AGREEMENT BETWEEN THE
CONSOLIDATED CITY OF INDIANAPOLIS AND MARION COUNTY
INFORMATION SERVICES AGENCY
AND
SHI INTERNATIONAL CORPORATION.
TO PURCHASE GOODS AND SERVICES IN ACCORDANCE WITH
THE STATE OF INDIANA QUANTITY PURCHASE AGREEMENT #70026

This Agreement to Purchase Goods and Services pursuant to the Terms and Conditions of the State of Indiana Quantity Purchase Agreement #70026 ("State QPA"), entered into by and between SHI International Corporation, by and through its Approved Fulfillment Partner (as defined in the State QPA), (hereinafter referred to as "Contractor") and the Consolidated City of Indianapolis/Marion County, by and through the Information Services Agency, (hereinafter referred to as "City/County"), is executed pursuant to the terms and conditions set forth herein. In consideration of those mutual undertakings and covenants, the parties agree as follows:

SECTION I. INTERPRETATION AND INTENT

1.01   The "Agreement', as referred to herein, shall mean this Agreement executed by City/County and Contractor, and shall include these Terms and Conditions, and the terms and conditions of the above referenced State QPA, and any written supplemental agreement or modification entered into between City/County and Contractor, in writing, after the date of this Agreement.

1.02   The terms and conditions of the above referenced State QPA, as of the date of execution of this Agreement, are hereby incorporated by reference. The City/County shall assume the rights and obligations of the State of Indiana ("State") when making purchases of goods or services under the State QPA and terms and conditions of the State QPA shall apply to the City/County as they apply to the State, except as otherwise specified herein.

1.03   This Agreement constitutes the entire agreement between the parties and supersedes all prior agreements, written or verbal, between City/County and Contractor. No statements, promises or agreements whatsoever, in writing or verbal, in conflict with the terms of the Agreement have been made by City/County or Contractor which in any way modify, vary, alter, enlarge or invalidate any of the provisions and obligations herein stated. This Agreement may be amended and modified only in writing signed by both City/County and Contractor.

1.04   In resolving conflicts, errors, discrepancies and disputes concerning the scope of the work or services to be performed by Contractor or other rights or obligations of City/County or Contractor the document or provision thereof expressing the greater quantity, quality or scope of service or imposing the greater obligation upon Contractor and affording the greater right or remedy to City/County, shall govern.

1.05   Any interpretation applied to this Agreement, by the parties hereto, by an arbitrator, court of law, or by any other third party, shall not be made against City/County solely by virtue of City/County or City/County's representatives having drafted all or any portion of this Agreement.

1.06   This Agreement shall include, and incorporate by reference, any provision, covenant or condition required or provided by law or by regulation of any state or federal regulatory or funding agency.

SECTION II. DUTIES OF CONTRACTOR

2.01 Contractor shall provide the products and/or services as specified in Attachment A to this Agreement, incorporated herein by reference and will furnish all labor, materials, and supplies in accordance with the conditions of the State QPA.

2.02 All terms and conditions of the State QPA shall apply to the purchase of goods and services under this Agreement unless otherwise specified herein. If conflict in terms between this Agreement and the provisions in the Attachments to this Agreement arises, the terms contained within this Agreement control.

SECTION III. TERM

3.01 This Agreement shall be in effect once all parties have signed the Agreement and shall terminate on January 31, 2027, unless terminated earlier in accordance with this Agreement.

3.02 This Agreement may be renewed by agreement of parties. The term of the renewal may be less but shall not be longer than the term of the original Agreement. A renewal shall be only by written instrument signed by both City/County and Contractor and attached hereto as an amendment. In no event may the term of this Agreement extend beyond the expiration of the State QPA. All other terms and conditions of the Agreement shall remain the same as set forth herein.

SECTION IV. COMPENSATION

4.01 Contractor shall submit a properly itemized invoice for goods and/or services provided, and expenses incurred under this Agreement and shall cooperate with and provide any other necessary information to City. City will pay Contractor within thirty (30) days after receipt of such properly itemized claim forms. Compensation will be based upon the price list in the QPA.

SECTION V. GENERAL PROVISIONS

5.01 Independent Contractor. The parties agree that Contractor is an independent contractor as that term is commonly used and is not an employee of the Consolidated City of Indianapolis and/or Marion County. As such, Contractor is solely responsible for all taxes, and none shall be withheld from the sums paid to Contractor. Contractor acknowledges that it is not insured in any manner by City for any loss of any kind whatsoever. Contractor has no authority, express or implied, to bind or obligate the City in any way.

  5.01.1 Approval required. The parties agree that Contractor shall not subcontract, assign or delegate any portion of this Agreement or the services to be provided hereunder without prior written approval of the City. Contractor shall remain solely responsible for management, directing, and paying the person or persons to whom such responsibilities or obligations are assigned, sublet, or delegated. City shall have no obligation whatsoever to such person or entities. Any consent given in accordance this provision shall not be construed to relieve Contractor of any responsibility for performing under this Agreement.

5.02   Agreement as Public Record. Contractor acknowledges that City/County will not treat this Agreement as confidential information and will post the Agreement on the City/County website as required by Section 141-105 of the Revised Code of the Consolidated City of Indianapolis and Marion County. Use by the public of any document or the information contained therein, shall not be considered an act of City/County.

5.02   Termination for Failure of Funding. When the fiscal body of the Consolidated City of Indianapolis and Marion County ("City-County Council") makes a written determination that funds are not appropriated or otherwise available to support continuation of performance of this Agreement, this Agreement shall be canceled.   A determination by the City-County Council that funds are not appropriated or otherwise available to support continuation of performance shall be final and conclusive.

5.03   Termination for Cause or Convenience.

   5.03.01. If Contractor becomes insolvent, or if it refused or fails to perform the work and services provided by this Agreement, or if it refused to perform disputed work or services as directed pending resolution of such dispute, or if it fails to make payments to subcontractors employed by it, or if it otherwise violates or fails to perform any term, covenant or provision of this Agreement, then City may, without prejudice to any other right or remedy, terminate this Agreement in whole or in part, in writing, provided that Contractor shall be given (1) not less than thirty (30) calendar days written notice of City's intent to terminate, and (2) an opportunity for consultation with City prior to termination. In determining the amount of final payment to be made to Contractor upon such termination for default, if any, no amount shall be allowed for anticipated profit or unperformed services or other work.

   5.03.2 This Agreement may be terminated in whole or in part in writing by City for City's convenience, providing that Contractor is given (1) not less than thirty (30) calendar days' written notice of intent to terminate and (2) an opportunity for consultation with City prior to termination. If City terminates for convenience, Contractor's compensation shall be equitably adjusted.

   5.03.3 Upon receipt of notice of termination for default or for City's convenience, Contractor shall (1) promptly discontinue all services affected, unless the termination notice directs otherwise, and (2) deliver or otherwise make available to City all Works and such other information, materials or documents as may have been accumulated by Contractor in performing this Agreement, whether completed or in process.

5.04   Non-discrimination. Contractor and its officers, agents, employees, and subcontractors shall not discriminate against any employee or applicant for employment to be employed in the performance of this Agreement, with respect to her or his hire, tenure, terms, conditions, or privileges of employment, or any matter directly or indirectly related to employment, because of her or his race, sex, sexual orientation, gender identity, religion, color, national origin, ancestry, age, disability, or United States military service veteran status. Breach of this section shall be regarded as a material breach of this Agreement.

5.05   Minority, Women's, Veteran's, or Disability-Owned Business Enterprise Participation To the extent

   To the extent Contractor uses subcontractors or other agents in the performance of services under this Agreement, Contractor shall either (a) use, at a minimum, fifteen percent (15%) Minority Business Enterprises, eight percent (8%) Women's Business Enterprises, three percent (3%) Veteran's Business

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Enterprises and one percent (1%) Disability-Owned Business Enterprises in the performance of services under this Agreement, or (b) demonstrate a good faith effort to achieve such percentages, in compliance with the policies and to the satisfaction of Indianapolis's Department of Minority & Women Business Development. Breach of this section shall be regarded as a material breach of this Agreement.

5.06 Compliance With E-Verify Program. Pursuant to IC 22-5-1.7, Contractor shall enroll in and verify the work eligibility status of all newly hired employees of Contractor through the E-Verify Program ("Program"). Contractor is not required to verify the work eligibility status of all newly hired employees through the Program if the Program no longer exists.

   5.06.1 Contractor and its subcontractors shall not knowingly employ or contract with an unauthorized alien or retain an employee or contract with a person that Contractor or its subcontractor subsequently learns is an unauthorized alien. If Contractor violates this Section 5.05, City/County shall require Contractor to remedy the violation not later than thirty (30) days after City/County notifies Contractor. If Contractor fails to remedy the violation within the thirty (30) day period, City/County shall terminate the Agreement for breach of contract. If City/County terminates the Agreement, Contractor shall, in addition to any other contractual remedies, be liable to City/County for actual damages. There is a rebuttable presumption that Contractor did not knowingly employ an unauthorized alien if Contractor verified the work eligibility status of the employee through the Program.

   5.06.2 If Contractor employs or contracts with an unauthorized alien but City/County determines that terminating the Agreement would be detrimental to the public interest or public property, City/County may allow the Agreement to remain in effect until City/County procures a new contractor.

   5.06.3 Contractor shall, prior to performing any work, require each subcontractor to certify to Contractor that the subcontractor does not knowingly employ or contract with an unauthorized alien and has enrolled in the Program. Contractor shall maintain on file a certification from each subcontractor throughout the duration of this Agreement. If Contractor determines that a subcontractor is in violation of this Section 5.05, Contractor may terminate its contract with the subcontractor for such violation.

   5.06.4 Pursuant to IC 22-5-1.7 a fully executed affidavit affirming that the business entity does not knowingly employ an unauthorized alien and confirming Contractors enrollment in the Program, unless the Program no longer exists, shall be filed with City/County prior to the execution of this Agreement. This Agreement shall not be deemed fully executed until such affidavit is filed with the City/County.

5.07 Notice. Any notice required to be sent under this Agreement shall be sent by internationally recognized overnight courier, certified mail, facsimile or other delivery method which provides confirmation of receipt and shall be directed to the persons and addresses specified below (or such other persons and/or addresses as any party may indicate by giving notice to the other party) :

To Contractor
Contracts Department
SHI International Corporation
250 Davidson Avenue

To Consolidated City/Marion County
Information Services Agency
Consolidated City of Indianapolis/Marion County
200 E. Washington Street, Suite 1922

Somerset, NJ 08873   Indianapolis Indiana 46204
                                                       ATTN: CIO

5.08   Method of Payment. Contractor must be willing to accept invoice payments via City/County check, City/County Purchasing Card (Master Card) or Automated Clearing House (ACH) at the City/County's sole option and discretion. The City/County will not be responsible for any card fees or other bank charges.

5.09   Post-Employment Restrictions. Contractor, providing supplies, real property, or services under this Agreement, certifies to City that no employee, contract employee, or sub-contractor of Contractor:

   5.05.1 Participated in any way in the solicitation, negotiation, or awarding of this Agreement while previously employed by an agency of the City of Indianapolis or Marion County for a period of one (1) year prior to the execution of this Agreement;

   5.05.2 For a period of one (1) year after such employee ceased supervising the administration or performance of this contract or agreement on behalf of an agency of the City of Indianapolis or Marion County, shall perform any functions on behalf of Contractor under the contract or agreement with respect to the City, unless the employee's former agency has consented to the employee's performance for Contractor in writing;

   5.05.3 Has violated any provision of Chapter 293 of the Revised Code of the Consolidated City of Indianapolis and Marion County, regarding the solicitation, negotiation, awarding, or performance of this Agreement;

   5.05.4 Is currently an official or deputy mayor of, or has appointing authority to, any agency of the City of Indianapolis or Marion County; and

   5.05.5 Was previously employed by the City of Indianapolis or Marion County within one (1) year of this Agreement and currently has the performance of lobbying activity (as that term is defined in Section 909-101 of this Code) related to an agency or an official as a responsibility of his or her employment or contractual relationship with Contractor.

Violation of this certification shall constitute a material breach of the Agreement, and, upon such a violation, City may terminate this Agreement.   In addition, upon a violation of this certification, City shall report such violation to the Office of Corporation Counsel who may, at its discretion, debar Contractor from eligibility for future city and/or county purchasing, bids, contracts, and/or projects.

5.10   Conflict of Interest.

   A. Contractor certifies and warrants to City that neither it nor any of its officers, agents, employees, or subcontractors who will participate in the performance of any services required by this Agreement has or will have any conflict of interest, direct or indirect, with City.
   B. For purposes of compliance with IC 36-1-21, Contractor certifies and warrants to City that Contractor, or a person who wholly partially owns Contractor, is not a relative, at that term s defined by IC 36-1-21-3, of either the Mayor of Indianapolis, Indiana, or a member of the City-County Council of Indianapolis and Marion County, Indiana.

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5.11 Wage Theft/Payroll Fraud. Contractor shall report, and shall require its subcontractors to report, all Complaints or adverse determinations of Wage Theft or Payroll Fraud against the Contractor or its Subcontractors to the City's Office of Finance and Management within thirty (30 days of notification of the complaint or adverse determination. If an adverse determination is rendered against the Contractor with respect to services provided to the City, the City may terminate this Agreement, reduce the incentives or subsidies to be provided under this Agreement or seek other remedies.

By executing this Agreement, Contractor affirms under the penalties of perjury that Contractor has not Had any adverse determinations rendered against the Contractor within the preceding three (3) years.

5.12 Prompt Pay Requirement. Contract shall pay subcontractors and suppliers funds due from progress payments within fifteen (15) business days of receipt of payment from the City. During the term of this Agreement and upon completion of this Agreement, the City may request documentation to certify payments to subcontractors and suppliers and Contractor shall provide such documentation within fourteen (14) days of such request. Violation of this provision shall constitute a breach of this Agreement.

5.13. Governing Law. Notwithstanding any term to the contrary in the Agreement; the Agreement shall be construed under and governed by the laws of the State of Indiana and County of Marion.

5.14. Confidentiality.

5.14.1 The obligations of this section shall survive the termination of this Agreement and shall be applicable to the full extent permissible under statutes governing access to public records. Contractor understands that the information provided to it or obtained from City during the performance of its services is confidential and may not, without prior written consent of City, be disclosed to a person not in City's employ except to employees or agents of Contractor who have a need to know in order to provide the services.   Further, Contractor's work product generated during the performance of this Agreement is confidential to City.   The failure to comply in all material respects with this section shall be considered a material breach of this Agreement.   Confidential information shall not include information, that: (a) was known by Contractor at the time it was received; (b) is, as of the time of its disclosure or thereafter becomes, part of the public domain through a source other than Contractor; (c) is made known to Contractor by a third person who does not impose any obligation of confidence on Contractor with respect to such information; (d) is required to be disclosed pursuant to governmental authority, law, regulation, duly authorized subpoena or court order whereupon Contractor shall provide notice to City prior to such disclosure; or (e) information that is independently developed by Contractor without references to the confidential information.

5.14.2 Contractor shall not, under any circumstances, release information provided to it by, or on behalf of, City that is required to be kept confidential by City pursuant to Indiana law except as contemplated by Section 5.04.1(d), above.

5.14.3 Contractor acknowledges that City will not treat this Agreement as confidential information and will post the Agreement on the City of Indianapolis website as required by Section 141-105 of the Revised Code of the Consolidated City of Indianapolis and Marion County.   Use by the public of any document or the information contained therein shall not be considered an act of City.

5.15 <u>Insurance.</u> Contractor agrees to maintain the level of coverage as is reflected in their current Certificate of Insurance as submitted for the duration of the Agreement.

5.16. <u>Additional Information upon Request.</u> The Contractor shall, upon request of the City, make available its policies, practices and standards for the hiring of applicants, except as prohibited under IC 22-2-17-3, to the extent such information is related to the provision of services under this Agreement.

PROFESSIONAL SERVICES CONTRACT
Contract #0000000000000000000070026

This Contract ("Contract"), entered into by and between the Indiana Office of Technology ("IOT") on behalf of all State agencies (the "State") and SHI INTERNATIONAL CORP (the "Contractor"), is executed pursuant to the terms and conditions set forth herein. In consideration of those mutual undertakings and covenants, the parties agree as follows:

1. Duties and Utilization.
A. Duties of the Contractor. The Contractor shall provide the services and commitments as described in the following Exhibits, which are attached hereto and fully incorporated herein:
- **Exhibit A.** Scope of Work
- **Exhibit A1.** Limited Consulting Services Statement of Work Template
- **Exhibit B.** Pricing
- **Exhibit C.** Service Level Agreements

B. Duties of the Contractor's Software Publishers.
The Contractor shall flow down the terms of the following exhibits to its software publishers applicable to the services performed by its software publishers. These Exhibits are attached hereto and fully incorporated herein:
- **Exhibit D.** Additional Terms for Cloud Services Engagements
- **Exhibit E.** Internal Revenue Service (IRS) Publication 1075 Requirements
- **Exhibit F.** Department of Child Services (DCS) Additional Contract Provisions
- **Exhibit G.** Department of Revenue (DOR) Security Requirements
- **Exhibit H.** Family and Social Services Administration (FSSA) Confidentiality Security and Privacy Information
- **Exhibit I.** Bureau of Motor Vehicles (BMV) Data Information Security Policy for Contractors
- **Exhibit J.** Indiana Department of Health (IDOH) Policies

C. Entities Eligible to Utilize Contract
The pricing for Products and the Services under this Contract shall be made available to the following governmental entities, each of which may be an "Ordering Agency".
1. "the State" means the State of Indiana executive branch agencies, the judicial branch, the legislative branch, and separately elected statewide officers.
   a. The ordering process for when the State is the Ordering Agency is described in **Exhibit A.**
2. "Other Governmental Body" means an agency, a board, a branch, a bureau, a commission, a council, a department, an institution, an office, or another establishment of any of the following: the judicial branch, the legislative branch, a political subdivision (includes towns, cities, local governments, etc.), a state educational institution, school corporation (including charter schools), city or county hospital, or bodies corporate and politic.
   a. The ordering process when an Other Governmental Body is the Ordering Agency is described in **Exhibit A.**

D. Goods and Services Provided

New products and/or services that meet the Scope of Work may be added to the Contract only upon written approval from IOT. Pricing shall be as mutually agreed by the parties.

E. The terms of this Contract shall supersede any terms to the contrary on quotes, invoices or other documents created and provided by the Contractor. While Contractor cannot commit to terms on behalf of either the State or a software publisher, to the extent possible, Contractor will advise the software publisher of the State's desire for the terms of this Contract to supersede any language to the contrary on invoices or other documents provided by the software publisher. While heavily discouraged, in the event that a software publisher requires additional terms be signed by the State prior to purchase, Contractor will pass those terms along to the State for review and endeavor to facilitate conversation between the State and software publisher.

2. Consideration. Pricing and associated terms and conditions are set forth in **Exhibit B. Pricing,** which is attached hereto and fully incorporated herein.

Purchases under this Contract will be made at the discretion of eligible Ordering Agencies. Contractor will be paid at the rates established in **Exhibit B. Pricing,** attached hereto and incorporated herein. The Contractor agrees that all prices are inclusive of any fees (including but not limited to, shipping, handling, and/or labor fees required to provide delivery of commodities or completion of services to all State locations), unless specifically approved in writing by the State. Contractor understands and agrees that this Contract does not guarantee the Contractor a minimum quantity of orders or remuneration amount. Payment shall be made to the Contractor by the Ordering/Using entity in accordance with **Section 37. Payments** and all other applicable provisions of this Contract. The Contractor understands and agrees that the State shall not accept any responsibility for purchase orders issued by Other Governmental Bodies.

The Contract's total remuneration amount is based on the number and quantity of purchases made by eligible Ordering Agencies.

3. Term. This Contract shall commence on the last signatory date ("Effective Date") and shall remain in effect for a period of four (4) years. There may be two (2) one-year renewals for a total of six (6) years at the State's option.

4. Access to Records. The Contractor and its subcontractors, if any, shall maintain all books, documents, papers, accounting records, and other evidence pertaining to all costs incurred under this Contract. They shall make such materials available at their respective offices at all reasonable times during this Contract, and for three (3) years from the date of final payment under this Contract, for inspection by the State or its authorized designees. Copies shall be furnished at no cost to the State if requested.

5. Assignment; Successors.
A. The Contractor binds its successors and assignees to all the terms and conditions of this Contract. The Contractor may assign its right to receive payments to such third parties as the Contractor may desire without the prior written consent of the State, provided that the Contractor gives written notice (including evidence of such assignment) to the State thirty (30) days in advance of any payment so assigned. The assignment shall cover all unpaid amounts under this Contract and shall not be made to more than one party.

B. The Contractor shall not assign or subcontract the whole or any part of this Contract without the State's prior written consent. Additionally, the Contractor shall provide prompt written notice to the State of

any change in the Contractor's legal name or legal status so that the changes may be documented and payments to the successor entity may be made.

6. Assignment of Antitrust Claims. As part of the consideration for the award of this Contract, the Contractor assigns to the State all right, title and interest in and to any claims the Contractor now has, or may acquire, under state or federal antitrust laws relating to the products or services which are the subject of this Contract.

7. Audits. The Contractor acknowledges that it may be required to submit to an audit of funds paid through this Contract. Any such audit shall be conducted in accordance with IC § 5-11-1, *et seq.*, and audit guidelines specified by the State.

The State considers the Contractor to be a "Contractor" under 2 C.F.R. 200.331 for purposes of this Contract. However, if it is determined that the Contractor is a "subrecipient" and if required by applicable provisions of 2 C.F.R. 200 (Uniform Administrative Requirements, Cost Principles, and Audit Requirements), Contractor shall arrange for a financial and compliance audit, which complies with 2 C.F.R. 200.500 *et seq.*

8. Authority to Bind Contractor. The signatory for the Contractor represents that he/she has been duly authorized to execute this Contract on behalf of the Contractor and has obtained all necessary or applicable approvals to make this Contract fully binding upon the Contractor when his/her signature is affixed, and accepted by the State.

9. Changes in Work. The Contractor shall not commence any additional work or change the scope of the work until authorized in writing by the State. The Contractor shall make no claim for additional compensation in the absence of a prior written approval and amendment executed by all signatories hereto. This Contract may only be amended, supplemented or modified by a written document executed in the same manner as this Contract.

10. Compliance with Laws.
A. The Contractor shall comply with all applicable federal, state, and local laws, rules, regulations, and ordinances, and all provisions required thereby to be included herein are hereby incorporated by reference. The enactment or modification of any applicable state or federal statute or the promulgation of rules or regulations thereunder after execution of this Contract shall be reviewed by the State and the Contractor to determine whether the provisions of this Contract require formal modification.

B. The Contractor and its agents shall abide by all ethical requirements that apply to persons who have a business relationship with the State as set forth in IC § 4-2-6, *et seq.*, IC § 4-2-7, *et seq.* and the regulations promulgated thereunder. **If the Contractor has knowledge, or would have acquired knowledge with reasonable inquiry, that a state officer, employee, or special state appointee, as those terms are defined in IC § 4-2-6-1, has a financial interest in the Contract, the Contractor shall ensure compliance with the disclosure requirements in IC § 4-2-6-10.5 prior to the execution of this Contract.** If the Contractor is not familiar with these ethical requirements, the Contractor should refer any questions to the Indiana State Ethics Commission or visit the Inspector General's website at http://www.in.gov/ig/. If the Contractor or its agents violate any applicable ethical standards, the State may, in its sole discretion, terminate this Contract immediately upon notice to the Contractor. In addition, the Contractor may be subject to penalties under IC §§ 4-2-6, 4-2-7, 35-44.1-1-4, and under any other applicable laws.

C. The Contractor certifies by entering into this Contract that neither it nor its principal(s) is presently in arrears in payment of taxes, permit fees or other statutory, regulatory or judicially required payments to

the State of Indiana. The Contractor agrees that any payments currently due to the State of Indiana may be withheld from payments due to the Contractor. Additionally, further work or payments may be withheld, delayed, or denied and/or this Contract suspended until the Contractor is current in its payments and has submitted proof of such payment to the State.

D. The Contractor warrants that it has no current, pending or outstanding criminal, civil, or enforcement actions initiated by the State, and agrees that it will immediately notify the State of any such actions. During the term of such actions, the Contractor agrees that the State may delay, withhold, or deny work under any supplement, amendment, change order or other contractual device issued pursuant to this Contract.

E. If a valid dispute exists as to the Contractor's liability or guilt in any action initiated by the State or its agencies, and the State decides to delay, withhold, or deny work to the Contractor, the Contractor may request that it be allowed to continue, or receive work, without delay. The Contractor must submit, in writing, a request for review to the Indiana Department of Administration (IDOA) following the procedures for disputes outlined herein. A determination by IDOA shall be binding on the parties. Any payments that the State may delay, withhold, deny, or apply under this section shall not be subject to penalty or interest, except as permitted by IC § 5-17-5.

F. The Contractor warrants that the Contractor and its subcontractors, if any, shall obtain and maintain all required permits, licenses, registrations, and approvals, and shall comply with all health, safety, and environmental statutes, rules, or regulations in the performance of work activities for the State. Failure to do so may be deemed a material breach of this Contract and grounds for immediate termination and denial of further work with the State.

G. The Contractor affirms that, if it is an entity described in IC Title 23, it is properly registered and owes no outstanding reports to the Indiana Secretary of State.

H. As required by IC § 5-22-3-7:
    (1) The Contractor and any principals of the Contractor certify that:
        (A) the Contractor, except for de minimis and nonsystematic violations, has not violated the terms of:
            (i) IC §24-4.7 [Telephone Solicitation Of Consumers];
            (ii) IC §24-5-12 [Telephone Solicitations]; or
            (iii) IC §24-5-14 [Regulation of Automatic Dialing Machines];
        in the previous three hundred sixty-five (365) days, even if IC § 24-4.7 is preempted by federal law; and
        (B) the Contractor will not violate the terms of IC § 24-4.7 for the duration of the Contract, even if IC §24-4.7 is preempted by federal law.
    (2) The Contractor and any principals of the Contractor certify that an affiliate or principal of the Contractor and any agent acting on behalf of the Contractor or on behalf of an affiliate or principal of the Contractor, except for de minimis and nonsystematic violations,
        (A) has not violated the terms of IC § 24-4.7 in the previous three hundred sixty-five (365) days, even if IC §24-4.7 is preempted by federal law; and
        (B) will not violate the terms of IC § 24-4.7 for the duration of the Contract, even if IC §24-4.7 is preempted by federal law.

11. Condition of Payment. All services provided by the Contractor under this Contract must be performed to the State's reasonable satisfaction, as determined at the discretion of the undersigned State representative and in accordance with all applicable federal, state, local laws, ordinances, rules and regulations. The State shall not be required to pay for work found to be unsatisfactory, inconsistent with this Contract or performed in violation of any federal, state or local statute, ordinance, rule or regulation.

12. Confidentiality of State Information. The Contractor understands and agrees that data, materials, and information disclosed to the Contractor may contain confidential and protected information. The Contractor covenants that data, material, and information gathered, based upon or disclosed to the Contractor for the purpose of this Contract will not be disclosed to or discussed with third parties without the prior written consent of the State.

The parties acknowledge that the services to be performed by Contractor for the State under this Contract may require or allow access to data, materials, and information containing Social Security numbers maintained by the State in its computer system or other records. In addition to the covenant made above in this section and pursuant to 10 IAC 5-3-1(4), the Contractor and the State agree to comply with the provisions of IC § 4-1-10 and IC § 4-1-11. If any Social Security number(s) is/are disclosed by Contractor, Contractor agrees to pay the cost of the notice of disclosure of a breach of the security of the system in addition to any other claims and expenses for which it is liable under the terms of this contract.

13. Continuity of Services.
A. The Contractor recognizes that the service(s) to be performed under this Contract are vital to the State and must be continued without interruption and that, upon Contract expiration, a successor, either the State or another contractor, may continue them. The Contractor agrees to:
    1. Furnish phase-in training; and
    2. Exercise its best efforts and cooperation to effect an orderly and efficient transition to a successor.

B. The Contractor shall, upon the State's written notice:
    1. Furnish phase-in, phase-out services for up to sixty (60) days after this Contract expires; and
    2. Negotiate in good faith a plan with a successor to determine the nature and extent of phase-in, phase-out services required. The plan shall specify a training program and a date for transferring responsibilities for each division of work described in the plan, and shall be subject to the State's approval. The Contractor shall provide sufficient experienced personnel during the phase-in, phase-out period to ensure that the services called for by this Contract are maintained at the required level of proficiency.

C. The Contractor shall allow as many personnel as practicable to remain on the job to help the successor maintain the continuity and consistency of the services required by this Contract. The Contractor also shall disclose necessary personnel records and allow the successor to conduct on-site interviews with these employees. If selected employees are agreeable to the change, the Contractor shall release them at a mutually agreeable date and negotiate transfer of their earned fringe benefits to the successor.

D. The Contractor shall be reimbursed for all reasonable phase-in, phase-out costs (i.e., costs incurred within the agreed period after contract expiration that result from phase-in, phase-out operations).

14. Debarment and Suspension.

A. The Contractor certifies by entering into this Contract that neither it nor its principals nor any of its subcontractors are presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from entering into this Contract by any federal agency or by any department, agency or political subdivision of the State of Indiana. The term "principal" for purposes of this Contract means an officer, director, owner, partner, key employee or other person with primary management or supervisory responsibilities, or a person who has a critical influence on or substantive control over the operations of the Contractor.

B. The Contractor certifies that it has verified the state and federal suspension and debarment status for all subcontractors receiving funds under this Contract and shall be solely responsible for any recoupment, penalties or costs that might arise from use of a suspended or debarred subcontractor. The Contractor shall immediately notify the State if any subcontractor becomes debarred or suspended, and shall, at the State's request, take all steps required by the State to terminate its contractual relationship with the subcontractor for work to be performed under this Contract.

15. Default by State. If the State, sixty (60) days after receipt of written notice, fails to correct or cure any material breach of this Contract, the Contractor may cancel and terminate this Contract and institute measures to collect monies due up to and including the date of termination.

16. Disputes.

A. Should any disputes arise with respect to this Contract, the Contractor and the State agree to act immediately to resolve such disputes. Time is of the essence in the resolution of disputes.

B. The Contractor agrees that, the existence of a dispute notwithstanding, it will continue without delay to carry out all of its responsibilities under this Contract that are not affected by the dispute. Should the Contractor fail to continue to perform its responsibilities regarding all non-disputed work, without delay, any additional costs incurred by the State or the Contractor as a result of such failure to proceed shall be borne by the Contractor, and the Contractor shall make no claim against the State for such costs.

C. If the parties are unable to resolve a contract dispute between them after good faith attempts to do so, a dissatisfied party shall submit the dispute to the Commissioner of the Indiana Department of Administration for resolution. The dissatisfied party shall give written notice to the Commissioner and the other party. The notice shall include: (1) a description of the disputed issues, (2) the efforts made to resolve the dispute, and (3) a proposed resolution. The Commissioner shall promptly issue a Notice setting out documents and materials to be submitted to the Commissioner in order to resolve the dispute; the Notice may also afford the parties the opportunity to make presentations and enter into further negotiations. Within thirty (30) business days of the conclusion of the final presentations, the Commissioner shall issue a written decision and furnish it to both parties. The Commissioner's decision shall be the final and conclusive administrative decision unless either party serves on the Commissioner and the other party, within ten (10) business days after receipt of the Commissioner's decision, a written request for reconsideration and modification of the written decision. If the Commissioner does not modify the written decision within thirty (30) business days, either party may take such other action helpful to resolving the dispute, including submitting the dispute to an Indiana court of competent jurisdiction. If the parties accept the Commissioner's decision, it may be memorialized as a written Amendment to this Contract if appropriate.

D. The State may withhold payments on disputed items pending resolution of the dispute. The unintentional nonpayment by the State to the Contractor of one or more invoices not in dispute in accordance with the terms of this Contract will not be cause for the Contractor to terminate this Contract,

and the Contractor may bring suit to collect these amounts without following the disputes procedure contained herein.

E. With the written approval of the Commissioner of the Indiana Department of Administration, the parties may agree to forego the process described in subdivision C. relating to submission of the dispute to the Commissioner.

F. This paragraph shall not be construed to abrogate provisions of IC § 4-6-2-11 in situations where dispute resolution efforts lead to a compromise of claims in favor of the State as described in that statute. In particular, releases or settlement agreements involving releases of legal claims or potential legal claims of the state should be processed consistent with IC § 4-6-2-11, which requires approval of the Governor and Attorney General.

17. Drug-Free Workplace Certification. As required by Executive Order No. 90-5 dated April 12, 1990, issued by the Governor of Indiana, the Contractor hereby covenants and agrees to make a good faith effort to provide and maintain a drug-free workplace. The Contractor will give written notice to the State within ten (10) days after receiving actual notice that the Contractor, or an employee of the Contractor in the State of Indiana, has been convicted of a criminal drug violation occurring in the workplace. False certification or violation of this certification may result in sanctions including, but not limited to, suspension of contract payments, termination of this Contract and/or debarment of contracting opportunities with the State for up to three (3) years.

In addition to the provisions of the above paragraph, if the total amount set forth in this Contract is in excess of $25,000.00, the Contractor certifies and agrees that it will provide a drug-free workplace by:

A. Publishing and providing to all of its employees a statement notifying them that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the Contractor's workplace, and specifying the actions that will be taken against employees for violations of such prohibition;

B. Establishing a drug-free awareness program to inform its employees of: (1) the dangers of drug abuse in the workplace; (2) the Contractor's policy of maintaining a drug-free workplace; (3) any available drug counseling, rehabilitation and employee assistance programs; and (4) the penalties that may be imposed upon an employee for drug abuse violations occurring in the workplace;

C. Notifying all employees in the statement required by subparagraph (A) above that as a condition of continued employment, the employee will: (1) abide by the terms of the statement; and (2) notify the Contractor of any criminal drug statute conviction for a violation occurring in the workplace no later than five (5) days after such conviction;

D. Notifying the State in writing within ten (10) days after receiving notice from an employee under subdivision (C)(2) above, or otherwise receiving actual notice of such conviction;

E. Within thirty (30) days after receiving notice under subdivision (C)(2) above of a conviction, imposing the following sanctions or remedial measures on any employee who is convicted of drug abuse violations occurring in the workplace: (1) taking appropriate personnel action against the employee, up to and including termination; or (2) requiring such employee to satisfactorily participate in a drug abuse assistance or rehabilitation program approved for such purposes by a federal, state or local health, law enforcement, or other appropriate agency; and

F. Making a good faith effort to maintain a drug-free workplace through the implementation of subparagraphs (A) through (E) above.

18. Employment Eligibility Verification. As required by IC § 22-5-1.7, the Contractor swears or affirms under the penalties of perjury that the Contractor does not knowingly employ an unauthorized alien. The Contractor further agrees that:

A. The Contractor shall enroll in and verify the work eligibility status of all his/her/its newly hired employees through the E-Verify program as defined in IC § 22-5-1.7-3. The Contractor is not required to participate should the E-Verify program cease to exist. Additionally, the Contractor is not required to participate if the Contractor is self-employed and does not employ any employees.

B. The Contractor shall not knowingly employ or contract with an unauthorized alien. The Contractor shall not retain an employee or contract with a person that the Contractor subsequently learns is an unauthorized alien.

C. The Contractor shall require his/her/its subcontractors, who perform work under this Contract, to certify to the Contractor that the subcontractor does not knowingly employ or contract with an unauthorized alien and that the subcontractor has enrolled and is participating in the E-Verify program. The Contractor agrees to maintain this certification throughout the duration of the term of a contract with a subcontractor.

The State may terminate for default if the Contractor fails to cure a breach of this provision no later than thirty (30) days after being notified by the State.

19. Employment Option. If the State determines that it would be in the State's best interest to hire an employee of the Contractor, the Contractor will release the selected employee from any non-competition agreements that may be in effect. This release will be at no cost to the State or the employee.

20. Force Majeure. In the event that either party is unable to perform any of its obligations under this Contract or to enjoy any of its benefits because of natural disaster or decrees of governmental bodies not the fault of the affected party (hereinafter referred to as a "Force Majeure Event"), the party who has been so affected shall immediately or as soon as is reasonably possible under the circumstances give notice to the other party and shall do everything possible to resume performance. Upon receipt of such notice, all obligations under this Contract shall be immediately suspended. If the period of nonperformance exceeds thirty (30) days from the receipt of notice of the Force Majeure Event, the party whose ability to perform has not been so affected may, by giving written notice, terminate this Contract.

21. Funding Cancellation. As required by Financial Management Circular 3.3 and IC § 5-22-17-5, when the Director of the State Budget Agency makes a written determination that funds are not appropriated or otherwise available to support continuation of performance of this Contract, this Contract shall be canceled. A determination by the Director of State Budget Agency that funds are not appropriated or otherwise available to support continuation of performance shall be final and conclusive.

22. Governing Law. This Contract shall be governed, construed, and enforced in accordance with the laws of the State of Indiana, without regard to its conflict of laws rules. Suit, if any, must be brought in the State of Indiana.

23. HIPAA Compliance. [Modified] If this Contract involves services, activities or products of Contractor subject to the Health Insurance Portability and Accountability Act of 1996 (HIPAA), the Contractor covenants that it will appropriately safeguard Protected Health Information (defined in 45

CFR 160.103), and agrees that it is subject to, and shall comply with, the provisions of 45 CFR 164 Subpart E regarding use and disclosure of Protected Health Information.

24. Indemnification. The Contractor agrees to indemnify, defend, and hold harmless the State, its agents, officials, and employees from all third party claims and suits including court costs, attorney's fees, and other expenses caused by any act or omission of the Contractor and/or its subcontractors, if any, in the performance of this Contract. The State will not provide indemnification to the Contractor.

25. Independent Contractor; Workers' Compensation Insurance. The Contractor is performing as an independent entity under this Contract. No part of this Contract shall be construed to represent the creation of an employment, agency, partnership or joint venture agreement between the parties. Neither party will assume liability for any injury (including death) to any persons, or damage to any property, arising out of the acts or omissions of the agents, employees or subcontractors of the other party. The Contractor shall provide all necessary unemployment and workers' compensation insurance for the Contractor's employees, and Contractor shall provide the State with a Certificate of Insurance evidencing such coverage prior to starting work under this Contract.

26. Indiana Veteran Owned Small Business Enterprise Compliance. Award of this Contract was based, in part, on the Indiana Veteran Owned Small Business Enterprise ("IVOSB") participation plan, as detailed in the IVOSB Subcontractor Commitment Form, commonly referred to as "Attachment A-1" in the procurement documentation and incorporated by reference herein. Therefore, any changes to this information during the Contract term must be approved by IDOA's Division of Supplier Diversity and may require an amendment. It is the State's expectation that the Contractor will meet the subcontractor commitments during the Contract term. The following certified IVOSB subcontractor(s) will be participating in this Contract:

IVOSB	COMPANY NAME	PHONE	EMAIL OF CONTACT PERSON	PERCENT
Electronic Strategies, Inc.		(317) 806-6350	cmadden@esitechadvisors.com	7

Briefly describe the IVOSB service(s)/product(s) to be provided under this Contract and include the estimated date(s) for utilization during the Contract term:

Electronic Strategies, Inc. will assist Contractor in providing third-party software services including installation, configuration, and training at 7% of the Contract total during the full term of the Contract.

IVOSB	COMPANY NAME	PHONE	EMAIL OF CONTACT PERSON	PERCENT
Vespa Group LLC		(410) 553-6247	vespa@vespa-group.com	0

Briefly describe the IVOSB service(s)/product(s) to be provided under this Contract and include the estimated date(s) for utilization during the Contract term:

Vespa Group LLC will provide professional staffing services for positions directly involved in delivering goods and services in support of this Contract at 0% of the Contract total during the full term of the Contract.

A copy of each subcontractor agreement must be submitted to the Division of Supplier Diversity within thirty (30) days of the effective date of this Contract. The subcontractor agreements may be uploaded into Pay Audit (Indiana's subcontractor payment auditing system), emailed to IndianaVeteransPreference@idoa.IN.gov, or mailed to IDOA, 402 W. Washington Street, Room W-462, Indianapolis, IN 46204. Failure to provide a copy of any subcontractor agreement may be deemed a

violation of the rules governing IVOSB procurement and may result in sanctions allowable under 25 IAC 9-5-2. Requests for changes must be submitted to mailto: IndianaVeteransPreference@idoa.IN.gov for review and approval before changing the participation plan submitted in connection with this Contract.

The Contractor shall report payments made to certified IVOSB subcontractors under this Contract on a monthly basis using Pay Audit. The Contractor shall notify subcontractors that they must confirm payments received from the Contractor in Pay Audit. The Pay Audit system can be accessed on the IDOA webpage at: www.in.gov/idoa/mwbe/payaudit.htm. The Contractor may also be required to report IVOSB certified subcontractor payments directly to the Division of Supplier Diversity, as reasonably requested and in the format required by the Division of Supplier Diversity.

The Contractor's failure to comply with the provisions in this clause may be considered a material breach of the Contract.

27. Information Technology Enterprise Architecture Requirements. If this Contract involves information technology-related products or services, the Contractor agrees that all such products or services are compatible with any of the technology standards found at https://www.in.gov/iot/2394.htm that are applicable, including the assistive technology standard. The State may terminate this Contract for default if the terms of this paragraph are breached.

28. Insurance. [Modified]
A. The Contractor and its subcontractors (if any) shall secure and keep in force during the term of this Contract the following insurance coverages (if applicable) covering the Contractor for any and all claims of any nature which may in any manner arise out of or result from Contractor's performance under this Contract. The Contractor shall keep in the force for the duration of this contract an umbrella insurance policy of $15,000,000.

> 1. Commercial general liability, including contractual coverage, and products or completed operations coverage (if applicable), with minimum liability limits not less than $700,000 per person and $1,000,000 per occurrence unless additional coverage is required by the State. The State is to be named as an additional insured on a primary, non-contributory basis for any liability arising directly or indirectly under or in connection with this Contract.

> 2. Automobile liability for owned, non-owned and hired autos with minimum liability limits not less than $700,000 per person and $1,000,000 per occurrence. The State is to be named as an additional insured on a primary, non-contributory basis.

> 3. Errors and Omissions liability with minimum liability limits of $1,000,000 per claim and in the aggregate. Coverage for the benefit of the State shall continue for a period of two (2) years after the date of service provided under this Contract.

> 4. Fiduciary liability if the Contractor is responsible for the management and oversight of various employee benefit plans and programs such as pensions, profit-sharing and savings, among others with limits no less than $700,000 per cause of action and $5,000,000 in the aggregate.

> 5. Valuable Papers coverage, if applicable, with an Inland Marine Policy Insurance with limits sufficient to pay for the re-creation and reconstruction of such records.

6. Surety or Fidelity Bond(s) if required by statute or by the agency.

7. Cyber Liability addressing risks associated with electronic transmissions, the internet, networks and informational assets, and having limits of no less than $700,000 per occurrence and $5,000,000 in the aggregate.

The Contractor shall provide proof of such insurance coverage by tendering to the undersigned State representative a certificate of insurance prior to the commencement of this Contract and proof of workers' compensation coverage meeting all statutory requirements of IC § 22-3-2. In addition, proof of an "all states endorsement" covering claims occurring outside the State is required if any of the services provided under this Contract involve work outside of Indiana.

B. The Contractor's insurance coverage must meet the following additional requirements:

1. The insurer must have a certificate of authority or other appropriate authorization to operate in the state in which the policy was issued.

2. Any deductible or self-insured retention amount or other similar obligation under the insurance policies shall be the sole obligation of the Contractor.

3. The State will be defended, indemnified and held harmless to the full extent of any coverage actually secured by the Contractor in excess of the minimum requirements set forth above. The duty to indemnify the State under this Contract shall not be limited by the insurance required in this Contract.

4. The insurance required in this Contract, through a policy or endorsement(s), shall include a provision that the policy and endorsements may not be canceled or modified without thirty (30) days' prior written notice to the undersigned State agency.

5. The Contractor waives and agrees to require their insurer to waive their rights of subrogation against the State of Indiana.

C. Failure to provide insurance as required in this Contract may be deemed a material breach of contract entitling the State to immediately terminate this Contract. The Contractor shall furnish a certificate of insurance and all endorsements to the State before the commencement of this Contract.

29. Key Person(s).

A. If both parties have designated that certain individual(s) are essential to the services offered, the parties agree that should such individual(s) leave their employment during the term of this Contract for whatever reason, the State shall have the right to terminate this Contract upon thirty (30) days' prior written notice.

B. In the event that the Contractor is an individual, that individual shall be considered a key person and, as such, essential to this Contract. Substitution of another for the Contractor shall not be permitted without express written consent of the State.

Nothing in sections A and B, above shall be construed to prevent the Contractor from using the services of others to perform tasks ancillary to those tasks which directly require the expertise of the key person. Examples of such ancillary tasks include secretarial, clerical, and common labor duties. The Contractor

shall, at all times, remain responsible for the performance of all necessary tasks, whether performed by a key person or others.

Key person(s) to this Contract is/are _____N/A_____

30. Licensing Standards. The Contractor, its employees and subcontractors shall comply with all applicable licensing standards, certification standards, accrediting standards and any other laws, rules, or regulations governing services to be provided by the Contractor pursuant to this Contract. The State will not pay the Contractor for any services performed when the Contractor, its employees or subcontractors are not in compliance with such applicable standards, laws, rules, or regulations. If any license, certification or accreditation expires or is revoked, or any disciplinary action is taken against an applicable license, certification, or accreditation, the Contractor shall notify the State immediately and the State, at its option, may immediately terminate this Contract.

