

METROPOLITAN DEVELOPMENT COMMITTEE

DATE: June 4, 2007

CALLED TO ORDER: 5:32 p.m.

ADJOURNED: 5:54 p.m.

ATTENDANCE

Attending Members

Dane Mahern, Chairman
Ron Gibson
Scott Keller
Angela Mansfield
Mike Speedy

Absent Members

Rozelle Boyd
Lance Langsford
Jackie Nytes
Marilyn Pfisterer

AGENDA

PROPOSAL NO. 233, 2007 - approves an appropriation of \$40,100 in the 2007 Budget of the Department of Metropolitan Development (Consolidated County Fund) for equipment and services associated with the installation of emergency lights and laptop docking stations for new vehicles

“Do Pass”

Vote: 5-0

Presentation on the Division of Compliance Accomplishments – Rick Powers, Administrator

METROPOLITAN DEVELOPMENT COMMITTEE

The Metropolitan Development Committee of the City-County Council met on Monday, June 4, 2007. Chair Dane Mahern called the meeting to order at 5:32 p.m. with the following members present: Ron Gibson, Scott Keller, Angela Mansfield, and Mike Speedy. Absent were Rozelle Boyd, Lance Langsford, Jackie Nytes, and Marilyn Pfisterer.

Chair Mahern asked for consent to bring the presentation to the beginning of the agenda. Consent was given.

Presentation on the Division of Compliance Accomplishments – Rick Powers, Administrator

Mr. Powers read a statement on the Division of Compliance Accomplishments (Exhibit A, attached).

Councillor Keller asked if the division can legally question citizens on proper building permits. Mr. Powers replied in the affirmative and said they have guidelines in place, and if they feel the request is absurd, they do question. Councillor Keller asked if there is a way citizens can receive assistance during the weekend and after hours. Mr. Powers replied in the affirmative and said they have on-call inspectors in the areas of right-of-way and building inspections. He said the calls would go to the Department of Public Works (DPW) dispatch.

Councillor Gibson commended the staff at the division and looks forward to the work they will do in 2007.

Councillor Mansfield asked if anyone reviews the signs in rights-of-way to determine whose signs they are in order to fine them. Mr. Powers said that without an ordinance revision, it would be extremely difficult to fine because of the people who manufacture the signs and corporate entities that advertise. He said the corporate entities often have disclosures within employee contracts that clearly prohibits putting signs in rights-of-way, releasing their liability. Mr. Powers said they would actually have to see the people putting the signs out in order to fine.

PROPOSAL NO. 233, 2007 - approves an appropriation of \$40,100 in the 2007 Budget of the Department of Metropolitan Development (Consolidated County Fund) for equipment and services associated with the installation of emergency lights and laptop docking stations for new vehicles

Mr. Powers said the Information Service Agency (ISA) took on the role of replacing their computers in the city agencies. He said the stands used to mount laptops in their vehicles was removed from their budget because they thought the stands would be included in the

ISA replacement schedule. Mr. Powers said the need for light bars is a result of the new vehicles they are receiving, and the vehicles require the emergency lights for workers in the streets. He said they were approved to purchase the new vehicles, but the lights are not interchangeable from the older fleet; therefore, new emergency lighting needs to be purchased.

Councillor Mansfield asked what the source of funding is for this project. Mr. Powers said the source is the Permit Sub-Fund from the Department of Metropolitan Development (DMD).

Councillor Speedy asked what will happen to the old equipment. Mr. Powers said if they have some of the old vehicles in their inventory, they will hold the lights as replacement parts; otherwise, they will surrender them to Fleet Services. Councillor Speedy asked if the new equipment is bought through Purchasing. Mr. Powers replied in the affirmative. Councillor Speedy asked if there a competitive bids. Mr. Powers replied in the affirmative.

Councillor Gibson moved, seconded by Councillor Speedy, to send Proposal No. 233, 2007 to the full Council with a "Do Pass" recommendation. The motion carried by a vote of 5-0.

