

MARION SUPERIOR COURT PROBATION DEPARTMENT – ADULT SERVICES DIVISION

Probation Satisfaction Survey

Name (optional): _____

Date: _____

How long was your supervision term? _____

1. Who was your probation officer at the time the case was closed? _____
2. How many PO's did you have during the time you were on supervision? _____
3. What location did you report to most often?
 City County Building Other: _____
 Southside Office (Madison & Hanna)
 Northeast Office (Shadeland Avenue)
4. Was the Reception staff respectful and courteous to you when you reported?
 Always or usually Sometimes Never or rarely
5. During your intake appointment, your supervision requirements were explained to you so you could understand them.
 Yes No

The following questions should be answered about your assigned probation officer at the time the case was closed.

6. Was your probation officer respectful and courteous to you?
 Always or usually Sometimes Never or rarely
7. Was your probation officer helpful and knowledgeable about resources in the community?
 Yes No
8. Did your probation officer encourage your participation in your supervision plan?
 Yes No
9. Did your probation officer conduct field visits in a professional and respectful manner?
 Yes No I did not have field visits with my probation officer.
10. Did you feel your probation officer helped you with your problems?
 Yes
 No If not, what problems were not addressed? _____
11. Did your probation officer treat you as an individual and not just like everyone else?
 Yes No
12. Did you feel that you could talk to your probation officer and he/she listened?
 Yes No
13. Would you feel comfortable contacting your probation officer in the future if problems come up?
 Yes No
14. Do you feel that you made improvements in any of the following areas during your probation supervision?
 Education Employment
 Substance use/abuse Friends/Peers Making better choices
15. How often did your probation officer discuss your court-ordered fees with you?
 Once per month or more Less than once per month
 Never Not applicable (N/A) – no fees ordered

General Comments

16. Do you feel connected to the outside resources that were provided to you through the probation office?

Yes No

If Yes, are you planning to continue to utilize the resource(s) in the future?

Yes No

17. What recommendations for improvement do you have? _____

18. Additional comments: _____

18. Would you like someone from the Probation Department to contact you for additional information:

Yes No If so, what number may we contact you at? _____

THANK YOU FOR YOUR COMMENTS

Please return this form to the Probation Reception Desk. You may also fax it to (317)327-4269 or e-mail it to Christine.Kerl@indy.gov