31. Merger & Modification. This Contract constitutes the entire agreement between the parties. No understandings, agreements, or representations, oral or written, not specified within this Contract will be valid provisions of this Contract. This Contract may not be modified, supplemented, or amended, except by written agreement signed by all necessary parties.

32. Minority and Women's Business Enterprises Compliance.

Award of this Contract was based, in part, on the Minority and/or Women's Business Enterprise ("MBE" and/or "WBE") participation plan as detailed in the Minority and Women's Business Enterprises Subcontractor Commitment Form, commonly referred to as "Attachment A" in the procurement documentation and incorporated by reference herein. Therefore, any changes to this information during the Contract term must be approved by Division of Supplier Diversity and may require an amendment. It is the State's expectation that the Contractor will meet the subcontractor commitments during the Contract term.

The following Division of Supplier Diversity certified MBE and/or WBE subcontractors will be participating in this Contract:

MBE or WBE	COMPANY NAME	PHONE	EMAIL OF CONTACT PERSON	PERCENT
MBE	Sahasra Technologies Corp dba STLogics	(317) 863-6387	procurement@stlogics.com	8

Briefly describe the MBE and/or WBE service(s)/product(s) to be provided under this Contract and include the estimated date(s) for utilization during the Contract term:

STLogics is an IT Consulting company and will be responsible for Software configuration, implementation and training.

A copy of each subcontractor agreement must be submitted to the Division of Supplier Diversity within thirty (30) days of the effective date of this Contract. The subcontractor agreements may be uploaded into Pay Audit (Indiana's subcontractor payment auditing system), emailed to MWBECompliance@idoa.IN.gov, or mailed to Division of Supplier Diversity, 402 W. Washington Street, Room W-462, Indianapolis IN 46204. Failure to provide a copy of any subcontractor agreement may be deemed a violation of the rules governing MBE/WBE procurement and may result in sanctions allowable under 25 IAC 5-7-8. Requests for changes must be submitted to MWBECompliance@idoa.IN.gov for review and approval before changing the participation plan submitted in connection with this Contract.

The Contractor shall report payments made to Division of Supplier Diversity certified subcontractors under this Contract on a monthly basis using Pay Audit. The Contractor shall notify subcontractors that they must confirm payments received from the Contractor in Pay Audit. The Pay Audit system can be accessed on the IDOA webpage at: www.in.gov/idoa/mwbe/payaudit.htm. The Contractor may also be required to report Division of Supplier Diversity certified subcontractor payments directly to the Division, as reasonably requested and in the format required by the Division of Supplier Diversity.

The Contractor's failure to comply with the provisions in this clause may be considered a material breach of the Contract.

33. Nondiscrimination. Pursuant to the Indiana Civil Rights Law, specifically IC § 22-9-1-10, and in keeping with the purposes of the federal Civil Rights Act of 1964, the Age Discrimination in Employment Act, and the Americans with Disabilities Act, the Contractor covenants that it shall not discriminate against any employee or applicant for employment relating to this Contract with respect to the hire, tenure, terms, conditions or privileges of employment or any matter directly or indirectly related to employment, because of the employee's or applicant's race, color, national origin, religion, sex, age, disability, ancestry, status as a veteran, or any other characteristic protected by federal, state, or local law ("Protected Characteristics"). The Contractor certifies compliance with applicable federal laws, regulations, and executive orders prohibiting discrimination based on the Protected Characteristics in the provision of services. Breach of this paragraph may be regarded as a material breach of this Contract, but nothing in this paragraph shall be construed to imply or establish an employment relationship between the State and any applicant or employee of the Contractor or any subcontractor.

The State is a recipient of federal funds, and therefore, where applicable, the Contractor and any subcontractors shall comply with requisite affirmative action requirements, including reporting, pursuant to 41 CFR Chapter 60, as amended, and Section 202 of Executive Order 11246 as amended by Executive Order 13672.

34. Notice to Parties. Whenever any notice, statement or other communication is required under this Contract, it will be sent by E-mail or first class U.S. mail service to the following addresses, unless otherwise specifically advised.

A. Notices to the State shall be sent to:
    Indiana Office of Technology
    Attn: General Counsel
    IGCN, Suite N551
    100 N. Senate Avenue
    Indianapolis, IN 46204
    E-mail: jehrenberg@iot.in.gov; contracts@iot.in.gov

B. Notices to the Contractor shall be sent to:
    SHI International Corp.
    Attn: Bernard Morgano
    290 Davidson Avenue
    Somerset, NJ 08873
    E-mail: Bernard_Morgano@SHI.com

As required by IC § 4-13-2-14.8, payments to the Contractor shall be made via electronic funds transfer in accordance with instructions filed by the Contractor with the Indiana Auditor of State.

35. Order of Precedence; Incorporation by Reference. [Modified] Any inconsistency or ambiguity in this Contract shall be resolved by giving precedence in the following order: (1) this Contract, (2) attachments prepared by the State, (3) RFP #22-68786, (4) Contractor's response to RFP #22-68786, including Contractor's answers to clarification questions, BAFO response and any other documentation provided during the RFP process, and (5) attachments prepared by the Contractor. All attachments, and all documents referred to in this paragraph, are hereby incorporated fully by reference.

36. Ownership of Documents and Materials.
A. All documents, records, programs, applications, data, algorithms, film, tape, articles, memoranda, and other materials (the "Materials") not developed or licensed by the Contractor prior to execution of this Contract, but specifically developed under this Contract shall be considered "work for hire" and the Contractor hereby transfers and assigns any ownership claims to the State so that all Materials will be the property of the State. If ownership interest in the Materials cannot be assigned to the State, the Contractor grants the State a non-exclusive, non-cancelable, perpetual, worldwide royalty-free license to use the Materials and to use, modify, copy and create derivative works of the Materials.

B. Use of the Materials, other than related to contract performance by the Contractor, without the prior written consent of the State, is prohibited. During the performance of this Contract, the Contractor shall be responsible for any loss of or damage to the Materials developed for or supplied by the State and used to develop or assist in the services provided while the Materials are in the possession of the Contractor. Any loss or damage thereto shall be restored at the Contractor's expense. The Contractor shall provide the State full, immediate, and unrestricted access to the Materials and to Contractor's work product during the term of this Contract.

37. Payments.
A. All payments shall be made thirty-five (35) days in arrears in conformance with State fiscal policies and procedures and, as required by IC § 4-13-2-14.8, the direct deposit by electronic funds transfer to the financial institution designated by the Contractor in writing unless a specific waiver has been obtained from the Indiana Auditor of State. No payments will be made in advance of receipt of the goods or services that are the subject of this Contract except as permitted by IC § 4-13-2-20.

B. If the Contractor is being paid in advance for the maintenance of equipment, software or a service as a subscription, then pursuant to IC § 4-13-2-20(b)(14), the Contractor agrees that if it fails to fully provide or perform under this Contract, upon receipt of written notice from the State, it shall promptly refund the consideration paid, pro-rated through the date of non-performance.

38. Penalties/Interest/Attorney's Fees. The State will in good faith perform its required obligations hereunder and does not agree to pay any penalties, liquidated damages, interest or attorney's fees, except as permitted by Indiana law, in part, IC § 5-17-5, IC § 34-54-8, IC § 34-13-1 and IC § 34-52-2.

Notwithstanding the provisions contained in IC § 5-17-5, any liability resulting from the State's failure to make prompt payment shall be based solely on the amount of funding originating from the State and shall not be based on funding from federal or other sources.

39. Progress Reports. The Contractor shall submit progress reports to the State upon request. The report shall be oral, unless the State, upon receipt of the oral report, should deem it necessary to have it in written form. The progress reports shall serve the purpose of assuring the State that work is progressing in line with the schedule, and that completion can be reasonably assured on the scheduled date.

40. Public Record. The Contractor acknowledges that the State will not treat this Contract as containing confidential information and the State will post this Contract on the transparency portal as required by Executive Order 05-07 and IC § 5-14-3.5-2. Use by the public of the information contained in this Contract shall not be considered an act of the State.

41. Renewal Option. This Contract may be renewed under the same terms and conditions, subject to the approval of the Commissioner of the Department of Administration and the State Budget Director in compliance with IC § 5-22-17-4. The term of the renewed contract may not be longer than the term of the original Contract.

42. Severability. The invalidity of any section, subsection, clause or provision of this Contract shall not affect the validity of the remaining sections, subsections, clauses or provisions of this Contract.

43. Substantial Performance. This Contract shall be deemed to be substantially performed only when fully performed according to its terms and conditions and any written amendments or supplements.

44. Taxes. The State is exempt from most state and local taxes and many federal taxes. The State will not be responsible for any taxes levied on the Contractor as a result of this Contract.

45. Termination for Convenience. This Contract may be terminated, in whole or in part, by the State, which shall include and is not limited to IDOA and the State Budget Agency whenever, for any reason, the State determines that such termination is in its best interest. Termination of services shall be effected by delivery to the Contractor of a Termination Notice at least thirty (30) days prior to the termination effective date, specifying the extent to which performance of services under such termination becomes effective. The Contractor shall be compensated for services properly rendered prior to the effective date of termination. The State will not be liable for services performed after the effective date of termination. The Contractor shall be compensated for services herein provided but in no case shall total payment made to the Contractor exceed the original contract price or shall any price increase be allowed on individual line items if canceled only in part prior to the original termination date. For the purposes of this paragraph, the parties stipulate and agree that IDOA shall be deemed to be a party to this Contract with authority to terminate the same for convenience when such termination is determined by the Commissioner of IDOA to be in the best interests of the State.

46. Termination for Default.
A. With the provision of thirty (30) days' notice to the Contractor, the State may terminate this Contract in whole or in part if the Contractor fails to:
    1. Correct or cure any breach of this Contract; the time to correct or cure the breach may be extended beyond thirty (30) days if the State determines progress is being made and the extension is agreed to by the parties;
    2. Deliver the supplies or perform the services within the time specified in this Contract or any extension;
    3. Make progress so as to endanger performance of this Contract; or
    4. Perform any of the other provisions of this Contract.

B. If the State terminates this Contract in whole or in part, it may acquire, under the terms and in the manner the State considers appropriate, supplies or services similar to those terminated, and the Contractor will be liable to the State for any excess costs for those supplies or services. However, the Contractor shall continue the work not terminated.

C. The State shall pay the contract price for completed supplies delivered and services accepted. The Contractor and the State shall agree on the amount of payment for manufacturing materials delivered and accepted and for the protection and preservation of the property. Failure to agree will be a dispute under the Disputes clause. The State may withhold from these amounts any sum the State determines to be necessary to protect the State against loss because of outstanding liens or claims of former lien holders.

D. The rights and remedies of the State in this clause are in addition to any other rights and remedies provided by law or equity or under this Contract.

47. Travel. No expenses for travel will be reimbursed unless specifically authorized by this Contract. Permitted expenses will be reimbursed at the rate paid by the State and in accordance with the *Indiana Department of Administration Travel Policy and Procedures* in effect at the time the expenditure is made. Out-of-state travel requests must be reviewed by the State for availability of funds and for conformance with *Travel Policy* guidelines.

48. Waiver of Rights. No right conferred on either party under this Contract shall be deemed waived, and no breach of this Contract excused, unless such waiver is in writing and signed by the party claimed to have waived such right. Neither the State's review, approval or acceptance of, nor payment for, the services required under this Contract shall be construed to operate as a waiver of any rights under this Contract or of any cause of action arising out of the performance of this Contract, and the Contractor shall be and remain liable to the State in accordance with applicable law for all damages to the State caused by the Contractor's negligent performance of any of the services furnished under this Contract.

49. Limitation of Liability. [Added]
EXCEPT IN THE CASE OF INTENTIONAL TORTS OR BREACH OF EACH PARTY'S LIABILITY FOR PERSONAL INJURY/PROPERTY DAMAGE, NEITHER PARTY WILL BE LIABLE FOR ANY SPECIAL, PUNITIVE, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF OR DAMAGE TO DATA, LOSS OF ANTICIPATED REVENUE OR PROFITS, WORK STOPPAGE OR IMPAIRMENT OF OTHER ASSETS, WHETHER OR NOT FORESEEABLE AND WHETHER OR NOT A PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

EXCEPT IN THE CASE OF INTENTIONAL TORTS OR BREACH OF EACH PARTY'S LIABILITY FOR PERSONAL INJURY/PROPERTY DAMAGE, EITHER PARTY'S TOTAL CUMULATIVE LIABILITY TO THE OTHER IN CONNECTION WITH THIS AGREEMENT, WHETHER IN CONTRACT, NEGLIGENCE OR OTHER THEORY, WILL NOT EXCEED THE TOTAL AMOUNT OF FEES ACTUALLY PAID OR PAYABLE BY THE STATE OF INDIANA TO CONTRACTOR UNDER THIS AGREEMENT FOR THE YEAR PREVIOUS TO THE INCIDENT WHICH GAVE CAUSE FOR SUCH LIABILITY.

THE CONTRACTOR ACKNOWLEDGES AND AGREES THAT THE STATE'S LIABILITY MAY BE LIMITED BY THE INDIANA TORT CLAIM ACT, IC 34-13-1 et seq., AND THAT – TO THE EXTENT THAT THE TERMS OF THIS AGREEMENT CONFLICT WITH THE ACT – THE ACT CONTROLS.

50. Warranty. [Added]
A. General. With respect to any products or services purchased, the Contractor shall pass through all standard warranties and guarantees of its software publishers to the State which shall warrant at least as follows:

(1) If the product or service was offered to the State by the software publisher as a result of a special procurement request, request for proposal, or similar request calling for the software publisher to propose a solution, the products or services shall be fit for the particular purposes specified in the request. The software publisher possesses superior knowledge, with respect to the products or services, and is aware that the State will rely on its skill and judgment in providing the products or services.

(2) The product or service shall perform in a professional and workmanlike manner and shall not infringe any third-party proprietary rights – including any trademark, trade name, trade secret, copyright, moral rights, patents, or similar intellectual property rights.

(3) The product or service shall conform in all material respects to the requirements set forth in the statement of work. All updates, changes, alterations or modifications to the products or services shall be compatible with, and shall not materially diminish, the features or functionality of the products or services.

(4) Any documentation that the software publisher is required to provide shall be sufficient in detail and content to allow a user to understand and fully utilize the product or service without reference to any other materials or information.

B. <u>Privacy and Security</u>. With respect to privacy and security, the software publisher shall warrant that the product or service and any related deliverables do not include any degradation, known security vulnerabilities, or breaches of privacy or security.

C. <u>Supportability</u>. With respect to supportability, the software publisher shall warrant that the product or service and any deliverables do not have dependencies on operating systems or software that are no longer supported by it, or its subcontractors, partners or third-party providers.

D. <u>Access</u>. With respect to access, the software publisher shall warrant that the State shall receive commercially-reasonable uninterrupted access to the product or service.

51. Work Standards. The Contractor shall execute its responsibilities by following and applying at all times the highest professional and technical guidelines and standards. If the State becomes dissatisfied with the work product of or the working relationship with those individuals assigned to work on this Contract, the State may request in writing the replacement of any or all such individuals, and the Contractor shall grant such request.

52. State Boilerplate Affirmation Clause. I swear or affirm under the penalties of perjury that I have not altered, modified, changed or deleted the State's standard contract clauses (as contained in the *2022 SCM Template*) in any way except as follows:

> 23. HIPAA Compliance [Modified]
> 28. Insurance [Modified]
> 35. Order of Precedence; Incorporation by Reference [Modified]
> 49. Limitation of Liability [Added]
> 50. Warranty [Added]

Non-Collusion and Acceptance

The undersigned attests, subject to the penalties for perjury, that the undersigned is the Contractor, or that the undersigned is the properly authorized representative, agent, member or officer of the Contractor. Further, to the undersigned's knowledge, neither the undersigned nor any other member, employee, representative, agent or officer of the Contractor, directly or indirectly, has entered into or been offered any sum of money or other consideration for the execution of this Contract other than that which appears upon the face hereof. **Furthermore, if the undersigned has knowledge that a state officer, employee, or special state appointee, as those terms are defined in IC § 4-2-6-1, has a financial interest in the Contract, the Contractor attests to compliance with the disclosure requirements in IC § 4-2-6-10.5.**

Agreement to Use Electronic Signatures

I agree, and it is my intent, to sign this Contract by accessing State of Indiana Supplier Portal using the secure password assigned to me and by electronically submitting this Contract to the State of Indiana. I understand that my signing and submitting this Contract in this fashion is the legal equivalent of having placed my handwritten signature on the submitted Contract and this affirmation. I understand and agree that by electronically signing and submitting this Contract in this fashion I am affirming to the truth of the information contained therein. I understand that this Contract will not become binding on the State until it has been approved by the Department of Administration, the State Budget Agency, and the Office of the Attorney General, which approvals will be posted on the Active Contracts Database: https://secure.in.gov/apps/idoa/contractsearch/

In Witness Whereof, the Contractor and the State have, through their duly authorized representatives, entered into this Contract. The parties, having read and understood the foregoing terms of this Contract, do by their respective signatures dated below agree to the terms thereof.

SHI INTERNATIONAL CORP
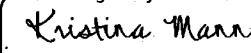
By: _Kristina Mann_
EA418E789F09404...

Title: Sr. Manager - Contracts

Date: 1/30/2023 | 08:54 EST

INDIANA OFFICE OF TECHNOLOGY

By: _Tracy E Barnes - 00067_
05A12D6200084A8...

Title: Chief Information Officer

Date: 1/30/2023 | 09:03 EST

Electronically Approved by: Indiana Office of Technology By: (for) Tracy Barnes, Chief Information Officer	Electronically Approved by: Department of Administration By: (for) Rebecca Holwerda, Commissioner
Electronically Approved by: State Budget Agency By: (for) Zachary Q. Jackson, Director	Electronically Approved as to Form and Legality: Office of the Attorney General By: (for) Theodore E. Rokita, Attorney General

Contract #XXXX: Information Technology Software Value-Added Reseller and Related Services
Exhibit A
Scope of Work

1. **Definitions**
   a. Software Reseller
      i.   The term "software reseller" as used in this Contract shall refer to the Contractor.
   b. Software Publisher
      i.   The term "software publisher" as used in this Contract shall refer to the entity responsible for developing the software and software licenses procured under this Contract.

2. **Centralization of Purchases**
   a. The Contractor shall make best efforts to support the following principles in carrying out the duties of the contract:
      i.   The State expects to centralize purchases under IOT. Whenever possible, software purchases will be made by IOT on behalf of State Agencies.
      ii. IOT's goal is to standardize software purchased and to channel most purchases to meet enterprise requirements at the lowest price point, without sacrificing quality. The objective remains to realize purchase volume efficiencies and to manage the oversight of this contract in a centralized fashion to ensure that agencies make use of the resultant contract(s) for the purchase of software.
      iii. Other Governmental Bodies may purchase software utilizing the resulting agreement; however, they shall use their own purchasing process (in certain cases, they may partner with IOT to make purchases).

3. **Minimum Requirements**
   a. The Contractor shall be a qualified Microsoft Large Account Contractor (LAR);
   b. The Contractor shall be able to resell all Microsoft, Amazon Web Services (AWS), Salesforce, VMWare, Adobe Systems, and LinkedIn Corporation software products
   c. The Contractor shall maintain an on-line catalog of available software, with Indiana contract-pricing specific to each software.
   d. The Contractor shall maintain an on-line system for quoting, tracking, managing, and reporting all software licenses purchased by the State under this contract.
   e. The Contractor shall ensure the pricing for Products and the Services is made available to the governmental entities listed in Section 4 – Eligible Entities.
   f. The Contractor shall ensure that the offered discount percentages are contractual minimum discounts and shall not be lowered unless agreed to by the State, via contract amendment.

4. **Provision of Software**
   a. The Contractor shall be willing and able to provide all commercial software requested under this contract. The majority of the software is expected to be from the publishers listed on the Publisher Offerings tab of Exhibit B - Pricing, but the Contractor shall source additional software publishers upon the State's request. These additional software publishers shall be subject to the terms and conditions contained in this contract.
      i.   While Contractor cannot commit to terms on behalf of either the State or a software publisher, to the extent possible, Contractor will advise the software publisher that no click-through, or other end user terms and conditions or agreements required by the Contractor or a software publisher provided with any products and/or services hereunder shall be binding on the State, even if use of such products and/or services requires an affirmative "acceptance" of those additional terms before access is permitted.
      ii. The Contractor shall work with the State to:
           1. Properly onboard Authorized Distributors such that they are fully aware of statewide

<blockquote>
contract parameters,
</blockquote>

      2. Manage de-certification or off-boarding of Authorized Distributors from servicing statewide entities under this contract, and

      3. Assist in the resolution of any escalated customer issue.

   iii. The Contractor shall monitor the performance of Authorized Resellers/Partners to ensure that quality and service levels are maintained and that applicable Contractor certification requirements are met based on specialty of services requested under this Contract.

  b. At this time, one publisher that is not covered under this contract is Oracle. The State holds an Oracle purchasing contract directly with Oracle's exclusive reseller.

  c. The State reserves the right to remove publishers from the contract at any point during the Contract term.

  d. New products and/or services that meet the scope of the work may be added to the contract. Pricing shall be equivalent to the percentage discount for other products. The Contractor may replace or add products to this Contract if:

     i. The new product is replacing or supplementing products on this Contract

     ii. The new product is equal or superior to the original products offered

     iii. The new product is discounted in a similar or to a greater degree

5. **Eligible Entities**

  a. The pricing for Products and the limited Services shall be made available to the following governmental entities ("Eligible Entities"), each of which may be an "Ordering Agency".

     i. "Order" means the accepted order including any supporting materials which the parties identify as incorporated either by attachment or reference ("Supporting Material"). Supporting Material may include (as examples) product lists, software specifications, standard or negotiated service descriptions, data sheets and their supplements, and statements of work (SOWs), published warranties and service level agreements, and shall be available to the State in hard copy or by accessing a designated Contractor website. These terms may be used by the Contractor's "Affiliates", meaning any entity controlled by, controlling, or under common control with a party.

     ii. All state agencies defined in IC 4-13-1 (authority, board, branch, commission, committee, department, division, or other instrumentality of the executive, including the administrative, department of state government).

     iii. Separately-elected state officers, the judicial department of state government, the legislative department of state government, bodies corporate and politic created by statute, state educational institutions defined in IC 21-7-13-32(b), and the military department and armory boards of the state (individually and collectively, "state governmental entities")

     iv. All counties, cities, towns, townships, school towns, townships, and other municipal corporations or political subdivisions of the state (individually and collectively "local government units")"

     v. School corporations, including charter schools.

       1. The Contractor shall work with Educational Service Centers (ESCs) to provide access and the means to make purchases through the K-12Indiana purchasing portal which can be accessed at K12Indiana.com.

     vi. Independent institutions of higher education of Indiana

     vii. Public libraries

       1. The Contractor shall work with the State to provide access and the means to make purchases through the LibraryIndiana purchasing portal which can be accessed at LibraryIndiana.com.

  b. Eligible entities may purchase from this Contract by the means of a Purchase Order, a Statement of Work, or such other document as is acceptable to the Contractor and the entity.

Contract #XXXX: Information Technology Software Value-Added Reseller and Related Services
Exhibit A
Scope of Work

6. **Limited Consulting Services for Software and Services Provided by the Software Publisher**
   a. The Contractor shall provide limited consulting services that shall include but are not limited to configuration, implementation, and training services. The limited consulting services shall be offered at the fee described in Exhibit B – Pricing.
   b. Utilization of this contract for limited consulting services by state agencies requires an IOT-approved Scope of Work. The Contractor shall begin providing limited consulting services within thirty (30) days of receipt of an approved SOW from IOT unless an alternative timeline is agreed upon by both parties and approved by the State. The Contractor shall agree to provide limited consulting services to any state agency by developing a new SOW within thirty days of notification of the need for service. All SOWs shall be written under the authority of, and consistent with, the terms and conditions of the prime contract. Scopes of Work are living documents that may change throughout the term of the contract.
   c. The IOT Contract Manager or designee shall work with the Account Manager identified in Section 5 and a state agency designee (if applicable) to develop a new SOW; the Contractor shall review the SOW and provide a quote utilizing the final negotiated contract pricing. Once approved by all parties, the SOW shall be circulated for signature (the Contractor, state agency designee (if applicable), and the IOT Contract Manager or designee in that order) and shall then be considered executed. Under no circumstances shall signatures go out of order. No agreements between a state agency and the Contractor are considered to be complete or executed until the IOT Contract Manager or designee approves in writing. The IOT Contract Manager or designee shall provide a copy of the fully executed SOW to the state agency designee (if applicable) and the Contractor's Account Manager. Unless otherwise agreed upon by all parties, the Contractor shall begin providing limited consulting services within thirty (30) days of receipt of the approved SOW and a corresponding purchase order.
   d. No state agency shall be required by the Contractor to sign any other agreement or documents other than the SOW. The Contractor shall not prepare any documents or special language for the SOW without the express written consent of the IOT Contract Manager or designee. The final version of this document shall be approved by the state agency, the Contractor, and the State, as part of this contract. The Contractor shall not accept or commence work without an approved SOW and a corresponding purchase order from IOT.
   e. In addition, the Contractor shall arrange for implementation, configuration, training, support, maintenance, and other software related services to be provided by the Software Publisher, if the Eligible Entity requests the services and the Software Publisher is willing to provide them.
   f. Any entity utilizing professional services outlined in this Contract shall complete a Statement of Work. Once paperwork is fully executed, the Contractor shall develop a project plan for each new business opportunity added to the Contract thereafter, with timelines mutually agreed to by the State and the Contractor. The executed scopes of work are deemed to be attached to and incorporated within this Contract by reference. Any inconsistency, conflict, or ambiguity between the scopes of work and the Contract shall be resolved by giving precedence and effect to this contract.

7. **Staffing and Account Management**
   a. Account Manager
      i. The Contractor's Account Manager shall be responsible for the proper operation and administration of the Contract. The Account Manager is also responsible for maintaining a copy of the Contract, for submitting reports as required, and otherwise remaining in compliance with the Contract.
      ii. The Account Manager shall attend meetings at the State Contract Manager's office or other location designated by the State Contract Manager.

      iii.   Refer to Clause 29 of this Contract, Key Person(s), for contact information.
  b. Customer Service Representative(s)
      i.   There must be at least one or more dedicated customer service representative to service this contract. The term "dedicated" means that the Contractor shall assign a specific individual or individuals that are familiar with the terms and conditions for this agreement to respond to Eligible Entities. Such dedicated customer service representatives may service other clients of the Contractor.
  c. Staffing Changes
      i.   If the Account Manager or the customer service representatives leave the employment of the Contractor or ceases to perform that role relative to the Contract, the Contractor shall offer a replacement to the State Contract Manager within ten (10) business days. It is the Contractor's responsibility to ensure continuity of these roles. If any individual in these two positions leave, email and phone calls should be forwarded to someone knowledgeable about the Contract until a replacement is appointed.
  d. Replacements
      i.   The State Contract Manager reserves the right to require the Contractor to replace the Account Manager or a dedicated customer service representative if in their opinion it appears that the individual is not facilitating the effective functioning of the Contract in a satisfactory manner.
  e. Account Review Meetings
      i.   The Contractor shall hold quarterly onsite account review meetings, sometimes with specific agencies present to perform a deep dive into a specific agency's concerns and upcoming purchases. In addition, the Contractor shall attend on-site meetings on an *ad hoc* basis if requested by the State Contract Manager to address contract performance issues.
      ii.   The Contractor shall share new product information, improved services, or any insight applicable to the State's success immediately.
      iii.   The Contractor shall include subject matter experts in account review meetings to review the product roadmaps for each OEM.
  f. Disaster Recovery
      i.   In the event of an emergency or disaster, the Contractor shall work with the State to provide any necessary equipment swiftly and safely.
      ii.   As needed and when appropriate, the Contractor shall work with OEMs on the State's behalf to determine what products or services OEMs may be able to provide to assist during the event.

8. **Account Management and Ordering Tools**
  a. Online Catalog
      i.   The Contractor shall maintain an on-line catalog of available software, with pricing specific to each software.
      ii.   The catalog shall be accessible via any commonly used browser, with no need to download additional software.
      iii.   Both Volume License Agreement software and other software shall be included in the catalog.
      iv.   The catalog shall be available twenty-four (24) hours per day, seven (7) days per week, except for scheduled maintenance.
      v.   The catalog shall include a mechanism for on-line ordering.
      vi.   The website shall be ADA compliant.
      vii.   The catalog shall allow searches by Volume License Agreement, Software Publisher, product name, OEM product number, and type of software (i.e., GIS, database).
      viii.   The web site hosting the catalog shall also include information specific to the State, such as

contact information for customer account representatives.

ix. If any State has restricted the software or Software Publishers whose products can be obtained from the Contractor, the catalog shall show only those products which contract users are allowed to obtain from the Contractor.

x. The Contractor shall make any information needed to log in to the catalog available to any Eligible Entity who wishes to do so, whether by assigning different codes to each Eligible Entity or establishing a single set of login codes and distributing these codes to Eligible Entities. This method must not require any administrative tasks on the part of the State's Contract Manager.

xi. The catalog shall be able to interface with the Contractor's Account Management Website and Data System

xii. The Contractor's catalog shall integrate with the State's purchasing system, PeopleSoft, via punch-out. The Contractor's API endpoints shall be available for getting catalog information, posting Purchase Order Requests, and getting order updates (status and shipment details).

b. Account Management Website and Data System

    i. The Contractor shall provide a website where Eligible Entities can view only their own data. A set of predefined purchase reports must be available online for users to download.

    ii. The Contractor shall have and maintain an on-line system for tracking, managing, and reporting all software licenses purchased by the State under this contract. At no additional cost to the State, the software license management system shall be available on-line in a secured environment that enables Eligible Entities to view software license purchase history and management reports or download data on request.

    iii. This software license management system shall include, at a minimum, the following data fields.

        1. Date of Purchase
        2. Purchasing Agency
        3. Product description
        4. Quantity
        5. Product purchase price
        6. Type of license
        7. License number
        8. License duration
        9. Agency PO number

    iv. The Account Management Website and Data System shall be able to interface with the Contractor's on-line catalog.

c. License Portal

    i. The Contractor shall provide a license portal where the State may view all its purchases, associated license numbers and keys, as well as expiration dates.

9. Quotes, Ordering, and Fulfillment

a. Obtaining Quotes

    i. The Contractor shall accept requests for quotes by toll-free telephone, fax, email, or online, and must provide quotes by telephone, fax, email or online as requested by the Eligible Entity. Quotes generated online shall be guaranteed in the same manner as quotes provided through other means.

b. Delivery Method

    i. The quote must clearly indicate the method of delivery, whether via media, download, or some other means.

c. Consistent Quote Format

Contract #XXXX: Information Technology Software Value-Added Reseller and Related Services
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Scope of Work

      i.   Upon contract execution the Contractor and State Contract Manager shall mutually agree upon a standard format to be used for all quotes. To the extent license terms and maintenance terms are included in the quote, the terms must exactly match the terms in the attached license. If a license or maintenance agreement attached to the quote identifies different types of licenses or maintenance, the quote must indicate which is being quoted.

d.   Guaranteed Thirty-Day Quote

      i.   The Contractor shall honor all quotes for thirty (30) calendar days, regardless of price increases. If it is known that a price increase shall occur during the thirty (30) calendar days following the quote, the Contractor shall provide two quotes, based upon the date that the order is received.

e.   Shipping Charges

      i.   All items covered under this Contract are exempt from shipping charges, FOB destination, unless the Eligible Entity has ordered expedited shipment and has submitted an order including related charges, which shall not exceed the cost of delivery by the carrier. Otherwise, shipping charges shall not be included on any invoice.

f.   Delivery Locations

      i.   The Contractor shall deliver or drop ship software to any location requested by the Eligible Entity, including OEMs or hardware Contractors holding Statewide Contracts, so that the software can be configured and installed on hardware systems for delivery to an Eligible Entity.

g.   Incorrect Product Deliveries / Defective Products

      i.   If the software is defective, or if the incorrect product was delivered, the Contractor shall accept returns. The Contractor shall be responsible for return shipping and packaging costs and for restocking charges if applicable. Any defective or incorrectly delivered media shall be replaced by overnight delivery at the Contractor's expense if requested by the Eligible Entity.

h.   Software Delivered Via Download

      i.   If the Eligible Entity encounters difficulty in downloading or installing the software, the Contractor shall provide or arrange for provision of assistance to the Eligible Entity within eight (8) business hours of being informed of the problem. If requested by the Eligible Entity during the order process, download information, including keys if applicable, shall be provided to a party other than the individual placing the order (the "end user"). The individual placing the order shall supply contact information for the end user.

i.   License and Patching Information

      i.   All software provided under this contract shall be legally licensed software. Upon receipt of an entity's product order, the Contractor shall send documentation of licenses ordered or a confirmation of the same.

     ii.   The Contractor shall promptly provide to the State all patching information the Contractor receives from software publishers relevant to software purchased by the State under this Contract.

j.   Transition of Volume License Agreements

      i.   Process for New Enrollments

            1.   The Contractor shall request to schedule a call with the State and key decision makers such as the State IT Director

            2.   The Contractor shall host the call with the State and the Contractor's account team, the Contractor's Licensing Executive, and publisher-unique Account Manager when available to discuss current environment and goals;

            3.   The Contractor shall send the server workbook to the State

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          4.   The Contractor shall create paperwork for the Enrollment.

  ii.   Process for Renewals

          1.   The Contractor shall send a quote three (3) months in advance of the renewal

          2.   The Contractor shall schedule a call with the Contractor's account team, the Contractor's Licensing Executive, and specialized team members such as the Microsoft Account Manager once the quote has sent

          3.   The Contractor shall send the server workbook to the State

          4.   The Contractor shall host the call to discuss current environment and any changes over the past year

          5.   The Contractor shall discuss unique publisher programs such as M365 and the differences from the previous FTE model enrollment

          6.   The Contractor shall send an updated quote

          7.   The Contractor shall supply new paperwork, if needed.

10. Return of Unused Software

  a. Delivered on Media

    i.   The State reserves the right to return unopened software with no restocking fee up to thirty (30) days from the date of receipt, if allowed by the software publisher. If the software publisher has a shorter timeframe for returns or requires a restocking fee, this shall be stated on the quote. Shipping and delivery costs for media shall be paid by the Eligible Entity.

  b. Delivered via Download

    i.   The State reserves the right to return downloaded software with no additional fees up to thirty (30) days from the date of download, if allowed by the software publisher, provided that the Eligible Entity provides any certifications required by the software publisher concerning the Eligible Entity's use of the software. If the software publisher has a shorter timeframe for returns or requires additional fees, this shall be stated on the quote.

  c. Destruction

    i.   In the event a software publisher requires a Letter of Destruction ("Letter"), the Contractor shall provide the State with the Letter.

    ii.   The State shall sign and return the Letter to the Contractor promptly.

    iii.   The Contractor shall process the signed and returned letter directly with the publisher.

11. Reporting

  a. User Generated Reporting

    i.   Eligible Entities shall have the ability to generate reports using a report template or other easy to use query tool in the account management system. Information must be maintained and accessible for the life of the Contract. Reports shall be downloadable in comma delimited format or in Excel. Available fields shall at a minimum include:

       1.   Customer Name

       2.   Customer Number, Customer PO #

       3.   Order #

       4.   Contractor Item #

       5.   Manufacturer Item #

       6.   Product Description

       7.   Manufacturer

       8.   Quantity Ordered

       9.   Unit Cost, Unit List Price (where applicable)

       10.   Unit Extended Price

       11.   Total Extended Price

12. Date Ordered
13. Date of Invoice
14. Ship Date (where applicable)
15. Quantity Shipped
16. Product Type
17. Ship To: Name, Address Line 1, Address Line 2, City, State, Zip, Ship To: Name, Address Line 1, Address Line 2, City, State, Zip
18. Maintenance Expiration Date (if applicable)

ii. Monthly Reports
1. The Contractor shall provide the following reports either in the account management system (website) or electronically on a monthly basis. These reports shall be accessible through the account management system and the State shall be able to run or request *ad hoc* reports with filterable results.

b. Contractor generated reporting
  i. Back Order Report
    1. The Contractor shall email a back-order report in Excel or comma delimited format on a monthly basis to the State Contract Manager. The report shall list all Contract orders which have not been fulfilled in accordance with the delivery time requirement, including the following information:
       a. Customer Name
       b. Customer Number
       c. Customer PO #
       d. Order #
       e. Contractor Item #
       f. Manufacturer Item #
       g. Product Description
       h. Manufacturer
       i. Quantity Ordered
       j. Unit Price
       k. Date Ordered
       l. Estimated Shipping Date
       m. Reason for Delay

c. Ad Hoc Reporting

Eligible Entities shall either have the ability to generate standard reports as described in this section or shall be able to request *ad hoc* standard reports from the Account Manager based on any combination and sort order of these data elements. These standard reports shall be made available free of charge, within no more than 3-5 business days of the request. The Contractor will support ad-hoc report requests when accompanied by a mutually agreed upon timeframe and parameters at the time of the request. Most ad-hoc reports will be achieved within five business days; more complex ad-hoc reporting may require at least 7-10 business days. Eligible Entities shall be limited to accessing their own information, not that of other Eligible Entities.

  i. Quarterly Reports
    1. The Contractor shall provide the following reports either in the account management system (website) or electronically on a quarterly basis.
  ii. Itemized Purchase List

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    1. The Contractor shall provide an itemized list of purchases by entity for the preceding quarter.
  iii. Administrative Fee Report
    1. The Contractor shall provide a usage and administrative fee report each quarter and shall provide updates upon request.
    2. See Exhibit B – Pricing for Administrative Fee information.

12. Knowledge Development
 a. The following knowledge development requirements shall be provided to the State at no additional cost:
  i. The Contractor shall periodically conduct on-site presentations or assistance visits to the State each quarter. The purpose of such visits shall be to provide education on the agreements, licensing, product use rights, software (in conjunction with the publisher, if requested), the Contractor's account management and ordering tools, and compliance verification, and other topics as determined by the Contractor in coordination with the State.
  ii. The dates and locations of such on-site visits shall be coordinated between the Contractor and the State Contract Manager. The State reserves the right to make arrangements for audio or video conferencing to reach Eligible Entities outside of Indianapolis.
  iii. The first such presentation shall be held within the first thirty (30) days of the contract period for the purposes of introducing the new Contractor and explaining the program, assisting with agency enrollment, Software Assurance, and familiarization with the Contractor's customer service, account management tools, and ordering policies.
  iv. The Contractor shall provide instruction upon significant changes to licensing.
  v. The Contractor shall be responsible for educating Eligible Entities on an ongoing basis, on how to keep their software current and maximizing their investments in products.

13. Other Value-Added Services
 a. The Contractor shall provide the following services at no additional cost:
  i. Volume Consolidation
    1. The Contractor shall make efforts to consolidate volume of orders where opportunities arise to achieve better pricing for the Eligible Entity. If this delays the order fulfillment, the Contractor shall inform the affected Eligible Entities and let them approve the delay in exchange for potentially better pricing.
  ii. Presales Assistance
    1. Eligible Entities shall sometimes require advice in selecting appropriate software. This is particularly true in the case of Volume License Agreements with complicated rules; Eligible Entities shall need assistance in determining the most cost-effective buying strategies and in ensuring that they are in compliance with licensing requirements
    2. Eligible entities may also desire assistance in finding a package to meet a specific need, for example, a flow-charting package.
  iii. Proactive Notifications
    1. Notification of Upcoming Maintenance Expiration
     a. The Contractor shall notify Eligible Entity ninety (90) days in advance of any maintenance expiration, along with renewal options, and monthly thereafter until an order is placed, the Eligible Entity confirms that they do not wish to renew the maintenance services, or the expiration date has passed.
     b. If the email notification to the Eligible Entity is returned as undeliverable, the Contractor shall agree to notify other contacts at the Eligible Entity, if any, and if unable to communicate the upcoming maintenance expiration to any representative

of the Eligible Entity, to notify the State contract owner.

    iv.   Publisher Discounts
1. The Contractor shall provide notice of special discounts from publishers within forty-eight (48) hours of the information being received.

    v.   Savings
1. The Contractor shall bring cost savings ideas to the State.

    vi.   Marketing
1. The Contractor shall provide contract marketing assistance, including a detailed plan to market and promote usage of this Contract to all Eligible Entities.

    vii.   Participation in annual audit of pricing
1. The State reserves the right to conduct an audit (at a frequency of the State's choice) of pricing to ensure invoiced amounts have been charged in accordance with the contractual pricing structure. The Contractor shall provide the necessary data that the State requests for the audit, which may include items such as proof of list prices at the time of each order and clear calculation of each order's list price, discount, cost, and fee.

    viii.   Publisher-Hosted Information Sessions
1. At no additional cost to the State, the Contractor shall work with publishers to host publisher-guided information sessions about new products, as well as products with updated and/or new features and functionalities.

14. Financing
a. Transactional Invoices
    i.   At the time of shipment, the Contractor shall provide an invoice for each shipment under each customer purchase order number.
    ii.   The Contractor shall invoice the State directly for products and/or services for which it received a Purchase Order. All invoices must reference this Contract. The State will not be responsible or financially liable for any orders placed, goods provided, or work performed for any eligible entity as defined in Section 5: Eligible Entities.
b. Monthly Summary
    i.   Eligible Entities reserve the right to have the Contractor provide a single invoice with a detailed account of all transactions processed for that month at the end of each month.

15. License Termination
a. The State shall have the ability to terminate licenses regardless of whether a supplier requires a term notice.

16. Requirements at Statewide Contract Termination
a. At the request of the State Contract Manager, the Contractor shall provide any information and cooperation needed to facilitate the transfer of all Volume License Agreements to other vendors promptly.

<div align="center">

Exhibit A1
Limited Consulting Services Statement of Work (Template)

</div>

Contractor, and_____("**the State**") have entered into a Quantity Purchase Agreement ("**QPA**"). Contractor and the State agree that the Contractor will provide Services as described in this Statement of Work ("**SoW**") in accordance with the terms set forth in the QPA. This Statement of Work is effective when signed by the Contractor and the State.

I. Introduction:

Project name:
Project number:
Title/Name of SOW:
SoW ID Number:
SoW Effective Date/Start Date:
Business Owners:
Bill To Address:
Deliver To Address:
Project Manager(s):
- Contractor Project Manager:
- The State's Project Manager:

Project Objective: Project Objective is a short statement condensing the scope of the project, its schedule and resource(s) to be used.

II. Project Description/Description of Services

A. Scope of Statement of Work:
General description of what the project will and will not include.

B. Term of Statement of Work:
Estimated Start Date: [Enter date]   Estimated Completion Date: [Enter date]

III. Development and Implementation Approach

A. Basic Approach:
Methodology or strategy by which an engagement/project will be executed. If the SoW covers multiple releases of functionality, that will be outlined here.

B. Summary of Services Components and Deliverables:

Service Components	Deliverables
Example: • 4 hours of instructional service	Example: • A 4 hour workshop for School X Content Creators and IS Staff

C. Project Schedule/Major Milestones:

D. Project Organization:
High-level description of project organization.

E. Project Roles and Responsibilities:

F. Reporting:
Explanation of how the Project Status will be tracked and reported.

G. Project Risks and Assumptions:
Identification of known and/or potential barriers or boundaries as they relate to the work effort covered by this SoW.

H. Changes of Scope:
Any modifications or changes to the services outlined in the original signed SoW must be approved in writing by both Parties. Such writing may take the form of a Change Request Form presented to the State by the Contractor.

IV. Project Resources and Prices:

Service Rates, Expenses and Totals:

Part Number	Description	Total
[Enter Part#]	[Enter Description]	$ [Enter Amount]
[Enter Part#]	[Enter Description]	$ [Enter Amount]
Total Fees and Expenses		$ [Enter Amount]

B. Authorized Service Fees and Expenses (if any):
Enter $ Amount authorized.

V. Statement of Work Approval Signatures:

Contractor   **The State**

SIGNATURE: SIGNATURE:

PRINT NAME: PRINT NAME:

TITLE: TITLE:

DATE: EFFECTIVE DATE:

Indiana Office of Technology (IOT)

SIGNATURE:

PRINT NAME:

TITLE:

DATE:

A COPY OF ALL FULLY EXECUTED STATEMENTS OF WORK AND ANY SUBSEQUENT CHANGE ORDERS SHALL BE SENT TO Terri Messer (<u>TMesser@iot.IN.gov</u>) (IOT) and Mark Hempel (<u>MHempel@idoa.IN.gov</u>) AT THE INDIANA DEPARTMENT OF ADMINISTRATION (IDOA).

Contract #70026: Information Technology Software Value-Added Reseller and Related Services
Exhibit B - Pricing
I. Software Publisher Discounts

a. The products and/or services quoted under this Contract shall be for the purchase of products and/or services meeting the specifications requested. The rates will be consistent with the associated rates in this exhibit and as updated over the contract term. No additional charge may be requested later.

b. The Contractor shall be paid in accordance with the rates outlined in this Contract executed between the State and the Contractor. Total consideration agreed to for each scope of work remains consistent unless revised by a change order.

c. These discounts are not subject to change for a period of twenty-four (24) months following this contract's start date. After this period, changes will only be allowed upon approval of all parties and memorialization in an amendment to this contract. These discounts may not change until January 22, 2025.