With no further business pending, and upon motion duly made, the Metropolitan Development Committee of the City-County Council was adjourned at 5:54 p.m.

Respectfully submitted,

Dane Mahern, Chair
Metropolitan Development Committee

DM/as

SLIDE 1 = INTRODUCTION AND LOGO SLIDE

Good evening Chairman Mahern, and other distinguished members of the Council. I would like to spend some time with you this evening too share some news about your Division of Compliance.

If I could take a moment, I would like to introduce the leadership team from our division:

Johnny Guest, Assistant Administrator, Inspection Services and his managers.

Scott Mason, Building Inspections Manager is attending Special Deputy training, but deserves noting due to his efforts as manager of that unit.

Danny Hayes, Zoning Inspections Manager.

Donna Price, Assistant Administrator, Permitting Services and her managers.

Kirt Havlin, Permitting Manager.

Stefan Wolfla, Infrastructure Development Manager.

George Krack III, Infrastructure Supervisor

Matt Kline, Infrastructure Supervisor

Fernando Alcocer, Assistant Administrator, Operations and Information Services and his managers.

Deidra Harris, Office Manager, and her assistant Japhia Collins

Steve Spencer, Customer Service and Licensing Manager.

Rhonda Fields, our Data Maintenance Manager

SLIDE 2 = ADMINISTRATOR and AAs

The Division of Compliance continues to move forward on several landmark fronts. We have moved through the

second phase of our service level increases that the fee increase you approved is providing for. Next year we will complete the addition of staff. The result of many changes has dramatically modified the configuration of the division. When completed, we will have provided 13 additional Building Inspectors, 4 additional Zoning Inspectors; two of which were moved from the Office of Finance and Management to facilitate taxi and business licensing inspections. We will have created a professional plans examination unit comprised of a Professional Engineer managing the group, four Building Code Analysts, and a Landscape Review Specialist augmenting their efforts. Also assisting this unit will be the IFD plan review group. Finally, we have measured and streamlined the process for referral of cases to the City Prosecutor via a Legal Case Coordinator position.

The spotlight burns brightly upon us, and we take our high profile role to heart. We will continue reengineering our efficiencies and we are confident that even more victories lay ahead. The increased fee revenues and associated services are the catalyst that is changing our organizational structure and the capabilities of our division. We applaud your assistance in making them realities.

SLIDE 3 = PERMITTING SERVICES

Our staff has been working with other City agencies and you on various initiatives. Most recently, we embarked on a realignment effort that will add to the change in organizational structure and capabilities I mentioned earlier, and will increase efficiencies and services. We are continually in the process of reviewing and consolidating resources, or creating new ones.

SLIDE 4 = INSPECTION SERVICES

Of particular note and as noted previously, our Building Inspection unit is still growing to an eventual strength of 23 inspectors, and will attain an inspection rating of over 90 percent to facilitate increased public safety via issuance of a Certificate of Occupancy in 2009. In fact, we believe we will begin by issuing those certificates for new residential structures first and then build our capabilities toward commercial buildings.

We are still working in concert with IFD and have created a Plans Examination unit that will be responsible for performing construction, fire, life safety, and accessibility reviews to ensure those areas are addressed in the concept phase of a project. The IFD Plans Examiner is currently co-located with us.

SLIDE 5 = INFORMATION SERVICES

Our staff continues to conduct comprehensive training and certification levels are ever increasing. Our capabilities and credibility is at an all time high. Our relationships with builders are also steadily rising as they become accustomed to a better-trained staff and our agency's oversight of responsible construction practices. Our staff working with our sister divisions and DPW now provides a greater awareness of responsible development via contractor orientations, and a newly created seminar platform that addresses the challenges of redeveloping in urban environments that have existing infrastructure and surrounding development established in some cases decades before.

