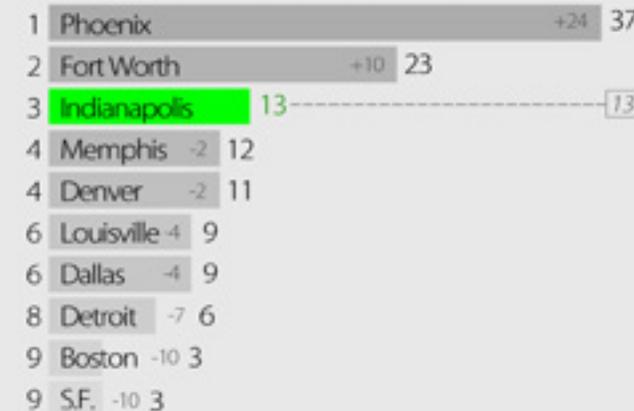
TOTAL NUMBER OF SQUARE MILES COVERED BY 1 FIRE ENGINE



NOTE: + or - values are whole numbers; with 43 engines, IFD covers the 3rd highest sq. mi./engine, with 12 fewer fire engines than the next highest total (Dallas FD - see ENGINES chart)

SQ. MI.s COVERED PER LADDER

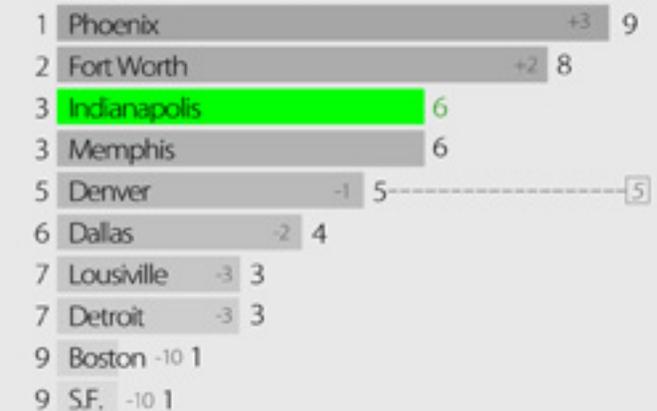
THE NUMBER OF SQUARE MILES COVERED BY 1 LADDER TRUCK



NOTE: + or - values are whole numbers; with 22 ladder trucks, IFD covers the 3rd highest sq. mi./ladder (with a response area that is 4th in total square miles)

SQ. MI.s COVERED PER STATION

THE NUMBER OF SQUARE MILES COVERED BY 1 FIRE STATION



NOTE: IFD stations respond to the 3rd highest average square miles (6) per station while maintaining NFPA 1710



KEEP BACK 500 FEET