Software Publisher	Publisher Minimum Discount Percentage Off (%)
*Adobe Systems**	*13.50%*
Microsoft	*14.00%*

Software Publisher	Minimum Discount Percentage Off SHI Advertised List (%)**
Amazon	*3.00%*
LinkedIn Corporation	*3.00%*
Salesforce	*3.00%*
VMWare	*5.00%*
Alemba	3.00%
Atlassian	3.00%
BeyondTrust	3.00%
Cardinality.ai	3.00%
Citrix Systems	5.00%
Cybersoft Technologies Inc.	4.00%
Experian Marketing Solutions, LLC	3.00%
FireEye Inc.	3.00%
Genesys	3.00%
Greyheller LLC (Appsian)	3.00%
IBM	3.00%
InRule Technology	3.00%
McAfee	5.00%
MongoDB	3.00%
Progress Software	5.00%
Rapid7 LLC	5.00%
Red Hat Software	5.00%
SAP Business Objects	3.00%
Snowflake	3.00%
Solarwinds	5.00%
Tableau	3.00%
Varonis Systems, Inc.	7.00%
Veritas	5.00%
Vlocity, Inc.	3.00%
All other software products offered by Contractor	3.00%

Italicized publishers are high-priority publishers to the State.
This is a Special Enterprise Term License Agreement (ELTA) for Adobe Systems products, only.

**SHI Advertised Price is a verifiable source, referenced 24/7/365 at shi.com. In many cases, SHI Advertised List Price already reflects a substantial discount off Manufacturer Published List prices, where a list price exists.

Contract #70026: Information Technology Software Value-Added Reseller and Related Services
Exhibit B - Pricing
II. Software Product Descriptions and Stock Keeping Units (SKUs)

Software Publisher	Software Product Description	Software Product SKU	Specific Product Discount Percentage Off Publisher List (%)
Microsoft	O365GOVE3w/oPro+AddOn ShrdSvr ALNG SubsVL MVL AddOn touserCoreCAL	6V7-00003	17.50%
Microsoft	M365 E3 GCC ShrdSvr ALNG SubsVL MVL PerUsr	AAA-11982	17.50%
Microsoft	M365 E3 FromSA GCC Unified ShrdSvr ALNG SubsVL MVL PerUsr	AAD-34700	17.50%
Microsoft	VisioPlan2GCC ShrdSvr ALNG SubsVL MVL PerUsr (12Months)	7MS-00001	17.50%
Microsoft	PowerBIProGOV ShrdSvr ALNG SubsVL MVL PerUsr (12Months)	DDJ-00001	17.50%
Microsoft	O365GCCF1 ShrdSvr ALNG SubsVL MVL PerUsr(12Months)	3KS-00001	17.50%
Microsoft	CISSteDCCore ALNG LicSAPk MVL 2Lic W/OSysCtrSvrLic CoreLic	9GS-00555	17.50%
Microsoft	M365 E3 GCC Unified ShrdSvr ALNG SubsVL MVL PerUsr	AAD-34704	17.50%
Microsoft	PowerAppsperAppPlanGCC ShrdSvr ALNG SubsVL MVL	SES-00001	17.50%
Microsoft	ExchgOnlnP2GCC ShrdSvr ALNG SubsVL MVL PerUsr	3NS-00003	17.50%
Microsoft	SharePointPlan2GCC ShrdSvr ALNG SubsVL MVL PerUsr	3RS-00003	17.50%
Microsoft	M365E5ComplianceGCC ShrdSvr ALNG SubsVL MVL PerUsr	PEP-00002	17.50%
Microsoft	M365G5eDiscovery&AuditGCC ShrdSvr ALNG SubsVL MVL AddOn	8RI-00005	17.50%

Software Publisher	Software Product Description	Software Product SKU	Specific Product Discount Percentage Off SHI Advertised List (%)
Salesforce	ExactTarget- Basic Edition	107000	3.00%
Salesforce	ExactTarget- Pro Edition	107001	3.00%
Salesforce	ExactTarget- Corporate Edition	107002	3.00%
Salesforce	ExactTarget- Enterprise Edition	107003	3.00%
Salesforce	Mulesoft - Anypoint Platform - Gold Edition	100-0001	3.00%
Salesforce	Mulesoft - Anypoint Platform - Platinum Edition	100-0001.P	3.00%
Salesforce	Mulesoft - Anypoint Platform with Platinum Subscription & Gov Cloud	100-0001.PG	3.00%
Salesforce	Mulesoft - Anypoint Platform - Titanium Edition	100-0001.T	3.00%
Salesforce	Mulesoft - Anypoint Platform with Titanium Subscription & Gov Cloud	100-0001.TG	3.00%
Salesforce	Mulesoft - API Management Solution - Gold Edition	100-0002	3.00%
Salesforce	Mulesoft - API Management Solution - Platinum Edition	100-0002.P	3.00%
Salesforce	Mulesoft - API Management Solution with Platinum Subscription & Gov Cloud	100-0002.PG	3.00%
Salesforce	Mulesoft - API Management Solution - Titanium Edition	100-0002.T	3.00%
Salesforce	Mulesoft - API Management Solution with Titanium Subscription & Gov Cloud	100-0002.TG	3.00%
Salesforce	Mulesoft - Additional Core Production - Gold Edition (No Flex)	100-0003	3.00%
Salesforce	Mulesoft - Additional Core Production - Platinum Edition	100-0003.P	3.00%
Salesforce	Mulesoft - Additional Core Production with Platinum Subscription & Gov Cloud	100-0003.PG	3.00%
Salesforce	Mulesoft - Additional Core Production - Titanium Edition	100-0003.T	3.00%
Salesforce	Mulesoft - Additional Core Production with Titanium Subscription & Gov Cloud	100-0003.TG	3.00%
Salesforce	Mulesoft - Additional Core PreProduction - Gold Edition (No Flex)	100-0004	3.00%
Salesforce	Mulesoft - Additional Core Preproduction - Platinum Edition	100-0004.P	3.00%
Salesforce	Mulesoft - Additional PreProduction Core with Platinum Subscription & Gov Cloud	100-0004.PG	3.00%
Salesforce	Mulesoft - Additional PreProduction Core - Titanium Edition	100-0004.T	3.00%
Salesforce	Mulesoft - Additional PreProduction Core with Titanium Subscription & Gov Cloud	100-0004.TG	3.00%
Salesforce	Mulesoft - Additional Design vCore - Gold Edition	100-0005	3.00%
Salesforce	Mulesoft - Additional Design vCore - Platinum Edition	100-0005.P	3.00%
Salesforce	Mulesoft - Additional Design vCore with Platinum Subscription & Gov Cloud	100-0005.PG	3.00%
Salesforce	Mulesoft - Additional Design vCore - Titanium Edition	100-0005.T	3.00%
Salesforce	Mulesoft - Additional Design vCore with Titanium Subscription & Gov Cloud	100-0005.TG	3.00%
Salesforce	Platinum Subscription	100-0006	3.00%
Salesforce	Titanium Subscription	100-0007	3.00%
Salesforce	Mulesoft - API Manager & Analytics - Gold Edition	100-0008	3.00%
Salesforce	Mulesoft - API Manager & Analytics - Platinum Edition	100-0008.P	3.00%
Salesforce	Mulesoft - API Manager & Analytics with Platinum Subscription & Gov Cloud	100-0008.PG	3.00%
Salesforce	Mulesoft - API Manager & Analytics - Titanium Edition	100-0008.T	3.00%

Salesforce	Mulesoft - API Manager & Analytics with Titanium Subscription & Gov Cloud	100-0008.TG		3.00%
Salesforce	On-Premise Management	100-0009		3.00%
Salesforce	On-Premise Management with Platinum Subscription	100-0009.P		3.00%
Salesforce	On-Premise Management with Platinum Subscription & Gov Cloud	100-0009.PG		3.00%
Salesforce	On-Premise Management with Titanium Subscription	100-0009.T		3.00%
Salesforce	On-Premise Management with Titanium Subscription & Gov Cloud	100-0009.TG		3.00%
Salesforce	Mulesoft - Load Balancer - Gold Edition	100-0010		3.00%
Salesforce	Mulesoft - Load Balancer - Platinum Edition	100-0010.P		3.00%
Salesforce	Mulesoft - Load Balancer with Platinum Subscription & Gov Cloud	100-0010.PG		3.00%
Salesforce	Mulesoft - Load Balancer - Titanium Edition	100-0010.T		3.00%
Salesforce	Mulesoft - Load Balancer with Titanium Subscription & Gov Cloud	100-0010.TG		3.00%
Salesforce	Mulesoft - Anypoint VPC/VPN - Gold Edition	100-0011		3.00%
Salesforce	Mulesoft - Anypoint VPC/VPN - Platinum Edition	100-0011.P		3.00%
Salesforce	Mulesoft - Anypoint VPC/VPN with Platinum Subscription & Gov Cloud	100-0011.PG		3.00%
Salesforce	Mulesoft - Anypoint VPC/VPN - Titanium Edition	100-0011.T		3.00%
Salesforce	Mulesoft - Anypoint VPC/VPN with Titanium Subscription & Gov Cloud	100-0011.TG		3.00%
Salesforce	AnypointMQ Base Subscription	100-0012		3.00%
Salesforce	AnypointMQ Base Subscription with Platinum Subscription	100-0012.P		3.00%
Salesforce	AnypointMQ Base Subscription with Platinum Subscription & Gov Cloud	100-0012.PG		3.00%
Salesforce	AnypointMQ Base Subscription with Titanium Subscription	100-0012.T		3.00%
Salesforce	AnypointMQ Base Subscription with Titanium Subscription & Gov Cloud	100-0012.TG		3.00%
Salesforce	Mulesoft - Anypoint MQ (500M) - Gold Edition	100-0013		3.00%
Salesforce	Mulesoft - Anypoint MQ (500M) - Platinum Edition	100-0013.P		3.00%
Salesforce	Mulesoft - Anypoint MQ (500M) with Platinum Subscription & Gov Cloud	100-0013.PG		3.00%
Salesforce	Mulesoft - Anypoint MQ (500M) - Titanium Edition	100-0013.T		3.00%
Salesforce	Mulesoft - Anypoint MQ (500M) with Titanium Subscription & Gov Cloud	100-0013.TG		3.00%
Salesforce	Anypoint Security - Edge - Production	100-0014		3.00%
Salesforce	Mulesoft - Anypoint Security Edge - Production - Platinum Edition	100-0014.P		3.00%
Salesforce	Mulesoft - Anypoint Security Edge - Production with Platinum Subscription & Gov Cloud	100-0014.PG		3.00%
Salesforce	Mulesoft - Anypoint Security Edge - Production - Titanium Edition	100-0014.T		3.00%
Salesforce	Mulesoft - Anypoint Security Edge - Production with Titanium Subscription & Gov Cloud	100-0014.TG		3.00%
Salesforce	Anypoint Security - Edge - Pre-Production	100-0015		3.00%
Salesforce	Mulesoft - Anypoint Security Edge - PreProduction - Platinum Edition	100-0015.P		3.00%
Salesforce	Anypoint Security - Edge - Pre-Production with Platinum Subscription & Gov Cloud	100-0015.PG		3.00%
Salesforce	Mulesoft - Anypoint Security Edge - PreProduction - Titanium Edition	100-0015.T		3.00%
Salesforce	Anypoint Security - Edge - Pre-Production with Titanium Subscription & Gov Cloud	100-0015.TG		3.00%
Salesforce	Anypoint Security - Tokenization 2M Transactions	100-0016		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 2M - Platinum Edition	100-0016.P		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 2M with Platinum Subscription & Gov Cloud	100-0016.PG		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 2M - Titanium Edition	100-0016.T		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 2M with Titanium Subscription & Gov Cloud	100-0016.TG		3.00%
Salesforce	Anypoint Security - Tokenization 50M Transactions	100-0017		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 50M - Platinum Edition	100-0017.P		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 50M with Platinum Subscription & Gov Cloud	100-0017.PG		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 50M - Titanium Edition	100-0017.T		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 50M with Titanium Subscription & Gov Cloud	100-0017.TG		3.00%
Salesforce	Anypoint Security - Tokenization 250M Transactions	100-0018		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 250M - Platinum Edition	100-0018.P		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 250M with Platinum Subscription & Gov Cloud	100-0018.PG		3.00%
Salesforce	Mulesoft - Anypoint Security Tokenization 250M - Titanium Edition	100-0018.T		3.00%

Salesforce	Mulesoft - Anypoint Security Tokenization 250M with Titanium Subscription & Gov Cloud	100-0018.TG	3.00%
Salesforce	Anypoint Security - Tokenization Expansion Pack 10M Transactions	100-0019	3.00%
Salesforce	Mulesoft - Additional Anypoint Security Tokenization 10M - Platinum Edition	100-0019.P	3.00%
Salesforce	Mulesoft - Additional Anypoint Security Tokenization 10M with Platinum Subscription & Gov Cloud	100-0019.PG	3.00%
Salesforce	Mulesoft - Additional Anypoint Security Tokenization 10M - Titanium Edition	100-0019.T	3.00%
Salesforce	Mulesoft - Additional Anypoint Security Tokenization 10M with Titanium Subscription & Gov Cloud	100-0019.TG	3.00%
Salesforce	Mulesoft - Premium Connector - HL7 - Production - Gold Edition	100-0020	3.00%
Salesforce	Mulesoft - Premium Connector - HL7 - Production - Platinum Edition	100-0020.P	3.00%
Salesforce	Mulesoft - Premium Connector - HL7 - Production with Platinum Subscription & Gov Cloud	100-0020.PG	3.00%
Salesforce	Mulesoft - Premium Connector - HL7 - Production - Titanium Edition	100-0020.T	3.00%
Salesforce	Mulesoft - Premium Connector - HL7 - Production with Titanium Subscription & Gov Cloud	100-0020.TG	3.00%
Salesforce	Mulesoft - Premium Connector - HL7 - PreProduction - Gold Edition	100-0021	3.00%
Salesforce	Mulesoft - Premium Connector - HL7 - PreProduction - Platinum Edition	100-0021.P	3.00%
Salesforce	Mulesoft - Premium Connector - HL7 - PreProduction with Platinum Subscription & Gov Cloud	100-0021.PG	3.00%
Salesforce	Mulesoft - Premium Connector - HL7 - PreProduction - Titanium Edition	100-0021.T	3.00%
Salesforce	Mulesoft - Premium Connector - HL7 - PreProduction with Titanium Subscription & Gov Cloud	100-0021.TG	3.00%
Salesforce	Mulesoft - Premium Connector - Siebel - Production - Gold Edition	100-0022	3.00%
Salesforce	Mulesoft - Premium Connector - Siebel - Production - Platinum Edition	100-0022.P	3.00%
Salesforce	Mulesoft - Premium Connector - Siebel - Production with Platinum Subscription & Gov Cloud	100-0022.PG	3.00%
Salesforce	Mulesoft - Premium Connector - Siebel - Production - Titanium Edition	100-0022.T	3.00%
Salesforce	Mulesoft - Premium Connector - Siebel - Production with Titanium Subscription & Gov Cloud	100-0022.TG	3.00%
Salesforce	Mulesoft - Premium Connector - Siebel - PreProduction - Gold Edition	100-0023	3.00%
Salesforce	Mulesoft - Premium Connector - Siebel - PreProduction - Platinum Edition	100-0023.P	3.00%
Salesforce	Mulesoft - Premium Connector - Siebel - PreProduction with Platinum Subscription & Gov Cloud	100-0023.PG	3.00%
Salesforce	Mulesoft - Premium Connector - Siebel - PreProduction - Titanium Edition	100-0023.T	3.00%
Salesforce	Mulesoft - Premium Connector - Siebel - PreProduction with Titanium Subscription & Gov Cloud	100-0023.TG	3.00%
Salesforce	Mulesoft - Premium Connector - SAP Connector - Production - Gold Edition	100-0024	3.00%
Salesforce	Mulesoft - Premium Connector - SAP Connector - Production - Platinum Edition	100-0024.P	3.00%
Salesforce	Mulesoft - Premium Connector - SAP Connector - Production with Platinum Subscription & Gov Cloud	100-0024.PG	3.00%
Salesforce	Mulesoft - Premium Connector - SAP Connector - Production - Titanium Edition	100-0024.T	3.00%
Salesforce	Mulesoft - Premium Connector - SAP Connector - Production with Titanium Subscription & Gov Cloud	100-0024.TG	3.00%
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Salesforce	Mulesoft - Premium Connector - SAP Connector - PreProd - Platinum Edition	100-0025.P	3.00%
Salesforce	Mulesoft - Premium Connector - SAP Connector - PreProd with Platinum Subscription & Gov Cloud	100-0025.PG	3.00%
Salesforce	Mulesoft - Premium Connector - SAP Connector - PreProd - Titanium Edition	100-0025.T	3.00%
Salesforce	Mulesoft - Premium Connector - SAP Connector - PreProd with Titanium Subscription & Gov Cloud	100-0025.TG	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle EBS - Production - Gold Edition	100-0026	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle EBS - Production - Platinum Edition	100-0026.P	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle EBS - Production with Platinum Subscription & Gov Cloud	100-0026.PG	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle EBS - Production - Titanium Edition	100-0026.T	3.00%

Salesforce	Mulesoft - Premium Connector - Oracle EBS - Production with Titanium Subscription & Gov Cloud	100-0026.TG	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle EBS - PreProduction - Gold Edition	100-0027	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle EBS - PreProduction- Platinum Edition	100-0027.P	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle EBS - PreProduction with Platinum Subscription & Gov Cloud	100-0027.PG	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle EBS - PreProduction- Titanium Edition	100-0027.T	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle EBS - PreProduction with Titanium Subscription & Gov Cloud	100-0027.TG	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle PeopleSoft - Production- Gold Edition	100-0028	3.00%
Salesforce	Mulesoft - Premium Connector -Oracle PeopleSoft-Production- Platinum Edition	100-0028.P	3.00%
Salesforce	Mulesoft - Premium Connector -Oracle PeopleSoft-Production with Platinum Subscription & Gov Cloud	100-0028.PG	3.00%
Salesforce	Mulesoft - Premium Connector -Oracle PeopleSoft-Production- Titanium Edition	100-0028.T	3.00%
Salesforce	Mulesoft - Premium Connector -Oracle PeopleSoft-Production with Titanium Subscription & Gov Cloud	100-0028.TG	3.00%
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Salesforce	Mulesoft - Premium Connector - Oracle PeopleSoft - PreProd- Platinum Edition	100-0029.P	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle PeopleSoft - PreProd with Platinum Subscription & Gov Cloud	100-0029.PG	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle PeopleSoft - PreProd- Titanium Edition	100-0029.T	3.00%
Salesforce	Mulesoft - Premium Connector - Oracle PeopleSoft - PreProd with Titanium Subscription & Gov Cloud	100-0029.TG	3.00%
Salesforce	Mulesoft - Premium Connector - IBM CTG - Production - Gold Edition	100-0030	3.00%
Salesforce	Mulesoft - Premium Connector - IBM CTG - Production - Platinum Edition	100-0030.P	3.00%
Salesforce	Mulesoft - Premium Connector - IBM CTG - Production with Platinum Subscription & Gov Cloud	100-0030.PG	3.00%
Salesforce	Mulesoft - Premium Connector - IBM CTG - Production - Titanium Edition	100-0030.T	3.00%
Salesforce	Mulesoft - Premium Connector - IBM CTG - Production with Titanium Subscription & Gov Cloud	100-0030.TG	3.00%
Salesforce	Mulesoft - Premium Connector - IBM CTG - PreProduction - Gold Edition	100-0031	3.00%
Salesforce	Mulesoft - Premium Connector - IBM CTG - PreProduction - Platinum Edition	100-0031.P	3.00%
Salesforce	Mulesoft - Premium Connector - IBM CTG - PreProduction with Platinum Subscription & Gov Cloud	100-0031.PG	3.00%
Salesforce	Mulesoft - Premium Connector - IBM CTG - PreProduction - Titanium Edition	100-0031.T	3.00%
Salesforce	Mulesoft - Premium Connector - IBM CTG - PreProduction with Titanium Subscription & Gov Cloud	100-0031.TG	3.00%
Salesforce	Mulesoft - Transport Connector - AS2 - Production - Gold Edition	100-0032	3.00%
Salesforce	Mulesoft - Transport Connector - AS2 - Production - Platinum Edition	100-0032.P	3.00%
Salesforce	Mulesoft - Transport Connector - AS2 - Production with Platinum Subscription & Gov Cloud	100-0032.PG	3.00%
Salesforce	Mulesoft - Transport Connector - AS2 - Production - Titanium Edition	100-0032.T	3.00%
Salesforce	Mulesoft - Transport Connector - AS2 - Production with Titanium Subscription & Gov Cloud	100-0032.TG	3.00%
Salesforce	Mulesoft - Transport Connector - AS2 - PreProduction - Gold Edition	100-0033	3.00%
Salesforce	Mulesoft - Transport Connector - AS2 - PreProduction - Platinum Edition	100-0033.P	3.00%
Salesforce	Mulesoft - Transport Connector - AS2 - PreProduction with Platinum Subscription & Gov Cloud	100-0033.PG	3.00%
Salesforce	Mulesoft - Transport Connector - AS2 - PreProduction - Titanium Edition	100-0033.T	3.00%
Salesforce	Mulesoft - Transport Connector - AS2 - PreProduction with Titanium Subscription & Gov Cloud	100-0033.TG	3.00%
Salesforce	Mulesoft - Transport Connector - FTPS - Production - Gold Edition	100-0034	3.00%
Salesforce	Mulesoft - Transport Connector - FTPS - Production - Platinum Edition	100-0034.P	3.00%
Salesforce	Mulesoft - Transport Connector - FTPS - Production with Platinum Subscription & Gov Cloud	100-0034.PG	3.00%
Salesforce	Mulesoft - Transport Connector - FTPS - Production - Titanium Edition	100-0034.T	3.00%

Salesforce	Mulesoft - Transport Connector - FTPS - Production with Titanium Subscription & Gov Cloud	100-0034.TG	3.00%
Salesforce	Mulesoft - Transport Connector - FTPS - PreProduction - Gold Edition	100-0035	3.00%
Salesforce	Mulesoft - Transport Connector - FTPS - PreProduction - Platinum Edition	100-0035.P	3.00%
Salesforce	Mulesoft - Transport Connector - FTPS - PreProduction with Platinum Subscription & Gov Cloud	100-0035.PG	3.00%
Salesforce	Mulesoft - Transport Connector - FTPS - PreProduction - Titanium Edition	100-0035.T	3.00%
Salesforce	Mulesoft - Transport Connector - FTPS - PreProduction with Titanium Subscription & Gov Cloud	100-0035.TG	3.00%
Salesforce	Mulesoft - B2B Message Pack - EDIFACT - Production - Gold Edition	100-0036	3.00%
Salesforce	Mulesoft - B2B Message Pack - EDIFACT - Production - Platinum Edition	100-0036.P	3.00%
Salesforce	Mulesoft - B2B Message Pack - EDIFACT - Production with Platinum Subscription & Gov Cloud	100-0036.PG	3.00%
Salesforce	Mulesoft - B2B Message Pack - EDIFACT - Production - Titanium Edition	100-0036.T	3.00%
Salesforce	Mulesoft - B2B Message Pack - EDIFACT - Production with Titanium Subscription & Gov Cloud	100-0036.TG	3.00%
Salesforce	Mulesoft - B2B Message Pack - X12 - Production - Gold Edition	100-0037	3.00%
Salesforce	Mulesoft - B2B Message Pack - X12 - Production - Platinum Edition	100-0037.P	3.00%
Salesforce	Mulesoft - B2B Message Pack - X12 - Production with Platinum Subscription & Gov Cloud	100-0037.PG	3.00%
Salesforce	Mulesoft - B2B Message Pack - X12 - Production - Titanium Edition	100-0037.T	3.00%
Salesforce	Mulesoft - B2B Message Pack - X12 - Production with Titanium Subscription & Gov Cloud	100-0037.TG	3.00%
Salesforce	Mulesoft - B2B Message Pack - RosettaNet - Production - Gold Edition	100-0038	3.00%
Salesforce	Mulesoft - B2B Message Pack - RosettaNet - Production - Platinum Edition	100-0038.P	3.00%
Salesforce	Mulesoft - B2B Message Pack - RosettaNet - Production with Platinum Subscription & Gov Cloud	100-0038.PG	3.00%
Salesforce	Mulesoft - B2B Message Pack - RosettaNet - Production - Titanium Edition	100-0038.T	3.00%
Salesforce	Mulesoft - B2B Message Pack - RosettaNet - Production with Titanium Subscription & Gov Cloud	100-0038.TG	3.00%
Salesforce	Mulesoft - B2B Message Pack - TRADACOMS - Production - Gold Edition	100-0039	3.00%
Salesforce	Mulesoft - B2B Message Pack - TRADACOMS - Production - Platinum Edition	100-0039.P	3.00%
Salesforce	Mulesoft - B2B Message Pack - TRADACOMS - Production with Platinum Subscription & Gov Cloud	100-0039.PG	3.00%
Salesforce	Mulesoft - B2B Message Pack - TRADACOMS - Production - Titanium Edition	100-0039.T	3.00%
Salesforce	Mulesoft - B2B Message Pack - TRADACOMS - Production with Titanium Subscription & Gov Cloud	100-0039.TG	3.00%
Salesforce	Principle Solution Architect	100-0044	3.00%
Salesforce	Mulesoft - Anypoint Partner Manager - Gold Edition	100-0045	3.00%
Salesforce	Mulesoft - Anypoint Partner Manager - Platinum Edition	100-0045.P	3.00%
Salesforce	Mulesoft - Anypoint Partner Manager with Platinum Subscription & Gov Cloud	100-0045.PG	3.00%
Salesforce	Mulesoft - Anypoint Partner Manager - Titanium Edition	100-0045.T	3.00%
Salesforce	Mulesoft - Anypoint Partner Manager with Titanium Subscription & Gov Cloud	100-0045.TG	3.00%
Salesforce	Senior Consultant	100-0046	3.00%
Salesforce	Program Architect (1-year) - Mulesoft	100-0047	3.00%
Salesforce	Program Architect (6-month)	100-0048	3.00%
Salesforce	MuleSoft Implementation Advisor (1-year)	100-0049	3.00%
Salesforce	MuleSoft Innovation and Transformation Expertise	100-0050	3.00%
Salesforce	Mulesoft - Additional Gateway Core Production - Gold Edition (No Flex)	100-1006	3.00%
Salesforce	Mulesoft - Additional Gateway Core Production - Platinum Edition	100-1006.P	3.00%
Salesforce	Mulesoft - Additional Gateway Core Production with Platinum Subscription & Gov Cloud	100-1006.PG	3.00%
Salesforce	Mulesoft - Additional Gateway Core Production - Titanium Edition	100-1006.T	3.00%
Salesforce	Mulesoft - Additional Gateway Core Production with Titanium Subscription & Gov Cloud	100-1006.TG	3.00%
Salesforce	Mulesoft - Additional Gateway Core PreProduction - Gold (No Flex)	100-1007	3.00%
Salesforce	Mulesoft - Additional Gateway Core PreProduction - Platinum	100-1007.P	3.00%
Salesforce	Mulesoft - Additional Gateway Core PreProduction with Platinum Subscription & Gov Cloud	100-1007.PG	3.00%

Salesforce	Mulesoft - Additional Gateway Core PreProduction - Titanium	100-1007.T	3.00%
Salesforce	Mulesoft - Additional Gateway Core PreProduction with Titanium Subscription & Gov Cloud	100-1007.TG	3.00%
Salesforce	Mulesoft - Object Store (100M) - Gold Edition	100-1016	3.00%
Salesforce	Mulesoft - Object Store (100M) - Platinum Edition	100-1016.P	3.00%
Salesforce	Mulesoft - Object Store (100M) with Platinum Subscription & Gov Cloud	100-1016.PG	3.00%
Salesforce	Mulesoft - Object Store (100M) - Titanium Edition	100-1016.T	3.00%
Salesforce	Mulesoft - Object Store (100M) with Titanium Subscription & Gov Cloud	100-1016.TG	3.00%
Salesforce	Senior Solution Architect	100-1049	3.00%
Salesforce	Senior Solution Architect with Platinum Subscription	100-1049.P	3.00%
Salesforce	Senior Solution Architect with Platinum Subscription & Gov Cloud	100-1049.PG	3.00%
Salesforce	Senior Solution Architect with Titanium Subscription	100-1049.T	3.00%
Salesforce	Senior Solution Architect with Titanium Subscription & Gov Cloud	100-1049.TG	3.00%
Salesforce	Solution Architect	100-1050	3.00%
Salesforce	Solution Architect with Platinum Subscription	100-1050.P	3.00%
Salesforce	Solution Architect with Platinum Subscription & Gov Cloud	100-1050.PG	3.00%
Salesforce	Solution Architect with Titanium Subscription	100-1050.T	3.00%
Salesforce	Solution Architect with Titanium Subscription & Gov Cloud	100-1050.TG	3.00%
Salesforce	Delivery Manager	100-1052	3.00%
Salesforce	Delivery Manager with Platinum Subscription	100-1052.P	3.00%
Salesforce	Delivery Manager with Platinum Subscription & Gov Cloud	100-1052.PG	3.00%
Salesforce	Delivery Manager with Titanium Subscription	100-1052.T	3.00%
Salesforce	Delivery Manager with Titanium Subscription & Gov Cloud	100-1052.TG	3.00%
Salesforce	Getting Started with Anypoint Platform - private	100-1055	3.00%
Salesforce	Getting Started with Anypoint Platform - private with Platinum Subscription	100-1055.P	3.00%
Salesforce	Getting Started with Anypoint Platform - private with Platinum Subscription & Gov Cloud	100-1055.PG	3.00%
Salesforce	Getting Started with Anypoint Platform - private with Titanium Subscription	100-1055.T	3.00%
Salesforce	Getting Started with Anypoint Platform - private with Titanium Subscription & Gov Cloud	100-1055.TG	3.00%
Salesforce	Anypoint Platform Development: Flow Design - public	100-1056	3.00%
Salesforce	Anypoint Platform Development: Flow Design - public with Platinum Subscription	100-1056.P	3.00%
Salesforce	Anypoint Platform Development: Flow Design - public with Platinum Subscription & Gov Cloud	100-1056.PG	3.00%
Salesforce	Anypoint Platform Development: Flow Design - public with Titanium Subscription	100-1056.T	3.00%
Salesforce	Anypoint Platform Development: Flow Design - public with Titanium Subscription & Gov Cloud	100-1056.TG	3.00%
Salesforce	Anypoint Platform Development: Flow Design - private	100-1057	3.00%
Salesforce	Anypoint Platform Development: Flow Design - private with Platinum Subscription	100-1057.P	3.00%
Salesforce	Anypoint Platform Development: Flow Design - private with Platinum Subscription & Gov Cloud	100-1057.PG	3.00%
Salesforce	Anypoint Platform Development: Flow Design - private with Titanium Subscription	100-1057.T	3.00%
Salesforce	Anypoint Platform Development: Flow Design - private with Titanium Subscription & Gov Cloud	100-1057.TG	3.00%
Salesforce	Anypoint Platform Development: API Design - public	100-1058	3.00%
Salesforce	Anypoint Platform Development: API Design - public with Platinum Subscription	100-1058.P	3.00%
Salesforce	Anypoint Platform Development: API Design - public with Platinum Subscription & Gov Cloud	100-1058.PG	3.00%
Salesforce	Anypoint Platform Development: API Design - public with Titanium Subscription	100-1058.T	3.00%
Salesforce	Anypoint Platform Development: API Design - public with Titanium Subscription & Gov Cloud	100-1058.TG	3.00%
Salesforce	Anypoint Platform Development: API Design - private	100-1059	3.00%
Salesforce	Anypoint Platform Development: API Design - private with Platinum Subscription	100-1059.P	3.00%
Salesforce	Anypoint Platform Development: API Design - private with Platinum Subscription & Gov Cloud	100-1059.PG	3.00%
Salesforce	Anypoint Platform Development: API Design - private with Titanium Subscription	100-1059.T	3.00%
Salesforce	Anypoint Platform Development: API Design - private with Titanium Subscription & Gov Cloud	100-1059.TG	3.00%
Salesforce	Anypoint Platform Development: Fundamentals - public	100-1060	3.00%
Salesforce	Anypoint Platform Development: Fundamentals - public with Platinum Subscription	100-1060.P	3.00%
Salesforce	Anypoint Platform Development: Fundamentals - public with Platinum Subscription & Gov Cloud	100-1060.PG	3.00%
Salesforce	Anypoint Platform Development: Fundamentals - public with Titanium Subscription	100-1060.T	3.00%

Salesforce	Anypoint Platform Development: Fundamentals - public with Titanium Subscription & Gov Cloud	100-1060.TG	3.00%
Salesforce	Anypoint Platform Development: Fundamentals - private	100-1061	3.00%
Salesforce	Anypoint Platform Development: Fundamentals - private with Platinum Subscription	100-1061.P	3.00%
Salesforce	Anypoint Platform Development: Fundamentals - private with Platinum Subscription & Gov Cloud	100-1061.PG	3.00%
Salesforce	Anypoint Platform Development: Fundamentals - private with Titanium Subscription	100-1061.T	3.00%
Salesforce	Anypoint Platform Development: Fundamentals - private with Titanium Subscription & Gov Cloud	100-1061.TG	3.00%
Salesforce	Anypoint Platform Development: Mule 4 for Mule 3 Users - public	100-1062	3.00%
Salesforce	Anypoint Platform Development: Mule 4 for Mule 3 Users - public with Platinum Subscription	100-1062.P	3.00%
Salesforce	Anypoint Platform Development: Mule 4 for Mule 3 Users - public with Platinum Subscription & Gov Cloud	100-1062.PG	3.00%
Salesforce	Anypoint Platform Development: Mule 4 for Mule 3 Users - public with Titanium Subscription	100-1062.T	3.00%
Salesforce	Anypoint Platform Development: Mule 4 for Mule 3 Users - public with Titanium Subscription & Gov Cloud	100-1062.TG	3.00%
Salesforce	Anypoint Platform Development: Mule 4 for Mule 3 Users - private	100-1063	3.00%
Salesforce	Anypoint Platform Development: Mule 4 for Mule 3 Users - private with Platinum Subscription	100-1063.P	3.00%
Salesforce	Anypoint Platform Development: Mule 4 for Mule 3 Users - private with Platinum Subscription & Gov Cloud	100-1063.PG	3.00%
Salesforce	Anypoint Platform Development: Mule 4 for Mule 3 Users - private with Titanium Subscription	100-1063.T	3.00%
Salesforce	Anypoint Platform Development: Mule 4 for Mule 3 Users - private with Titanium Subscription & Gov Cloud	100-1063.TG	3.00%
Salesforce	Anypoint Platform Development: Advanced - public	100-1064	3.00%
Salesforce	Anypoint Platform Development: Advanced - public with Platinum Subscription	100-1064.P	3.00%
Salesforce	Anypoint Platform Development: Advanced - public with Platinum Subscription & Gov Cloud	100-1064.PG	3.00%
Salesforce	Anypoint Platform Development: Advanced - public with Titanium Subscription	100-1064.T	3.00%
Salesforce	Anypoint Platform Development: Advanced - public with Titanium Subscription & Gov Cloud	100-1064.TG	3.00%
Salesforce	Anypoint Platform Development: Advanced - private	100-1065	3.00%
Salesforce	Anypoint Platform Development: Advanced - private with Platinum Subscription	100-1065.P	3.00%
Salesforce	Anypoint Platform Development: Advanced - private with Platinum Subscription & Gov Cloud	100-1065.PG	3.00%
Salesforce	Anypoint Platform Development: Advanced - private with Titanium Subscription	100-1065.T	3.00%
Salesforce	Anypoint Platform Development: Advanced - private with Titanium Subscription & Gov Cloud	100-1065.TG	3.00%
Salesforce	Anypoint Platform Development: DataWeave 1.0 - public	100-1066	3.00%
Salesforce	Anypoint Platform Development: DataWeave 1.0 - public with Platinum Subscription	100-1066.P	3.00%
Salesforce	Anypoint Platform Development: DataWeave 1.0 - public with Platinum Subscription & Gov Cloud	100-1066.PG	3.00%
Salesforce	Anypoint Platform Development: DataWeave 1.0 - public with Titanium Subscription	100-1066.T	3.00%
Salesforce	Anypoint Platform Development: DataWeave 1.0 - public with Titanium Subscription & Gov Cloud	100-1066.TG	3.00%
Salesforce	Sales Cloud Professional Edition	121-0023	3.00%
Salesforce	Sales Cloud Enterprise Edition	121-0024	3.00%
Salesforce	Sales Cloud Unlimited Edition	121-0025	3.00%
Salesforce	Manufacturing - Sales Enterprise Edition	121-0029	3.00%
Salesforce	Manufacturing - Sales Unlimited Edition	121-0030	3.00%
Salesforce	Health Cloud - Sales Enterprise Edition	121-0031	3.00%
Salesforce	Health Cloud - Sales Unlimited Edition	121-0032	3.00%
Salesforce	Sales Cloud Einstein	121-0033	3.00%
Salesforce	Partner Community - Members	121-0034	3.00%
Salesforce	Partner Community - Logins	121-0035	3.00%
Salesforce	Partner Relationship Management	121-0036	3.00%
Salesforce	Salesforce Inbox	121-0037	3.00%
Salesforce	CPQ	121-0038	3.00%
Salesforce	CPQ Plus	121-0039	3.00%
Salesforce	CPQ for Partner Community Members	121-0040	3.00%
Salesforce	CPQ for Partner Community Login	121-0041	3.00%
Salesforce	CPQ for Customer Community Members	121-0042	3.00%
Salesforce	CPQ for Customer Community Login	121-0043	3.00%
Salesforce	Billing Growth	121-0044	3.00%
Salesforce	Billing Plus	121-0045	3.00%
Amazon	Amazon Web Services consumption-based bucket	AWS-Bucket1	3.00%
Amazon	Amazon Web Services consumption-based bucket	AWS-Bucket2	3.00%
Amazon	Amazon Web Services consumption-based bucket	AWS-Bucket3	3.00%

Amazon	Amazon Web Services consumption-based bucket	AWS-Bucket4	3.00%
Amazon	Amazon Web Services consumption-based bucket	AWS-Bucket5	3.00%
Amazon	Amazon Web Services consumption-based bucket	AWS-Bucket6	3.00%
Amazon	Amazon Web Services consumption-based bucket	AWS-Bucket7	3.00%
Amazon	AWS Credit for Consumption-Based Services	AWS-Credit	3.00%
Amazon	Amazon Web Services monthly consumption level 6 platform - Market Place	AWS006CBKTMP	3.00%
Amazon	Amazon Web Services monthly consumption level 7 platform - Market Place	AWS007CBKTMP	3.00%
Amazon	Amazon Web Services monthly consumption level 8 platform - Market Place	AWS008CBKTMP	3.00%
Amazon	Amazon Web Services monthly consumption level 9 platform - Market Place	AWS009CBKTMP	3.00%
Amazon	Amazon Web Services monthly consumption level 10 platform - Market Place	AWS010CBKTMP	3.00%
Amazon	Amazon Web Services monthly consumption level 11 platform - Market Place	AWS011CBKTMP	3.00%
Amazon	Amazon Web Services monthly consumption level 1 platform - Support	AWS001CBKTSUP	3.00%
Amazon	Amazon Web Services monthly consumption level 2 platform - Support	AWS002CBKTSUP	3.00%
Amazon	Amazon Web Services monthly consumption level 3 platform - Support	AWS003CBKTSUP	3.00%
Amazon	Amazon Web Services monthly consumption level 4 platform - Support	AWS004CBKTSUP	3.00%
Amazon	Amazon Web Services monthly consumption level 5 platform - Support	AWS005CBKTSUP	3.00%
Amazon	Amazon Web Services monthly consumption level 6 platform - Support	AWS006CBKTSUP	3.00%
Amazon	Amazon Web Services monthly consumption level 7 platform - Support	AWS007CBKTSUP	3.00%
Amazon	Amazon Web Services monthly consumption level 8 platform - Support	AWS008CBKTSUP	3.00%
Amazon	Amazon Web Services monthly consumption level 9 platform - Support	AWS009CBKTSUP	3.00%
Amazon	Amazon Web Services monthly consumption level 10 platform - Support	AWS010CBKTSUP	3.00%
Amazon	Amazon Web Services monthly consumption level 11 platform - Support	AWS011CBKTSUP	3.00%
VMware	VMware Fusion 12 Pro, ESD	FUS-PRO-P-SSS-C	6.00%
VMware	VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 12 Monthly Payments	ASD-AAEXB-12MT0-C1S	6.00%
VMware	Academic VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 12 Month Prepaid	ASD-AAEXB-12PT0-A1S	6.00%
VMware	VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 12 Month Prepaid	ASD-AAEXB-12PT0-C1S	6.00%
VMware	Academic VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 24 Monthly Payments	ASD-AAEXB-24MT0-A1S	6.00%
VMware	VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 24 Monthly Payments	ASD-AAEXB-24MT0-C1S	6.00%
VMware	Academic VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 24 Month Prepaid	ASD-AAEXB-24PT0-A1S	6.00%
VMware	VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 24 Month Prepaid	ASD-AAEXB-24PT0-C1S	6.00%
VMware	Academic VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 36 Monthly Payments	ASD-AAEXB-36MT0-A1S	6.00%
VMware	VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 36 Monthly Payments	ASD-AAEXB-36MT0-C1S	6.00%
VMware	Academic VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 36 Month Prepaid	ASD-AAEXB-36PT0-A1S	6.00%
VMware	VMware Workspace ONE Express - Shared Cloud - Per Device - SaaS Basic Support - Subscription - 36 Month Prepaid	ASD-AAEXB-36PT0-C1S	6.00%
VMware	U.S. Federal VMware Workspace ONE AirWatch Service - On-Premises to Dedicated SaaS Migration	CON-WS1-AW-OP2DED-F	6.00%
VMware	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Concurrent User Qty 10 - 01 Month Payment	HAH-CUADCUSAAS-01MT0-C1S	6.00%

VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Concurrent User Qty 10 - 12 Monthly Payments	HAH-CUADCUSAAS-12MT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Concurrent User Qty 10 - 12 Month Prepaid	HAH-CUADCUSAAS-12PT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Concurrent User Qty 10 - 24 Month Annual	HAH-CUADCUSAAS-24AT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Concurrent User Qty 10 - 24 Monthly Payments	HAH-CUADCUSAAS-24MT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Concurrent User Qty 10 - 24 Month Prepaid	HAH-CUADCUSAAS-24PT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Concurrent User Qty 10 - 36 Month Annual	HAH-CUADCUSAAS-36AT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Concurrent User Qty 10 - 36 Monthly Payments	HAH-CUADCUSAAS-36MT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Concurrent User Qty 10 - 36 Month Prepaid	HAH-CUADCUSAAS-36PT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Named User Qty 10 - 01 Month Payment	HAH-CUADNUSAAS-01MT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Named User Qty 10 - 12 Monthly Payments	HAH-CUADNUSAAS-12MT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Named User Qty 10 - 12 Month Prepaid	HAH-CUADNUSAAS-12PT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Named User Qty 10 - 24 Month Annual	HAH-CUADNUSAAS-24AT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Named User Qty 10 - 24 Monthly Payments	HAH-CUADNUSAAS-24MT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Named User Qty 10 - 24 Month Prepaid	HAH-CUADNUSAAS-24PT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Named User Qty 10 - 36 Month Annual	HAH-CUADNUSAAS-36AT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Named User Qty 10 - 36 Monthly Payments	HAH-CUADNUSAAS-36MT0-C1S	6.00%

VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Add-on to Core) Named User Qty 10 - 36 Month Prepaid	HAH-CUADNUSAAS-36PT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Concurrent User Qty 50 - 01 Month Payment	HAH-CUCRCUSAAS-01MT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Concurrent User Qty 50 - 12 Monthly Payments	HAH-CUCRCUSAAS-12MT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Concurrent User Qty 50 - 12 Month Prepaid	HAH-CUCRCUSAAS-12PT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Concurrent User Qty 50 - 24 Month Annual	HAH-CUCRCUSAAS-24AT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Concurrent User Qty 50 - 24 Monthly Payments	HAH-CUCRCUSAAS-24MT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Concurrent User Qty 50 - 24 Month Prepaid	HAH-CUCRCUSAAS-24PT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Concurrent User Qty 50 - 36 Month Annual	HAH-CUCRCUSAAS-36AT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Concurrent User Qty 50 - 36 Monthly Payments	HAH-CUCRCUSAAS-36MT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Concurrent User Qty 50 - 36 Month Prepaid	HAH-CUCRCUSAAS-36PT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Named User Qty 50 - 01 Month Payment	HAH-CUCRNUSAAS-01MT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Named User Qty 50 - 12 Monthly Payments	HAH-CUCRNUSAAS-12MT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Named User Qty 50 - 12 Month Prepaid	HAH-CUCRNUSAAS-12PT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Named User Qty 50 - 24 Month Annual	HAH-CUCRNUSAAS-24AT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Named User Qty 50 - 24 Monthly Payments	HAH-CUCRNUSAAS-24MT0-C1S		6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Named User Qty 50 - 24 Month Prepaid	HAH-CUCRNUSAAS-24PT0-C1S		6.00%

VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Named User Qty 50 - 36 Month Annual	HAH-CUCRNUSAAS-36AT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Named User Qty 50 - 36 Monthly Payments	HAH-CUCRNUSAAS-36MT0-C1S	6.00%
VMWare	VMware Advanced Monitoring powered by Control Up (SaaS) Add-on to Horizon/ Horizon Apps (perpetual) or Horizon/ Horizon Apps Universal (subscription) - SaaS Production Support - (Core) Named User Qty 50 - 36 Month Prepaid	HAH-CUCRNUSAAS-36PT0-C1S	6.00%
VMWare	Academic Pivotal Tracker Enterprise SaaS (Subscription License, Per Active Collaborator) for 1 Year	PV-ENTSAAS1-TLSS-A	6.00%
VMWare	Pivotal Tracker Enterprise SaaS (Subscription License, Per Active Collaborator) for 1 Year	PV-ENTSAAS1-TLSS-C	6.00%
VMWare	U.S. Federal Pivotal Tracker Enterprise SaaS (Subscription License, Per Active Collaborator) for 1 Year	PV-ENTSAAS1-TLSS-F	6.00%
VMWare	Academic Pivotal Tracker Enterprise SaaS (Subscription License, Per Active Collaborator) for 2 Year	PV-ENTSAAS2-TLSS-A	6.00%
VMWare	Pivotal Tracker Enterprise SaaS (Subscription License, Per Active Collaborator) for 2 Year	PV-ENTSAAS2-TLSS-C	6.00%
VMWare	U.S. Federal Pivotal Tracker Enterprise SaaS (Subscription License, Per Active Collaborator) for 2 Year	PV-ENTSAAS2-TLSS-F	6.00%
VMWare	Academic Pivotal Tracker Enterprise SaaS (Subscription License, Per Active Collaborator) for 3 Year	PV-ENTSAAS3-TLSS-A	6.00%
VMWare	Pivotal Tracker Enterprise SaaS (Subscription License, Per Active Collaborator) for 3 Year	PV-ENTSAAS3-TLSS-C	6.00%
VMWare	U.S. Federal Pivotal Tracker Enterprise SaaS (Subscription License, Per Active Collaborator) for 3 Year	PV-ENTSAAS3-TLSS-F	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 12 Monthly Payments	RSU-AVRHPB-12MT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 12 Monthly Payments	RSU-AVRHPB-12MT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 12 Month Prepaid	RSU-AVRHPB-12PT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 12 Month Prepaid	RSU-AVRHPB-12PT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 24 Monthly Payments	RSU-AVRHPB-24MT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 24 Monthly Payments	RSU-AVRHPB-24MT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 24 Month Prepaid	RSU-AVRHPB-24PT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 24 Month Prepaid	RSU-AVRHPB-24PT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 36 Monthly Payments	RSU-AVRHPB-36MT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 36 Monthly Payments	RSU-AVRHPB-36MT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 36 Month Prepaid	RSU-AVRHPB-36PT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Basic Support - Subscription - 36 Month Prepaid	RSU-AVRHPB-36PT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Monthly Payments	RSU-AVRHPP-12MT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Monthly Payments	RSU-AVRHPP-12MT0-C1S	6.00%
VMWare	U.S. Federal VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Monthly Payments	RSU-AVRHPP-12MT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Month Prepaid	RSU-AVRHPP-12PT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Month Prepaid	RSU-AVRHPP-12PT0-C1S	6.00%
VMWare	U.S. Federal VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Month Prepaid	RSU-AVRHPP-12PT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Monthly Payments	RSU-AVRHPP-24MT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Monthly Payments	RSU-AVRHPP-24MT0-C1S	6.00%

VMWare	U.S. Federal VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Monthly Payments	RSU-AVRHPP-24MT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Month Prepaid	RSU-AVRHPP-24PT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Month Prepaid	RSU-AVRHPP-24PT0-C1S	6.00%
VMWare	U.S. Federal VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Month Prepaid	RSU-AVRHPP-24PT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Monthly Payments	RSU-AVRHPP-36MT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Monthly Payments	RSU-AVRHPP-36MT0-C1S	6.00%
VMWare	U.S. Federal VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Monthly Payments	RSU-AVRHPP-36MT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Month Prepaid	RSU-AVRHPP-36PT0-A1S	6.00%
VMWare	VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Month Prepaid	RSU-AVRHPP-36PT0-C1S	6.00%
VMWare	U.S. Federal VMware RemoteHelp Plus - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Month Prepaid	RSU-AVRHPP-36PT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 12 Monthly Payments	RSU-AVRHSB-12MT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 12 Monthly Payments	RSU-AVRHSB-12MT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 12 Month Prepaid	RSU-AVRHSB-12PT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 12 Month Prepaid	RSU-AVRHSB-12PT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 24 Monthly Payments	RSU-AVRHSB-24MT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 24 Monthly Payments	RSU-AVRHSB-24MT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 24 Month Prepaid	RSU-AVRHSB-24PT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 24 Month Prepaid	RSU-AVRHSB-24PT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 36 Monthly Payments	RSU-AVRHSB-36MT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 36 Monthly Payments	RSU-AVRHSB-36MT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 36 Month Prepaid	RSU-AVRHSB-36PT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Basic Support - Subscription - 36 Month Prepaid	RSU-AVRHSB-36PT0-C1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Monthly Payments	RSU-AVRHSP-12MT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Monthly Payments	RSU-AVRHSP-12MT0-C1S	6.00%
VMWare	U.S. Federal VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Monthly Payments	RSU-AVRHSP-12MT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Month Prepaid	RSU-AVRHSP-12PT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Month Prepaid	RSU-AVRHSP-12PT0-C1S	6.00%
VMWare	U.S. Federal VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 12 Month Prepaid	RSU-AVRHSP-12PT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Monthly Payments	RSU-AVRHSP-24MT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Monthly Payments	RSU-AVRHSP-24MT0-C1S	6.00%

VMWare	U.S. Federal VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Monthly Payments	RSU-AVRHSP-24MT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Month Prepaid	RSU-AVRHSP-24PT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Month Prepaid	RSU-AVRHSP-24PT0-C1S	6.00%
VMWare	U.S. Federal VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 24 Month Prepaid	RSU-AVRHSP-24PT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Monthly Payments	RSU-AVRHSP-36MT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Monthly Payments	RSU-AVRHSP-36MT0-C1S	6.00%
VMWare	U.S. Federal VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Monthly Payments	RSU-AVRHSP-36MT0-F1S	6.00%
VMWare	Academic VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Month Prepaid	RSU-AVRHSP-36PT0-A1S	6.00%
VMWare	VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Month Prepaid	RSU-AVRHSP-36PT0-C1S	6.00%
VMWare	U.S. Federal VMware RemoteHelp Standard - Shared Cloud - Per User - SaaS Production Support - Subscription - 36 Month Prepaid	RSU-AVRHSP-36PT0-F1S	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Basic Support - Subscription - 24 Month Prepaid	VA-ARM-SAAS-TLSS-D-2G-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Basic Support - Subscription - 24 Month Prepaid	VA-ARM-SAAS-TLSS-D-2G-C	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 24 Month Prepaid	VA-ARM-SAAS-TLSS-D-2P-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 24 Month Prepaid	VA-ARM-SAAS-TLSS-D-2P-C	6.00%
VMWare	U.S. Federal VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 24 Month Prepaid	VA-ARM-SAAS-TLSS-D-2P-F	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Basic Support - Subscription - 36 Month Prepaid	VA-ARM-SAAS-TLSS-D-3G-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Basic Support - Subscription - 36 Month Prepaid	VA-ARM-SAAS-TLSS-D-3G-C	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Basic Support - Subscription - 3 Month Prepaid	VA-ARM-SAAS-TLSS-D-3M-G-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Basic Support - Subscription - 3 Month Prepaid	VA-ARM-SAAS-TLSS-D-3M-G-C	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 3 Month Prepaid	VA-ARM-SAAS-TLSS-D-3M-P-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 3 Month Prepaid	VA-ARM-SAAS-TLSS-D-3M-P-C	6.00%
VMWare	U.S. Federal VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 3 Month Prepaid	VA-ARM-SAAS-TLSS-D-3M-P-F	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 36 Month Prepaid	VA-ARM-SAAS-TLSS-D-3P-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 36 Month Prepaid	VA-ARM-SAAS-TLSS-D-3P-C	6.00%

VMWare	U.S. Federal VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 36 Month Prepaid	VA-ARM-SAAS-TLSS-D-3P-F	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Basic Support - Subscription - 12 Month Prepaid	VA-ARM-SAAS-TLSS-D-G-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Basic Support - Subscription - 12 Month Prepaid	VA-ARM-SAAS-TLSS-D-G-C	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 12 Month Prepaid	VA-ARM-SAAS-TLSS-D-P-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 12 Month Prepaid	VA-ARM-SAAS-TLSS-D-P-C	6.00%
VMWare	U.S. Federal VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per Device - SaaS Production Support - Subscription - 12 Month Prepaid	VA-ARM-SAAS-TLSS-D-P-F	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Basic Support - Subscription - 24 Month Prepaid	VA-ARM-SAAS-TLSS-U-2G-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Basic Support - Subscription - 24 Month Prepaid	VA-ARM-SAAS-TLSS-U-2G-C	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 24 Month Prepaid	VA-ARM-SAAS-TLSS-U-2P-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 24 Month Prepaid	VA-ARM-SAAS-TLSS-U-2P-C	6.00%
VMWare	U.S. Federal VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 24 Month Prepaid	VA-ARM-SAAS-TLSS-U-2P-F	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Basic Support - Subscription - 36 Month Prepaid	VA-ARM-SAAS-TLSS-U-3G-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Basic Support - Subscription - 36 Month Prepaid	VA-ARM-SAAS-TLSS-U-3G-C	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Basic Support - Subscription - 3 Month Prepaid	VA-ARM-SAAS-TLSS-U-3M-G-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Basic Support - Subscription - 3 Month Prepaid	VA-ARM-SAAS-TLSS-U-3M-G-C	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 3 Month Prepaid	VA-ARM-SAAS-TLSS-U-3M-P-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 3 Month Prepaid	VA-ARM-SAAS-TLSS-U-3M-P-C	6.00%
VMWare	U.S. Federal VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 3 Month Prepaid	VA-ARM-SAAS-TLSS-U-3M-P-F	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 36 Month Prepaid	VA-ARM-SAAS-TLSS-U-3P-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 36 Month Prepaid	VA-ARM-SAAS-TLSS-U-3P-C	6.00%
VMWare	U.S. Federal VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 36 Month Prepaid	VA-ARM-SAAS-TLSS-U-3P-F	6.00%
VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Basic Support - Subscription - 12 Month Prepaid	VA-ARM-SAAS-TLSS-U-G-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Basic Support - Subscription - 12 Month Prepaid	VA-ARM-SAAS-TLSS-U-G-C	6.00%

VMWare	Academic VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 12 Month Prepaid	VA-ARM-SAAS-TLSS-U-P-A	6.00%
VMWare	VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 12 Month Prepaid	VA-ARM-SAAS-TLSS-U-P-C	6.00%
VMWare	U.S. Federal VMware Workspace ONE Assist Add On - Shared Cloud for Workspace ONE On-Prem Customers - Per User - SaaS Production Support - Subscription - 12 Month Prepaid	VA-ARM-SAAS-TLSS-U-P-F	6.00%
VMWare	Academic VMware Workspace Security Advanced SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-AD-D-US-3P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Advanced SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-AD-D-US-3P-SAAS-TLSS-C	6.00%
VMWare	Academic VMware Workspace Security Advanced SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-AD-D-US-P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Advanced SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-AD-D-US-P-SAAS-TLSS-C	6.00%
VMWare	Academic VMware Workspace Security Advanced SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-AD-U-US-3P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Advanced SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-AD-U-US-3P-SAAS-TLSS-C	6.00%
VMWare	Academic VMware Workspace Security Advanced SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-AD-U-US-P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Advanced SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-AD-U-US-P-SAAS-TLSS-C	6.00%
VMWare	Academic VMware Workspace Security Essentials SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-ESS-D-US-3P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Essentials SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-ESS-D-US-3P-SAAS-TLSS-C	6.00%
VMWare	Academic VMware Workspace Security Essentials SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-ESS-D-US-P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Essentials SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-ESS-D-US-P-SAAS-TLSS-C	6.00%
VMWare	Academic VMware Workspace Security Essentials SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-ESS-U-US-3P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Essentials SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-ESS-U-US-3P-SAAS-TLSS-C	6.00%
VMWare	Academic VMware Workspace Security Essentials SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-ESS-U-US-P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Essentials SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-ESS-U-US-P-SAAS-TLSS-C	6.00%
VMWare	Academic VMware Workspace Security Platinum SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-PL-D-US-3P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Platinum SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-PL-D-US-3P-SAAS-TLSS-C	6.00%
VMWare	Academic VMware Workspace Security Platinum SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-PL-D-US-P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Platinum SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 Device (Includes Production Support/Subscription) - US	VA-SEC-PL-D-US-P-SAAS-TLSS-C	6.00%
VMWare	Academic VMware Workspace Security Platinum SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-PL-U-US-3P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Platinum SaaS Add-on for WS1 Advanced Perpetual - 3-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-PL-U-US-3P-SAAS-TLSS-C	6.00%

VMWare	Academic VMware Workspace Security Platinum SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-PL-U-US-P-SAAS-TLSS-A	6.00%
VMWare	VMware Workspace Security Platinum SaaS Add-on for WS1 Advanced Perpetual - 1-year Subscription for 1 User (Includes Production Support/Subscription) - US	VA-SEC-PL-U-US-P-SAAS-TLSS-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 2-year Subscription for 1 Device (Includes Basic Support)	VA-WOI-AD-TLSS-D-2G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 2-year Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-D-2G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 2-year Subscription for 1 Device (Includes Production Support)	VA-WOI-AD-TLSS-D-2P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 2-year Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-2P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 2-year Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-2P-F	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 3-year Subscription for 1 Device (Includes Basic Support)	VA-WOI-AD-TLSS-D-3G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 3-year Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-D-3G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 3-month Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-D-3M-G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 3-month Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-D-3M-G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 3-month Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-3M-P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 3-month Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-3M-P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on 3-month Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-3M-P-F	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 3-year Subscription for 1 Device (Includes Production Support)	VA-WOI-AD-TLSS-D-3P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 3-year Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-3P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 3-year Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-3P-F	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 4-years Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-D-4G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 4-years Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-D-4G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 4-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-4P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 4-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-4P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on 4-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-4P-F	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 5-years Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-D-5G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 5-years Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-D-5G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 5-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-5P-A	6.00%

VMWare	Workspace ONE Intelligence SaaS Add-on 5-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-5P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on 5-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-5P-F	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 1-year Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-D-G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 1-year Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-D-G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard or Advanced Perpetual - 1-year Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard or Advanced Perpetual - 1-year Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-D-P-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 2-year Subscription for 1 User (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-2G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 2-year Subscription for 1 User (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-2G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 2-year Subscription for 1 User (Includes Production Support)	VA-WOI-AD-TLSS-U-2P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 2-year Subscription for 1 User (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-2P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 2-year Subscription for 1 User (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-2P-F	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 3-year Subscription for 1 User (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-3G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 3-year Subscription for 1 User (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-3G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 3-month Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-3M-G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 3-month Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-3M-G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 3-month Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-3M-P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 3-month Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-3M-P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on 3-month Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-3M-P-F	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 3-year Subscription for 1 User (Includes Production Support)	VA-WOI-AD-TLSS-U-3P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 3-year Subscription for 1 User (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-3P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 3-year Subscription for 1 User (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-3P-F	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 4-years Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-4G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 4-years Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-4G-C	6.00%

VMWare	Academic Workspace ONE Intelligence SaaS Add-on 4-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-4P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 4-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-4P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on 4-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-4P-F	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 5-years Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-5G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 5-years Subscription for 1 Device (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-5G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on 5-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-5P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on 5-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-5P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on 5-years Subscription for 1 Device (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-5P-F	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 1-year Subscription for 1 User (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-G-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 1-year Subscription for 1 User (Includes Basic Support/Subscription)	VA-WOI-AD-TLSS-U-G-C	6.00%
VMWare	Academic Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 1-year Subscription for 1 User (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-P-A	6.00%
VMWare	Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 1-year Subscription for 1 User (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-P-C	6.00%
VMWare	U.S. Federal Workspace ONE Intelligence SaaS Add-on for WS1 Standard, Advanced or Enterprise Perpetual - 1-year Subscription for 1 User (Includes Production Support/Subscription)	VA-WOI-AD-TLSS-U-P-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - Active Lab Unit - SaaS - Federal - 12 Month	VLP-AXXAL-O-12M-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - Active Lab Unit - SaaS - Federal - 36 Month	VLP-AXXAL-O-36M-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - US - BYOC Initial Bundle - SaaS - Federal - 12 Month	VLP-AXXBI-US-12M-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - US - BYOC Initial Bundle - SaaS - Federal - 36 Month	VLP-AXXBI-US-36M-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - US - Compute Unit - SaaS - Federal - 12 Month	VLP-AXXCO-US-12M-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - US - Compute Unit - SaaS - Federal - 36 Month	VLP-AXXCO-US-36M-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - US - Storage Unit - SaaS - Federal - 12 Month	VLP-AXXST-US-12M-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - US - Storage Unit - SaaS - Federal - 36 Month	VLP-AXXST-US-36M-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - US - Storage Unit - SaaS - Federal - 3 Months	VLP-AXXSU-US-3M-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - Windows Unit - SaaS - Federal - 12 Month	VLP-AXXWI-12M-F	6.00%
VMWare	U.S. Federal VMware Learning Platform - Windows Unit - SaaS - Federal - 36 Month	VLP-AXXWI-36M-F	6.00%
VMWare	Academic VMware Carbon Black Cloud Audit and Remediation (SaaS) - 1 Year subscription (12 months prepaid) per Endpoint. For Linux systems with production support - US.	VSEC-ADIT-DIR-L-US-1Y-A	6.00%
VMWare	VMware Carbon Black Cloud Audit and Remediation (SaaS) - 1 Year subscription (12 months prepaid) per Endpoint. For Linux systems with production support - US.	VSEC-ADIT-DIR-L-US-1Y-C	6.00%
VMWare	U.S. Federal VMware Carbon Black Cloud Audit and Remediation (SaaS) - 1 Year subscription (12 Months) per Endpoint. For Linux systems with production support.	VSEC-ADIT-DIR-L-US-1Y-F	6.00%
VMWare	Academic VMware Carbon Black Cloud Audit and Remediation (SaaS) - 3 Year subscription (36 months prepaid) per Endpoint. For Linux systems with production support - US.	VSEC-ADIT-DIR-L-US-3Y-A	6.00%

VMWare	VMware Carbon Black Cloud Audit and Remediation (SaaS) - 3 Year subscription (36 months prepaid) per Endpoint. For Linux systems with production support - US.	VSEC-ADIT-DIR-L-US-3Y-C	6.00%
VMWare	U.S. Federal VMware Carbon Black Cloud Audit and Remediation (SaaS) - 3 Year subscription (36 Months) per Endpoint. For Linux systems with production support.	VSEC-ADIT-DIR-L-US-3Y-F	6.00%
VMWare	Academic VMware Carbon Black Cloud Audit and Remediation (SaaS) - 5 Year subscription (60 months prepaid) per Endpoint. For Linux systems with production support - US.	VSEC-ADIT-DIR-L-US-5Y-A	6.00%
VMWare	VMware Carbon Black Cloud Audit and Remediation (SaaS) - 5 Year subscription (60 months prepaid) per Endpoint. For Linux systems with production support - US.	VSEC-ADIT-DIR-L-US-5Y-C	6.00%
VMWare	U.S. Federal VMware Carbon Black Cloud Audit and Remediation (SaaS) - 5 Year subscription (60 Months) per Endpoint. For Linux systems with production support.	VSEC-ADIT-DIR-L-US-5Y-F	6.00%
VMWare	Academic VMware Carbon Black Cloud Audit and Remediation (SaaS) - 1 Year subscription (12 months prepaid) per Endpoint. For Mac systems with production support - US.	VSEC-ADIT-DIR-M-US-1Y-A	6.00%
VMWare	VMware Carbon Black Cloud Audit and Remediation (SaaS) - 1 Year subscription (12 months prepaid) per Endpoint. For Mac systems with production support - US.	VSEC-ADIT-DIR-M-US-1Y-C	6.00%
VMWare	U.S. Federal VMware Carbon Black Cloud Audit and Remediation (SaaS) - 1 Year subscription (12 Months) per Endpoint. For Mac systems with production support.	VSEC-ADIT-DIR-M-US-1Y-F	6.00%
VMWare	Academic VMware Carbon Black Cloud Audit and Remediation (SaaS) - 3 Year subscription (36 months prepaid) per Endpoint. For Mac systems with production support - US.	VSEC-ADIT-DIR-M-US-3Y-A	6.00%
VMWare	VMware vCloud Suite 2019 Enterprise	CL19-ENT-C	6.00%
VMWare	VMware Horizon 8 Advanced Term Edition: 10 Concurrent User Pack for 1 year term license; includes Production Support/Subscription	HZ8-ADC-10-B1-1Y-TLSS-C	6.00%
VMWare	VMware Horizon 8 Advanced Term Edition: 10 Named User Pack for 1 year term license; includes Production Support/Subscription	HZ8-ADN-10-B1-1Y-TLSS-C	6.00%
VMWare	VMware vSAN 7 Enterprise for 1 processor	ST7-ENT-C	6.00%
VMWare	VMware vSAN 7 Enterprise for Desktop 10 Pack (CCU)	ST7-ENT-DT10-C	6.00%
VMWare	VMware vSAN 7 Enterprise for Remote Office Branch Office (25 VM pack)	ST7-RBENT-25VM-C	6.00%
VMWare	VMware Tanzu Advanced Bundle 1 Year Term License for 20 Infrastructure Units. Includes Subscription + Production Support. Order Requirement: ELA/SPF and SPP Credit	TZ-ADV-1P-TLSS-C	6.00%
VMWare	VMware vCenter Server 7 Standard for vSphere 7 (Per Instance)	VCS7-STD-C	6.00%
VMWare	VMware Site Recovery Manager 8 Enterprise (25 VM Pack)	VC-SRM8-25E-C	6.00%
VMWare	VMware vRealize Operations 8 Advanced (Per CPU)	VR8-OADC-C	6.00%
VMWare	VMware vSphere 7 Enterprise Plus Acceleration Kit for 6 processors	VS7-EPL-6AK-C	6.00%
VMWare	VMware vSphere 7 Enterprise Plus for 1 processor	VS7-EPL-C	6.00%
VMWare	VMware vSphere 7 Remote Office Branch Office Advanced (25 VM pack)	VS7-RBADV25-C	6.00%
VMWare	VMware vSphere 7 Standard for 1 processor.	VS7-STD-C	6.00%
VMWare	VMware Carbon Black Cloud Audit and Remediation (SaaS) - 1 Year subscription (12 months prepaid) per Endpoint. For Windows systems with production support - US.	VSEC-ADIT-DIR-W-US-1Y-C	6.00%
VMWare	VMware Carbon Black Cloud Endpoint (SaaS) Enterprise 1 Year subscription (12 months prepaid) per Endpoint. For Windows systems with production support - US.	VSEC-CBEE-DIR-W-US-1Y-C	6.00%
VMWare	VMware Carbon Black EDR -1 Year Subscription (12 months prepaid) Per Endpoint. For Windows desktop/laptop with production support	VSEC-CEDR-SUB-DIR-W-1Y-C	6.00%
VMWare	VMware Carbon Black Cloud Prevention - 1 Year SaaS subscription (12 months prepaid) per Endpoint. For Windows systems with production support - US	VSEC-PR-DIR-W-US-1Y-C	6.00%
VMWare	VMware Carbon Black Cloud Vulnerability Management - 1 Year SaaS subscription (12 months prepaid) per Endpoint with production support - US.	VSEC-VUL-US-1Y-C	6.00%
VMWare	VMware Workstation 16 Pro for Linux and Windows, ESD	WS16-PRO-C	6.00%
VMWare	VMware Carbon Black Cloud Audit and Remediation (SaaS) - 1 Year subscription (12 months prepaid) per Endpoint. For Windows systems with production support - US.	VSEC-ADIT-DIR-W-US-1Y-C	6.00%
VMWare	VMware Carbon Black Cloud Endpoint (SaaS) Enterprise 1 Year subscription (12 months prepaid) per Endpoint. For Windows systems with production support - US.	VSEC-CBEE-DIR-W-US-1Y-C	6.00%
VMWare	VMware Carbon Black Cloud Prevention - 1 Year SaaS subscription (12 months prepaid) per Endpoint. For Windows systems with production support - US	VSEC-PR-DIR-W-US-1Y-C	6.00%

VMWare	VMware Carbon Black Cloud Vulnerability Management - 1 Year SaaS subscription (12 months prepaid) per Endpoint with production support - US.	VSEC-VUL-US-1Y-C	6.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality English content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 33 (100000 - 149999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-33	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality English content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 34 (150000 - 199999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-34	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality English content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 35 (200000 - 299999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-35	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality English content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 36 (300000 - 399999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-36	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality English content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 37 (400000 - 499999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-37	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality English content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 38 (500000+ licenses) - Per Seat - 12 Months	LLEENR0XX-1801-38	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 1 (5 - 9 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-1	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 10 (400 - 499 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-10	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 11 (500 - 749 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-11	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 12 (750 - 999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-12	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 13 (1000 - 1499 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-13	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 14 (1500 - 1999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-14	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 15 (2000 - 2999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-15	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 16 (3000 - 3999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-16	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 17 (4000 - 4999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-17	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 18 (5000 - 5999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-18	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 19 (6000 - 6999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-19	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 2 (10 - 24 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-2	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 20 (7000 - 7999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-20	3.00%

LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content; unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 21 (8000 - 8999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-21	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 22 (9000 - 9999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-22	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content; unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 23 (10000 - 12499 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-23	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 24 (12500 - 14999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-24	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content; unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 25 (15000 - 17499 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-25	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 26 (17500 - 19999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-26	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content; unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 27 (20000 - 24999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-27	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 28 (25000 - 29999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-28	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content; unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 29 (30000 - 39999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-29	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 3 (25 - 49 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-3	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content; unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 30 (40000 - 49999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-30	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 31 (50000 - 74999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-31	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content; unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 32 (75000 - 99999 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-32	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 4 (50 - 99 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-4	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content; unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 5 (100 - 149 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-5	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 6 (150 - 199 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-6	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 7 (200 - 249 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-7	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content, unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 8 (250 - 299 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-8	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning (High-Quality Multi-language content; unlimited LinkedIn Corporation Learning access from any device with administrative tools) - Tier 9 (300 - 399 licenses) - Per Seat - 12 Months	LLEENR0XX-1801-9	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning for Library provides access to high-quality learning content (includes all languages available). Includes one master admin complimentary user. QTY reflects total population served. - Quantity Served :50,001 - 100,000	LILLIBRARY-1801-4	3.00%

LinkedIn Corporation	LinkedIn Corporation Learning for Library provides access to high-quality learning content (includes all languages available). Includes one master admin complimentary user. QTY reflects total population served. - Quantity Served: 1,000,001 - 3,000,000	LILLIBRARY-1801-8	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning for Library provides access to high-quality learning content (includes all languages available). Includes one master admin complimentary user. QTY reflects total population served. - Quantity Served: 100,001 - 150,000	LILLIBRARY-1801-5	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning for Library provides access to high-quality learning content (includes all languages available). Includes one master admin complimentary user. QTY reflects total population served. - Quantity Served: 15,000 and below	LILLIBRARY-1801-1	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning for Library provides access to high-quality learning content (includes all languages available). Includes one master admin complimentary user. QTY reflects total population served. - Quantity Served: 15,001 - 25,000	LILLIBRARY-1801-2	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning for Library provides access to high-quality learning content (includes all languages available). Includes one master admin complimentary user. QTY reflects total population served. - Quantity Served: 150,001 - 500,000	LILLIBRARY-1801-6	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning for Library provides access to high-quality learning content (includes all languages available). Includes one master admin complimentary user. QTY reflects total population served. - Quantity Served: 25,001 - 50,000	LILLIBRARY-1801-3	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning for Library provides access to high-quality learning content (includes all languages available). Includes one master admin complimentary user. QTY reflects total population served. - Quantity Served: 3,000,001 +	LILLIBRARY-1801-9	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning for Library provides access to high-quality learning content (includes all languages available). Includes one master admin complimentary user. QTY reflects total population served. - Quantity Served: 500,001 - 1,000,000	LILLIBRARY-1801-7	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 10 (400 - 499 licenses) - Per Seat - 12 Months	LLPGVR000-1801-10	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 11 (500 - 749 licenses) - Per Seat - 12 Months	LLPGVR000-1802-11	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 12 (750 - 999 licenses) - Per Seat - 12 Months	LLPGVR000-1803-12	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 13 (1000 - 1499 licenses) - Per Seat - 12 Months	LLPGVR000-1803-13	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 14 (1500 - 1999 licenses) - Per Seat - 12 Months	LLPGVR000-1803-14	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 15 (2000 - 2999 licenses) - Per Seat - 12 Months	LLPGVR000-1803-15	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 16 (3000 - 3999 licenses) - Per Seat - 12 Months	LLPGVR000-1803-16	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 17 (4000 - 4999 licenses) - Per Seat - 12 Months	LLPGVR000-1803-17	3.00%

LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 18 (5000 - 5999 licenses) - Per Seat - 12 Months	LLPGVR000-1803-18	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 19 (6000 - 6999 licenses) - Per Seat - 12 Months	LLPGVR000-1803-19	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 2 (10 - 24 licenses) - Per Seat - 12 Months	LLPGVR000-1811-2	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 20 (7000 - 7999 licenses) - Per Seat - 12 Months	LLPGVR000-1812-20	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 21 (8000 - 8999 licenses) - Per Seat - 12 Months	LLPGVR000-1812-21	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 22 (9000 - 9999 licenses) - Per Seat - 12 Months	LLPGVR000-1812-22	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 23 (10000 - 12499 licenses) - Per Seat - 12 Months	LLPGVR000-1812-23	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 24 (12500 - 14999 licenses) - Per Seat - 12 Months	LLPGVR000-1812-24	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 25 (15000 - 17499 licenses) - Per Seat - 12 Months	LLPGVR000-1812-25	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 26 (17500 - 19999 licenses) - Per Seat - 12 Months	LLPGVR000-1812-26	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 27 (20000 - 24999 licenses) - Per Seat - 12 Months	LLPGVR000-1812-27	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 28 (25000 - 29999 licenses) - Per Seat - 12 Months	LLPGVR000-1812-28	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 29 (30000 - 39999 licenses) - Per Seat - 12 Months	LLPGVR000-1812-29	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 3 (25 - 49 licenses) - Per Seat - 12 Months	LLPGVR000-1812-3	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 30 (40000 - 49999 licenses) - Per Seat - 12 Months	LLPGVR000-1823-30	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 31 (50000 - 74999 licenses) - Per Seat - 12 Months	LLPGVR000-1823-31	3.00%

LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 32 (75000 - 99999 licenses) - Per Seat - 12 Months	LLPGVR000-1823-32	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 33 (100000 - 149999 licenses) - Per Seat - 12 Months	LLPGVR000-1823-33	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 34 (150000 - 199999 licenses) - Per Seat - 12 Months	LLPGVR000-1823-34	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 35 (200000 - 299999 licenses) - Per Seat - 12 Months	LLPGVR000-1823-35	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 36 (300000 - 399999 licenses) - Per Seat - 12 Months	LLPGVR000-1823-36	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 37 (400000 - 499999 licenses) - Per Seat - 12 Months	LLPGVR000-1823-37	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 38 (500000+ licenses) - Per Seat - 12 Months	LLPGVR000-1823-38	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 4 (50 - 99 licenses) - Per Seat - 12 Months	LLPGVR000-1832-4	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 5 (100 - 149 licenses) - Per Seat - 12 Months	LLPGVR000-1833-5	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 6 (150 - 199 licenses) - Per Seat - 12 Months	LLPGVR000-1834-6	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 7 (200 - 249 licenses) - Per Seat - 12 Months	LLPGVR000-1834-7	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 8 (250 - 299 licenses) - Per Seat - 12 Months	LLPGVR000-1834-8	3.00%
LinkedIn Corporation	LinkedIn Corporation Learning Pro for Government (High-quality learning content alongside learning content hand-selected by you, all delivered through an intuitive, easy-to-use experience) - Tier 9 (300 - 399 licenses) - Per Seat - 12 Months	LLPGVR000-1834-9	3.00%
McAfee	MVISION Mobile Advanced 1:1BZ [Qty 251-1000]	MV3ECE-AA-BG	5.00%
McAfee	MVISION Mobile Advanced 1:1BZ [Qty 1001-2000]	MV3ECE-AA-CG	5.00%
McAfee	MVISION Mobile Advanced 1:1BZ [Qty 2001-5000]	MV3ECE-AA-DG	5.00%
McAfee	MVISION Mobile Advanced 1:1BZ [Qty 5001-10000]	MV3ECE-AA-EG	5.00%
McAfee	MVISION Mobile Advanced 1:1BZ [Qty 10001+]	MV3ECE-AA-FG	5.00%
McAfee	MVISION EDR (UM) 1:1 BZ 30 Day Storage [Qty 5-250]	MV4UME-AA-AG	5.00%
McAfee	MVISION EDR (UM) 1:1 BZ 30 Day Storage [Qty 251-1000]	MV4UME-AA-BG	5.00%
McAfee	MVISION EDR (UM) 1:1 BZ 30 Day Storage [Qty 1001-2000]	MV4UME-AA-CG	5.00%
McAfee	MVISION EDR (UM) 1:1 BZ 30 Day Storage [Qty 2001-5000]	MV4UME-AA-DG	5.00%
McAfee	MVISION EDR (UM) 1:1 BZ 30 Day Storage [Qty 5001-10000]	MV4UME-AA-EG	5.00%
McAfee	MVISION EDR (UM) 1:1 BZ 30 Day Storage [Qty 10001+]	MV4UME-AA-FG	5.00%

McAfee	MVISION EDR UPGD(UM) 1:1BZ 30Day Storage [Qty 5-250]	MV4UME-DA-AG	5.00%
McAfee	MVISION EDR UPGD(UM) 1:1BZ 30Day Storage [Qty 251-1000]	MV4UME-DA-BG	5.00%
McAfee	MVISION EDR UPGD(UM) 1:1BZ 30Day Storage [Qty 1001-2000]	MV4UME-DA-CG	5.00%
McAfee	MVISION EDR UPGD(UM) 1:1BZ 30Day Storage [Qty 2001-5000]	MV4UME-DA-DG	5.00%
McAfee	MVISION EDR UPGD(UM) 1:1BZ 30Day Storage [Qty 5001-10000]	MV4UME-DA-EG	5.00%
McAfee	MVISION EDR UPGD(UM) 1:1BZ 30Day Storage [Qty 10001+]	MV4UME-DA-FG	5.00%
McAfee	MVISION EDR Prem (UM)1:1BZ 90DayStorage [Qty 5-250]	MV5UME-AA-AG	5.00%
McAfee	MVISION EDR Prem (UM)1:1BZ 90DayStorage [Qty 251-1000]	MV5UME-AA-BG	5.00%
McAfee	MVISION EDR Prem (UM)1:1BZ 90DayStorage [Qty 1001-2000]	MV5UME-AA-CG	5.00%
McAfee	MFE WPS to MVISION UCEB UPG 1:1BZ	UB2ECE-DA-BI	5.00%
McAfee	MFE WPS to MVISION UCEB UPG 1:1BZ	UB2ECE-DA-BI	5.00%
McAfee	MFE WSG to MVISION UCEB UPG 1:1BZ	UB3ECE-DA-BI	5.00%
McAfee	MVC Shadow to MVISION UCEB UPG 1:1BZ	UB1ECE-DA-BI	5.00%
McAfee	MVISION EDR & EPP UPGD 1:1BZ	MV6ECE-DA-BI	5.00%
McAfee	MVISION EDR 1:1 BZ 30 Day Storage	MV4ECE-AA-BI	5.00%
McAfee	MVISION EDR Premium & EPP 1:1BZ	MV7ECE-AA-BI	5.00%
McAfee	MVISION EDR Premium & EPP UPGD 1:1BZ	MV7ECE-DA-BI	5.00%
McAfee	MVISION Unified Cloud Edge Base 1:1BZ	UCBECE-AA-BI	5.00%
Genesys	VXML Interpreter Service	CS-012-NV-AR40	3.00%
Genesys	Siebel Packaged Integration Add-on	CS-012-NV-SISC	3.00%
Genesys	PureConnect On Premise for Salesforce Access License (ACD)	PK-510-4.0-CWSFA	3.00%
Genesys	PureConnect On Premise for Salesforce Server	PK-510-4.0-CWSFL	3.00%
Genesys	PureConnect On Premise for Salesforce Server (DR)	PK-510-4.0-CWSFL-DR	3.00%
Genesys	Oracle Service Cloud (formerly RightNow)	PK-510-4.0-RNSR	3.00%
Genesys	Oracle Service Cloud (formerly RightNow)	PK-510-4.0-RNSR-DR	3.00%
Genesys	SAP ICI (Screen pop and call controls)	PK-510-4.0-SICI	3.00%
Genesys	SAP ICI (Screen pop and call controls)	PK-510-4.0-SICI-DR	3.00%
Genesys	Interaction Scripter add-on - Concurrent	SW-001-4.0-AA02-C	3.00%
Genesys	Interaction Supervisor, iPad Edition - Concurrent - Discount	SW-001-4.0-AA03-C-D	3.00%
Genesys	Interaction Supervisor, iPad Edition - Discounted	SW-001-4.0-AA03-D	3.00%
Genesys	Desktop Faxing add-on	SW-001-4.0-AA10	3.00%
Genesys	Desktop Faxing add-on - Concurrent	SW-001-4.0-AA10-C	3.00%
Genesys	Reports Page Add-on - Concurrent	SW-001-4.0-AA12-C	3.00%
Genesys	PureConnect On Premise Client Operator Console Add-on	SW-001-4.0-AA15	3.00%
Genesys	Interaction Supervisor - System Status Monitoring - Concurre	SW-001-4.0-AASM-C	3.00%
Genesys	Business Client - Concurrent	SW-001-4.0-AL02-C	3.00%
Genesys	Phone-only Call Center - Concurrent	SW-001-4.0-AL03-C	3.00%
Genesys	Contact Center Level 2 - Concurrent	SW-001-4.0-AL05-C	3.00%
Genesys	Contact Center Level 3 - Concurrent	SW-001-4.0-AL06-C	3.00%
Genesys	Workforce Optimization Access License - Concurrent	SW-001-4.0-AL08-C	3.00%
Genesys	Interaction SIP Bridge Access License	SW-001-4.0-AL11	3.00%
Genesys	Microsoft Outlook Add-In	SW-001-4.0-AL12	3.00%
Genesys	Microsoft Outlook Add-In - Concurrent	SW-001-4.0-AL12-C	3.00%
Genesys	Additional Language - Spanish - Latin America	SW-001-4.0-AL30	3.00%
Genesys	Additional Language - Spanish - Latin America	SW-001-4.0-AL30-DR	3.00%
Genesys	Additional Language - French	SW-001-4.0-AL31	3.00%
Genesys	Nuance Recognizer 10 Tier 4 Base Language Port - HIGH AVAILA	TS-500-4.0-T4BL10-DR	3.00%
Genesys	Upgrade Loquendo to Nuance ASR Tier 2	TS-500-4.0-ULN2I	3.00%
Genesys	Upgrade Loquendo to Nuance ASR Tier3	TS-500-4.0-ULN3I	3.00%
Genesys	Upgrade Loquendo to Nuance Tier 2 - Add"l Lang	TS-500-4.0-ULNA2I	3.00%
Genesys	Upgrade Loquendo to Nuance Tier 3 or 4 - Add"l Lang	TS-500-4.0-ULNA34I	3.00%
Genesys	Vocalizer Additional Voice Selection - Advanced TTS	TS-500-4.0-VAAL	3.00%
Genesys	Vocalizer 6 Base Language Selection - Advanced TTS	TS-500-4.0-VABL	3.00%
Genesys	Vocalizer 6 Base Language Selection - Advanced TTS	TS-500-4.0-VABL-DR	3.00%
Genesys	CallScripter Partner NFR Starter Kit	TS-501-4.0-CSNFRK	3.00%
Genesys	Microsoft CRM (InteractionSyncTM) Professional Services Pack	TS-501-4.0-MCPSP	3.00%
Genesys	Verint Advanced Desktop Analytics	TS-510-4.0-VADA	3.00%
Genesys	Verint Analytics Driven Quality	TS-510-4.0-VADQ	3.00%
Genesys	Verint Data Center Redundancy	TS-510-4.0-VDCR	3.00%
Genesys	Verint Interaction Data Export Manager	TS-510-4.0-VDEM	3.00%
Genesys	Verint Desktop Guidance and Automation	TS-510-4.0-VDGA	3.00%
Genesys	Verint Enterprise Workforce Management	TS-510-4.0-VEWM	3.00%
Genesys	Upbuy from CF IVR VVS to IVR Web	TS-510-4.0-VFUV	3.00%
Genesys	Upbuy from CF IVR XML to IVR Web vXML	TS-510-4.0-VFUW	3.00%
Genesys	Verint N+N Voice Recording Redundancy	TS-510-4.0-VNRR	3.00%
Genesys	Verint Speech Analytics	TS-510-4.0-VSAA	3.00%
Genesys	Verint Speech Analytics Additional Language	TS-510-4.0-VSAL	3.00%
Genesys	Verint Speech Analytics Transcript Export	TS-510-4.0-VSAT	3.00%

Genesys	Verint Strategic Desktop & Process Analytics	TS-510-4.0-VSDP	3.00%
Genesys	Verint Audio Recording	TS-510-4.0-VVAR	3.00%
Genesys	Verint Encryption Management	TS-510-4.0-VVEM	3.00%
Genesys	Verint Performance Management	TS-510-4.0-VVPM	3.00%
Genesys	Verint Quality Management	TS-510-4.0-VVQM	3.00%
Genesys	Verint Screen Capture	TS-510-4.0-VVSC	3.00%
Genesys	CIC for Salesforce Access License (ACD)	PK-510-4.0-CWSFA-DR	3.00%
Genesys	Bridge Server	PK-510-4.0-BRDG	3.00%
Genesys	Interaction Report Assistant - Concurrent	SW-001-4.0-AA17-C	3.00%
Genesys	Upgrade Loquendo to Nuance ASR Tier4	TS-500-4.0-ULN4I	3.00%
Genesys	PureCloud for Aria WFM Adapter Quickstart Enablement	PC-170-NV-PCWFMQE	3.00%
Genesys	Contact Center Level 1 - Benelux	SW-001-4.0-AL04-B	3.00%
Genesys	Contact Center Level 1 - Concurrent - Benelux	SW-001-4.0-AL04-C-B	3.00%
Genesys	Contact Center Level 2 - Benelux	SW-001-4.0-AL05-B	3.00%
Genesys	Contact Center Level 2 - Concurrent - Benelux	SW-001-4.0-AL05-C-B	3.00%
Genesys	Contact Center Level 3 - Concurrent - Benelux	SW-001-4.0-AL06-C-B	3.00%
Genesys	v7.1 - Gplus Data Access for SAP	3GP07465ACAA	3.00%
Genesys	v7.1 - Gplus Data Access for SAP - Lab	3GP07686ADAA	3.00%
Genesys	v7.1 - Gplus Data Access for SAP - Lab - SUB	3GP07686ADAA-SUB	3.00%
Genesys	v7.1 - Gplus Data Access for SAP - SUB	3GP07465ACAA-SUB	3.00%
Genesys	v7.5 - Gplus Adapter for SAP ERP -Lab	3GP07682ADAA	3.00%
Genesys	v7.5 - Gplus Adapter for SAP ERP -Lab - SUB	3GP07682ADAA-SUB	3.00%
Genesys	v8.5 - Genesys Co-browse	3GP21944ACAA	3.00%
Genesys	v8.5 - Genesys Co-browse Lab	3GP21943ACAA	3.00%
Genesys	v9.0 - Genesys Co-browse Lab	3GP93443ACAA	3.00%
Genesys	Provides ability to send and/or view faxes with the Interaction Fax. Customers final price is $0.00.	SW-001-4.0-AA10-DR	3.00%
Genesys	Adds Operator Console feature set to an existing Business Client license. Designed specifically for use by receptionists, company operators, and other personnel who direct the flow of a large number of calls.	SW-001-4.0-AA15-DR	3.00%
Genesys	Wizard driven application to quickly generate simple custom reports from selected IC tables within the IC database.	SW-001-4.0-AA17-DR	3.00%
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Citrix Systems	Endpoint Management Service User	6000032	10.00%
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Citrix Systems	Workspace Service User	6000042	10.00%
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Citrix Systems	Workspace Service User/Device	6000050	10.00%
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Citrix Systems	XenApp Platinum Edition Subscription Advantage Add-on 1 Year	EW2ZCXAPECADD1	10.00%
Citrix Systems	XenApp Platinum Edition Subscription Advantage Add-on 2 Years	EW2ZCXAPECADD2	10.00%
Citrix Systems	Citrix Systems XenDesktop Enterprise Edition Subscription Advantage Add-on 2 Year - x1 CCU	EW2ZCXDEECCUADD2	10.00%
Citrix Systems	Citrix Systems XenServer Enterprise Edition (Annual) - x1 Server License	EW360000001-EZ	10.00%
Citrix Systems	Citrix Systems XenServer Platinum Edition (Annual) - x1 Server License	EW360000002-EZ	10.00%
Citrix Systems	Citrix Systems XenApp Platinum Edition - x1 Concurrent User Connection License with Subscription Advantage	MW2Z0000033	10.00%
Citrix Systems	Citrix Systems XenApp Platinum Edition Upgrade from Advanced - x1 Concurrent User Connection License with Subscription Advantage	MW2Z0000034	10.00%
Citrix Systems	Citrix Systems XenDesktop Platinum Edition - x1 User/Device License with SA	MW2Z0000095	10.00%
Citrix Systems	Citrix Systems XenDesktop Enterprise Edition Trade-Up (ALL) from XenApp Advanced with Active SA - x2 User/Device License with SA	MW2Z0000113	10.00%
Citrix Systems	Citrix Systems XenApp Advanced - x1 Concurrent User Connection with Subscription Advantage	MW2ZPSA0001	10.00%
Citrix Systems	Citrix Systems XenApp Enterprise - x1 Concurrent User Connection with Subscription Advantage	MW2ZPSE0001	10.00%
Citrix Systems	Citrix Systems Web App Firewall MPX10500 (8xGE Cu8xGE SFP) to Citrix Systems Web App Firewall MPX12500 (8xGE Cu8xGE SFP) Upgrade	MW3Z0000094	10.00%