SLIDE 6 = ACCELA AUTOMATION – *HIT SACE BAR TWICE*

Technology is a key word this year. Earlier today we conducted the project kick-off meeting, and tomorrow we begin implementation of Accela Automation. You have already recently heard a great deal about this system so I won't go into further detail. However, suffice it to say that the landscape of technology across many departments will be changing in dramatic fashion via this product, and replacement or integration of many aging legacy silo systems. The Software Integration Committee established by the Mayors Office was instrumental in making this happen and their efforts are about to pay huge dividends.

SLIDE 7 = MADISON ELEVATIONS

We, along with our counterparts in DPW Engineering are relocating our operations to 1200 S. Madison Avenue. What you see here are architectural renderings of the elevations of the building, which following renovation will face south. The facility is located on the southwest corner of Madison and Morris. With our growth in staff, the 35,000 square foot first floor will be welcome added space. Although moving an operation of our size and complexity is a challenge, we look forward to being in our new home sometime around the end of this year. And speaking of DPW, what a pleasure it is pleasure it is working with Kumar Menon, Pat Holdsworth, Tim Method, John Williams, John Workman, Victoria Kluck, Larry Jones, and I know I'm going to begin forgetting people, so I will shut up now, but, there are indeed many others on the DPW team that assist us everyday, and their services are greatly appreciated.

SLIDE 8 = YEAR TO DATE

Now for some performance numbers:

Year to Date the Mayors Action Center has electronically sent us over 2,500 investigation cases.

Our staff continues to remain active in over 300 neighborhood group meetings annually and participates in countless civic events, including City Hall for a day and Neighborhood blitzes.

Signs are always an interesting number; our Zoning staff's enforcement of the general sign ordinance has netted the removal of over 8,500 signs from the public rights of way thus far this year.

Over 3,200 Abandoned or Inoperable Vehicles have been cited, involving over 2,300 properties. We continue to average a 60% voluntary compliance rate in this area.

In 2006, the voluntary compliance rate for zoning enforcement increased to almost 80%. They performed over 32,000 inspections in 2006. That's three plus years at that phenomenal rate, and they are tracking along those same lines again. 5 short years ago, that rate was half that number.

SLIDE 9 = PROJECTIONS – HIT SPACE BAR TWICE

Some 2007 projections:

For the first time since I have lived in Indianapolis, Building Inspectors will perform close to 50% of its requested inspections. That may not seem like a number to boast of, but last year before we embarked on adding staff to this unit,

and the improved policies and procedures that Scott Mason and his supervisors are enacting went into place, they hovered at about 30%. In fact, that number was one of the strongest factors in bringing us to address insurance rate concerns. We still have 6 vacancies in this area that the new positions have created which makes the increase in performance even more impressive.

Our Right of Way Inspectors will perform over 15,000 Inspections.

Our Information Services staff will issue over 4,500 professional listings.

We need to make technology improvements in this area, but even with that challenge, our Data Maintenance staff is on track to digitally archive over 500,000 documents.