Citrix Systems	Preferred Extended Hours Support - Software	PREFEXTNEW	10.00%
Progress Software	Progress Software Standard Maintenance and Support	8360WE	5.00%
Progress Software	Progress Software Corticon Server	8676	5.00%
Progress Software	Progress Software Standard Maintenance and Support	8676-SPT	5.00%
Progress Software	Progress Software Corticon Studio	8677	5.00%
Progress Software	Progress Software Standard Maintenance and Support	8677-SPT	5.00%
Progress Software	Progress Software Corticon Server for .NET	8683	5.00%
Alemba	ASM Cloud Concurrent User 12 Month Subscription	VFC-CL	0.00%
Alemba	ASM Cloud Dedicated User 12 Month Subscription	VFD-DL	0.00%
Alemba	ASM VPN	VFD-VP	0.00%
Alemba	ASM Test Server	VFD-TS	0.00%
Alemba	ASM Development Server	VFD-DS	0.00%
Greyheller LLC (Appsian)	People-UX (5,000 Users)	APP-PUX-1	2.00%
Greyheller LLC (Appsian)	Greyheller LLC (Appsian) Security Platform (ASP) (5,000 Users)	APP-ASP-1	2.00%
Greyheller LLC (Appsian)	Security Analytics Dashboards (5,000 Users)	APP-SAD-1	2.00%
Greyheller LLC (Appsian)	People-UX (10,000 Users)	APP-PUX-2	2.00%
Greyheller LLC (Appsian)	Greyheller LLC (Appsian) Security Platform (ASP) (10,000 Users)	APP-ASP-2	2.00%
Greyheller LLC (Appsian)	SSO Stand Alone (10,000 Users)	APP-SSO-2	2.00%
Greyheller LLC (Appsian)	Security Analytics Dashboards (10,000 Users)	APP-SAD-2	2.00%
Greyheller LLC (Appsian)	MFA - Stand Alone (10,000 Users)	APP-MFA-10000	2.00%
Greyheller LLC (Appsian)	Location Based Access Control - Stand Alone (10,000 Users)	APP-LBAC-10000	2.00%
Greyheller LLC (Appsian)	SSO Stand. (5,000 Users)	APP-SSO-1	2.00%
Red Hat Software	Red Hat Ansible Automation Platform, Standard (100 Managed Nodes)	MCT3691	10.00%
Red Hat Software	Red Hat Ansible Automation Platform, Standard (5000 Managed Nodes)	MCT3692	10.00%
Red Hat Software	Red Hat Ansible Automation Platform, Standard (10000 Managed Nodes)	MCT3693	10.00%
Red Hat Software	Red Hat Ansible Automation Platform, Premium (100 Managed Nodes)	MCT3694	10.00%
Red Hat Software	Red Hat Ansible Automation Platform, Premium (5000 Managed Nodes)	MCT3695	10.00%
Red Hat Software	Red Hat OpenStack Platform (without guest OS), Premium (2-sockets)	MCT2884	10.00%
Red Hat Software	Red Hat OpenStack Platform, Premium (2-sockets)	MCT2886	10.00%
Red Hat Software	Red Hat OpenStack Platform, Standard (2-sockets)	MCT2887	10.00%
Red Hat Software	Red Hat OpenStack Platform (version 16), Extended Life Cycle Support	MCT3978	10.00%
Red Hat Software	Red Hat OpenStack Platform (version 16.1), Extended Update Support	MCT3977	10.00%
Red Hat Software	Red Hat 3scale API Management, Premium (4 Cores)	MW00311	10.00%
Red Hat Software	Red Hat 3scale API Management, Premium (16 Cores)	MW00312	10.00%
Red Hat Software	Red Hat 3scale API Management, Premium (64 Cores)	MW00313	10.00%
Red Hat Software	Red Hat 3scale API Management, Standard (4 Cores)	MW00314	10.00%
Red Hat Software	Red Hat 3scale API Management, Standard (16 Cores)	MW00315	10.00%
Red Hat Software	Red Hat Advanced Cluster Management for Kubernetes, Premium (2 Core or 4 vCPU)	MCT3945	10.00%
Red Hat Software	Red Hat Advanced Cluster Management for Kubernetes, Standard (2 Core or 4 vCPU)	MCT3946	10.00%
Red Hat Software	Red Hat Advanced Cluster Management for Kubernetes (Bare Metal Node), Premium (1-2 sockets)	MCT4023	10.00%
Red Hat Software	Red Hat Advanced Cluster Management for Kubernetes (Bare Metal Node), Standard (1-2 sockets)	MCT4024	10.00%
Red Hat Software	Red Hat Advanced Cluster Management for Kubernetes (Bare Metal Nodes) for Distributed Computing (Edge Server), Premium (1-2 sockets)	MCT4209	10.00%
Red Hat Software	Extended Life Cycle Support for Red Hat Enterprise Linux for z Systems	RH00732	10.00%
Red Hat Software	Extended Update Support	RH00030	10.00%
Red Hat Software	Extended Update Support (Disaster Recovery)	RH00038	10.00%
Red Hat Software	Extended Update Support for Power, LE for Unlimited Guests	RH00754	10.00%
Red Hat Software	Extended Update Support for Red Hat Enterprise Linux for Power, BE, (IFL, up to 4 LPARs)	RH00506	10.00%
Red Hat Software	Extended Update Support for Red Hat Virtualization (2 Sockets)	RV00055	10.00%
Red Hat Software	Extended Update Support for Red Hat Virtualization for Power, LE (IFL, Up to 4 LPARs)	RV00056	10.00%
Red Hat Software	Extended Update Support for Red Hat Virtualization for Power, LE (1 Socket-Pair, Linux Only, Up to 15 LPARs)	RV00057	10.00%
Red Hat Software	Red Hat Enterprise Linux for Power, LE with Smart Virtualization, Premium (1 Socket-Pair, Unlimited Guests)	RH00320	10.00%
Red Hat Software	Red Hat Enterprise Linux for Power, LE with Smart Virtualization, Standard (1 Socket-Pair, Unlimited Guests)	RH00321	10.00%
Red Hat Software	Red Hat Ceph Storage, Premium (Up to 256TB on a maximum of 12 Physical Nodes)	RS00036	10.00%
Red Hat Software	Red Hat Ceph Storage, Premium (Up to 512TB on a maximum of 25 Physical Nodes)	RS00037	10.00%

Red Hat Software	Red Hat Ceph Storage, Premium (Up to 1PB on a maximum of 50 Physical Nodes)	RS00038	10.00%
Red Hat Software	Red Hat Ceph Storage, Premium (Up to 2PB on a maximum of 100 Physical Nodes)	RS00039	10.00%
Red Hat Software	Red Hat Ceph Storage, Premium (Up to 3PB on a maximum of 150 Physical Nodes)	RS00040	10.00%
Red Hat Software	Openshift Container Platform	MCT2736	10.00%
Red Hat Software	OpenShift Enterprise - standard subscription	MCT2736RN	10.00%
Red Hat Software	Red Hat OpenShift Container Platform - standard subscription (1 year) - 2 cores	MW0186831RN	10.00%
Red Hat Software	Red Hat Enterprise Linux Server - standard subscription - 2 sockets, 1 physical/2 virtual nodes	RH00004	10.00%
Red Hat Software	Red Hat Enterprise Linux for SAP Application Virtual Datacenters (non-Production) - standard subscription - 1 socket pair	RH00149	10.00%
Red Hat Software	Red Hat Enterprise Linux Server for HPC Head Node - standard subscription - 2 sockets, 1 physical/virtual node	RH00556	10.00%
Red Hat Software	Red Hat Enterprise Virtualization - standard subscription (1 year) - 2 sockets	RV0236407	10.00%
Red Hat Software	Red Hat Enterprise Linux for Virtual Datacenters with Smart Management - standard subscription (renewal) - 1 license	RH00844RN	10.00%
Red Hat Software	Red Hat Application Services for OpenShift Container Platform (Core) - standard subscription (1 year) - 16 cores / 32 vCPUs	MW00278	10.00%
Red Hat Software	Red Hat Application Services for OpenShift Container Platform (Core) - standard subscription (renewal) (1 year) - 64 cores / 128 vCPUs	MW00279RN	10.00%
Red Hat Software	Red Hat Application Services for OpenShift Container Platform (Core) - standard subscription (1 year) - 2 cores / 4 vCPUs	MW00280	10.00%
Red Hat Software	Red Hat OpenShift Platform Plus - standard subscription (1 year) - 2 cores / 4 vCPUs	MW01622	10.00%
Experian Marketing Solutions, LLC	Address Validation (US Data Set)- Soap API 100,000 Annual Maximum Records	EDQAVS100000MR	3.00%
Experian Marketing Solutions, LLC	Address Validation (US Data Set)- Soap API 250,000 Annual Maximum Records	EDQAVS250000MR	3.00%
Experian Marketing Solutions, LLC	Address Validation (US Data Set)- Soap API 5000,000 Annual Maximum Records	EDQAVS500000MR	3.00%
Experian Marketing Solutions, LLC	Address Validation (US Data Set)- Soap API 750,000 Annual Maximum Records	EDQAVS750000MR	3.00%
Experian Marketing Solutions, LLC	Address Validation (US Data Set)- Soap API 1,000,000 Annual Maximum Records	EDQAVS1000000MR	3.00%
Experian Marketing Solutions, LLC	Address Validation (US Data Set)- Soap API 1,500,000 Annual Maximum Records	EDQAVS1500000MR	3.00%
Experian Marketing Solutions, LLC	Address Validation (US Data Set)- Soap API 2,000,000 Annual Maximum Records	EDQAVS2000000MR	3.00%
Experian Marketing Solutions, LLC	Address Validation (US Data Set)- Soap API 3,000,000 Annual Maximum Records	EDQAVS3000000MR	3.00%
Experian Marketing Solutions, LLC	Experian Marketing Solutions, LLC Address Validation (US Data Set) API 100,000 Annual Maximum Records	EDQAV100000MR	3.00%
Experian Marketing Solutions, LLC	Experian Marketing Solutions, LLC Address Validation (US Data Set) API 250,000 Annual Maximum Records	EDQAV250000MR	3.00%
Experian Marketing Solutions, LLC	Experian Marketing Solutions, LLC Address Validation (US Data Set) API 500,000 Annual Maximum Records	EDQAV500000MR	3.00%
Experian Marketing Solutions, LLC	Experian Marketing Solutions, LLC Address Validation (US Data Set) API 750,000 Annual Maximum Records	EDQAV750000MR	3.00%
Experian Marketing Solutions, LLC	Experian Marketing Solutions, LLC Address Validation (US Data Set)API 1,000,000 Annual Maximum Records	EDQAV1000000MR	3.00%
Experian Marketing Solutions, LLC	Experian Marketing Solutions, LLC Address Validation (US Data Set) API 1,500,000 Annual Maximum Records	EDQAV1500000MR	3.00%
Experian Marketing Solutions, LLC	Experian Marketing Solutions, LLC Address Validation (US Data Set)API 2,000,000 Annual Maximum Records	EDQAV2000000MR	3.00%
Experian Marketing Solutions, LLC	Experian Marketing Solutions, LLC Address Validation (US Data Set) API 3,000,000 Annual Maximum Records	EDQAV3000000MR	3.00%
Experian Marketing Solutions, LLC	Email Validation API 250,000 Annual Maximum Records	EDQEV250000MR	3.00%
Experian Marketing Solutions, LLC	Email Validation API 500,000 Annual Maximum Records	EDQEV500000MR	3.00%
Experian Marketing Solutions, LLC	Email Validation API 1,000,000Annual Maximum Records	EDQEV1000000MR	3.00%
Experian Marketing Solutions, LLC	Email Validation API 2,000,000 Annual Maximum Records	EDQEV2000000MR	3.00%
Experian Marketing Solutions, LLC	Email Validation API 5,000,000Annual Maximum Records	EDQEV5000000MR	3.00%
Experian Marketing Solutions, LLC	Phone Validation API 150,000 Annual Maximum Records	EDQPV150000MR	3.00%
Experian Marketing Solutions, LLC	Phone Validation API 250,000 Annual Maximum Records	EDQPV250000MR	3.00%
Experian Marketing Solutions, LLC	Phone Validation API 1,000,000 Annual Maximum Records	EDQPV1000000MR	3.00%
Experian Marketing Solutions, LLC	Phone Validation API 2,500,000 Annual Maximum Records	EDQPV2500000MR	3.00%
Experian Marketing Solutions, LLC	Phone Validation API 4,000,000 Annual Maximum Records	EDQPV4000000MR	3.00%
Experian Marketing Solutions, LLC	EDQ ADS Standard Bundle-(1 designer/develelopment user)-Annual License	EDQADSStandardBundle	3.00%
Experian Marketing Solutions, LLC	EDQ ADS Standard-Required Professional Service Fee Hourly-minimum 16 hours required	EDQADSStandardPS	3.00%
Experian Marketing Solutions, LLC	EDQ ADS Professional Bundle-(5 designer/development users-20 consumer users)-Annual License	EDQADSProfessionalBundle	3.00%

Experian Marketing Solutions, LLC	EDQ ADS Standard-Required Professional Service Fee Hourly-minimum 80 hours required	EDQADSProfessionalPS	3.00%
Experian Marketing Solutions, LLC	EDQ ADS Enterprise Bundle-(20 designer/developer users-unlimited consumer users)-Annual License	EDQADSEnterpriseBundle	3.00%
Experian Marketing Solutions, LLC	EDQ ADS Standard-Required Professional Service Fee Hourly-minimum 160 hours required + Custom LOE	EDQADSEnterprisePS	3.00%
Experian Marketing Solutions, LLC	Batch Contact Data Cleanse- 100,000 records -Required Professional Service Fee Hourly- minimum 8 hours required +SOW	ContactDataCleanse1-AddressValidation	3.00%
MongoDB	MongoDB for Original Equipment Manufacturer; 4 hour support SLA; Commercial License; Annual Subscription	LIC-OEM	0.00%
MongoDB	MongoDB Development Support; 4 hour support SLA; Commercial License; Annual Subscription	SUB-D	0.00%
MongoDB	MongoDB Enterprise Advanced; Production; 1 hour support SLA; Commercial License; Annual Subscription	SUB-EA	0.00%
MongoDB	MongoDB Enterprise Advanced; Test/QA; 1 hour support SLA; Commercial License; Annual Subscription	SUB-EA-TQA	0.00%
MongoDB	MongoDB Professional; Production; 2 hour support SLA; APGL License; Annual Subscription	SUP-PROF-A	0.00%
MongoDB	MongoDB Professional; Test/QA; 2 hour support SLA; APGL License; Annual Subscription	SUP-PROF-A-TQA	0.00%
MongoDB	Subscription: Development Support.	SUP-DEV	0.00%
MongoDB	MongoDB Advanced Subscription; Annual subscription	SUP-A	0.00%
MongoDB	MongoDB Enterprise Advanced; Production; 1 hour support SLA; Commercial License; Annual Subscription RAM Pool Per 256GB	SUB-EA-RAMPOOL256	0.00%
MongoDB	MongoDB Enterprise Advanced; Production; 1 hour support SLA; Commercial License; Annual Subscription RAM Pool Per 64GB	SUB-EA-RAMPOOL64	0.00%
MongoDB	MongoDB Atlas Dedicated Multi-Region Cluster Pool Enterprise Subscription (includes BI connector, backup, and KMS as well as the self-service education).	MDB-ATL-DEDICATED	0.00%
MongoDB	MongoDB Atlas Dedicated Multi-Region Cluster Pool Enterprise Subscription (includes BI connector, backup, and KMS as well as the self-service education).	MDB-ATL-DEDICATED10	0.00%
MongoDB	MongoDB Enterprise Advanced; Production; 1 hour support SLA; Commercial License; Annual Subscription	SUB-EA-RAM-POOl	0.00%
MongoDB	MongoDB Enterprise Advanced Atlas Platinum Credits	SUB-EA-ATLAS-PLAT	0.00%
MongoDB	MongoDB Enterprise Advanced; Production; 1 hour support SLA; Commercial License;	552-SUB-EA	0.00%
MongoDB	Atlas GovCloud Credit Pool M50 w/2048GB for 1 year estimate	MDB-ATL-GVCLD	0.00%
MongoDB	MongoDB Atlas for Government Enterprise Package (US on US Support) credits	ATL-GOV	0.00%
MongoDB	MongoDB Enterprise Advanced; Production; 1 hour support SLA; Commercial License; Annual Subscription RAM POOL - Per 256GB	SUB-EA-RAMPOOL	0.00%
Veritas	ESSENTIAL 24 MONTHS INITIAL FOR DATA INSIGHT XPLAT 1 USER ONPREMISE STANDARD PERPETUAL LICENSE GOV	12592-M3-21	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR DATA INSIGHT XPLAT 1 USER ONPREMISE STANDARD PERPETUAL LICENSE GOV	12592-M3-24	10.00%
Veritas	ESSENTIAL 12 MONTHS INITIAL FOR DATA INSIGHT XPLAT 1 USER ONPREMISE STANDARD PERPETUAL LICENSE GOV	12592-M3-20	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR DATA INSIGHT XPLAT 1 USER ONPREMISE STANDARD PERPETUAL LICENSE GOV	12592-M3-23	10.00%
Veritas	ESSENTIAL 36 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE WIN/LX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20323-M3-22	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE WIN/LX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20323-M3-25	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR INFOSCALE FOUNDATION XPLAT 1 CORE PLUS ONPREMISE STANDARD PERPETUAL LICENSE GOV	24385-M3-24	10.00%
Veritas	ESSENTIAL 24 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 VM ONPREMISE STANDARD PERPETUAL LICENSE GOV	21987-M3-21	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 VM ONPREMISE STANDARD PERPETUAL LICENSE GOV	21987-M3-24	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR ENTERPRISE VAULT LEGACY EMAIL INGEST WIN 1 TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	16047-M3-23	10.00%

Veritas	ESSENTIAL 24 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	21988-M3-21	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	21988-M3-24	10.00%
Veritas	ESSENTIAL 12 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	21988-M3-20	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	21988-M3-23	10.00%
Veritas	ESSENTIAL 48 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE WIN/LX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20323-M3-26	10.00%
Veritas	ESSENTIAL 12 MONTHS INITIAL FOR NETBACKUP PLATFORM BASE NDMP ED XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	14607-M3-20	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP PLATFORM BASE NDMP ED XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	14607-M3-23	10.00%
Veritas	ESSENTIAL 36 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 VM ONPREMISE STANDARD PERPETUAL LICENSE GOV	21987-M3-22	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 VM ONPREMISE STANDARD PERPETUAL LICENSE GOV	21987-M3-25	10.00%
Veritas	ESSENTIAL 60 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE UX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20327-M3-28	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE UX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20327-M3-25	10.00%
Veritas	ESSENTIAL 36 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE UX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20327-M3-22	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR INFOSCALE AVAILABILITY XPLAT 1 CORE PLUS ONPREMISE STANDARD PERPETUAL LICENSE GOV	24367-M3-24	10.00%
Veritas	ESSENTIAL 48 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE UX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20327-M3-26	10.00%
Veritas	ESSENTIAL 12 MONTHS INITIAL FOR NETBACKUP PLATFORM BASE LIMITED ED WLS 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	11412-M3-20	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP PLATFORM BASE LIMITED ED WLS 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	11412-M3-23	10.00%
Veritas	VERIFIED SUPPORT 36 MONTHS INITIAL FOR ENTERPRISE VAULT MSFT SHAREPOINT PORTAL SERVER ARCH WIN 1 USER ONPREMISE STANDARD PERPETUAL LICENSE GOV	13251-M3-2C	10.00%
Veritas	VERIFIED SUPPORT 36 MONTHS RENEWAL FOR ENTERPRISE VAULT MSFT SHAREPOINT PORTAL SERVER ARCH WIN 1 USER ONPREMISE STANDARD PERPETUAL LICENSE GOV	13251-M3-2H	10.00%
Veritas	ESSENTIAL 12 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE UX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20327-M3-20	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE UX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20327-M3-23	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE UX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20327-M3-24	10.00%
Veritas	ESSENTIAL 24 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE UX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20327-M3-21	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR APTARE IT ANALYTICS BACKUP MANAGER SHARED SERVICES EDITION WIN/LX 1 BACKUP UNITS ONPREMISE STANDARD PERPETUAL LICENSE GOV	23292-M3-24	10.00%

Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR APTARE IT ANALYTICS STANDARD EDITION BACKUP MANAGER WIN/LX 1 BACKUP UNITS ONPREMISE STANDARD PERPETUAL LICENSE GOV	23268-M3-24	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR APTARE IT ANALYTICS BACKUP MANAGER SHARED SERVICES EDITION WIN/LX 1 BACKUP UNITS ONPREMISE STANDARD PERPETUAL LICENSE GOV	23292-M3-23	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR APTARE IT ANALYTICS STANDARD EDITION BACKUP MANAGER WIN/LX 1 BACKUP UNITS ONPREMISE STANDARD PERPETUAL LICENSE GOV	23268-M3-23	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR ENTERPRISE VAULT LEGACY EMAIL INGEST WIN 1 TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	16047-M3-25	10.00%
Veritas	ESSENTIAL 60 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE WIN/LX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20323-M3-28	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR INFOSCALE STORAGE XPLAT 1 CORE PLUS ONPREMISE STANDARD PERPETUAL LICENSE GOV	24376-M3-25	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR INFOSCALE STORAGE XPLAT 1 CORE PLUS ONPREMISE STANDARD PERPETUAL LICENSE GOV	24376-M3-23	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR INFOSCALE STORAGE XPLAT 1 CORE PLUS ONPREMISE STANDARD PERPETUAL LICENSE GOV	24376-M3-24	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR INFOSCALE FOUNDATION XPLAT 1 CORE PLUS ONPREMISE STANDARD PERPETUAL LICENSE GOV	24385-M3-25	10.00%
Veritas	ESSENTIAL 36 MONTHS INITIAL FOR NETBACKUP PLATFORM BASE NDMP ED XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	14607-M3-22	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP PLATFORM BASE NDMP ED XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	14607-M3-25	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR INFOSCALE ENTERPRISE XPLAT 1 CORE PLUS ONPREMISE STANDARD PERPETUAL LICENSE GOV	24355-M3-24	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR INFOSCALE ENTERPRISE XPLAT 1 CORE PLUS ONPREMISE STANDARD PERPETUAL LICENSE GOV	24355-M3-25	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR INFOSCALE ENTERPRISE XPLAT 1 CORE PLUS ONPREMISE STANDARD PERPETUAL LICENSE GOV	24355-M3-23	10.00%
Veritas	ACCESS APPLIANCE 3340 255TB CUSTOMER DISK RETENTION OPTION SERVICE RENEWAL 12MO GOV	24313-M0016	10.00%
Veritas	ESSENTIAL 60 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	21988-M3-28	10.00%
Veritas	ESSENTIAL 60 MONTHS INITIAL FOR NETBACKUP PLATFORM BASE NDMP ED XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	14607-M3-28	10.00%
Veritas	ENTERPRISE VAULT ENVIRONMENT ASSESSMENT SERVER ADD-ON GOV	24206-M3	10.00%
Veritas	ESSENTIAL 36 MONTHS INITIAL FOR NETBACKUP PLATFORM BASE LIMITED ED WLS 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	11412-M3-22	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP PLATFORM BASE LIMITED ED WLS 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	11412-M3-25	10.00%
Veritas	VERIFIED SUPPORT 24 MONTHS RENEWAL FOR APTARE IT ANALYTICS FABRIC MANAGER SHARED SERVICES EDITION WIN/LX 1 FC PORT ONPREMISE STANDARD PERPETUAL LICENSE GOV	23286-M3-2G	10.00%
Veritas	VERIFIED SUPPORT 24 MONTHS RENEWAL FOR APTARE IT ANALYTICS STANDARD EDITION FABRIC MANAGER WIN/LX 1 FC PORT ONPREMISE STANDARD PERPETUAL LICENSE GOV	23258-M3-2G	10.00%
Veritas	VERIFIED SUPPORT 12 MONTHS RENEWAL FOR APTARE IT ANALYTICS FABRIC MANAGER SHARED SERVICES EDITION WIN/LX 1 FC PORT ONPREMISE STANDARD PERPETUAL LICENSE GOV	23286-M3-2F	10.00%
Veritas	VERIFIED SUPPORT 12 MONTHS RENEWAL FOR APTARE IT ANALYTICS STANDARD EDITION FABRIC MANAGER WIN/LX 1 FC PORT ONPREMISE STANDARD PERPETUAL LICENSE GOV	23258-M3-2F	10.00%

Veritas	ESSENTIAL 60 MONTHS INITIAL FOR NETBACKUP DEDUPLICATION DATA PROTECTION OPTIMIZATION OPT XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	12855-M3-28	10.00%
Veritas	ESSENTIAL 60 MONTHS INITIAL FOR APTARE IT ANALYTICS STANDARD EDITION STORAGE MANAGEMENT SUITE WIN/LX 1 RAW TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	23266-M3-28	10.00%
Veritas	ESSENTIAL 60 MONTHS INITIAL FOR APTARE IT ANALYTICS STORAGE MANAGEMENT SUITE SHARED SERVICES EDITION WIN/LX 1 RAW TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	23291-M3-28	10.00%
Veritas	ESSENTIAL 48 MONTHS INITIAL FOR APTARE IT ANALYTICS STORAGE MANAGEMENT SUITE WITH PARTITIONING WIN/LX 1 RAW TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	23319-M3-26	10.00%
Veritas	ESSENTIAL 60 MONTHS INITIAL FOR NETBACKUP PLATFORM BASE LIMITED ED WLS 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	11412-M3-28	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR INFOSCALE AVAILABILITY XPLAT 1 CORE PLUS ONPREMISE STANDARD PERPETUAL LICENSE GOV	24367-M3-25	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 8 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17518-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17522-M3-33	10.00%
Veritas	VERIFIED SUPPORT 24 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE WIN/LX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20323-M3-2B	10.00%
Veritas	VERIFIED SUPPORT 24 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE WIN/LX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20323-M3-2G	10.00%
Veritas	VERIFIED SUPPORT 12 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE WIN/LX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20323-M3-2A	10.00%
Veritas	VERIFIED SUPPORT 12 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE WIN/LX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20323-M3-2F	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17517-M3-23	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 255TB WITH 4TB DRIVES EXPANSION STORAGE SHELF APPLIANCE KIT GOV	24652-M3-23	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 10 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17519-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17529-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17523-M3-33	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17520-M3-23	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5230 49TB WITH SAS CABLES STORAGE SHELF APPLIANCE GOV	18791-M3-24	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17508-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 6 10GB ENET - 4 8GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24345-M3-33	10.00%

Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17530-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17515-M3-34	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17515-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 4 10GB ENET - 6 8GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24344-M3-33	10.00%
Veritas	VERIFIED SUPPORT 48 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE FOR INFOSCALE WIN/LX 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	20323-M3-2D	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17517-M3-35	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17522-M3-23	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17509-M3-33	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 8 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17518-M3-24	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17524-M3-24	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 2 10GB ENET - 8 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24338-M3-23	10.00%
Veritas	ESSENTIAL 60 MONTHS INITIAL FOR APTARE IT ANALYTICS FILE ANALYTICS SHARED SERVICES EDITION WIN/LX 1 UTILIZED TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	23298-M3-28	10.00%
Veritas	ESSENTIAL 48 MONTHS INITIAL FOR APTARE IT ANALYTICS FILE ANALYTICS WITH PARTITIONING WIN/LX 1 UTILIZED TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	23313-M3-26	10.00%
Veritas	ESSENTIAL 60 MONTHS INITIAL FOR APTARE IT ANALYTICS STANDARD EDITION FILE ANALYTICS WIN/LX 1 UTILIZED TB ONPREMISE STANDARD PERPETUAL LICENSE GOV	23276-M3-28	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 6 10GB ENET - 4 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24340-M3-23	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 8 10GB ENET - 2 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24341-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 4 10GB ENET - 6 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24339-M3-33	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17527-M3-35	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17527-M3-34	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ETHERNET - 2 10GB ETHERNET - 8 16GB FIBRE CHANNEL GL SERVER NODE UPG APPLIANCE KIT GOV	21886-M3-33	10.00%

Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17527-M3-33	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17529-M3-23	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET PROMO STANDARD APPLIANCE GOV	18354-M3-25	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17516-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 636TB WITH 10TB DRIVES EXPANSION STORAGE SHELF APPLIANCE GOV	20978-M3-34	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ETHERNET - 6 10GB ETHERNET - 4 16GB FIBRE CHANNEL GL SERVER NODE UPG APPLIANCE KIT GOV	21970-M3-33	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 8 10GB ENET - 2 8GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24346-M3-23	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 6 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17521-M3-25	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17515-M3-24	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17515-M3-25	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17515-M3-23	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17531-M3-24	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET PROMO STANDARD APPLIANCE GOV	18354-M3-34	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17516-M3-34	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 10 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17526-M3-23	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 10 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17526-M3-24	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 10 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17526-M3-34	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18346-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17522-M3-35	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17506-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17506-M3-34	10.00%

Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17506-M3-35	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17508-M3-23	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18350-M3-34	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 10 10GB ENET - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24342-M3-23	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18358-M3-34	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ETHERNET - 8 10GB ETHERNET - 2 8GB FIBRE CHANNEL SERVER NODE UPG APPLIANCE GOV	19700-M3-34	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17510-M3-24	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 6 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17521-M3-34	10.00%
Veritas	ACCESS APPLIANCE 3340 255TB CUSTOMER DISK RETENTION OPTION SERVICE RENEWAL 36MO GOV	24313-M0040	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET PROMO STANDARD APPLIANCE GOV	18355-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET PROMO STANDARD APPLIANCE GOV	18355-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18347-M3-35	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18347-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18347-M3-34	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18351-M3-25	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18351-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18351-M3-34	10.00%

Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18351-M3-35	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 255TB WITH 4TB DRIVES EXPANSION STORAGE SHELF APPLIANCE KIT GOV	24652-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 10 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17505-M3-34	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18359-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18359-M3-34	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 10 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17505-M3-23	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 10 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17505-M3-24	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17513-M3-35	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18359-M3-35	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18347-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17513-M3-34	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18359-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17513-M3-33	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GBT CU ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 8 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17518-M3-35	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17529-M3-35	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 6 10GB ENET - 4 8GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24345-M3-35	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18344-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 120TB WITH 4TB DRIVES 4 1GB ETHERNET - 6 10GB ETHERNET - 4 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22512-M3-33	10.00%

Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 4TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22460-M3-33	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 10 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17512-M3-23	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 10 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17512-M3-24	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17523-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18344-M3-34	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET PROMO STANDARD APPLIANCE GOV	18356-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET PROMO STANDARD APPLIANCE GOV	18356-M3-34	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18348-M3-25	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17523-M3-24	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 10 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17512-M3-34	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 8TB DRIVES 4 1GB ETHERNET - 4 10GB ETHERNET - 6 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22493-M3-33	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18344-M3-25	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18348-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18348-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18348-M3-35	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18352-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18352-M3-34	10.00%

Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18352-M3-35	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18344-M3-35	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17523-M3-23	10.00%
Veritas	VERIFIED SUPPORT 36 MONTHS INITIAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	21988-M3-2C	10.00%
Veritas	VERIFIED SUPPORT 36 MONTHS RENEWAL FOR RESILIENCY PLATFORM COMPUTE AND DATA MOVER XPLAT 1 CORE ONPREMISE STANDARD PERPETUAL LICENSE GOV	21988-M3-2H	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18352-M3-33	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET PROMO STANDARD APPLIANCE GOV	17508-M3-35	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18353-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 2 10GB ENET - 8 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24338-M3-33	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET PROMO STANDARD APPLIANCE GOV	18357-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET PROMO STANDARD APPLIANCE GOV	18357-M3-34	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 6 10GB ENET - 4 8GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24345-M3-24	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ETHERNET - 10 10GB ETHERNET SERVER NODE UPG APPLIANCE GOV	19690-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 2 10GB ENET - 8 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24338-M3-35	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18353-M3-34	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18349-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18349-M3-34	10.00%

Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18349-M3-33	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ETHERNET - 10 10GB ETHERNET SERVER NODE UPG APPLIANCE GOV	19690-M3-35	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 2 10GB ENET - 8 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24338-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 2 10GB ENET - 8 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24338-M3-34	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18345-M3-34	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18345-M3-33	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18353-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ETHERNET - 2 10GB ETHERNET - 8 8GB FIBRE CHANNEL SERVER NODE UPG APPLIANCE GOV	19694-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ETHERNET - 2 10GB ETHERNET - 8 8GB FIBRE CHANNEL SERVER NODE UPG APPLIANCE GOV	19694-M3-35	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18349-M3-35	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18345-M3-25	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 600TB WITH 4TB DRIVES 4 1GB ETHERNET - 6 10GB ETHERNET - 4 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22516-M3-33	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18345-M3-35	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18353-M3-35	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 636TB WITH 10TB DRIVES EXPANSION STORAGE SHELF APPLIANCE GOV	20978-M3-24	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 120TB WITH 4TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22457-M3-34	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17530-M3-25	10.00%

Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17524-M3-25	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17530-M3-24	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 8 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18346-M3-24	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 103TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17524-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 4 10GB ENET - 6 8GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24344-M3-35	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17530-M3-23	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18350-M3-23	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18350-M3-24	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 10GB SFP ETHERNET w/ ISCSI TOE - 4 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18350-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 120TB WITH 4TB DRIVES 4 1GB ETHERNET - 6 10GB ETHERNET - 4 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19673-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 6 10GB ENET - 4 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24340-M3-35	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17517-M3-25	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 6 10GB ENET - 4 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24340-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 6 10GB ENET - 4 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24340-M3-34	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 4 10GB SFP ETHERNET - 6 8 GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	18358-M3-24	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 6 10GB ENET - 4 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24340-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 8TB DRIVES 4 1GB ETHERNET - 6 10GB ETHERNET - 4 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22514-M3-34	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 8 10GB ENET - 2 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24341-M3-25	10.00%

Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17509-M3-25	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17509-M3-24	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 960TB WITH 8TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22465-M3-33	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 4 10GB ENET - 6 16GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24339-M3-25	10.00%
Veritas	ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17509-M3-23	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 1200TB WITH 8TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22483-M3-33	10.00%
Veritas	NETBACKUP APPLIANCE 5330 458TB EXTENDED APPLIANCE SUPPORT INITIAL 12MO GOV	24660-M0010	10.00%
Veritas	NETBACKUP APPLIANCE 5330 458TB EXTENDED APPLIANCE SUPPORT RENEWAL 12MO GOV	24660-M0016	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17531-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 152TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17531-M3-34	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 840TB WITH 4TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22477-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 1909TB WITH 10TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE GOV	20966-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 1909TB WITH 10TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE GOV	20966-M3-35	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 360TB WITH 4TB DRIVES 4 1GB ETHERNET - 4 10GB ETHERNET - 6 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19661-M3-34	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 600TB WITH 4TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22464-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 120TB WITH 4TB DRIVES 4 1GB ETHERNET - 10 10GB ETHERNET STANDARD APPLIANCE GOV	19712-M3-34	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 360TB WITH 4TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22461-M3-34	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17510-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 480TB WITH 4TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19693-M3-34	10.00%

Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 360TB WITH 4TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22461-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 480TB WITH 8TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19716-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 120TB WITH 4TB DRIVES 4 1GB ETHERNET - 4 10GB ETHERNET - 6 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19743-M3-35	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 201TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 2 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17510-M3-34	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ENET - 4 10GB ENET - 6 8GB FC - 1.5TB - 64GB DIMM SERVER NODE UPG APPLIANCE KIT GOV	24344-M3-24	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 480TB WITH 4TB DRIVES 4 1GB ETHERNET - 6 10GB ETHERNET - 4 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22515-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 4TB DRIVES 4 1GB ETHERNET - 6 10GB ETHERNET - 4 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19674-M3-35	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 120TB WITH 4TB DRIVES 4 1GB ETHERNET - 4 10GB ETHERNET - 6 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19743-M3-34	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 255TB WITH 4TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE KIT GOV	24314-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 8TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22498-M3-33	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 255TB WITH 4TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE KIT GOV	24314-M3-35	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 720TB WITH 4TB DRIVES 4 1GB ETHERNET - 10 10GB ETHERNET STANDARD APPLIANCE GOV	19720-M3-34	10.00%
Veritas	NETBACKUP APPLIANCE 5330 687TB EXTENDED APPLIANCE SUPPORT INITIAL 12MO GOV	24661-M0010	10.00%
Veritas	NETBACKUP APPLIANCE 5330 687TB EXTENDED APPLIANCE SUPPORT RENEWAL 12MO GOV	24661-M0016	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 255TB WITH 4TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE KIT GOV	24314-M3-34	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 8TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22498-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 4 1GB ETHERNET - 8 10GB ETHERNET - 2 8GB FIBRE CHANNEL SERVER NODE UPG APPLIANCE GOV	19700-M3-35	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 8TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22498-M3-35	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 720TB WITH 8TB DRIVES 4 1GB ETHERNET - 4 10GB ETHERNET - 6 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19734-M3-34	10.00%

Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 8TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19676-M3-35	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5240 53TB 4 1GB ETHERNET - 2 10GBT CU ETHERNET - 2 10GB SFP ETHERNET - 8 8GB FIBRE CHANNEL PROMO STANDARD APPLIANCE GOV	17518-M3-25	10.00%
Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 1272TB WITH 10TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE GOV	20965-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 1272TB WITH 10TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE GOV	20965-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 1272TB WITH 10TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE GOV	20965-M3-35	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 480TB WITH 8TB DRIVES 4 1GB ETHERNET - 4 10GB ETHERNET - 6 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19733-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 4TB DRIVES 4 1GB ETHERNET - 4 10GB ETHERNET - 6 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22500-M3-35	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 1440TB WITH 8TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22462-M3-33	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 1680TB WITH 8TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22466-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 720TB WITH 8TB DRIVES 4 1GB ETHERNET - 10 10GB ETHERNET STANDARD APPLIANCE GOV	19706-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 480TB WITH 4TB DRIVES 4 1GB ETHERNET - 10 10GB ETHERNET STANDARD APPLIANCE GOV	19718-M3-35	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 4TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19691-M3-34	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 960TB WITH 4TB DRIVES 4 1GB ETHERNET - 6 10GB ETHERNET - 4 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19686-M3-34	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 480TB WITH 4TB DRIVES 4 1GB ETHERNET - 10 10GB ETHERNET STANDARD APPLIANCE GOV	19718-M3-34	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 4TB DRIVES 4 1GB ETHERNET - 6 10GB ETHERNET - 4 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22513-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 120TB WITH 4TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19726-M3-35	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 960TB WITH 4TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22495-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 240TB WITH 4TB DRIVES 4 1GB ETHERNET - 4 10GB ETHERNET - 6 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19744-M3-35	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 480TB WITH 8TB DRIVES 4 1GB ETHERNET - 10 10GB ETHERNET STANDARD APPLIANCE GOV	19705-M3-35	10.00%

Veritas	ESSENTIAL 36 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 2545TB WITH 10TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE GOV	20967-M3-25	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 2545TB WITH 10TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE GOV	20967-M3-34	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 960TB WITH 4TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22495-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 480TB WITH 8TB DRIVES 4 1GB ETHERNET - 10 10GB ETHERNET STANDARD APPLIANCE GOV	19705-M3-34	10.00%
Veritas	NETBACKUP APPLIANCE 5330 916TB EXTENDED APPLIANCE SUPPORT INITIAL 12MO GOV	24662-M0010	10.00%
Veritas	NETBACKUP APPLIANCE 5330 916TB EXTENDED APPLIANCE SUPPORT RENEWAL 12MO GOV	24662-M0016	10.00%
Veritas	ESSENTIAL 24 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 2545TB WITH 10TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE GOV	20967-M3-24	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 600TB WITH 4TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 8GB FIBRE CHANNEL STANDARD APPLIANCE GOV	19736-M3-34	10.00%
Veritas	STANDARD 36 MONTHS RENEWAL FOR ACCESS APPLIANCE 3340 2545TB WITH 10TB DRIVES 4 1GB ETHERNET - 4 10GB SFP ETHERNET STANDARD APPLIANCE GOV	20967-M3-35	10.00%
Veritas	STANDARD 12 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 720TB WITH 8TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	21884-M3-33	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 720TB WITH 8TB DRIVES 4 1GB ETHERNET - 2 10GB ETHERNET - 8 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	21884-M3-34	10.00%
Veritas	STANDARD 24 MONTHS RENEWAL FOR NETBACKUP APPLIANCE 5340HA 1200TB WITH 8TB DRIVES 4 1GB ETHERNET - 8 10GB ETHERNET - 2 16GB FIBRE CHANNEL GL STANDARD APPLIANCE KIT GOV	22459-M3-34	10.00%
Veritas	Backup Exec Agent For Applications And Dbs Win 1 Server Onpremise Standard License + Essential Maintenance Bundle Initial 12Mo Gov	13112-M0010	10.00%
Veritas	Backup Exec Agent For Applications And Dbs Win 1 Server Onpremise Standard License + Verified Support Bundle Initial 12Mo Gov	26338-M0010	10.00%
Veritas	Backup Exec Agent For Vmware And Hyper-V Win 1 Host Server Onpremise Standard License + Verified Support Bundle Initial 12Mo Gov	26340-M0010	10.00%
Veritas	Backup Exec Agent For Win 1 Server Onpremise Standard License + Verified Support Bundle Initial 12Mo Gov	26341-M0010	10.00%
Veritas	Backup Exec Opt Library Expansion Win 1 Device Onpremise Standard License + Verified Support Bundle Initial 12Mo Gov	26345-M0010	10.00%
Veritas	Backup Exec Server Ed Win 1 Server Onpremise Standard License + Essential Maintenance Bundle Initial 12Mo Gov	13670-M0010	10.00%
Veritas	Backup Exec Server Ed Win 1 Server Onpremise Standard License + Verified Support Bundle Initial 12Mo Gov	26348-M0010	10.00%
Veritas	Essential 12 Months Renewal For Backup Exec Server Ed Win 1 Server Onpremise Standard Perpetual License Gov	13811-M3-23	10.00%
Veritas	Essential 12 Months Initial For Netbackup Platform Base Complete Ed With Flexible Licensing Xplat 1 Front End Tb Plus Onpremise Standard Perpetual License Gov	23369-M3-20	10.00%
Veritas	Verified Support 12 Months Initial For Netbackup Platform Base Complete Ed With Flexible Licensing Xplat 1 Front End Tb Plus Onpremise Standard Perpetual License Gov	23369-M3-2A	10.00%
Vlocity, Inc.	Annual subscription for one user to Vlocity, Inc. Case and Service Planning module, which allows social services agencies to track their long-running interactions with people who are receiving social assistance from the agency.	VLO-011	3.00%

Vlocity, Inc.	Annual subscription for one user to Vlocity, Inc. Housing Placements module, which provides the tools to maintain a directory of buildings, units and beds that are operated by a housing entity. Track the assignment of these resources to people and maintain a c	VLO-012	3.00%
Vlocity, Inc.	Annual subscription for one user to Vlocity, Inc. Service Provider Management module, which allows government agencies to manage contracts, benefits and the contractors/service providers who perform work for the government. Agencies can track service providers	VLO-013	3.00%
Vlocity, Inc.	Annual subscription for one user to Vlocity, Inc. Mobile, which provides an optimized mobile user experience for for relationship managers in the Insurance, Health Insurance and Communications industries, enabling them to increase the relevance and value of th	VLO-014	3.00%
Vlocity, Inc.	Annual subscription for your organization to Vlocity, Inc. 's Custom Branding option, which allows your customers, employees and business partners can download a fully branded application from the Google and Apple stores. Vlocity, Inc. provides unique mobile applicat	VLO-015	3.00%
Vlocity, Inc.	Vlocity, Inc. Intake/Eligibility Management Application for managing guided assessments and intake forms to qualify users for eligibility and participation in various programs or case management using configurable and rules-based workflows. Can be implemented	VLO-016	3.00%
Vlocity, Inc.	Vlocity, Inc. Document Generation Application for delivering an efficient way to assemble, exchange and negotiate single documents with customers, vendors, and partners, facilitating rapid signature capture and contract registration. Pre-integrated with Vloci	VLO-017	3.00%
Vlocity, Inc.	Vlocity, Inc. Document Management: Application for delivering an efficient way to configure placeholders and workflows required for importing and managing documents from customers, partners, and providers. Business users can author and dynamically assemble do	VLO-018	3.00%
Vlocity, Inc.	Annual subscription for one user to the Vlocity, Inc. Intelligence module, which automates customer and prospect profiling, and delivers intelligently ranked offers and resources to the user. Administrators can craft sophisticated attribute assignment rules ba	VLO-019	3.00%
Vlocity, Inc.	Public access to the Vlocity, Inc. objects and tools, via a public-facing website. This SKU in an annual subscription which supports up to 10,000 monthly logins and delivers a comprehensive platform for government agencies to self-serve participants in govern	VLO-020	3.00%
Vlocity, Inc.	Vlocity, Inc. Public Application Intake allows government agencies to deliver a single digital, responsive intake process for one or more government assistance programs. Applicants can be screened for eligibility, apply for multiple programs, submit supporting	VLO-021	3.00%
Vlocity, Inc.	Annual subscription for one user to the Vlocity, Inc. Case Finances module, which delivers the capabilities to track and manage the financial details associated with a client's interactions with the agency. View current account balances and monthly statements	VLO-010	3.00%
Vlocity, Inc.	Annual subscription for one user to Vlocity, Inc. Public Sector Forms Management, which allows agencies to create guided forms and other processes for employees, partners and citizens. Ideal for application intake and other common forms that are part of the ca	VLO-009	3.00%
Vlocity, Inc.	Vlocity, Inc. Regulatory Management has been designed to help government agencies manage regulatory processes for individuals and organizations. This product provides modern, digital tools for engaging with stakeholders and pre-built components that accelerate	VLO-008	3.00%
Vlocity, Inc.	Vlocity, Inc. Social Housing Bundle The Vlocity, Inc. Social Housing Bundle is a cloud-based affordable housing solution designed to make the management, occupancy, and compliance of social housing simple. Administrators can take control of critical aspects of thei	VLO-007	3.00%
Vlocity, Inc.	Annual subscription for one user to Vlocity, Inc. Housing Program Administration, which helps agencies manage the full lifecycle of affordable housing programs, with an array of tools for all stakeholders, including applicants, tenants, providers and housing a	VLO-006	3.00%

Vlocity, Inc.	Vlocity, Inc. Government Social Assistance Bundle The Vlocity, Inc. Social Assistance Bundles is a cloud-based social assistance solution that manages the coordination of health, behavioral health, and social services programs using a client-centered approach. The	VLO-005	3.00%
Vlocity, Inc.	Annual subscription for one user to Vlocity, Inc. HHS Case Management, which enables Health & Human Services agencies to manage the full lifecycle of complex, long-term interactions with people and families receiving government assistance. The app provides cit	VLO-004	3.00%
Vlocity, Inc.	Vlocity, Inc. Government Foster Care Bundle The Vlocity, Inc. Government Foster Care Bundle is a cloud-based foster care solution designed to provide a digital approach for managing the lifecycle of foster parent engagement. The application assists agencies and fos	VLO-003	3.00%
Vlocity, Inc.	The Vlocity, Inc. Government Child Welfare Bundle is a cloud-based child welfare case-management solution designed to support agency workers through the entire process, from intake through permanency. Agency workers use role-based guided processes to document	VLO-002	3.00%
Vlocity, Inc.	Annual subscription for one user to module for managing a best of breed contact center on Salesforce's Service Cloud. Includes the Vlocity, Inc. Interaction add- on, the Vlocity, Inc. Customer Interaction Management add-on, the Vlocity, Inc. Intelligence add-on, and unlim	VLO-001	3.00%
Cybersoft Technologies Inc.	SNP Reviews	AR-SNP	4.00%
Cybersoft Technologies Inc.	CACFP Reviews	AR-CACFP	4.00%
Cybersoft Technologies Inc.	SFSP Reviews	AR-SFSP	4.00%
Cybersoft Technologies Inc.	Procurement Reviews	AR-PROC	4.00%
Cybersoft Technologies Inc.	SNP Claims & Contracts	CC-SNP	4.00%
Cybersoft Technologies Inc.	CACFP Claims & Contracts	CC-CACFP	4.00%
Cybersoft Technologies Inc.	SFSP Claims & Contracts	CC-SFSP	4.00%
Cybersoft Technologies Inc.	Fresh Fruit and Vegetables (FFVP)	FFVP	4.00%
Cybersoft Technologies Inc.	Food Distribution	FOODDIST	4.00%
Cybersoft Technologies Inc.	Financials	STATE-FIN	4.00%
Cybersoft Technologies Inc.	Food Safety - Statewide	FOODSAFE	4.00%
FireEye Inc.	Cloudvisory Cloud SaaS Edition, Platinum Support, with Monthly Workloads-1 Year FireEye Inc. Security Holdings US LLC	CSP-C-PTM-1Y	3.00%
FireEye Inc.	Cloudvisory On-premise/VM Edition with monthly workloads, with Platinum Support-1 Year	CSP-SE-PTM-1Y	3.00%
FireEye Inc.	Support 6500 FX Platinum-1 Year	6500FX-PTM-1Y	3.00%
FireEye Inc.	DTI 6500 FX 2-way-1 Year	6500FX-2WDTI-1Y	3.00%
FireEye Inc.	Non-returnable HDD Program-1Y	427-NRHDDGEN2-1Y	3.00%
FireEye Inc.	Email Security Enterprise Cloud Edition, with Antivirus/Antispam and Platinum Support, per Mailbox-999-1Y	EM-E-CA-2W-PTM-999-1Y	3.00%
FireEye Inc.	Email Security Cloud AVAS Edition, with 2-Way and Platinum Support, per User-999-1Y	EM-U-CA-2W-PTM-999-1Y	3.00%
FireEye Inc.	Email Security, Enterprise Server Edition, with 2-Way and Platinum Support, per Mailbox-999-1Y	EM-E-SE-2W-PTM-999-1Y	3.00%
FireEye Inc.	Central Management Virtual Appliance Subscription-1 Year	CM-VA-SUB-1Y	3.00%
FireEye Inc.	Security/Cyber Security Tools	VX-12550-BM-VA	3.00%
FireEye Inc.	Email Security Server Edition, with 2-Way and Platinum Support, per User-999-1Y	EM-U-SE-2W-PTM-999-1Y	3.00%
FireEye Inc.	Endpoint Security Enterprise Power Edition, with 2-Way and Platinum Support, per Endpoint-999-1Y	EP-E-P-2W-PTM-999-1Y	3.00%
FireEye Inc.	Endpoint Security, Essentials Edition, with 2-Way and Platinum Support, per User-999-1Y	EP-U-ES-2W-PTM-999-1Y	3.00%
FireEye Inc.	FireEye Inc. File Security Ent 2-Way w/PTM Sppt	NW-E-FX-2W-PTM-1Y	3.00%
FireEye Inc.	Network Forensics Enterprise with Platinum Support-1 Year	NF-E-PTM-1Y	3.00%
FireEye Inc.	Network Forensics Storage 220TB with Platinum Support-1 Year	NF-E-220SX-PTM-1Y	3.00%
FireEye Inc.	Network Security Enterprise NX Edition, with 2-Way and Platinum Support, per Mbps-1Y	NW-E-NX-2W-PTM-1Y	3.00%
FireEye Inc.	Security/Cyber Security Tools	VX-12550-BM-VA	3.00%
FireEye Inc.	Helix Enterprise Edition Platinum Support-499-1 Year	HELIX-E-PTM-499-1Y	3.00%
FireEye Inc.	HELIX DETECT Ed, w/PTM Sppt, Per User	HELIX-DT-PTM-1Y	3.00%
InRule Technology	irAuthor	IRAUTH	2.00%
InRule Technology	irSDK	IRSDK	2.00%
InRule Technology	irSDK with Authoring	IRSDK-AUTH	2.00%
InRule Technology	irX for Dynamics 365	IRX-DYN	2.00%
InRule Technology	irx for Salesforce	IRX-SFC	2.00%
InRule Technology	irServer/irCatalog - Production - 4 Core or 4 Core Equivalent	IRSERV-IRCAT-PROD4C	2.00%

InRule Technology	irServer/irCatalog - NON-PROD 2 Core Bundle	IRSERV-IRCAT-NONP2C	2.00%
InRule Technology	InRule Technology for Dynamics 365 Execution Framework	IREXE-DYN	2.00%
InRule Technology	InRule Technology for Salesforce Execution Framework	IREXE-SFC	2.00%
InRule Technology	InRule Technology for JavaScript client	INJS-CLIENT	2.00%
InRule Technology	InRule Technology for JavaScript Server	INJS-SERV	2.00%
InRule Technology	InRule Technology for Java Server w/irCatalog	INJV-SERV	2.00%
InRule Technology	Technical Account Management - Lite	ENH-SUPPORT-TAML	2.00%
InRule Technology	Technical Account Management	ENH-SUPPORT-TAM	2.00%
Rapid7 LLC	Open Enrollment Metasploit Pro Certified Specialist Training 2-Day Training Class for one (1) student Delivered remotely using Rapid7 LLC's Virtual Training Lab	PSMSP101-OE	5.00%
Rapid7 LLC	InsightIDR Quick Start (Up to 16 Hours of Implementation Services)	PSIDRDEP_MED	5.00%
Rapid7 LLC	3 Day - Vulnerability Management Deployment Basic Package Setup and Quick Product Feature Overview - Scope defined in Service Brief	PSIVMDEP3D	5.00%
Rapid7 LLC	Rapid 7 Security/cybersecurity Tools: Provides security for a computer or network, hacker intrusions, destruction of data, harmful viruses, Trojan horses, and other malicious attacks.	PSIVMTRN-OE	5.00%
Rapid7 LLC	InsightIDR - Quickstart (up to 1,000 Assets) - Up to 8 Hours of Implementation Service	PSIDRDEP_SM	5.00%
Rapid7 LLC	InsightVM Subscription - Includes up to three consoles - 6000 Assets	IVM-S-6K	5.00%
Rapid7 LLC	InsightIDR Subscription Monthly Data Limit: 5273GB Data Center Location: United States Data Retention Length: 90 Days - 6000 Assets	IDR-S-6K	5.00%
BeyondTrust	Privilege Management for Unix/Linux (SUDO) Maintenance	PMUB-MNT	3.00%
BeyondTrust	Privilege Management for Unix/Linux (SUDO) ESS	PMUB-ESS	3.00%
BeyondTrust	PI Device Endpoint	PI-LIC-ENDDEV	3.00%
BeyondTrust	Unified Vulnerability Appliance UVM20 (Virtual) Standard ESS - V5	BT-APP-V20-V5-ESS	3.00%
BeyondTrust	Unified Vulnerability Appliance UVM20 (Virtual) Standard Maintenance - V5	BT-APP-V20-V5-MNT	3.00%
BeyondTrust	Remote Support Virtual Appliance	RS-VAPP	3.00%
BeyondTrust	Refresh from B300 to Remote Support/Privileged Remote Access Virtual Appliance	RS-VAPP-R300_VAPP	3.00%
BeyondTrust	Refresh from B400 to Remote Support/Privileged Remote Access Virtual Appliance	RS-VAPP-R400_VAPP	3.00%
BeyondTrust	B400 - (1) Year Subscription - Annual	RS-SUB-400	3.00%
BeyondTrust	Custom Integration	RS-LIC-CSTM	3.00%
BeyondTrust	Custom Integration (PRA)	PRA-LIC-CSTM	3.00%
BeyondTrust	Unified Vulnerability Appliance UVM20 - SQL Free (Physical) Standard Maintenance - V5 - Annual	BT-APP-20SF-MNT-V5	3.00%
BeyondTrust	Remote Support/Privileged Remote Access Virtual Appliance Subscription - Annual	RS-SUB-VAPP	3.00%
BeyondTrust	DevOps Secrets Safe - License	DSS-LIC	3.00%
BeyondTrust	Bomgar Appliance Hosting Maintenance - Annual	RS-MNT-AH	3.00%
BeyondTrust	Bomgar Appliance Hosting ESS - Annual	RS-ESS-AH	3.00%
BeyondTrust	PI SAP Credential Management, Subscription - Annual	PI-SUB-SAP	3.00%
BeyondTrust	Privileged Identity Base Software	PI-LIC-BASE	3.00%
BeyondTrust	ServiceNow Enterprise Integration (PRA)	PRA-LIC-SNEI	3.00%
BeyondTrust	ServiceNow Enhanced Chat Workflow	RS-LIC-SNOWCH	3.00%
BeyondTrust	Beyondtrust Ad Bridge Ent Mnt Rnw	ADBridge-ESS	3.00%
BeyondTrust	Beyondtrust Ad Bridge Lic	ADBridge-LIC	3.00%
BeyondTrust	Beyondtrust Appliance U Series-20-Upgrade	BT-APP-20UPG	3.00%
BeyondTrust	Beyondtrust Appliance U Series-20-Upgrade - Renewal Mnt	BT-APP-20UPG-ESS	3.00%
BeyondTrust	Beyondtrust Appliance B Series-Vm	BT-APP-B-VM	3.00%
BeyondTrust	Beyondtrust Devops Secrets Safe - Subscription License	DSS-SUB	3.00%
BeyondTrust	Beyondtrust Privilege Management Per Asset Bi Rnwl Mnt Windows Desktop 15000+	PM-WinDesktop-BI-ESS	3.00%
BeyondTrust	Privilege Management Per Asset Bi License Windows Desktop On Premise	PM-WinDesktop-BI-LIC	3.00%
BeyondTrust	Beyondtrust Privilege Management Forwindows Pm-Windesktop-Cloud	PM-WinDesktop-CLOUD	3.00%
BeyondTrust	Beyondtrust Privilege Management Forwindows Pm-Winserver-Bi-Lic	PM-WinServer-BI-LIC	3.00%
BeyondTrust	Beyondtrust Privileged Remote Access Praa-Cloud	PRAA-CLOUD	3.00%
BeyondTrust	Beyondtrust Password Safe Per Asset Cloud Ps-Cloud	PS-CLOUD	3.00%
BeyondTrust	Beyondtrust Remote Support Concurrent User Rsu-Cloud	RSU-CLOUD	3.00%
BeyondTrust	Beyondtrust Remote Support Concurrent User Rsu-Ess	RSU-ESS	3.00%
SAP Business Objects	SAP HANA, active/active read-enabled option for HANA runtime, Install Base	7219388	0.00%
SAP Business Objects	SAP HANA, active/active read-enabled option for HANA runtime, Install Base Partial	7219390	0.00%
SAP Business Objects	SAP HANA, active/active read-enabled option for HANA runtime, New/Subsequent	7219387	0.00%
SAP Business Objects	SAP HANA, active/active read-enabled option for HANA runtime, New/Subsequent Partial	7219389	0.00%
SAP Business Objects	SAP HANA, Runtime edition for SAP BW - New/Subsequent	7020040	0.00%
SAP Business Objects	SAP SuccessFactors Disaster Recovery, enhanced option	8003778	0.00%

SAP Business Objects	SAP HANA, Limited Runtime edition for Applications – HANA Apps Only	7020047	0.00%
SAP Business Objects	SAP HANA, Runtime edition for Applications & SAP BW - New/Subsequent Partial	7020043	0.00%
SAP Business Objects	SAP US Payroll Tax Processing by BSI Standard Support. (22% of list price/$100 of list license)	7000269	0.00%
SAP Business Objects	SAP Standard Support	7001128	0.00%
SAP Business Objects	MS SQL Server Enterprise Edition- Enterprise Support	7001152-ES	0.00%
SAP Business Objects	MS SQL Server Enterprise Edition- Product Support for Large Enterprises (PSLE) Additional Qualifications Required	7001152-PSLE	0.00%
SAP Business Objects	MS SQL Server Enterprise Edition- Standard Support	7001152-SS	0.00%
SAP Business Objects	DB2 Enterprise Server Edition for Linux Unix and Windows- Enterprise Support	7001154-ES	0.00%
SAP Business Objects	DB2 Enterprise Server Edition for Linux Unix and Windows- Product Support for Large Enterprises (PSLE) Additional Qualifications Required	7001154-PSLE	0.00%
SAP Business Objects	DB2 Enterprise Server Edition for Linux Unix and Windows- Standard Support	7001154-SS	0.00%
SAP Business Objects	Oracle DB- Enterprise Support	7001156-ES	0.00%
SAP Business Objects	Oracle Extended License Package	7002689	0.00%
SAP Business Objects	Oracle Extended License Package- Enterprise Support	7002689-ES	0.00%
SAP Business Objects	DB2 for z/OS- Enterprise Support	7002690-ES	0.00%
SAP Business Objects	DB2 for z/OS- Product Support for Large Enterprises (PSLE) Additional Qualifications Required	7002690-PSLE	0.00%
SAP Business Objects	DB2 for z/OS- Standard Support	7002690-SS	0.00%
SAP Business Objects	SAP MaxDB	7002719	0.00%
SAP Business Objects	SAP MaxDB- Enterprise Support	7002719-ES	0.00%
SAP Business Objects	SAP MaxDB- Product Support for Large Enterprises (PSLE) Additional Qualifications Required	7002719-PSLE	0.00%
SAP Business Objects	SAP MaxDB- Standard Support	7002719-SS	0.00%
SAP Business Objects	SAP Enterprise Support. (22% of list price/$100 of list license)	7003650	0.00%
SAP Business Objects	SAP Product Support for Large Enterprises. (22% of list price/$100 of list license)	7008440	0.00%
SAP Business Objects	SAP Secure Enterprise Support SES (22% of License Price, $22 per $100 of List License)	7009111-CS-SES	0.00%
SAP Business Objects	SAP Secure Product Support for Large Enterprises SPSLE (17% of License Price, $17 per $100 of List License)	7009113-CS-SPSLE	0.00%
SAP Business Objects	SAP HANA, data privacy option, above 250 units	7218363-DP	0.00%
SAP Business Objects	SAP HANA, information management option, above 250 units	7218363-M	0.00%
SAP Business Objects	SAP HANA, predictive option, above 250 units	7218363-PO	0.00%
SAP Business Objects	SAP HANA, replication option, above 250 units	7020059	0.00%
SAP Business Objects	SAP HANA, search/text option, above 250 units	7218363-STO	0.00%
SAP Business Objects	SAP HANA, spatial/graph option, above 250 units	7218363-SGO	0.00%
SAP Business Objects	SAP HANA, streaming analytics option, above 250 units	7218363-SAO	0.00%
SAP Business Objects	SAP HANA, data privacy option, 101 to 250 units	7218380	0.00%
SAP Business Objects	SAP HANA, information management option, 101 to 250 units	7218386	0.00%
SAP Business Objects	SAP HANA, predictive option, 101 to 250 units	7218392	0.00%
SAP Business Objects	SAP HANA, replication option, 101 to 250 units	7020058	0.00%
SAP Business Objects	SAP HANA, search/text option, 101 to 250 units	7218398	0.00%
SAP Business Objects	SAP HANA, spatial/graph option, 101 to 250 units	7218404	0.00%
SAP Business Objects	SAP HANA, streaming analytics option, 101 to 250 units	7218410	0.00%
SAP Business Objects	SAP HANA, active/active read-enabled option, above 250 units	7218363-AREO	0.00%
SAP Business Objects	SAP HANA, standard edition, above 250 units	7218363-SE	0.00%
SAP Business Objects	SAP HANA, data privacy option, 51 to 100 units	7218379	0.00%
SAP Business Objects	SAP HANA, information management option, 51 to 100 units	7218385	0.00%
SAP Business Objects	SAP HANA, predictive option, 51 to 100 units	7218391	0.00%
SAP Business Objects	SAP HANA, replication option, 51 to 100 units	7020057	0.00%
SAP Business Objects	SAP HANA, search/text option, 51 to 100 units	7218397	0.00%
SAP Business Objects	SAP HANA, spatial/graph option, 51 to 100 units	7218403	0.00%
SAP Business Objects	SAP HANA, streaming analytics option, 51 to 100 units	7218409	0.00%
SAP Business Objects	SAP HANA, active/active read-enabled option, 101 to 250 units	7218416	0.00%
SAP Business Objects	SAP HANA, standard edition, 101 to 250 units	7218374	0.00%
SAP Business Objects	SAP HANA, data privacy option, 21 to 50 units	7218378	0.00%
SAP Business Objects	SAP HANA, information management option, 21 to 50 units	7218384	0.00%
SAP Business Objects	SAP HANA, predictive option, 21 to 50 units	7218390	0.00%
SAP Business Objects	SAP HANA, replication option, 21 to 50 units	7020056	0.00%
SAP Business Objects	SAP HANA, search/text option, 21 to 50 units	7218396	0.00%
SAP Business Objects	SAP HANA, spatial/graph option, 21 to 50 units	7218402	0.00%
SAP Business Objects	SAP HANA, streaming analytics option, 21 to 50 units	7218408	0.00%
SAP Business Objects	SAP HANA, active/active read-enabled option, 51 to 100 units	7218415	0.00%
SAP Business Objects	SAP HANA, standard edition, 51 to 100 units	7218373	0.00%
SAP Business Objects	SAP HANA, enterprise edition, above 250 units	7020053	0.00%
SAP Business Objects	SAP HANA, data privacy option, 11 to 20 units	7218377	0.00%

SAP Business Objects	SAP HANA, information management option, 11 to 20 units	7218383	0.00%
SAP Business Objects	SAP HANA, predictive option, 11 to 20 units	7218389	0.00%
SAP Business Objects	SAP HANA, replication option, 11 to 20 units	7020055	0.00%
SAP Business Objects	SAP HANA, search/text option, 11 to 20 units	7218395	0.00%
SAP Business Objects	SAP HANA, spatial/graph option, 11 to 20 units	7218401	0.00%
SAP Business Objects	SAP HANA, streaming analytics option, 11 to 20 units	7218407	0.00%
SAP Business Objects	SAP HANA, active/active read-enabled option, 21 to 50 units	7218414	0.00%
SAP Business Objects	SAP HANA, data privacy option, up to 10 units	7218376	0.00%
SAP Business Objects	SAP HANA, information management option, up to 10 units	7218382	0.00%
SAP Business Objects	SAP HANA, predictive option, up to 10 units	7218388	0.00%
SAP Business Objects	SAP HANA, replication option, up to 10 units	7020054	0.00%
SAP Business Objects	SAP HANA, search/text option, up to 10 units	7218394	0.00%
SAP Business Objects	SAP HANA, spatial/graph option, up to 10 units	7218400	0.00%
SAP Business Objects	SAP HANA, standard edition, 21 to 50 units	7218372	0.00%
SAP Business Objects	SAP HANA, streaming analytics option, up to 10 units	7218406	0.00%
SAP Business Objects	SAP HANA, enterprise edition, 101 to 250 units	7020052	0.00%
SAP Business Objects	SAP HANA, active/active read-enabled option, 11 to 20 units	7218413	0.00%
SAP Business Objects	SAP HANA, standard edition, 11 to 20 units	7218371	0.00%
SAP Business Objects	SAP HANA, active/active read-enabled option, up to 10 units	7218412	0.00%
SAP Business Objects	SAP HANA, enterprise edition, 51 to 100 units	7020051	0.00%
SAP Business Objects	SAP HANA, standard edition, up to 10 units	7218370	0.00%
SAP Business Objects	SAP HANA, enterprise edition, 21 to 50 units	7020050	0.00%
SAP Business Objects	SAP HANA, enterprise edition, 11 to 20 units	7020049	0.00%
SAP Business Objects	SAP HANA, enterprise edition, up to 10 units	7020048	0.00%
SAP Business Objects	SAP HANA cold data tiering	7218418	0.00%
SAP Business Objects	DB2 for NW Found. 3rd party (Enterprise Server Edition for Linux Unix Windows)- Enterprise Support	7009610-ES	0.00%
SAP Business Objects	DB2 for NW Found. 3rd party (Enterprise Server Edition for Linux Unix Windows)- Product Support for Large Enterprises (PSLE) Additional Qualifications Required	7009610-PSLE	0.00%
SAP Business Objects	DB2 for NW Found. 3rd party (Enterprise Server Edition for Linux Unix Windows)- Standard Support	7009610-SS	0.00%
SAP Business Objects	Migration from Informix to DB2 Enterprise Edition for Linux Unix Windows	7009743	0.00%
SolarWinds	SolarWinds Smart Start - Level 8 - Per License of NAM15000 - NAM20000 - To be completed within 90 days from initial purchase date and may be delivered by a 3rd party	3033	5.00%
SolarWinds	SolarWinds Premier Enterprise-Maintenance Renewal Sales-Coverage 12 months from date of purchase (or co-termed date as applicable)	40001	5.00%
SolarWinds	SolarWinds Premier Enterprise-New License Sales - Coverage 12 months from date of purchase	40000	5.00%
SolarWinds	SolarWinds Smart Start - Level 7 - Per License of NAM10000 - NAM14000 - To be completed within 90 days from initial purchase date and may be delivered by a 3rd party	3032	5.00%
SolarWinds	SolarWinds Smart Start - Level 4 - Per License of NPM SLX, NCM DLX, Patch Manager PM8000-PM14000, SRM1000-SRM1500, VMAN VM112-VM192, SAM100-SAM300+, WPM200-WPMX, SEM250-SEM500, ARM1500+ - To be completed within 90 days from initial purchase date and may	3029	5.00%
SolarWinds	SolarWinds Smart Start - Level 6 - Per License of Patch Manager PM40000-PM500000, SRM5000-SRM15000+, VMAN VM480-VM4800+, SEM1500-SEM10000, NAM1000-NAM9000 - To be completed within 90 days from initial purchase date and may be delivered by a 3rd party	3031	5.00%
SolarWinds	SolarWinds Smart Start – Orion Upgrade for 4 or more modules including APEs - To be used within 60 days of purchase	3035	5.00%
SolarWinds	SolarWinds Smart Start - Level 5 - Per License of Patch Manager PM20000-PM30000, SRM2000-SRM3000, VMAN VM320, SEM650-SEM1000 - To be completed within 90 days from initial purchase date and may be delivered by a 3rd party	3030	5.00%
SolarWinds	SolarWinds Smart Start - Level 3 - Per License of NPM SL100-SL2000, NTA for SL100-SLX, NCM DL50-3000, VNQM IP SLA 5-X, IPAM IP1000-IPX, UDT UT2500-UTX, Patch Manager PM250-PM4000, SRM25-SRM500, VMAN VM8-VM64, SAM10-SAM75, WPM5-WPM100, SEM30-SEM100, ARM10	3028	5.00%
SolarWinds	SolarWinds Smart Start – Orion Upgrade for 3 or less modules with no APEs -To be used within 60 days of purchase	3034	5.00%

SolarWinds	SolarWinds Smart Start - Level 2 - Per License of Orion High Availability or Enterprise Operations Console - To be completed within 90 days from initial purchase date and may be delivered by a 3rd party	3027	5.00%
SolarWinds	SolarWinds Smart Start - Level 1 - Per License of Additional Polling Engine - To be completed within 90 days from initial purchase date and may be delivered by a 3rd party	3026	5.00%
SolarWinds	Legacy Access Rights Manager ARM9000 (up to 9000 AD accts) - Annual Maintenance Renewal	60521	5.00%
SolarWinds	Legacy SolarWinds Server & Application Monitor AL2500 (up to 2500 monitors)-Annual Maintenance Renewal	81280	5.00%
SolarWinds	Upgrade SolarWinds Storage Resource Monitor SRM1500 to SRM10000 - License Upgrade (Maintenance expires on same day as existing license)	8900	5.00%
SolarWinds	Upgrade SolarWinds Storage Resource Monitor SRM5000 to SRM12500 - License Upgrade (Maintenance expires on same day as existing license)	8910	5.00%
SolarWinds	Legacy SolarWinds Patch Manager PM1000 (up to 1000 nodes) - Annual Maintenance Renewal	60356	5.00%
SolarWinds	Upgrade Application Performance Monitor APM20 to APM50 (up to 50 Hosts) - Remainder of one year service (Subscription)	62031	5.00%
SolarWinds	Upgrade Application Performance Monitor APM30 to APM70 (up to 70 Hosts) - Remainder of one year service (Subscription)	62045	5.00%
SolarWinds	Legacy Access Rights Manager-Audit Edition ARMA17500 (up to 17500 AD accts) - Annual Maintenance Renewal	60712	5.00%
SolarWinds	Legacy SolarWinds Serv-U Managed File Transfer Server Per Seat License (25 or more servers) - Annual Maintenance Renewal	80253	5.00%
SolarWinds	Legacy SolarWinds Database Performance Analyzer per Oracle EE, DB2, or ASE instance (1 to 4 licenses) - Annual Maintenance Renewal	80024	5.00%
SolarWinds	Upgrade of SolarWinds Security Event Manager (formerly LEM) SEM30 to SEM7500 - License Upgrade (Maintenance expires on same day as existing license date)	5653	5.00%
SolarWinds	SolarWinds Patch Manager PM300000 (up to 300000 nodes) - License with 1st-Year Maintenance	11020	5.00%
Varonis Systems, Inc.	1 COLLECTOR ON-PREM SUBSCRIPTION FOR 12 MONTHS	CL-1-5OS-CA	7.00%
Varonis Systems, Inc.	DC FW WIN SP OP 1800U 12M	DCF15012000OS-CA	7.00%
Varonis Systems, Inc.	DA STE OP 1800U 12M	DLS15012000OS-CA	7.00%
Varonis Systems, Inc.	DA DIR SER OP 1800U 12M	DADS15012000OSCA	7.00%
Varonis Systems, Inc.	DA WIN OP 1800 U 12M	DAW15012000OS-CA	7.00%
Varonis Systems, Inc.	2 PROF SERVICES ENGAGEMENT 1 DAY	PS-ID-CA	7.00%
Varonis Systems, Inc.	DATADVANTAGE FOR WINDOWS ONPREM SUBSCRIPTION FOR 400 USERS FOR 12 MONTHS	DAW-251-500OS-CA	7.00%
Varonis Systems, Inc.	1 COLLECTOR SOFTWARE MAINTENANCE AND SUPPORT	CL-1-5MS-C	7.00%
Varonis Systems, Inc.	DATADVANTAGE FOR SHAREPOINT SOFTWARE MAINTENANCE AND SUPPORT FOR 250 USERS FOR C	DASP-101-250MS-C	7.00%
Varonis Systems, Inc.	1600 DATADVANTAGE FOR WINDOWS ONPREM SUBSCRIPTION FOR 12 MONTHS	DAW-1501-2000OSC	7.00%
Varonis Systems, Inc.	1600 DA WIN SUB 12M	DLS-1501-2000OSC	7.00%
Varonis Systems, Inc.	2 COLLECTOR SOFTWARE MAINTENANCE AND SUPPORT	CL-1-5MSC	7.00%
Varonis Systems, Inc.	DatAdvantage - WIN MS	DAW-1001-1500MS	7.00%
Varonis Systems, Inc.	Data Classification MS	DCF-1001-1500MS	7.00%
Varonis Systems, Inc.	Data Transport Engine MS	DTE-1001-1500MS	7.00%
Snowflake	Snowflake cloud data warehouse provided as a service which consumes resources for distinct functions as set forth in the Snowflake Consumption Table and is available in several different editions and hosted in different geographical regions by certa	SNOW-DCS-Tier-1	3.00%
Snowflake	Snowflake cloud data warehouse provided as a service which consumes resources for distinct functions as set forth in the Snowflake Consumption Table and is available in several different editions and hosted in different geographical regions by certa	SNOW-DCS-Tier-2	3.00%
Snowflake	Snowflake cloud data warehouse provided as a service which consumes resources for distinct functions as set forth in the Snowflake Consumption Table and is available in several different editions and hosted in different geographical regions by certa	SNOW-DCS-Tier-3	3.00%
Snowflake	Snowflake cloud data warehouse provided as a service which consumes resources for distinct functions as set forth in the Snowflake Consumption Table and is available in several different editions and hosted in different geographical regions by certa	SNOW-DCS-Tier-4	3.00%

Snowflake	Snowflake cloud data warehouse provided as a service which consumes resources for distinct functions as set forth in the Snowflake Consumption Table and is available in several different editions and hosted in different geographical regions by certa	SNOW-DCS-Tier-5	3.00%
Snowflake	Snowflake cloud data warehouse provided as a service which consumes resources for distinct functions as set forth in the Snowflake Consumption Table and is available in several different editions and hosted in different geographical regions by certa	SNOW-DCS-Tier-6	3.00%
Snowflake	Snowflake cloud data warehouse provided as a service which consumes resources for distinct functions as set forth in the Snowflake Consumption Table and is available in several different editions and hosted in different geographical regions by certa	SNOW-DCS-Tier-7	3.00%
Atlassian	JIRA Administration: Getting a Service Desk up and running: Company (Live-online) (Term Access to Education Development, JIRA Administration: Getting a Service Desk up and running: Company (Live-online), 12 Mos. Valid)	ATL-ADMIN-JSD01-LIVEOL	3.00%
Atlassian	JIRA Administration: Getting a Service Desk up and running: Individual (Live-online) (Term Access to Education Development, JIRA Administration: Getting a Service Desk up and running: Individual (Live-online), 12 Mos. Valid)	ATL-ADMIN-JSD02-LIVEOL	3.00%
Atlassian	JIRA Administration: Getting a Service Desk up and running: Individual (Recorded) (Term Access to Education Development, JIRA Administration: Getting a Service Desk up and running: Individual (Recorded), 1 Mos. Valid)	ATL-ADMIN-JSD03-REC	3.00%
Atlassian	Atlassian System Administration Certification Prep Course: Individual (Recorded) (Term Access to Education Development, Atlassian System Administration Certification Prep Course: Individual (Recorded), 4 Mos. Valid)	ATL-ASYSADMIN-REC	3.00%
Atlassian	Bitbucket (Data Center) 100 User Tier (Subscription term license, 100 User Tier per instance, 12 Mos.)	ATL-BDC-100	3.00%
Atlassian	Bitbucket (Data Center) 1000 User Tier (Subscription term license, 1000 User Tier per instance, 12 Mos.)	ATL-BDC-1000	3.00%
Atlassian	Bitbucket (Data Center) 10000 User Tier (Subscription term license, 10000 User Tier per instance, 12 Mos.)	ATL-BDC-10000	3.00%
Atlassian	Renewal - Bitbucket (Data Center) 10000 User Tier (Subscription term license, 10000 User Tier per instance, 12 Mos.)	ATL-BDC-10000R	3.00%
Atlassian	Renewal - Bitbucket (Data Center) 1000 User Tier (Subscription term license, 1000 User Tier per instance, 12 Mos.)	ATL-BDC-1000R	3.00%
Atlassian	Renewal - Bitbucket (Data Center) 100 User Tier (Subscription term license, 100 User Tier per instance, 12 Mos.)	ATL-BDC-100R	3.00%
Atlassian	Bitbucket (Data Center) 11000 User Tier (Subscription term license, 11000 User Tier per instance, 12 Mos.)	ATL-BDC-11000	3.00%
Atlassian	Renewal - Bitbucket (Data Center) 11000 User Tier (Subscription term license, 11000 User Tier per instance, 12 Mos.)	ATL-BDC-11000R	3.00%
Atlassian	Bitbucket (Data Center) 12000 User Tier (Subscription term license, 12000 User Tier per instance, 12 Mos.)	ATL-BDC-12000	3.00%
Atlassian	Renewal - Bitbucket (Data Center) 12000 User Tier (Subscription term license, 12000 User Tier per instance, 12 Mos.)	ATL-BDC-12000R	3.00%
Atlassian	Bitbucket (Data Center) 13000 User Tier (Subscription term license, 13000 User Tier per instance, 12 Mos.)	ATL-BDC-13000	3.00%
Atlassian	Renewal - Bitbucket (Data Center) 13000 User Tier (Subscription term license, 13000 User Tier per instance, 12 Mos.)	ATL-BDC-13000R	3.00%
Atlassian	Bitbucket (Data Center) 14000 User Tier (Subscription term license, 14000 User Tier per instance, 12 Mos.)	ATL-BDC-14000	3.00%
Cardinality.ai	Cardinality on Client Cloud: OECOSL Provider, Educator, Family Portals & LMS annual subscription	CARDI-OECOSL-SPLPKG01	3.00%
Cardinality.ai	Cardinality Cloud: OECOSL Provider, Educator, Family Portals & LMS annual subscription	CARDI-OECOSL-SPLPKG02	3.00%
IBM	IBM Rational Test Automation Server Basic Floating User Single Install License + SW Subscription & Support 12 Months	D02KGZX	3.00%
IBM	IBM Rational Test Automation Server Basic Floating User Single Install SW Subscription & Support Reinstatement 12 Months	D02KJZX	3.00%
IBM	IBM Rational Test Automation Server Basic Floating User Single Install for IBM Z License + SW Subscription & Support 12 Months	D02KLZX	3.00%
IBM	IBM Rational Test Automation Server Basic Floating User Single Install for IBM Z SW Subscription & Support Reinstatement 12 Months	D02KPZX	3.00%

IBM	IBM Rational Test Automation Server Professional Floating User Single Install from Rational Performance Tester Floating User Single Install Trade Up License + SW Subscription & Support	D02KQZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install from Rational Test Workbench Floating User Single Install Trade Up License + SW Subscription & Support 12 Months	D02KRZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install from Rational Service Tester for SOA Quality Floating User Single Install Trade Up License + SW Subscription & Support 12 Months	D02KSZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install from Rational Functional Tester Floating User Single Install Trade Up License + SW Subscription & Support 12 Months	D02KTZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install License + SW Subscription & Support 12 Months	D02KVZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install SW Subscription & Support Reinstatement 12 Months	D02KYZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install for IBM Z from Rational Performance Tester Floating User Single Install for IBM Z Trade Up License + SW Subscription & Support 12 Months	D02KZZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install for IBM Z from Rational Service Tester for SOA Quality Floating User Single Install for IBM Z Trade Up License + SW Subscription & Support 12 Months	D02L0ZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install for IBM Z from Rational Test Workbench Floating User Single Install for IBM Z Trade Up License + SW Subscription & Support 12 Months	D02L1ZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install for IBM Z from Rational Functional Tester Floating User Single Install for IBM Z Trade Up License + SW Subscription & Support 12 Months	D02L2ZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install for IBM Z License + SW Subscription & Support 12 Months	D02L4ZX	3.00%
IBM	IBM Rational Test Automation Server Professional Floating User Single Install for IBM Z SW Subscription & Support Reinstatement 12 Months	D02L7ZX	3.00%
IBM	IBM Spectrum LSF Standard for Symphony Resource Value Unit License + SW Subscription & Support 12 Months	D02YGZX	3.00%
IBM	IBM Spectrum LSF Standard for Symphony Resource Value Unit SW Subscription & Support Reinstatement 12 Months	D02YJZX	3.00%
IBM	IBM Spectrum LSF RTM Sever Install Initial Fixed Term License + SW Subscription & Support 12 Months	D02YLZX	3.00%
IBM	IBM Spectrum LSF RTM Server Install License + SW Subscription & Support 12 Months	D02YMZX	3.00%
IBM	IBM Spectrum LSF RTM Server Install SW Subscription & Support Reinstatement 12 Months	D02YQZX	3.00%
IBM	IBM Spectrum LSF RTM Data Collectors Resource Value Unit Initial Fixed Term License + SW Subscription & Support 12 Months	D02YTZX	3.00%
IBM	IBM Spectrum LSF RTM Data Collectors Resource Value Unit License + SW Subscription & Support 12 Months	D02YUZX	3.00%
IBM	IBM Spectrum LSF RTM Data Collectors Resource Value Unit SW Subscription & Support Reinstatement 12 Months	D02YXZX	3.00%
IBM	IBM Spectrum LSF License Scheduler Resource Value Unit Initial Fixed Term License + SW Subscription & Support 12 Months	D02Z0ZX	3.00%
IBM	IBM Spectrum LSF License Scheduler Resource Value Unit License + SW Subscription & Support 12 Months	D02Z1ZX	3.00%
IBM	IBM Spectrum LSF License Scheduler Resource Value Unit SW Subscription & Support Reinstatement 12 Months	D02Z4ZX	3.00%
IBM	IBM Spectrum LSF Session Scheduler Resource Value Unit Initial Fixed Term License + SW Subscription & Support 12 Months	D02Z7ZX	3.00%
IBM	IBM Spectrum LSF Session Scheduler Resource Value Unit License + SW Subscription & Support 12 Months	D02Z8ZX	3.00%
IBM	IBM Spectrum LSF Session Scheduler Resource Value Unit SW Subscription & Support Reinstatement 12 Months	D02ZBZX	3.00%
IBM	IBM Spectrum LSF Data Manager Simultaneous Session License + SW Subscription & Support 12 Months	D02ZEZX	3.00%
IBM	IBM Spectrum LSF Data Manager Simultaneous Session SW Subscription & Support Reinstatement 12 Months	D02ZHZX	3.00%
IBM	IBM Spectrum LSF Explorer Install License + SW Subscription & Support 12 Months	D02ZJZX	3.00%

IBM	IBM Spectrum LSF Explorer Install SW Subscription & Support Reinstatement 12 Months	D02ZMZX	3.00%
IBM	IBM Spectrum LSF Process Manager Concurrent User Initial Fixed Term License + SW Subscription & Support 12 Months	D02ZPZX	3.00%
IBM	IBM Spectrum LSF Process Manager Concurrent User License + SW Subscription & Support 12 Months	D02ZQZX	3.00%
IBM	IBM Spectrum LSF Process Manager Concurrent User SW Subscription & Support Reinstatement 12 Months	D02ZTZX	3.00%
IBM	IBM Engineering Requirements Quality Assistant Floating User License + SW Subscription & Support 12 Months	D0339ZX	3.00%
IBM	IBM Engineering Requirements Quality Assistant Floating User SW Subscription & Support Reinstatement 12 Months	D033BZX	3.00%
IBM	IBM Information Server Cartridge for IBM Cloud Pak for Data Virtual Processor Core License + SW Subscription & Support 12 Months	D034RZX	3.00%
IBM	IBM Information Server Cartridge for IBM Cloud Pak for Data Virtual Processor Core SW Subscription & Support Reinstatement 12 Months	D034TZX	3.00%
IBM	IBM Information Server Cartridge for IBM Cloud Pak for Data IBM Z Virtual Processor Core License + SW Subscription & Support 12 Months	D034VZX	3.00%
IBM	IBM Information Server Cartridge for IBM Cloud Pak for Data IBM Z Virtual Processor Core SW Subscription & Support Reinstatement 12 Months	D034XZX	3.00%
IBM	IBM Information Server Cartridge for IBM Cloud Pak for Data Non-Production Virtual Processor Core License + SW Subscription & Support 12 Months	D034ZZX	3.00%
IBM	IBM Information Server Cartridge for IBM Cloud Pak for Data Non-Production Virtual Processor Core SW Subscription & Support Reinstatement 12 Months	D0351ZX	3.00%
IBM	IBM Information Server Cartridge for IBM Cloud Pak for Data Non-Production IBM Z Virtual Processor Core License + SW Subscription & Support 12 Months	D0353ZX	3.00%
IBM	IBM Information Server Cartridge for IBM Cloud Pak for Data Non-Production IBM Z Virtual Processor Core SW Subscription & Support Reinstatement 12 Months	D0355ZX	3.00%
IBM	IBM DataStage Enterprise Cartridge for IBM Cloud Pak for Data Virtual Processor Core License + SW Subscription and Support 12 Months	D035FZX	3.00%
IBM	IBM DataStage Enterprise Cartridge for IBM Cloud Pak for Data Virtual Processor Core SW Subscription & Support Reinstatement 12 Months	D035HZX	3.00%
IBM	IBM DataStage Enterprise Cartridge for IBM Cloud Pak for Data for IBM Z Virtual Processor Core License + SW Subscription and Support 12 Months	D035JZX	3.00%
IBM	IBM DataStage Enterprise Cartridge for IBM Cloud Pak for Data for IBM Z Virtual Processor Core SW Subscription & Support Reinstatement 12 Months	D035LZX	3.00%
IBM	IBM DataStage Enterprise Cartridge for IBM Cloud Pak for Data Non-Production Virtual Processor Core License + SW Subscription and Support 12 Months	D035NZX	3.00%
IBM	IBM DataStage Enterprise Cartridge for IBM Cloud Pak for Data Non-Production Virtual Processor Core SW Subscription & Support Reinstatement 12 Months	D035QZX	3.00%
IBM	IBM DataStage Enterprise Cartridge for IBM Cloud Pak for Data Non-Production for IBM Z Virtual Processor Core License + SW Subscription and Support 12 Months	D035SZX	3.00%
IBM	IBM DataStage Enterprise Cartridge for IBM Cloud Pak for Data Non-Production for IBM Z Virtual Processor Core SW Subscription & Support Reinstatement 12 Months	D035UZX	3.00%
IBM	IBM Information Server Modernization Virtual Processor Core from Information Server Enterprise Edition 70 Processor Value Unit Trade Up License + SW Subscription & Support 12 Months	D0363ZX	3.00%
IBM	IBM Information Server Modernization Virtual Processor Core from Information Server for Data Quality and Governance 70 Processor Value Unit Trade Up License + Subscription & Support 12 Months	D0364ZX	3.00%
IBM	IBM Information Server Modernization IBM Z Virtual Processor Core from Information Server Enterprise Edition 70 Processor Value Unit IBM Z Trade Up License + Subscription & Support 12 Months	D036AZX	3.00%
IBM	IBM Information Server Modernization IBM Z Virtual Processor Core from Information Server for Data Quality and Governance 70 Processor Value Unit IBM Z Trade Up License + Subscription & Support 12 Months	D036BZX	3.00%
IBM	IBM Information Server Modernization Non-Production Virtual Processor Core from InfoSphere Information Server Enterprise Edition Non-Production 70 Processor Value Unit Trade Up License + SW Subscription & Support 12 Months	D036HZX	3.00%