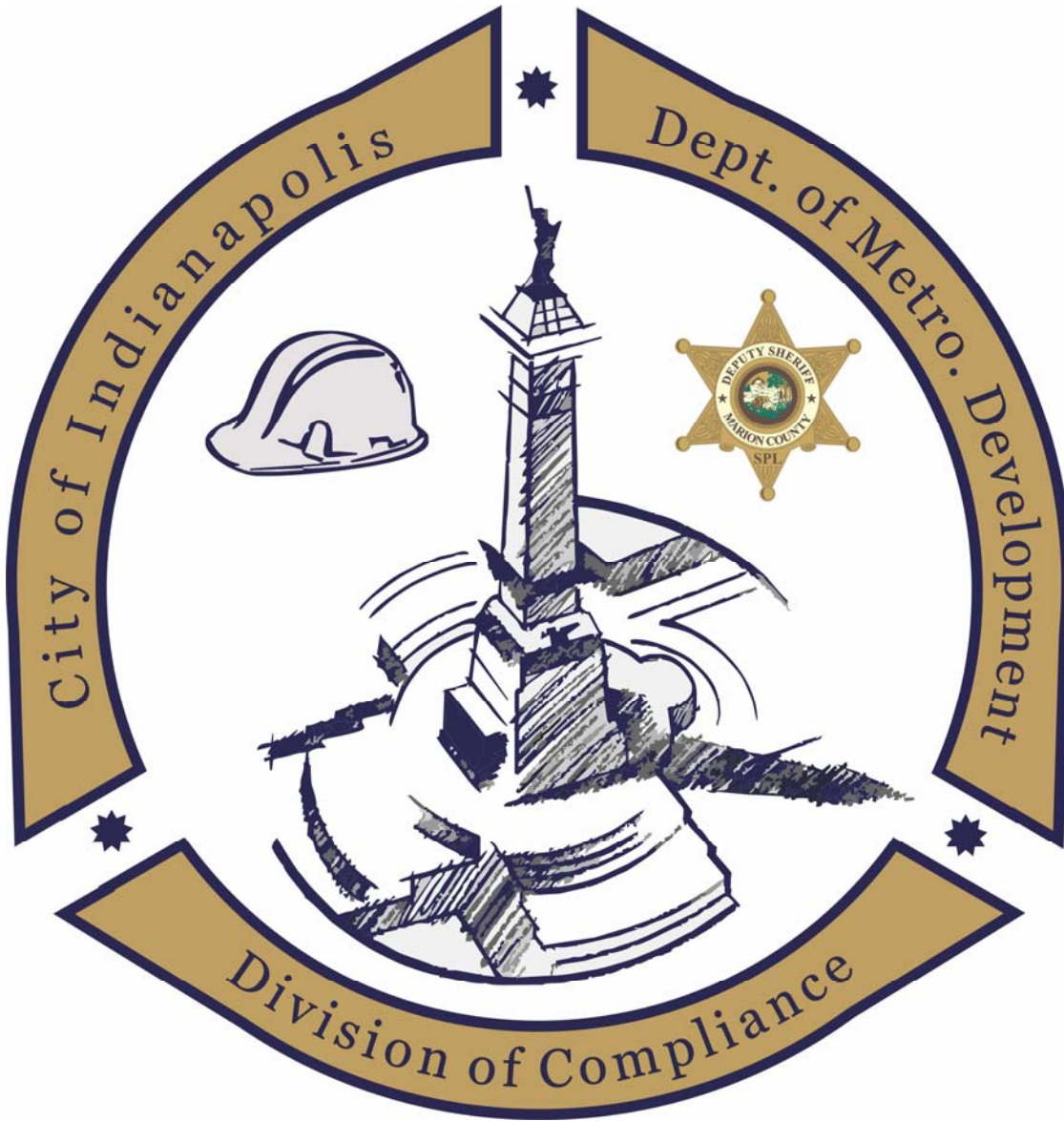
Finally, as usual, the face of our division in the lobby, the Permitting staff, is holding a pace for approximately 50,000 construction-related permits.

SLIDE 10 = INTRO SLIDE WITH LOGO

I know that Director Plambeck, this committee, the full Council, the Mayor, and the citizens of Indianapolis have become accustomed to our high level of performance, and we want to ensure you that we will continue to serve you with pride. As busy as we are going to be over next year with new technology implementation, a move to a new location, and another step toward increased public safety via the Certificate of Occupancy; we will not back away from the remarkable day-to-day support the people of Indianapolis receive and deserve from us. I say this often, but really could never say often enough; I admire my staff's efforts,