IBM	IBM Information Server Modernization Non-Production Virtual Processor Core from Information Server for Data Quality and Governance Non-Production 70 Processor Value Unit Trade Up License + Subscription & Support 12 Months	D036IZX	3.00%
IBM	IBM Information Server Modernization Non-Production IBM Z Virtual Processor Core from Information Server Enterprise Edition Non-Production 70 Processor Value Unit IBM Z Trade Up License + Subscription & Support 12 Months	D036PZX	3.00%
IBM	IBM Information Server Modernization Non-Production IBM Z Virtual Processor Core from Information Server for Data Quality and Governance Non-Production 70 Processor Value Unit IBM Z Trade Up License + Subscription & Support 12 Months	D036QZX	3.00%
IBM	IBM Master Data Management Cartridge for IBM Cloud Pak for Data Virtual Processor Core License + SW Subscription & Support 12 Months	D039LZX	3.00%
IBM	IBM Master Data Management Cartridge for IBM Cloud Pak for Data Virtual Processor Core SW Subscription & Support Reinstatement 12 Months	D039NZX	3.00%
IBM	IBM Master Data Management Cartridge for IBM Cloud Pak for Data Virtual Processor Core IBM Z License + SW Subscription & Support 12 Months	D039QZX	3.00%
IBM	IBM Master Data Management Cartridge for IBM Cloud Pak for Data Virtual Processor Core IBM Z SW Subscription & Support Reinstatement 12 Months	D039SZX	3.00%
IBM	IBM Cognos Analytics Administrator Modernization Authorized User From IBM Cognos Analytics Administrator Per Authorized User Trade Up License + Subscription and Support 12 Months	D03CFZX	3.00%
IBM	IBM Cognos Analytics Administrator Modernization Authorized User for IBM Z From IBM Cognos Analytics Administrator Authorized User for IBM Z Trade Up License + Subscription and Support 12 Months	D03CLZX	3.00%
IBM	IBM Cognos Analytics Explorer Modernization Authorized User From IBM Cognos Analytics Explorer Per Authorized User Trade Up License + Subscription and Support 12 Months	D03D4ZX	3.00%
IBM	IBM Cognos Analytics Explorer Modernization for IBM Z Authorized User From IBM Cognos Analytics Explorer Per Authorized User for IBM Z Trade Up License + Subscription and Support 12 Months	D03DAZX	3.00%
IBM	IBM Cognos Analytics Explorer Modernization Virtual Processor Core From IBM Cognos Analytics Explorer 70 Process Value Units Trade Up License + Subscription and Support 12 Months	D03DGZX	3.00%
IBM	IBM Cognos Analytics Explorer Modernization for IBM Z Virtual Processor Core From IBM Cognos Analytics Explorer 70 Process Value Units for IBM Z Trade Up License + Subscription and Support 12 Months	D03DMZX	3.00%
IBM	IBM Cognos Analytics Non-Production Modernization Virtual Processor Core From IBM Cognos Analytics Non-Production Environment 70 Process Value Units Trade Up License + Subscription and Support 12 Months	D03E3ZX	3.00%
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IBM	IBM InfoSphere DataStage for Non-Production Environments Linux for System z Processor Value Unit (PVU) SW Subscription & Support Reinstatement 12 Months	D03U9LL	3.00%
IBM	IBM InfoSphere QualityStage Processor Value Unit (PVU) SW Subscription & Support Reinstatement 12 Months	D03UALL	3.00%
IBM	IBM InfoSphere DataStage Linux for System z Processor Value Unit (PVU) from IBM InfoSphere DataStage Server LX for Sys z PVU Trade Up License + SW Subscription & Support 12 Months	D03UBLL	3.00%
IBM	IBM InfoSphere DataStage for Non-Production Environments Linux for System z Processor Value Unit (PVU) from IBM InfoSphere DataStage Server NP Lx fr Sys z PVU Trade Up License + SW Subscription & Support 12 Months	D03UCLL	3.00%
IBM	IBM InfoSphere Information Analyzer Linux for System z Processor Value Unit (PVU) License + SW Subscription & Support 12 Months	D03UDLL	3.00%
IBM	IBM InfoSphere Information Analyzer Linux for System z Processor Value Unit (PVU) SW Subscription & Support Reinstatement 12 Months	D03UELL	3.00%
IBM	IBM InfoSphere Information Analyzer Processor Value Unit (PVU) License + SW Subscription & Support 12 Months	D03UGLL	3.00%
IBM	IBM InfoSphere Information Analyzer Processor Value Unit (PVU) SW Subscription & Support Reinstatement 12 Months	D03UHLL	3.00%
IBM	IBM InfoSphere QualityStage for Non-Production Environments Linux for System z Processor Value Unit (PVU) License + SW Subscription & Support 12 Months	D03UMLL	3.00%
IBM	IBM InfoSphere QualityStage for Non-Production Environments Linux for System z Processor Value Unit (PVU) SW Subscription & Support Reinstatement 12 Months	D03UNLL	3.00%
IBM	IBM InfoSphere QualityStage Linux for System z Processor Value Unit (PVU) License + SW Subscription & Support 12 Months	D03UQLL	3.00%
IBM	IBM InfoSphere QualityStage Linux for System z Processor Value Unit (PVU) SW Subscription & Support Reinstatement 12 Months	D03URLL	3.00%
IBM	IBM InfoSphere QualityStage for Non-Production Environments Processor Value Unit (PVU) License + SW Subscription & Support 12 Months	D03UYLL	3.00%
IBM	IBM InfoSphere QualityStage for Non-Production Environments Processor Value Unit (PVU) SW Subscription & Support Reinstatement 12 Months	D03UZLL	3.00%
IBM	IBM Informix Workgroup Edition Cartridge for IBM Cloud Pak for Data Virtual Processor Core License + SW Subscription & Support 12 Months	D03V8ZX	3.00%
IBM	IBM Informix Workgroup Edition Cartridge for IBM Cloud Pak for Data Virtual Processor Core SW Subscription & Support Reinstatement 12 Months	D03VAZX	3.00%
IBM	IBM Informix Workgroup Edition Modernization Virtual Processor Core from Informix Workgroup Edition 70 PVU Trade Up License + Subscription & Support 12 Months	D03VFZX	3.00%
IBM	IBM Informix Workgroup Edition Modernization Virtual Processor Core from Informix Workgroup Edition 1 VPC Trade Up License + Subscription & Support 12 Months	D03VGZX	3.00%
IBM	IBM Maximo Asset Configuration Manager Asset License + SW Subscription & Support 12 Months	D03WULL	3.00%
IBM	IBM Maximo Asset Configuration Manager Asset SW Subscription & Support Reinstatement 12 Months	D03WVLL	3.00%
IBM	IBM Maximo Asset Configuration Manager Authorized User License + SW Subscription & Support 12 Months	D03WYLL	3.00%
IBM	IBM Maximo Asset Configuration Manager Authorized User SW Subscription & Support Reinstatement 12 Months	D03WZLL	3.00%
IBM	IBM Maximo Calibration Authorized User License + SW Subscription & Support 12 Months	D03X4LL	3.00%
IBM	IBM Maximo Calibration Authorized User SW Subscription & Support Reinstatement 12 Months	D03X5LL	3.00%
IBM	IBM Cognos Analytics Explorer Modernization Virtual Processor Core From IBM Cognos Analytics VIEWER 70 Process Value Units Trade Up License + SW Subscription & Support 12 Months	D03ZXZX	3.00%
IBM	IBM Cognos Analytics Explorer Modernization Virtual Processor Core From IBM Cognos Analytics USER 70 Process Value Units Trade Up License + SW Subscription & Support 12 Months	D03ZYZX	3.00%
IBM	IBM Cognos Analytics Explorer Modernization for IBM Z Virtual Processor Core From IBM Cognos Analytics USER 70 Process Value Units for IBM Z Trade Up License + SW Subscription & Support	D03ZZZX	3.00%

IBM	IBM Cognos Analytics Explorer Modernization for IBM Z Virtual Processor Core From IBM Cognos Analytics VIEWER 70 Process Value Units for IBM Z Trade Up License + SW Subscription & Support	D0400ZX	3.00%
IBM	IBM Maximo Linear Asset Manager Authorized User License + SW Subscription & Support 12 Months	D040SLL	3.00%
IBM	IBM Maximo Linear Asset Manager Authorized User SW Subscription & Support Reinstatement 12 Months	D040TLL	3.00%
IBM	IBM Tivoli Application Dependency Discovery Manager Discovery Manager for zEnterprise BladeCenter Extension and Linux on System z Install License + SW Subscription & Support 12 Months	D0429LL	3.00%
IBM	IBM Tivoli Application Dependency Discovery Manager Discovery Manager for zEnterprise BladeCenter Extension and Linux on System z Install SW Subscription & Support Reinstatement 12 Months	D042ALL	3.00%
IBM	IBM Tivoli Application Dependency Discovery Manager Discovery Manager for zEnterprise BladeCenter Extension and Linux on System z Resource Value Unit License + SW Subscription & Support 12 Months	D042BLL	3.00%
IBM	IBM Tivoli Application Dependency Discovery Manager Discovery Manager for zEnterprise BladeCenter Extension and Linux on System z Resource Value Unit SW Subscription & Support Reinstatement 12 Months	D042CLL	3.00%
IBM	IBM Tivoli Application Dependency Discovery Manager for zOS Data for zEnterprise BladeCenter Extension and Linux on System z Resource Value Unit License + SW Subscription & Support 12 Months	D042DLL	3.00%
IBM	IBM Tivoli Application Dependency Discovery Manager for zOS Data for zEnterprise BladeCenter Extension and Linux on System z Resource Value Unit SW Subscription & Support Reinstatement 12 Months	D042ELL	3.00%
IBM	IBM Tivoli Application Dependency Discovery Manager Discovery Manager for zEnterprise BladeCenter Extension and Linux on System z Install from RDS (AAS) Trade Up License + SW Subscription & Support 12 Months	D042TLL	3.00%
IBM	IBM XL C for AIX Concurrent User License + SW Subscription & Support 12 Months	D043KLL	3.00%
IBM	IBM XL C for AIX Concurrent User SW Subscription & Support Reinstatement 12 Months	D043LLL	3.00%
IBM	IBM XL C/C++ for AIX Concurrent User License + SW Subscription & Support 12 Months	D043PLL	3.00%
IBM	IBM XL C/C++ for AIX Concurrent User SW Subscription & Support Reinstatement 12 Months	D043QLL	3.00%
IBM	IBM XL C/C++ for Linux Concurrent User License + SW Subscription & Support 12 Months	D043RLL	3.00%
IBM	IBM XL C/C++ for Linux Concurrent User SW Subscription & Support Reinstatement 12 Months	D043SLL	3.00%
IBM	IBM XL Fortran for AIX Concurrent User License + SW Subscription & Support 12 Months	D043TLL	3.00%
IBM	IBM XL Fortran for AIX Concurrent User SW Subscription & Support Reinstatement 12 Months	D043ULL	3.00%
IBM	MAAS360 Essentials STE Managed Client Device	D1P3GLL	3.00%
IBM	MaaS360 Essentials Suite - subscription overage - 1 managed client device	D1P3HLL	3.00%
Tableau	Creator - License - 1 Year	1331111	3.00%
Tableau	Creator - License - AddOn	1331125	3.00%
Tableau	Creator - License - Converted License 1 Year	1331149	3.00%
Tableau	Creator - License - License Renewal 1 year	1331113	3.00%
Tableau	Explorer - License - 1 Year	1231111	3.00%
Tableau	Explorer - License - AddOn	1231125	3.00%
Tableau	Explorer- License - Converted License 1 Year	1231149	3.00%
Tableau	Explorer - License - License Renewal 1 year	1231113	3.00%
Tableau	Viewer- License - 1 Year	1131111	3.00%
Tableau	Viewer - License - AddOn	1131125	3.00%
Tableau	Viewer - License - Converted License 1 Year	1131149	3.00%
Tableau	Viewer - License - License Renewal 1 year	1131113	3.00%
Tableau	Creator - License - Online - 1 Year	1360121	3.00%
Tableau	Creator - License - Add On - Online - 1 Year	1360221	3.00%
Tableau	Creator - Converted License - Online, 1 Year	1360197	3.00%
Tableau	Creator - License Renewal - Online, 1 Year	1360123	3.00%
Tableau	Explorer - License - Online - 1 Year	1260121	3.00%
Tableau	Explorer - License - Add On - Online - 1 Year	1260221	3.00%
Tableau	Explorer - Converted License - Online, 1 Year	1260197	3.00%
Tableau	Explorer - License Renewal - Online, 1 Year	1260123	3.00%
Tableau	Viewer - License - Online - 1 Year	1160121	3.00%
Tableau	Viewer - License - Add On - Online - 1 Year	1160221	3.00%
Tableau	Viewer - Converted License - Online, 1 Year	1160197	3.00%
Tableau	Viewer - License Renewal - Online, 1 Year	1160123	3.00%
Tableau	Server - Core Term License	1050111	3.00%
Tableau	Server - Core Term License - Add On	1050112	3.00%

Tableau	Server - Core Term Converted License	1050149	3.00%
Tableau	Server - Core - License Renewal	1050113	3.00%
Tableau	Server - Core - License, Perpetual	1052201	3.00%
Tableau	Server - Core - Maintenance, 1 Year	1052202	3.00%
Tableau	Server - Core - License - Additional User, Perpetual	1052228	3.00%
Tableau	Server - Core - Maintenance - Additional User, 1 Year	1052229	3.00%
Tableau	Server - Core - Maintenance Renewal, 1 Year	1052203	3.00%
Tableau	Embedded Analytics - Enterprise Core - Term Installment - 1 Year	1032918	3.00%
Tableau	Embedded Analytics - Enterprise Core - Term Lic - 1 Year	1032961	3.00%
Tableau	Embedded Analytics - Enterprise Core - Term License AddOn - 1 Year	1032963	3.00%
Tableau	Embedded Analytics - Enterprise Core - Term License Converted - 1 Year	1032949	3.00%
Tableau	Embedded Analytics - Enterprise Core - Term License Renewal - 1 Year	1032962	3.00%
Tableau	Data Management - License, 1 year	1532311	3.00%
Tableau	Data Management - License - Additional User, 1 year	1532325	3.00%
Tableau	Data Management - Converted License, 1 year - Contact your Carahsoft representative for accurate pricing based on the unused time on your existing license and your estimated start date.	1532349	3.00%
Tableau	Data Management - License Renewal, 1 year	1532313	3.00%
Tableau	Data Management - License Renewal, 1 year	1531113	3.00%
Tableau	Data Management - Core - Platform License, 1 year	1550111	3.00%
Tableau	Data Management - Core - Platform License Additional User, 1 year	1550112	3.00%
Tableau	Data Management - Core - Platform License Renewal, 1 year	1550113	3.00%
Tableau	Data Management - Core - Platform License Converted, 1 year - Contact your Carahsoft representative for accurate pricing based on the unused time on your existing license and your estimated start date.	1550149	3.00%
Tableau	Data Management - Core - Platform License - Subscription, 1 Year	1550180	3.00%
Tableau	Data Management - Resource Core - License, 1 year	1550311	3.00%
Tableau	Data Management - Resource Core - License Additional User, 1 year	1550312	3.00%
Tableau	Data Management - Resource Core - License Renewal, 1 year	1550313	3.00%
Tableau	Data Management - Resource Core - License Converted, 1 year - Contact your Carahsoft representative for accurate pricing based on the unused time on your existing license and your estimated start date.	1550349	3.00%
Tableau	Server Mgmt - Core - Platform License - 1 Year	1650111	3.00%
Tableau	Server Mgmt - License - 1 Year	1632311	3.00%
Tableau	Server Mgmt - License - Add On - 1 Year	1632325	3.00%
Tableau	Server Mgmt - License Converted - 1 Year	1632349	3.00%
Tableau	Server Mgmt - License Renewal - 1 Year	1632313	3.00%
Tableau	Server Mgmt - Core - Platform License AddOn - 1 Year	1650112	3.00%
Tableau	Server Mgmt - Core - Platform License Converted - 1 Year	1650149	3.00%
Tableau	Server Mgmt - Core - Platform License Renewal - 1 Year	1650113	3.00%
Tableau	Data Management - License - Online	1560111	3.00%
Tableau	Data Management - License - Add On - Online	1560125	3.00%
Tableau	Data Management - License Converted - Online	1560149	3.00%
Tableau	Data Management - License Renewal - Online	1560113	3.00%
Tableau	Data Management - Resource Block - Lic - Online	1560511	3.00%
Tableau	Data Management - Resource Block - Lic AddOn - Online	1560525	3.00%
Tableau	Data Management - Resource Block - Lic Conv - Online	1560549	3.00%
Tableau	Data Management - Resource Block - Lic Renewal - Online	1560513	3.00%
Tableau	Extended Support - Up to $225K ARR	1022202	3.00%
Tableau	Premium Support - Up to $560K ARR	1022402	3.00%
Tableau	Support - Premium Program (ARR 3)	1022403	3.00%
Tableau	Support - Premium Program (ARR 4)	1022404	3.00%
Tableau	Support - Premium Program (ARR 5)	1022405	3.00%
Tableau	Support - Premium Program (ARR 6)	1022506	3.00%
Tableau	Support - Premium Program (ARR 7)	1022407	3.00%
Tableau	Support - Premium Program (ARR 8)	1022401	3.00%

Contract #70026: Information Technology Software Value-Added Reseller and Related Services
Exhibit B - Pricing
III. Limited Consulting Services for Software

Job Title	Job Title Description	Not to Exceed Rate ($/Hr)
Project Manager I	Team manager	$165.00
Project Manager II	Full project lifecycle manager	$165.00
Senior Project Manager	Subject matter expert	$200.00
Project Coordinator	Communication coordinator	$135.00
Technician	Medium build project facilitator	$90.00
Technician 2	Complex build project facilitator	$115.00
Consultant	Customer relations manager	$250.00
Engineer	Technology generalist	$190.00
Solutions Architect	Large scale IT deployment support	$250.00
Subject Matter Expert	Specific technology area expert	$275.00
Senior Solutions Architect	Technology solutions/field technology expert	$275.00
* Travel expenses are not included. Any expenses incurred will be billed as actual and receipts will be provided. ** Emergency and after-hours services will require a surcharge.		

Contract #70026: Information Technology Software Value-Added Reseller and Related Services
Exhibit B - Pricing
IV. Volume-Based and Publisher Administrative Fee

a. The Contractor shall pay the administrative fee directly to the State (specifically to the Indiana Office of Technology) on total annual spend for all Eligible Entities purchasing from this contract consistent with administrative fee percentages by annual spend tiers identified below.

b. The administrative fee shall be payable thirty (30) days after the end of each State fiscal quarter (starts July 1 per annum). In addition to the total annual spend, the administrative fee also applies to additional spend that occurs as a result of the addition of new products and services provided by the Contractor under this contract and from new product offerings made available due to future company acquisitions.

c. The administrative fee shall be paid in the form of a check or by ACH to the State. The IOT Contract Manager shall also receive an itemized list of purchases by entity for the preceding quarter.

d. The Contractor shall provide usage and administrative fee report each quarter and shall provide updates upon request.

Annual Spend with Contractor	Administrative Fee % (% of Total Spend)
$5,000,000 - $7,000,000	1.50%
$7,000,000 - $10,000,000	1.50%
$10,000,000 - $15,000,000	1.50%

Google WorkSpace Administrative Fee	
Unit	Rate
Per user per month	$0.50

Contract #70026: Information Technology Software Value-Added Reseller and Related Services
Exhibit C
Service Level Agreements (SLAs)

Introduction: This Exhibit reflects the Service Level Agreements (SLAs) to which the State shall hold the Contractor accountable. The Contractor shall be responsible for continually monitoring all service levels. The State reserves the right to implement a Corrective Action Plan (CAP) with the Contractor in the event the Contractor fails to monitor or comply with these service levels.

The Contractor shall submit a monthly report to the State detailing the Contractor's performance of each service level. The State shall evaluate this report and reserves the right to implement a CAP if the State determines there is non-compliance with any service level.

SLA No.	SLA Name	Service Level Agreement Description	Minimum SLA
1	Turnaround Time – Quote Request Acknowledgement	Contractor shall acknowledge receipt of a quote request within two to four (2-4) business hours.	Two to four (2-4) business hours
2	Turnaround Time – Price Quotes for Software in Contractor's Catalog	For software that is currently in the Contractor's catalog, the Contractor shall provide the pricing quote by 5:00 PM Eastern time of the following business day.	5:00 PM Eastern Time, following business day
3	Turnaround Time – Price Quotes and Communication for Software not in the Contractor's Catalog	For software that is not currently in the Contractor's catalog, Contractor shall provide the pricing quote within twenty-four (24) hours. If the quote will take longer than twenty-four (24) hours to compile, communication regarding the nature of the delay, along with a reasonable revised turnaround time request, must be sent within the twenty-four (24)-hour window.	Twenty-four (24) hours
4	Turnaround Time – Information Request Acknowledgement	Contractor shall acknowledge receipt of an information request within two to four (2-4) business hours.	Two to four (2-4) business hours

Contract #70026: Information Technology Software Value-Added Reseller and Related Services
Exhibit C
Service Level Agreements (SLAs)

5	Turnaround Time – Information Request Fulfillment and/or Communication Regarding Delays	Contractor shall provide the requested information within twenty-four (24) hours. If the information will take longer than twenty-four (24) hours to compile, communication regarding the nature of the delay, along with a reasonable revised turnaround time request, must be sent within the twenty-four (24)-hour window. The inquiring entity will approve the revised turnaround time or begin issue escalation procedures.	Twenty-four (24) hours
6	Notice of special discounts from publishers	Contractor shall provide notice of special discounts from publishers within forty-eight (48) hours of the information being received by the Contractor.	Forty-eight (48) hours
7	Troubleshooting with Eligible Entities	Contractor shall provide assistance to Eligible Entities who are unable to download or install software within two to four (2-4) business hours of problem notification.	Two to four (2-4) business hours
8	Maintenance Expiration	Contractor shall notify Eligible Entity sixty (60) days in advance of any maintenance expiration, along with renewal options, and monthly thereafter until an order is placed, the Eligible Entity confirms that they do not wish to renew the maintenance services, or the expiration date has passed. Contractor shall also provide a pro renewal timeline that is available for our customers.	Sixty (60) days
9	Product Delivery Timeframe	For products that require physical delivery, calculation of delivery from the date of order receipt by Contractor to the date when the product is physically at the delivery location and address indicated on the order.	Fifteen (15) business days
10	Replacement of any defective or incorrectly delivered media		Overnight

Contract #70026: Information Technology Software Value-Added Reseller and Related Services
Exhibit C
Service Level Agreements (SLAs)

		Contractor shall provide overnight delivery at the Contractor's expense for the replacement of any defective or incorrectly delivered media, if requested by the Eligible Entity.	
11	Punch-Out Catalog – System "Up Time"	Percentage of time the system is accessible and usable during business hours of 7AM – 6PM EST, Monday through Friday.	99.00%
12	Punch-Out Catalog – Accuracy of Information	Percentage of time the information on the dedicated website is accurate and correctly performs all functions listed in Exhibit A, Section 7 during business hours of 7AM – 6PM EST, Monday through Friday.	95.00%
13	Account Management Website and Data System – System "Up Time"	Percentage of time the system is accessible and usable during business hours of 7AM – 6PM EST, Monday through Friday.	99.00%
14	Account Management Website and Data System – Accuracy of Information	Percentage of time the information on the dedicated website is accurate and correctly performs all functions listed in Exhibit A, Section 7 during business hours of 7AM – 6PM EST, Monday through Friday.	95.00%
15	Report Turnaround – Monthly Spend Reports	Calculation of report due date from last date of month to when report is received by the State.	Seven (7) business days
16	Report Turnaround – Ad Hoc Report	Calculation of report due date from last date of quarter to when report is received by the State.	Forty-eight (48) hours, excluding weekends and State holidays
17	Invoice – Accuracy and Timeliness	Contractor shall submit error-free invoices (per the purchase order instructions) within five (5) business days of product delivery.	99.00%

**State of Indiana Additional Terms and Conditions
Software as a Service Engagements**

Exhibit D to the Contract between the State acting through IOT and the Contractor.

DEFINITIONS

Data means all information, whether in oral, written, or electronic form, created by or in any way originating with the State, and all information that is the output of any computer processing, or other electronic manipulation, of any information that was created by or that in any way originated with the State, in the course of using and configuring the Services.

Data Breach means any actual or reasonably suspected unauthorized access to or acquisition of Encrypted Data.

Encrypted Data means Data that that is required to be encrypted under the contract and Statement of Work.

Indiana Office of Technology means the agency established by Ind. Code § 4-13.1-2-1.

Information Security Framework means the State of Indiana's written policy and standards document governing matters affecting security and available at https://www.in.gov/iot/security/information-security-framework2/.

Security Incident means any actual or reasonably suspected unauthorized access to the contractor's system, regardless of whether contractor is aware of a Data Breach. A Security Incident may or may not become a Data Breach.

Service(s) means that which is provided to the State by contractor pursuant to this contract and the contractors obligations under the contract.

Service Level Agreement means a written agreement between both the State and the contractor that is subject to the terms and conditions of this contract. Service Level Agreements should include: (1) the technical service level performance promises (i.e. metrics for performance and intervals for measure); (2) description of service quality; (3) identification of roles and responsibilities; (4) remedies, such as credits; and (5) an explanation of how remedies or credits are calculated and issued.

Statement of Work means the written agreement between both the State and contractor attached to and incorporated into this contract.

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Revised 3/28/2017

TERMS

1. Data Ownership: The State owns all rights, title, and interest in the Data. The contractor shall not access State user accounts or Data, except: (1) in the normal course of data center operations; (2) in response to Service or technical issues; (3) as required by the express terms of this contract, applicable Statement of Work, or applicable Service Level Agreement; or (4) at the State's written request.

Contractor shall not collect, access, or use Data except as strictly necessary to provide Service to the State. No information regarding State's use of the Service may be disclosed, provided, rented, or sold to any third party for any reason unless required by law or regulation or by an order of a court of competent jurisdiction. This obligation shall survive and extend beyond the term of this contract.

2. Data Protection: Protection of personal privacy and Data shall be an integral part of the business activities of the contractor to ensure there is no inappropriate or unauthorized use of Data at any time. To this end, the contractor shall safeguard the confidentiality, integrity, and availability of Data and shall comply with the following conditions:

  a. The contractor shall implement and maintain appropriate administrative, technical, and organizational security measures to safeguard against unauthorized access, disclosure, or theft of Data. Contractor shall implement and maintain heightened security measures with respect to Encrypted Data. Such security measures shall be in accordance with Indiana Office of Technology practice and recognized industry practice, including but not limited to the following:

   1. Information Security Framework; and

   2. Indiana Office of Technology Cloud Product and Service Agreements, Standard ID: IOT-CS-SEC-010.

  b. All Encrypted Data shall be subject to controlled access. Any stipulation of responsibilities shall be included in the Statement of Work and will identify specific roles and responsibilities.

  c. The contractor shall encrypt all Data at rest and in transit. The State may, in the Statement of Work, identify Data it deems as that which may be publicly disclosed that is not subject to encryption. Data so designated may be maintained without encryption at rest and in transit. The level of protection and encryption for all Encrypted Data shall meet or exceed that required in the Information Security Framework.

  d. At no time shall any Data or processes — that either belong to or are intended for the use of State — be copied, disclosed, or retained by the contractor or any party related to the contractor for subsequent use in any transaction that does not include the State.

  e. The contractor shall not use any information collected in connection with the Services for any purpose other than fulfilling its obligations under the contract.

3. Data Location: Storage of Data at rest shall be located solely in data centers in the United States and the contractor shall provide its Services to the State and its end users solely from locations in the United States. The contractor shall not store Data on portable devices, including personal laptop and desktop computers. The contractor shall access Data remotely only as required to provide technical support. The

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Software as a Service Engagements
Revised 3/28/2017

contractor shall provide technical user support on a 24/7 basis unless specified otherwise in the Service Level Agreement.

4. Notice Regarding Security Incident or Data Breach:

a. Incident Response: contractor may need to communicate with outside parties regarding a Security Incident, which may include contacting law enforcement, fielding media inquiries, and seeking external expertise as mutually agreed upon, defined by law, or contained in the contract. Discussing Security Incidents and Data Breaches with the State must be handled on an urgent basis, as part of contractor's communication and mitigation processes as mutually agreed upon in the Service Level Agreement, contained in the contract, and in accordance with IC 4-1-11 and IC 24-4.9 as they may apply.

b. Security Incident Reporting Requirements: The contractor shall report a Security Incident to the State-identified contact(s) as soon as possible by telephone and email, but in no case later than two (2) days after the Security Incident occurs. Notice requirements may be clarified in the Service Level Agreement and shall be construed in accordance with IC 4-1-11 and IC 24-4.9 as they may apply.

c. Data Breach Reporting Requirements: If a Data Breach occurs, the contractor shall do the following in accordance with IC 4-1-11 and IC 24-4.9 as they may apply: (1) as soon as possible notify the State-identified contact(s) by telephone and email, but in no case later than two (2) days after the Data Breach occurs unless a shorter notice period is required by applicable law; and (2) take commercially-reasonable measures to address the Data Breach in a timely manner. Notice requirements may be clarified in the Service Level Agreement. If the Data involved in the Data Breach involves protected health information, personally identifying information, social security numbers, or otherwise confidential information, other sections of this contract may apply. The requirements discussed in those sections must be met in addition to the requirements of this section.

5. Responsibilities Regarding Data Breach: This section applies when a Data Breach occurs with respect to Encrypted Data within the possession or control of the contractor.

a. The contractor shall: (1) cooperate with the State as reasonably requested by the State to investigate and resolve the Data Breach; (2) promptly implement necessary remedial measures, if necessary; and (3) document and provide to the State responsive actions taken related to the Data Breach, including any post-incident review of events and actions taken to make changes in business practices in providing the Services, if necessary.

b. Unless stipulated otherwise in the Statement of Work, if a Data Breach is a result of the contractor's breach of its contractual obligation to encrypt Data or otherwise prevent its release as reasonably determined by the State, the contractor shall bear the costs associated with: (1) the investigation and resolution of the Data Breach; (2) notifications to individuals, regulators, or others required by federal and/or state law, or as otherwise agreed to in the Statement of Work; (3) a credit monitoring service required by federal and/or state law, or as otherwise agreed to in the Statement of Work; (4) a website or a toll-free number and call center for affected individuals required by federal and/or state law — all of which shall not amount to less than the average per-record per-person cost calculated for data breaches in the United States (in, for example, the most recent Cost of Data Breach Study: Global Analysis published by the Ponemon Institute at the time of the Data Breach); and (5) complete all

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corrective actions as reasonably determined by contractor based on root cause and on advice received from the Indiana Office of Technology. If the Data involved in the Data Breach involves protected health information, personally identifying information, social security numbers, or otherwise confidential information, other sections of this contract may apply. The requirements discussed in those sections must be met in addition to the requirements of this section.

6. Notification of Legal Requests: If the contractor is requested or required by deposition or written questions, interrogatories, requests for production of documents, subpoena, investigative demand or similar process to disclose any Data, the contractor will provide prompt written notice to the State and will cooperate with the State's efforts to obtain an appropriate protective order or other reasonable assurance that such Data will be accorded confidential treatment that the State may deem necessary.

7. Termination and Suspension of Service:

a. In the event of a termination of the contract, the contractor shall implement an orderly return of Data in a mutually agreeable and readable format. The contractor shall provide to the State any information that may be required to determine relationships between data rows or columns. It shall do so at a time agreed to by the parties or shall allow the State to extract its Data. Upon confirmation from the State, the contractor shall securely dispose of the Data.

b. During any period of Service suspension, the contractor shall not take any action that results in the erasure of Data or otherwise dispose of any of the Data.

c. In the event of termination of any Services or contract in its entirety, the contractor shall not take any action that results in the erasure of Data until such time as the State provides notice to contractor of confirmation of successful transmission of all Data to the State or to the State's chosen vendor.

During this period, the contractor shall make reasonable efforts to facilitate the successful transmission of Data. The contractor shall be reimbursed for all phase-out costs (i.e., costs incurred within the agreed period after contract expiration or termination that result from the transfer of Data or other information to the State). A reimbursement rate shall be agreed upon by the parties during contract negotiation and shall be memorialized in the Statement of Work. After such period, the contractor shall have no obligation to maintain or provide any Data and shall thereafter, unless legally prohibited, delete all Data in its systems or otherwise in its possession or under its control. The State shall be entitled to any post-termination assistance generally made available with respect to the Services, unless a unique data retrieval arrangement has been established as part of a Service Level Agreement.

d. Upon termination of the Services or the contract in its entirety, contractor shall, within 30 days of receipt of the State's notice given in 7(c) above, securely dispose of all Data in all of its forms, including but not limited to, CD/DVD, backup tape, and paper. Data shall be permanently deleted and shall not be recoverable, according to National Institute of Standards and Technology (NIST)-approved methods. Certificates of destruction shall be provided to the State upon completion.

8. Background Checks: The contractor shall conduct a Federal Bureau of Investigation Identity History Summary Check for each employee involved in provision of Services: (1) upon commencement of the contract; (2) prior to hiring a new employee; and (3) for any employee upon the request of the State. The contractor shall not utilize any staff, including subcontractors, to fulfill the obligations of the

contract who have been convicted of any crime of dishonesty, including but not limited to criminal fraud, or otherwise convicted of any felony or misdemeanor offense for which incarceration for up to one (1) year is an authorized penalty. The contractor shall promote and maintain an awareness of the importance of securing the State's information among the contractor's employees, subcontractors, and agents. If any individual providing Services under the contract is not acceptable to the State, in its sole opinion, as a result of the background or criminal history investigation, the State, in its sole option shall have the right to either: (1) request immediate replacement of the individual; or (2) immediately terminate the contract, related Statement of Work, and related Service Level Agreement.

9. Access to Security Logs and Reports: The contractor shall provide to the State reports on a schedule and in a format specified in the Service Level Agreement as agreed to by both the contractor and the State. Reports shall include latency statistics, user access, user access IP address, user access history, and security logs for all Data. The State's audit requirements shall, if applicable, be defined in the Statement of Work.

10. Contract Audit: The contractor shall allow the State to audit conformance to the contract terms. The State may perform this audit or contract with a third party at its discretion and at the State's expense.

11. Data Center Audit: The contractor shall perform an annual independent audit of its data center(s) where Data, State applications, or other State information is maintained. The contractor shall perform this independent audit at its expense and shall, upon completion, provide an unredacted version of the complete audit report to the State. (The contractor may redact its proprietary information from the unredacted version, however.) A Service Organization Control (SOC) 2 audit report or equivalent approved by the Indiana Office of Technology sets the minimum level of a third-party audit.

The State may perform an annual audit of contractor's data center(s) where Data, State applications, or other State information is maintained. The audit may take place onsite or remotely, at the State's discretion. The State shall provide to contractor thirty (30) days' advance notice prior to the audit. The contractor will make reasonable efforts to facilitate the audit and will make available to the State members of its staff during the audit. The State may contract with a third party to conduct the audit at its discretion and at the State's expense. If the contractor maintains Data, State applications, or other State information at multiple data centers, the State may perform an annual audit of each data center.

The parties agree that any documents provided to the State under this paragraph shall be deemed a trade secret of contractor and is deemed administrative or technical information that would jeopardize a record keeping or security system, and shall be exempt from disclosure under the Indiana Access to Public Records Act, IC 5-14-3.

12. Change Control and Advance Notice: The contractor shall give notice to the State for change management requests. Contractor shall provide notice to the State regarding change management requests that do not constitute an emergency change management request at least two (2) weeks in advance of implementation. Contractor shall provide notice to the State regarding emergency change management requests no more than twenty-four (24) hours after implementation.

Contractor shall make updates and upgrades available to the State at no additional cost when contractor

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makes such updates and upgrades generally available to its users. No update, upgrade, or other change to the Service may decrease the Service's functionality, adversely affect State's use of or access to the Service, or increase the cost of the Service to the State.

13. Security: The contractor shall, on an annual basis, disclose its non-proprietary system security plans or security processes and technical limitations to the State such that adequate protection and flexibility can be attained between the State and the contractor. For example: virus checking and port sniffing. The State and the contractor shall share information sufficient to understand each other's roles and responsibilities. The contractor shall take into consideration feedback from the Indiana Office of Technology with respect to the contractor's system security plans.

The parties agree that any documents provided to the State under this paragraph shall be deemed a trade secret of contractor and is deemed administrative or technical information that would jeopardize a record keeping or security system, and shall be exempt from disclosure under the Indiana Access to Public Records Act, IC 5-14-3.

14. Non-disclosure and Separation of Duties: The contractor shall enforce role-based access control, separation of job duties, require commercially-reasonable nondisclosure agreements, and limit staff knowledge of Data to that which is absolutely necessary to perform job duties. The contractor shall annually provide to the State a list of individuals that have access to the Data and/or the ability to service the systems that maintain the Data.

15. Import and Export of Data: The State shall have the ability to import or export Data in piecemeal or in entirety at its discretion, with reasonable assistance provided by the contractor, at any time during the term of contract. This includes the ability for the State to import or export Data to/from other parties at the State's sole discretion. Contractor shall specify in the Statement of Work if the State is required to provide its' own tools for this purpose, including the optional purchase of contractor's tools if contractor's applications are not able to provide this functionality directly.

16. Responsibilities and Uptime Guarantee: The contractor shall be responsible for the acquisition and operation of all hardware, software, and network support related to the Services being provided. The technical and professional activities required for establishing, managing, and maintaining the environments are the responsibilities of the contractor. Subject to the Service Level Agreement, the Services shall be available to the State at all times. The contractor shall allow the State to access and use the Service to perform synthetic transaction performance testing.

The contractor shall investigate and provide to the State a detailed incident report regarding any unplanned Service interruptions or outages. The State may terminate the contract for cause if, at its sole discretion, it determines that the frequency of contractor-preventable outages is sufficient to warrant termination.

17. Subcontractor Disclosure: Contractor shall identify all of its strategic business partners related to Services, including but not limited to all subcontractors or other entities or individuals who may be a party to a joint venture or similar agreement with the contractor, and who may be involved in any application development and/or operations.

The contractor shall be responsible for the acts and omissions of its subcontractors, strategic business partners, or other entities or individuals who provide or are involved in the provision of Services.

18. Business Continuity and Disaster Recovery: The State's recovery time objective shall be defined in the Service Level Agreement. The contractor shall ensure that the State's recovery time objective has been met and tested as detailed in the Service Level Agreement. The contractor shall annually provide to the State a business continuity and disaster recovery plan which details how the State's recovery time objective has been met and tested. The parties agree that any documents provided to the State under this paragraph shall be deemed administrative or technical information that would jeopardize a record keeping or security system, and shall be exempt from disclosure under the Indiana Access to Public Records Act, IC 5-14-3. The contractor shall work with the State to perform an annual disaster recovery test and take action to correct any issues detected during the test in a time frame mutually agreed upon between the contractor and the State in the Service Level Agreement.

The State's Data shall be maintained in accordance with the applicable State records retention requirement, as determined by the State. The contractor shall annually provide to the State a resource utilization assessment detailing the Data maintained by the contractor. This report shall include the volume of Data, the file formats, and other content classifications as determined by the State.

19. Compliance with Accessibility Standards: The contractor shall comply with and adhere to Accessibility Standards of Section 508 Amendment to the Rehabilitation Act of 1973, or any other state laws or administrative regulations identified by the State.

20. State Additional Terms and Conditions Revision Declaration: The clauses in this Exhibit have not been altered, modified, changed, or deleted in any way except for the following clauses which are named below:_____

Publication 1075, Exhibit 7

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Contract #: Information Technology Software Value Added Reseller and Related Services
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Department of Child Services Additional Contract Provisions

Security Procedures for Disclosure of Social Security Administration ("SSA") Records, Information, and Data ("SSA Data"):

(1)   The State will restrict access to SSA Data obtained from SSA to only those authorized contractors and agents who need such SSA Data to perform their official duties in connection with purposes identified in this Contract. The Contractor agrees to abide by all relevant federal laws, restrictions on access, use, and disclosure, and security requirements for SSA Data that are applicable to the Contractor's performance of the Services [set forth in the following documents which are available for review, by request, in the Legal Division, DCS' Central Office, and incorporated herein by reference:

(2)   Information Exchange Agreement Between the Social Security Administration (SSA) and The Indiana Department of Child Services (State Agency), "**IEA**," a copy of which is on file and available for review, by request, in the Legal Division, DCS' Central Office and incorporated herein by reference;

(3)   Computer Matching and Privacy Protection Act Agreement, "**CMPPA Agreement**," a copy of which is on file and available for review, by request, in the Legal Division, DCS' Central Office and incorporated herein by reference; and

(4)   All related attachments referred to in the IEA and the CMPPA Agreement, including, but not limited to, **Attachment 3**: Systems Security Requirements for SWA Access to SSA Information Through the ICON System, and **Attachment 4**: Information System Security Guidelines For Federal, State and Local Agencies Receiving Electronic Information from the Social Security Administration, copies of which are on file and available for review, by request, in the Legal Division, DCS' Central Office and incorporated herein by reference.]

        (a)   The Contractor will not use, duplicate, disseminate, or disclose such Data, without prior notice to and prior written approval of both the State and SSA.

        (b)   The Contractor agrees to maintain a current list of all employees and agents with access to SSA Data and provide such list(s) to the State upon request.

        (c)   The Contractor and its agents who access, use, or disclose SSA data in a manner or purpose not authorized by this Contract may be subject to civil and criminal sanctions pursuant to applicable federal and state statutes.

D.   As used in IRS Exhibit 7 [for General Services] or [for Technology Services], [which is attached hereto as **Exhibit 3** and hereby incorporated by reference], and as used in the remaining paragraphs of this Section:

"return" means any tax or information return, declaration of estimated tax, or claim for refund required by, or provided for or permitted under, the provisions of the Internal Revenue Code ("IRC") which is filed with the Secretary of the Treasury or his delegate (hereinafter in this Section referred to as "Secretary") by, on behalf of, or with respect to any Person (hereinafter in this Section, "Person" means an individual, a trust, estate, partnership, association, company or corporation), and any amendment or supplement thereto, including supporting schedules, attachments, or lists which are supplemental to, or part of, the return so filed.

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"return information" means --

(1)   a Taxpayer's (hereinafter in this Section, "Taxpayer" means any Person subject to any internal revenue tax) identity, the nature, source, or amount of his income, payments, receipts, deductions, exemptions, credits, assets, liabilities, net worth, tax liability, tax withheld, deficiencies, overassessments, or tax payments, whether the Taxpayer's return was, is being, or will be examined or subject to other investigation or processing, or any other data, received by, recorded by, prepared by, furnished to, or collected by the Secretary with respect to a return or with respect to the determination of the existence, or possible existence, of liability (or the amount thereof) of any Person under the IRC for any tax, penalty, interest, fine, forfeiture, or other imposition, or offense,

(2)   any part of any written determination or any background file document relating to such written determination (as such terms are defined in section 6110(b) of the IRC) which is not open to public inspection under section 6110 of the IRC,

(3)   any advance pricing agreement entered into by a Taxpayer and the Secretary and any background information related to such agreement or any application for an advance pricing agreement, and

(4)   any agreement under section 7121 of the IRC, and any similar agreement, and any background information related to such an agreement or request for such an agreement,

but such term does not include data in a form which cannot be associated with, or otherwise identify, directly or indirectly, a particular Taxpayer. Nothing in the preceding sentence, or in any other provision of law, shall be construed to require the disclosure of standards used or to be used for the selection of returns for examination, or data used or to be used for determining such standards, if the Secretary determines that such disclosure will seriously impair assessment, collection, or enforcement under the internal revenue laws.

E.   For any Federal tax return and return information ("FTI"), in performing its obligations hereunder, the Contractor agrees to comply with all applicable provisions of the "Tax Information Security Guidelines for Federal, State, and Local Agencies," IRS Publication 1075, published by the Secretary of the Treasury and available at the following Internal Revenue Service ("IRS") website (or any designated successor website): http://www.irs.gov/pub/irs-pdf/p1075.pdf.

F.   As required by the IRC and to ensure IRS audit compliance, in performing its obligations hereunder, the Contractor must comply with all of the applicable requirements/information set forth in IRS Exhibit 7 [for General Services] or [for Technology Services].

G.   The provisions/requirements outlined above in this Section and outlined in IRS Exhibit 7 [for General Services] or [for Technology Services] equally apply to state of Indiana tax returns and return information, with "return" and "return information" utilized in this sentence in the same manner as such terms are defined above in paragraph [D] of this Section, except the terms used herein are received by, recorded by, prepared by, furnished to, collected by, or otherwise related to the Indiana Department of State Revenue.

H. The parties acknowledge that even though the Contractor has access to Federal tax return and return information ("FTI") pursuant to this Contract, such FTI has not been obtained from the Internal Revenue Service ("IRS"). If the situation changes and the Contractor is going to have access to FTI obtained from the IRS pursuant to this Contract, this Contract will have to be formally amended to ensure that the Contractor will have to comply will all applicable provisions of the "Tax Information Security Guidelines for Federal, State, and Local Agencies," IRS Publication 1075, published by the Secretary of the Treasury and available at the following Internal Revenue Service ("IRS") website (or any designated successor website): http://www.irs.gov/pub/irs-pdf/p1075.pdf, and the Contractor will also have to comply with all of the requirements/information set forth in the appropriate IRS Exhibit 7.

Security Procedures for Disclosure of Social Security Administration ("SSA") Records, Information, and Data ("SSA Data"):
(1) The State will restrict access to SSA Data obtained from SSA to only those authorized contractors and agents who need such SSA Data to perform their official duties in connection with purposes identified in this Contract. The Contractor agrees to abide by all relevant federal laws, restrictions on access, use, and disclosure, and security requirements for SSA Data that are applicable to the Contractor's performance of the Services [set forth in the following documents which are available for review, by request, in the Legal Division, DCS' Central Office, and incorporated herein by reference:

(2) Information Exchange Agreement Between the Social Security Administration (SSA) and The Indiana Department of Child Services (State Agency), "**IEA**," a copy of which is on file and available for review, by request, in the Legal Division, DCS' Central Office and incorporated herein by reference;

(3) Computer Matching and Privacy Protection Act Agreement, "**CMPPA Agreement**," a copy of which is on file and available for review, by request, in the Legal Division, DCS' Central Office and incorporated herein by reference; and

(4) All related attachments referred to in the IEA and the CMPPA Agreement, including, but not limited to, **Attachment 3**: Systems Security Requirements for SWA Access to SSA Information Through the ICON System, and **Attachment 4**: Information System Security Guidelines For Federal, State and Local Agencies Receiving Electronic Information from the Social Security Administration, copies of which are on file and available for review, by request, in the Legal Division, DCS' Central Office and incorporated herein by reference.]