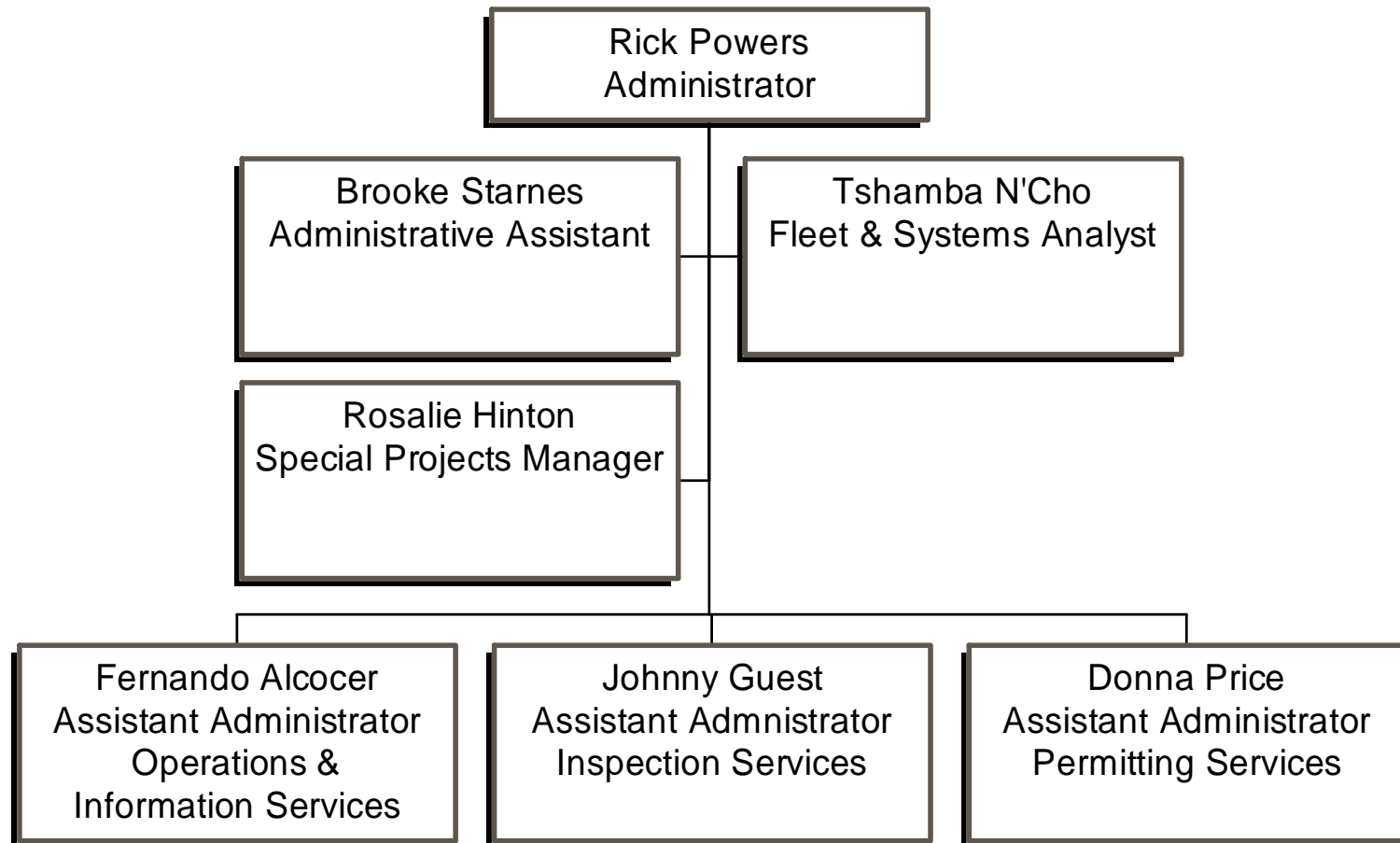
they are visionaries and consummate professionals; each and every one. I truly enjoy serving with them.

Thank you. If you have any questions, I will do my best to answer them for you



Division of Compliance

Division Administration



Accela Automation

1200 S Madison Avenue



Year to Date

MAC = over 2,500 investigation cases

- Over 300 Neighborhood Meetings
- Over 8,500 signs from Right-of-Way
- Over 3,200 abandoned or inoperable vehicles

2006 Voluntary Compliance Rate = 79%

Projections