    (a) The Contractor will not use, duplicate, disseminate, or disclose such Data, without prior notice to and prior written approval of both the State and SSA.

    (b) The Contractor agrees to maintain a current list of all employees and agents with access to SSA Data and provide such list(s) to the State upon request.

    (c) The Contractor and its agents who access, use, or disclose SSA data in a manner or purpose not authorized by this Contract may be subject to civil and criminal sanctions pursuant to applicable federal and state statutes.

D. As used in <u>IRS Exhibit 7 [for General Services] or [for Technology Services]</u>, [which is attached hereto as **Exhibit 3** and hereby incorporated by reference], and as used in the remaining paragraphs of this Section:

"<u>return</u>" means any tax or information return, declaration of estimated tax, or claim for refund required by, or provided for or permitted under, the provisions of the Internal Revenue Code ("IRC") which is filed with the Secretary of the Treasury or his delegate (hereinafter in this Section referred to as "Secretary") by, on behalf of, or with respect to any Person (hereinafter in this Section, "Person" means an individual, a trust, estate, partnership, association, company or corporation), and any amendment or supplement thereto, including supporting schedules, attachments, or lists which are supplemental to, or part of, the return so filed.

"<u>return information</u>" means --

(1) a Taxpayer's (hereinafter in this Section, "Taxpayer" means any Person subject to any internal revenue tax) identity, the nature, source, or amount of his income, payments, receipts, deductions, exemptions, credits, assets, liabilities, net worth, tax liability, tax withheld, deficiencies, overassessments, or tax payments, whether the Taxpayer's return was, is being, or will be examined or subject to other investigation or processing, or any other data, received by, recorded by, prepared by, furnished to, or collected by the Secretary with respect to a return or with respect to the determination of the existence, or possible existence, of liability (or the amount thereof) of any Person under the IRC for any tax, penalty, interest, fine, forfeiture, or other imposition, or offense,

(2) any part of any written determination or any background file document relating to such written determination (as such terms are defined in section 6110(b) of the IRC) which is not open to public inspection under section 6110 of the IRC,

(3) any advance pricing agreement entered into by a Taxpayer and the Secretary and any background information related to such agreement or any application for an advance pricing agreement, and

(4) any agreement under section 7121 of the IRC, and any similar agreement, and any background information related to such an agreement or request for such an agreement,

but such term does not include data in a form which cannot be associated with, or otherwise identify, directly or indirectly, a particular Taxpayer. Nothing in the preceding sentence, or in any other provision of law, shall be construed to require the disclosure of standards used or to be used for the selection of returns for examination, or data used or to be used for determining such standards, if the Secretary determines that such disclosure will seriously impair assessment, collection, or enforcement under the internal revenue laws.

E. For any Federal tax return and return information ("FTI"), in performing its obligations hereunder, the Contractor agrees to comply with all applicable provisions of the "Tax Information Security Guidelines for Federal, State, and Local Agencies," IRS Publication 1075, published by

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the Secretary of the Treasury and available at the following Internal Revenue Service ("IRS") website (or any designated successor website): http://www.irs.gov/pub/irs-pdf/p1075.pdf.

F.   As required by the IRC and to ensure IRS audit compliance, in performing its obligations hereunder, the Contractor must comply with all of the applicable requirements/information set forth in IRS Exhibit 7 [for General Services] or [for Technology Services].

G.   The provisions/requirements outlined above in this Section and outlined in IRS Exhibit 7 [for General Services] or [for Technology Services] equally apply to state of Indiana tax returns and return information, with "return" and "return information" utilized in this sentence in the same manner as such terms are defined above in paragraph [D] of this Section, except the terms used herein are received by, recorded by, prepared by, furnished to, collected by, or otherwise related to the Indiana Department of State Revenue.

H.   The parties acknowledge that even though the Contractor has access to Federal tax return and return information ("FTI") pursuant to this Contract, such FTI has not been obtained from the Internal Revenue Service ("IRS"). If the situation changes and the Contractor is going to have access to FTI obtained from the IRS pursuant to this Contract, this Contract will have to be formally amended to ensure that the Contractor will have to comply will all applicable provisions of the "Tax Information Security Guidelines for Federal, State, and Local Agencies," IRS Publication 1075, published by the Secretary of the Treasury and available at the following Internal Revenue Service ("IRS") website (or any designated successor website): http://www.irs.gov/pub/irs-pdf/p1075.pdf, and the Contractor will also have to comply with all of the requirements/information set forth in the appropriate IRS Exhibit 7.

Security Background Checks. [Added]

A.   This Section 50 applies to all employees of the Contractor or any subcontractor, who have or will have electronic or physical access to children's child support records in connection with performance of any services or activities pursuant to this Contract ("Covered Personnel"). To the extent applicable, the Contractor shall ensure the completion of all criminal history and background checks required by law, this Contract, and the applicable DCS/CSB policies, including those implemented by Administrative Letter, which is available in its most current form at the following link (or any designated successor website): https://www.in.gov/dcs/3928.htm" https://www.in.gov/dcs/3928.htm.

All required checks must be completed and all outstanding issues resolved *prior to each staff member's start date on the contract*. The checks will be conducted following the DCS/CSB Background Checks Policies and related documents and the Contractor shall maintain records of information it gathers and receives on Covered Personnel checked pursuant to this Section. The applicable laws and DCS/CSB's policies and practices are updated periodically, but always available in its most current form upon request and the Contractor shall comply with those current as of the time the Contractor executes this Contract, adds Covered Personnel, renews this Contract, or reaches the anniversary date of commencement of a multi-year agreement. The current procedure requires the following checks:

(1)   For those with **only** electronic or physical **access to children's records in accordance with CSB background check policies as set forth below:**

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      (a)   *The Contractor will verify the identity* - employed individuals are subject to criminal and background checks by viewing a current government issued picture I.D.; and

      (b)   *CSB will conduct Security Background Checks based on CSB policy:*

            (i)   *Conduct Local Law Enforcement Checks* - employed individuals are subject to local law enforcement checks for all places of residency, schooling, and work in the past five (5) years; and

            (i)   *Conduct FBI fingerprinting Checks* review of Federal Bureau of Investigation (FBI) fingerprint results conducted to identify possible suitability issues using the CSB Favorability Standards; and

            (ii)   *Validate Citizenship/Residency* – the employed should be eligible to legally work in the United States.

      (c)   DCS will conduct Security Background Checks based on DCS policy.

      (d)   *Frequency* - Local law enforcement and fingerprinting reinvestigation must be conducted on Covered Personnel *prior to* the Contract start date and when new Covered Personnel are added.

      (e)   *Notification to Contractor* - Contractor will be notified if Covered Personnel does not meet favorability standards.

(2)   Background Check Policy from DCS Background Check Unit For all Covered Personnel and Subcontractors:

      (a)   The Contractor shall require Covered Personnel to immediately notify the Contractor of any information about them that would have been revealed by the checks above including substantiation for child abuse or neglect or other similar complaints or charges, and of any convictions or arrests. The Contractor shall immediately relay such notice to CSB.

      (b)   The Contractor shall ensure all subcontractors have the required background checks. The subcontractor cannot register under the name of the Contractor.

      (c)   Each subcontractor will be responsible for coordinating with the Contractor to evaluate their results and resolve any outstanding issues. The subcontractor will be responsible for retaining their own background check results in their own personnel files but shall provide the primary Contractor with the Confirmation.

(3)   The required checks must be performed every ten (10) years based on the anniversary of the individual Covered Personnel's initial checks.

B.   The Contractor shall maintain a record of the results of each check conducted pursuant to this Section. The Contractor shall, if requested by the State, provide a copy of that record to CSB or make the record available for inspection by an authorized representative of CSB, provided that CSB hereby agrees to maintain the confidentiality thereof.

D.   In the event a criminal history or background check required herein produces any record concerning the subject of a check that would be a ground for denial of his or her ability to provide services and/or perform activities pursuant to this Contract and the Contractor chooses to retain such employee or volunteer, which grounds are set forth in IC 10-13-3-38.5, that decision may be considered a material breach of this Contract.

E.   The Contractor will be responsible for payment of all fees required to be paid for conducting any check required under this Section.

F.   Upon request, CSB will assist the Contractor in clarifying the requirements of this Section.

Lobbying Activities.

A.   Pursuant to 31 U.S.C. § 1352, and any regulations promulgated thereunder, the Contractor hereby assures and certifies, to the best of its knowledge and belief, that no federally appropriated funds have been paid, or will be paid, by or on behalf of the Contractor, to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress, in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan or cooperative agreement.

B.   If any funds other than federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with this Contract, the Contractor shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying". If the Contractor is required to submit Standard Form-LLL, the form and instructions for preparation of the form may be obtained from the State.

C.   The Contractor shall require that the language of this certification be included in any subcontracts and that all subcontractors shall certify and disclose accordingly.

D.   The foregoing certification is a material representation of fact upon which reliance was or will be placed when entering into this Contract and any transactions with the State. Submission of this certification is a prerequisite for making or entering into any transaction as imposed by 31 U.S.C. § 1352. Any person who fails to file the required certification shall be subject to a civil penalty of not less than $10,000.00 and not more than $100,000.00 for each such failure.

Davis-Bacon Act

The Davis-Bacon Act (40 U.S.C. 3141, et. seq.) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works within the United States, shall contain a clause (see 52.222-6) that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. To the extent that this Act applies to this Contract, Contractor affirms that it is in compliance with these federal requirements.

Copeland Act

The Copeland (Anti-Kickback) Act (18 U.S.C. 874 and 40 U.S.C. 3145) makes it unlawful to induce, by force, intimidation, threat of procuring dismissal from employment, or otherwise, any person employed in the construction or repair of public buildings or public works, financed in whole or in part by the United States, to give up any part of the compensation to which that person is entitled under a contract of employment. The Copeland Act also requires each contractor and subcontractor to furnish weekly a statement of compliance with respect to the wages paid each employee during the preceding week. Contracts subject to the Copeland Act shall contain a clause (see 52.222-10) requiring contractors and subcontractors to comply with the regulations issued by the Secretary of Labor under the Copeland Act. To the extent that this Act applies to this Contract, Contractor affirms that it is in compliance with these federal requirements.

Environmental Standards.

The Contractor shall comply with all applicable standards, orders, or requirements issued under Section 306 of the Clean Air Act (42 U.S.C. §7401, et seq.), and its associated Executive Orders, and Section 508 of the Clean Water Act (33 U.S.C. §1251, et seq.) which prohibit the use under non-exempt Federal contracts, grants or loans of facilities included on the EPA List of Violating Facilities. The Contractor shall report any violations of the foregoing in this paragraph to the State of Indiana and to the United States Environmental Protection Agency Assistant Administrator for Enforcement. The Contractor shall also comply with mandatory standards and policies related to energy efficiency that are contained in the State energy conservation plan issued in accordance with the Energy Policy and Conservation Act (42 U.S.C. 6201), to the extent applicable to Contractor in its performance of its obligations hereunder.

Rights to Inventions Made Under a Contract or Agreement

If the Federal award meets the definition of "funding agreement" under 37 CFR §401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency.

Survival.

All terms of this Contract which, by their nature, are intended to survive termination, in whole or in part, or expiration of this Contract will survive termination, in whole or in part, or expiration of this Contract, including, but not limited to, the following sections: Section 4. Access to Records; Section 6. Assignment of Antitrust Claims; Section 7. Audits and Monitoring; Section 12. Confidentiality of State Information; Section 13. Continuity of Services; Section 16. Disputes; Section 19. Employment Option; Section 22. Governing Law; Section 23. HIPAA Compliance; Section 24. Indemnification; Section 36. Ownership of Documents and Materials; Section 37.

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Payments; <u>Section 38</u>. Penalties/Interest/Attorney's Fees; <u>Section 40</u>. Public Record; <u>Section 45</u>. Termination for Convenience; <u>Section 46</u>. Termination for Default and Termination or Suspension for Additional Reasons; <u>Section 47</u>. Travel; <u>Section 48</u>. Waiver of Rights; <u>Section 50</u>. Security Background Checks; <u>Section 51</u>. Lobbying Activities; and Section 56, Limitation of Liability. The above list of sections surviving the termination or expiration of this Contract is not exhaustive and there are other provisions of this Contract which shall survive the termination, in whole or in part, or expiration of this Contract.

Termination for Default and Termination or Suspension for Additional Reasons.

A.   Termination for Default.

(1)   With the provision of thirty (30) days' notice to the Contractor, the State may terminate this Contract if the Contractor fails to:

(a) Correct or cure any breach of this Contract; the time to correct or cure the breach may be extended beyond thirty (30) days if the State determines progress is being made and the extension is agreed to by the parties,

(b) Deliver the supplies or perform the services within the time specified in this Contract or any extension;

(c) Make progress so as to endanger performance of this Contract; or

(d) Perform any of the other provisions of this Contract.

(2)   If the State terminates this Contract, for Contractor's default, it may acquire, under the terms and in the manner the State considers appropriate, supplies or services similar to those terminated, and the Contractor will be liable to the State for damages caused by such default in accordance with the terms of this Contract including the limitations of liability set forth in Section 57.

(3)   The State shall pay the contract price for completed supplies delivered and services accepted. The Contractor and the State shall agree on the amount of payment for manufacturing materials delivered and accepted and for the protection and preservation of the property. Failure to agree will be a dispute under the Disputes clause of this Contract. The State may withhold from these amounts any sum the State determines to be necessary to protect the State against loss because of outstanding liens or claims of former lien holders.

(4)   The rights and remedies of the State in this clause are in addition to any other rights and remedies provided by law or equity or under this Contract.

B.   Termination for Endangering Life, Health, or Safety of Any Person.
If the State determines that any breach of this Contract by the Contractor endangers the life, health, or safety of any person, the State may terminate this Contract by orally notifying the Contractor of the termination, followed by the mailing of written notification thereof within three (3) business

days. Termination pursuant to this paragraph shall become effective at the time of the oral notification.

C. Termination for Certain Business Changes, Assignments, and Bankruptcy.
The Contractor agrees that the State may terminate this Contract immediately if the Contractor (1) ceases doing business; (2) assigns, transfers or delegates any of its duties and responsibilities for performance of this Contract to any other person or entity without prior written approval of the State; (3) changes or reorganizes its business in a manner which substantially impairs the ability of the Contractor to perform the services described in this Contract and its exhibits/attachments; (4) attempts to assign, transfer, convey or encumber this Contract in any way except as expressly authorized pursuant to the conditions of this Contract; and/or (5) if an order for relief is entered upon a voluntary or involuntary petition by or against the Contractor under any provision of Title 11, United States Code, and the trustee or debtor-in-possession does not timely assume all obligations of this Contract to be performed by the Contractor, as provided in 11 U.S.C. § 365, or in the event of appointment of a receiver for the Contractor or execution of an assignment for the benefit of creditors of the Contractor. Any notice of termination pursuant to this paragraph shall be provided in writing to the Contractor.

D. Termination for Change in Legal Status.
The Contractor shall provide written notice to the State of any change in the Contractor's legal name or legal status including, but not limited to, a sale or dissolution of the Contractor's business. **When possible, DCS requests such notice ninety (90) days prior to the change in legal status in order to reduce the risk of an interruption in services occurring.** The State reserves the right to terminate this Contract should the Contractor's legal status change in any way. Termination pursuant to this paragraph shall be effective from the date of the change in the Contractor's legal status.

E. Termination for Additional Reasons Stated in this Contract.
This Contract is also subject to termination or suspension as stated in any other Section of this Contract, including, but not limited to: Section 7 (Audits and Monitoring); Section 10 (Compliance with Laws); Section 15 (Default by State); Section 17 (Drug-Free Workplace Certification); Section 18 (Employment Eligibility Verification); Section 20 (Force Majeure); Section 21 (Funding Cancellation); Section 23 (HIPAA Compliance); Section 27 (Information Technology Enterprise Architecture Requirements); Section 28 (Insurance); Section 29 (Key Person(s)); Section 30 (Licensing Standards); Section 32 (Minority and Women's Business Enterprises Compliance); Section 33 (Nondiscrimination); Section 45 (Termination for Convenience); and Section 50 (Criminal and Background Checks).

F. State Only Liable for Payment for Services Properly Provided Prior to Termination.
If this Contract is terminated for any reason, the State shall only be liable for payment for services properly provided prior to the effective date of termination with the exception, as set forth above in Section 13 [Continuity of Services] and only if applicable, that the State shall reimburse the Contractor for all reasonable phase-in, phase-out costs (i.e., costs incurred within the agreed period after contract expiration or termination that result from phase-in, phase-out operations). The State shall not be liable for any costs incurred by the Contractor in reliance upon this Contract subsequent to the effective date of termination except as provided in Section 13 [Continuity of Services].

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Department of Revenue Security Requirements

While carrying out the tasks defined in this Contract, Contractor may encounter sensitive information to include Personally Identifiable Information (PII) and Federal Tax Information (FTI). Therefore, Contractor must acknowledge and abide by the following DOR security requirements to ensure PII and FTI is protected in accordance with the federal standards DOR must adhere to.

Security Requirements
DOR has adopted a FISMA-based security requirement for its operations and systems due to the high need to keep DOR's data confidential, available, and with high integrity. DOR uses the high intolerance for risk in its assessment of the system. DOR classifies its systems as moderate impact systems under the FIPS Publication 199. DOR requires the Contractor to be compliant with such a security scheme for its system and operations because DOR will be transmitting its data to the Contractor. The following points detail DOR's requirements. PLEASE NOTE: DOR will not accept any Contractor solution that does not meet DOR's security requirements.

1. Contractor must comply with NIST and IRS Publication 1075 (PUB 1075) security controls and requirements to which DOR subscribes. DOR has adopted the NIST 800-53 standards for security controls. Contractor must be familiar with the requirements of NIST 800-53 to certify that their software conforms to NIST 800-53 and to assist DOR with installing its software in a manner that complies with NIST 800-53 (full up to date version found here: https://doi.org/10.6028/NIST.SP.800-53r5). Contractor must also comply with all aspects of NIST 800-53 during support activities when they attach to the State's data network to perform support tasks. Any contractor who possesses DOR data in Contractor's facilities must comply with all aspects of NIST 800-53 pertaining to safeguarding that data. Contractor should also note that in some instances NIST 800-53 references other federal standards, such as the FIPS 140-2 Encryption Standard, with which it must also comply. DOR must comply with IRS PUB 1075 governing federal, state, and local entities' use of federal tax information (FTI). As a result, Contractor must also comply with IRS PUB 1075 when handling FTI and the systems on which it resides. Contractor should note that PUB 1075 is a subset of the standards and controls identified in NIST 800-53.

DOR will evaluate all system security models based on DOR's reading of FISMA, NIST SP800-53, and security best practices.

It is DOR's security standard that each system is responsible for securing its own data and should not rely on environmentally supplied technologies for security. For example, Contractor should not assume that the data in Contractor's system is secure because DOR has secured the servers upon which the application or its database is installed. Under this assumption, the data in Contractor's system is immediately vulnerable to intrusion if the intruder breaks through DOR's server security. Contractor recognizes that compliance with DOR's security standard is vital to DOR's ability to protect against unauthorized access or intrusion.

A. Contractor shall provide evidence of compliance with NIST 800-53 and IRS PUB 1075. Evidence shall include the report of Contractor's self assessment of information technology (IT) assets, processes, practices, and facilities against security criteria from aforementioned documents. The first of these self assessments shall be provided with the RFP response. This assessment should be qualitative in nature. Contractor should review the aforementioned publications and provide its compliance with each point.
B. Contractor must certify to compliance with DOR's reading of FISMA, NIST SP800-53, and security best practices.
C. Contractor must describe how its proposed solution provides its own data security.

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    D.   Contractor will be required to evaluate its proposed system against a set of security technology implementation guidelines (STIGs). The STIGs are specific to Contractor's technology stack. They are also a very objective measure of compliance with NIST requirements. The STIGs are available on the Defense Information Security Agency (http://iase.disa.mil/stigs) website.

2. Contractor acknowledges that the information that DOR provides may include personally identifiable information and it is Contractor's obligation to keep all such accessed information confidential and secure. Accordingly, Contractor shall purge all information received from DOR at the end of the calendar year in which the data was received, provided that DOR may extend such period if and solely to the extent such information is retained thereafter in archival form to assist DOR in performing statistical analysis required for DOR's legal or regulatory compliance efforts

3. Contractor certifies that the data processed during the performance of this contract will be completely purged from all data storage components of Contractor's computer facility at the end of the calendar year in which the data was received. Contractor certifies that any confidential taxpayer information and data remaining in any storage component pending such purge will be safeguarded to prevent unauthorized disclosures.

4. In the event of an information disclosure or technical security incident, DOR security must be informed within 24 hours of the incident along with relevant details about: (1) the indications and warnings of compromise were observed; (2) what and when information and systems were potentially compromised; and (3) the mitigating actions taken and planned to protect against and recover from the potential compromise.

5. Contractor will follow the IRS Safeguard Exhibit 7 as follows:

I. PERFORMANCE

In performance of this contract, the Contractor agrees to comply with and assume responsibility for compliance by officers or employees with the following requirements:

(1) All work will be performed under the supervision of the contractor.

(2) The contractor and the contractor's employees with access to or who use FTI must meet the background check requirements defined in IRS Publication 1075. The contractor will maintain a list of officers or employees authorized access to FTI. Such list will be provided to the agency and, upon request, to the IRS.

(3) FTI in hardcopy or electronic format shall be used only for the purpose of carrying out the provisions of this contract. FTI in any format shall be treated as confidential and shall not be divulged or made known in any manner to any person except as may be necessary in the performance of this contract. Inspection or disclosure of FTI to anyone other than the contractor or the contractor's officers or employees authorized is prohibited.

(4) FTI will be accounted for upon receipt and properly stored before, during, and after processing. In addition, any related output and products require the same level of protection as required for the source material.

(5) The contractor will certify that FTI processed during the performance of this contract will be completely purged from all physical and electronic data storage with no output to be retained by the contractor at the time the work is completed. If immediate purging of physical and electronic

data storage is not possible, the contractor will certify that any FTI in physical or electronic storage will remain safeguarded to prevent unauthorized disclosures.

(6) Any spoilage or any intermediate hard copy printout that may result during the processing of FTI will be given to the agency. When this is not possible, the contractor will be responsible for the destruction of the spoilage or any intermediate hard copy printouts, and will provide the agency with a statement containing the date of destruction, description of material destroyed, and the method.

(7) All computer systems receiving, processing, storing or transmitting FTI must meet the requirements IRS Publication 1075. To meet functional and assurance requirements, the security features of the environment must provide for the managerial, operational, and technical controls. All security features must be available and activated to protect against unauthorized use of and access to FTI.

(8) No work involving FTI furnished under this contract will be subcontracted without prior written approval of the IRS.

(9) Contractor will ensure that the terms of FTI safeguards described herein are included, without modification, in any approved subcontract for work involving FTI.

(10) To the extent the terms, provisions, duties, requirements, and obligations of this contract apply to performing services with FTI, the contractor shall assume toward the subcontractor all obligations, duties and responsibilities that the agency under this contract assumes toward the contractor, and the subcontractor shall assume toward the contractor all the same obligations, duties and responsibilities which the contractor assumes toward the agency under this contract.

(11) In addition to the subcontractor's obligations and duties under an approved subcontract, the terms and conditions of this contract apply to the subcontractor, and the subcontractor is bound and obligated to the contractor hereunder by the same terms and conditions by which the contractor is bound and obligated to the agency under this contract.

(12) For purposes of this contract, the term "contractor" includes any officer or employee of the contractor with access to or who uses FTI, and the term "subcontractor" includes any officer or employee of the subcontractor with access to or who uses FTI.

(13) The agency will have the right to void the contract if the contractor fails to meet the terms of FTI safeguards described herein.

II. CRIMINAL/CIVIL SANCTIONS

(1) Each officer or employee of a contractor to whom FTI is or may be disclosed shall be notified in writing
that FTI disclosed to such officer or employee can be used only for a purpose and to the extent authorized herein, and that further disclosure of any FTI for a purpose not authorized herein constitutes a felony punishable upon conviction by a fine of as much as $5,000 or imprisonment for as long as 5 years, or both, together with the costs of prosecution.

(2) Each officer or employee of a contractor to whom FTI is or may be accessible shall be notified in writing that FTI accessible to such officer or employee may be accessed only for a purpose and to the

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extent authorized herein, and that access/inspection of FTI without an official need-to-know for a purpose not authorized herein constitutes a criminal misdemeanor punishable upon conviction by a fine of as much as $1,000 or imprisonment for as long as 1 year, or both, together with the costs of prosecution.

(3) Each officer or employee of a contractor to whom FTI is or may be disclosed shall be notified in writing
that any such unauthorized access, inspection or disclosure of FTI may also result in an award of civil damages against the officer or employee in an amount equal to the sum of the greater of $1,000 for each unauthorized access, inspection, or disclosure, or the sum of actual damages sustained as a result of such unauthorized access, inspection, or disclosure, plus in the case of a willful unauthorized access, inspection, or disclosure or an unauthorized access/inspection or disclosure which is the result of gross negligence, punitive damages, plus the cost of the action. These penalties are prescribed by IRC sections 7213, 7213A and 7431 and set forth at 26 CFR 301.6103(n)-1.

(4) Additionally, it is incumbent upon the contractor to inform its officers and employees of the penalties for improper disclosure imposed by the Privacy Act of 1974, 5 U.S.C. 552a. Specifically, 5 U.S.C. 552a(i)(1), which is made applicable to contractors by 5 U.S.C. 552a(m)(1), provides that any officer or employee of a contractor, who by virtue of his/her employment or official position, has possession of or access to agency records which contain individually identifiable information, the disclosure of which is prohibited by the Privacy Act or regulations established thereunder, and who knowing that disclosure of the specific material is so prohibited, willfully discloses the material in any manner to any person or agency not entitled to receive it, shall be guilty of a misdemeanor and fined not more than $5,000.

(5) Granting a contractor access to FTI must be preceded by certifying that each officer or employee understands the agency's security policy and procedures for safeguarding FTI. A contractor and each officer or employee must maintain their authorization to access FTI through annual recertification of their understanding of the agency's security policy and procedures for safeguarding FTI. The initial certification and recertifications must be documented and placed in the agency's files for review. As part of the certification and at least annually afterwards, a contractor and each officer or employee must be advised of the provisions of IRC sections 7213, 7213A, and 7431 (see Exhibit 4, *Sanctions for Unauthorized Disclosure*, and Exhibit 5, *Civil Damages for Unauthorized Disclosure*). The training on the agency's security policy and procedures provided before the initial certification and annually thereafter must also cover the incident response policy and procedure for reporting unauthorized disclosures and data breaches. (See Section 10) For the initial certification and the annual recertifications, the contractor and each officer or employee must sign, either with ink or electronic signature, a confidentiality statement certifying their understanding of the security requirements.

III. INSPECTION

The IRS and the Agency, with 24 hour notice, shall have the right to send its inspectors into the offices and plants of the contractor to inspect facilities and operations performing any work with FTI under this contract for compliance with requirements defined in IRS Publication 1075. The IRS' right of inspection shall include the use of manual and/or automated scanning tools to perform compliance and vulnerability assessments of information technology (IT) assets that access, store, process or transmit FTI. Based on the inspection, corrective actions may be required in cases where the contractor is found to be noncompliant with FTI safeguard requirements.

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A. Contractor agrees that it will comply with the provisions in the below policies.

    a. FSSA Privacy Compliance:
https://www.in.gov/fssa/thehub/files/FSSA_Privacy_Compliance.pdf

    b. FSSA Combined IS Policy Final: https://www.in.gov/fssa/files/FSSA-Combined-IS-Policy_Final_V1-upd.pdf

B. Terms used, but otherwise not defined in this Contract shall have the same meaning as those found in 45 CFR Parts 160, 162, and 164, and 45 CFR Subtitle A.

C. "HIPAA" means the Health Insurance Portability and Accountability Act of 1996 (sections 1171 through 1179 of the Social Security Act), including any subsequent amendments to such Act.

D. "HIPAA Rules" mean the rules adopted by and promulgated by the US Department of Health and Human services ("HHS") under HIPAA and other relevant Federal laws currently in force or subsequently made, such as the Health Information Technology for Economic and Clinical Heath Act ("HITECH"), as enumerated under 45 CFR Parts 160, 162, and 164, including without limitation any and all additional or modified regulations thereof. Subsets of the HIPAA Rules include:

    1) "HIPAA Enforcement Rule" as defined in 45 CFR Part 160;

    2) "HIPAA Security Rule" as defined in 45 CFR Part 164, Subparts A and C;

    3) "HIPAA Breach Rule" as defined in 45 CFR Part 164, Subparts A and D; and

    4) "HIPAA Privacy Rule" as defined in 45 CFR Part 164, Subparts A and E.

E. If Contractor's services under this Contract includes State authorized access to and use of PHI on the State's behalf then Contractor is hereby deemed a Business Associate to the State and, as such, Contractor is hereby authorized by the State to create, receive, maintain, use, and/or transmit Protected Health Information ("PHI") on the State's behalf pursuant to and consistent with the services performed by Contractor under this Contract.

F. Contractor is hereby authorized by the State to create, receive, maintain, use and/or transmit Personally Identifiable Information ("PII"; meaning personal information as collectively defined in IC 4-1-6-1 and IC 4-1-11-3 and under the National Institute of Standards and Technology ("NIST") Special Publication 800-122) on the State's behalf pursuant to and consistent with the services performed by Contractor under this Contract. As used here, PII includes PHI, SSA-data, and ACA PII (as defined herein) as applicable, whether or not separately stated.

G. Contractor understands that pursuant to and consistent with the services performed by Contractor under this Contract, Contractor may be permitted authorized access to data obtained by the State from the Social Security Administration ("SSA-data"). In this regard and to the extent that Contractor is permitted authorized access and use of SSA-data:

    a. Contractor agrees that it will comply with the provisions of the Computer Matching and Privacy Protection Act Agreement ("CMPPA") and the Information Exchange Agreement ("IEA") executed between the Social Security Administration ("SSA") and the State; these

agreements are incorporated herein by reference and current copies of the CMPPA and IEA are attached to this Contract;

b. Contractor further agrees that it will abide by all relevant Federal laws and restrictions on access, use, and disclosure of SSA-data, including the security requirements enumerated in the CMPPA and IEA;

c. Contractor understands that its access, use, or disclosure of SSA-data in a manner or purpose not authorized by the CMPPA or IEA may subject Contractor, including Contractor's employees, agents, and subcontractors, to civil and criminal sanctions pursuant to applicable Federal statutes; and,

d. Contractor understands that the State, in compliance with the CMPPA, will undertake a review of Contractor's compliance with Contractor's obligations under the CMPPA, IEA, and this Contract no less than triennially; Contractor agrees to fully cooperate with the State in such reviews. Such reviews may be undertaken by the State in addition to or as part of other reviews of Contractor's privacy and security policies, procedures, and practices undertaken by the State pursuant to this Contract.

H. Contractor agrees that as a Business Associate to the State it is obligated to comply with the HIPAA Rules, as such Rules apply to Business Associates, throughout the term of this Contract and thereafter as may be required by Federal law and such compliance will be at Contractor's sole expense. Further:

1) Contractor will not use or further disclose PHI or PII except as expressly permitted by this Contract or as required by law. It is further provided that nothing in this Contract shall be construed to permit Contractor use or disclose PHI in a manner that would violate the provisions of the HIPAA Privacy Rule as such Rule applies to the State with regard to the services performed by Contractor under this Contract or otherwise cause the State to be non-compliant with the HIPAA Privacy Rule.

2) Contractor understands it must fully comply with the HIPAA Security Rule and will employ appropriate and compliant safeguards to reasonably prevent the use or disclosure of PHI and PII other than as permitted by this Contract or required by the HIPAA Privacy Rule or other applicable Federal or state law or regulation. Such safeguards will be designed, implemented, operated, and managed by Contractor at Contractor's sole expense and following the Contractor's best professional judgment regarding such safeguards. Upon the State's reasonable request, Contractor will review such safeguards with the State.

3) Contractor understands that it is subject to the HIPAA Enforcement Rule under which Contractor may be subject to criminal and civil penalties for violations of and non-compliance with the HIPAA Rules.

I. Improper Disclosure, Security Incident, and Breach Notification.

1) As a Business Associate Contractor understands that it is subject to the HIPAA Breach Rule.

2) For the purposes of this Contract:

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    i.   The term "Breach" has the same meaning as defined in the HIPAA Breach Rule with respect to PHI and with respect to PII also means the compromise, unauthorized disclosure, unauthorized access, loss of control, or any similar term or phrase that refers to situations where persons other than authorized users or for an other-than-authorized purpose have access or potential access to PII, whether physical or electronic.

    ii.   "Security Incident" means a violation or imminent threat of violation of a security policy, acceptable use policies, or standard security practices, inclusive of the act of violating an explicit or implied security policy, which includes attempts (either failed or successful) to gain unauthorized access to a system or its data; unwanted disruption or denial of service; the unauthorized use of a system for the processing or storage of data; changes to system hardware, firmware, or software characteristics without the owner's knowledge, instruction, or consent; loss of PII or other sensitive data through theft or device misplacement, loss or misplacement of hardcopy documents, and misrouting of mail (physical or electronic), all of which may have the potential to put PII or other sensitive data at risk of or expose PII/other sensitive data to an opportunity for unauthorized access, use, disclosure, modification, or destruction.

3) If a Security Incident occurs or if Contractor suspects that a Security Incident may have occurred with respect to PII in Contractor's safekeeping or as otherwise being legitimately used by Contractor in Contractor's performance of its services under this Contract:

    a)   Contractor shall notify the State of the Security Incident within one (1) business day of when Contractor discovered the Security Incident; such notification shall be made to the FSSA Privacy & Security Office in a manner reasonably prescribed by the FSSA Privacy & Security Officer and shall include as much detail as the Contractor reasonably may be able to acquire within the one (1) business day.

    b)   For the purposes of such Security Incidents, "discovered" and "discovery" shall mean the first day on which such Security Incident is known to the Contractor or, by exercising reasonable diligence, would have been known to the Contractor. Regardless of whether the Contractor failed to exercise reasonable diligence, improperly delaying the notification of discovery beyond the one (1) day requirement, the Contractor will notify the FSSA Privacy & Security Office within one (1) day of gaining actual knowledge of a Security Incident.

    c)   In collaboration with the FSSA Privacy & Security Office, Contractor shall undertake all commercially reasonable efforts necessary to thoroughly investigate the Security Incident and to provide all results of such investigation to the FSSA Privacy & Security Office, including but not limited to Contractor personnel involved, source and cause of the Security Incident, specific information disclosed or possibly exposed, disclosure victims (those whose PII was disclosed or may have been disclosed or exposed to unauthorized access/use), disclosure recipients, supporting materials, actions taken to mitigate or stop the Security Incident, and similar details.

d) Contractor's investigation must be undertaken expeditiously and completed to the extent that a determination of whether a Breach has occurred can be reasonably made, including the identification of the victims or likely victims, within a reasonable timeframe as mutually agreed upon with the FSSA Privacy & Security Office, from the date of discovery of the Security Incident. Contractor shall provide details of its investigation to the FSSA Privacy & Security Office on an ongoing basis until the investigation is complete.

e) Contractor and the FSSA Privacy & Security Office will collaborate on the results of Contractor's investigation; the determination as to whether a Breach has occurred rests solely with the FSSA Privacy & Security Office.

f) If it is determined by the FSSA Privacy & Security Office that a Breach has occurred:

  I. Contractor agrees that it shall be responsible for, including all costs with respect to, fulfilling the State's and/or Contractor's obligations for notice to all of the known and suspected victims of the Breach. Such notice shall comply with the HIPAA Breach Rule notification requirements and/or applicable notification requirements under State law or regulation.

  II. Contractor further agrees that such notification will be made under its name, unless otherwise specified by the FSSA Privacy & Security Office. Contractor will coordinate its Breach notification efforts with the FSSA Privacy & Security Office; the FSSA Privacy & Security Office will approve Contractor's Breach notification procedures and plans, including the format and content of the notice(s) prior to such notification being made.

  III. Contractor accepts full responsibility for the Breach and any resulting losses or damages incurred by the State or any victim of the Breach.

  IV. Contractor will undertake all commercially reasonable efforts necessary to mitigate any deleterious effects of the Breach for the known and suspected victims of the Breach.

  V. The State, through the FSSA Privacy & Security Office, will make the appropriate notifications to HHS and/or the applicable Federal or State agencies with respect to the Breach, unless the Contractor is directed to do so by the FSSA Privacy & Security Office.

g) Contractor will undertake commercially reasonable corrective actions to eliminate or minimize to the greatest degree possible the opportunity for an identified Security Incident to reoccur and provide the FSSA Privacy & Security Office with its plans, status updates, and written certification of completion regarding such corrective actions.

4) If Contractor observes or otherwise becomes aware of a Security Incident or suspected Security Incident outside of Contractor's scope of responsibilities under this Contract (for example, affecting PII not in Contractor's safekeeping), Contractor agrees to promptly report

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such Security Incidents to the FSSA Privacy & Security Office and cooperate with the FSSA Privacy & Security Office's investigation of the Security Incident.

J. Subcontractors. Contractor agrees that in accordance with the HIPAA Privacy Rule, CMPPA, IEA, and 45 CFR §155.260 any subcontractors engaged by Contractor (in compliance with this Contract) that will create, receive, maintain, use or transmit State PII on Contractor's behalf will contractually agree to the same restrictions, conditions, and requirements that apply to Contractor with respect to such PII.

K. Access by Individuals to their PHI/PII. Contractor acknowledges that in accordance with the HIPAA Privacy Rule and 470 IAC 1-3-1, *et seq*, individuals for whom Contractor has direct possession of their PHI/PII on the State's behalf have the right to inspect and amend their PHI/PII, and have the right for an accounting of uses and disclosures of such PHI/PII, except as otherwise provided therein. Contractor shall provide such right of inspection, amendment, and accounting of disclosures to such individuals upon reasonable request by the State (or by such individuals if the State directly refers such individuals to Contractor). In situations in which Contractor does not have direct possession of such PHI/PII, then the State shall be responsible for such inspection, amendment, and accounting of disclosures rights by individuals.

L. Access to Records. Contractor shall make available to HHS and/or the State and/or other Federal agencies so authorized by law Contractor's internal practices, books, and records relating to the use and disclosure of PHI and PII provided to Contractor by the State or created, received, maintained, used, or transmitted by Contractor on the State's behalf. Contractor shall promptly inform the State by giving notice to the FSSA Privacy & Security Office of any request by HHS (or its designee), other State agencies, or other Federal agencies for such internal practices, books, and/or records and shall provide the State with copies of any materials or other information made available to such agencies.

M. Return of Protected Health Information. Upon request by the State or upon termination of this Contract, Contractor will, at the State's sole option, either return or destroy all copies of any PHI or PII provided to Contractor by the State, including PHI or PII created, received, maintained, used or transmitted by Contractor on the State's behalf and Contractor shall warrant in writing that it has returned or destroyed such PHI and/or PII. Further, upon termination of this agreement Contractor will not retain any copies of any such PHI and PII and shall warrant same in writing.

N. At the sole discretion of the State, the State may terminate this Contract for Contractor's material breach of this Section.

O. Contractor agrees to participate in a disaster recovery plan, as appropriate to the Contractor's services, as determined by the State to be necessary to uphold integral business functions in the event of an unforeseen disaster.

P. Drug and Alcohol Records. In the performance of the services under this Contract, Contractor may have access to confidential information regarding alcohol and drug abuse patient records. Contractor agrees that such information is confidential and protected information and promises and assures that any such information, regardless of form, disclosed to Contractor for the

purposes of this Contract will not be disclosed or discussed with others without the prior written consent of the State. The Contractor and the State will comply with the applicable requirements of 42 CFR Part 2 and any other applicable Federal or state law or regulatory requirement concerning such information. The Contractor will report any unauthorized disclosures of such information in compliance with this Section.

Q. <u>Confidentiality of State Information.</u> The Contractor understands and agrees that data, materials, and information disclosed to the Contractor may contain confidential and protected information. The Contractor covenants that data, material and information gathered, based upon or disclosed to the Contractor for the purpose of this Contract, will not be disclosed to or discussed with third parties without the prior written consent of the State.

The parties acknowledge that the services to be performed by Contractor for the State under this contract may require or allow access to data, materials, and information containing Social Security numbers maintained by the State in its computer system or other records. In addition to the covenant made above in this Section and pursuant to 10 IAC 5-3-1(4), the Contractor and the State agree to comply with the provisions of IC 4-1-10 and IC 4-1-11. If any Social Security number(s) is/are disclosed by Contractor, Contractor agrees to pay the cost of the notice of disclosure of a breach of the security of the system in addition to any other claims and expenses for which it is liable under the terms of this contract. The Contractor shall report any unauthorized disclosures of Social Security numbers to the FSSA Privacy & Security Office within one (1) business day of the date of discovery in accordance with this Section.

R. Contractor will indemnify and hold the State harmless from any loss, damage, costs, expense, judgment, sanction or liability, including, but not limited to, attorneys' fees and costs, that the State incurs or is subject to, as a result of a breach of this Section by the Contractor or any subcontractor, agent or person under Contractor's control. In the event a claim is made against the State for any such claim, cause of action, liability, damage, cost or expense, State may, at its sole option: (i) tender the defense to Contractor, who shall provide qualified and competent counsel to represent the State interest at Contractor's expense; or (ii) undertake its own defense, utilizing such professionals as it deems reasonably necessary, holding Contractor responsible for all reasonable costs thereof. In any event, State shall have the sole right to control and approve any settlement or other compromise of any claim brought against it that is covered by this Section.

S. Contractor shall adhere to all relevant FSSA Security Policies for any related activities provided to FSSA under this contract. Contractor is responsible for verifying that any subcontractors they engage will also comply with these policies. Any exceptions to these policies require written approval from the FSSA Privacy & Security Office.

T. <u>Access to FSSA and/or State Information Systems.</u>

   a. "FSSA and/or State Information Systems" means all computing hardware and related components, all computer software and related components, all network devices and related functions, and data owned by, licensed to, in the legal custody of, and/or operated by FSSA and/or the State.

   b. If the Contractor, in the performance of Contractor's services under this Contract, is authorized and granted by the State with access to FSSA and/or State Information Systems:

a) Contractor agrees that it and all members of its workforce (as used here, "workforce" means employees, volunteers, interns, trainees, (sub) contractors, and other persons whose conduct is under the control of Contractor) performing such services will comply with all FSSA and State Privacy and Security Policies and Procedures.

b) All members of Contractor's workforce who are or will be granted access to FSSA and/or State Information Systems will undertake and certify completion of all FSSA and State mandated privacy and security training following a schedule reasonably required by FSSA and the State (e.g., upon new hire/assignment and annually thereafter).

c) All members of Contractor's workforce who are or will be granted access to FSSA and/or State Information systems will agree in writing or through electronic confirmation to the rules of behavior regarding access to and use of FSSA and/or State information systems; such rules of behavior include, but are not limited to the State Information Resource Use Agreement ("IRUA").

d) Such training and rules of behavior agreement will be coordinated with Contractor by the FSSA Privacy and Security Office and the Indiana Office of Technology ("IOT").

e) Any members of Contractor's workforce who fail to complete the required training as described above within the scheduled timeframes or who fail to agree to the rules of behavior will not be permitted to access FSSA and/or State information systems.

f) Access to and usage of FSSA and/or State Information Systems is controlled through role-based access privileges and follows the principle of least privilege, meaning users are granted access to/usage of only the minimum amount of information and system functions necessary to perform their role or job assignment. As such, FSSA or its designee will provide Contractor with a list of roles it deems necessary for Contractor to perform the services; Contractor will identify each individual workforce member who requires access to/usage of FSSA and/or State Information Systems and the role to be assigned to each individual. Contractor will certify in writing that the role assigned to each individual workforce member is necessary and appropriate for the individual to perform their job assignment with respect to the performance of Contractor's services under this Contract.

g) FSSA will authorize and grant Contractor workforce member access privileges based on the requested and certified role in a timely manner; FSSA and IOT reserve the right to withdraw such authorization for any workforce member, with or without cause, at any time and without prior notice.

h) Contractor agrees to notify the FSSA Privacy and Security Office or its designee within twenty-four (24) hours of any workforce member terminations or changes in workforce member assignment that would affect their need for access or role.

i) Contractor agrees that it is solely responsible for the actions, including errors and omissions, intentional misconduct, or malfeasance of its workforce members with respect to their access to and usage of FSSA and/or State Information Systems.

j) The FSSA Privacy and Security Office (or its designee) and Contractor will collaborate on the methods and means to identify workforce members requiring access, certification, changes, and other communications under this subsection.

U. <u>45 CFR §155.260 Compliance.</u>

   a. The FSSA Division of Family Resources ("DFR") participates in a PII data exchange with the Centers for Medicare and Medicaid services ("CMS") mandated under the Affordable Care Act ("ACA", Public Law 111-148). The receipt of PII data from CMS through this data exchange ("ACA PII") is in support of the determination of eligibility for healthcare coverage for individuals, which is a primary function of DFR. DFR is designated as the Administering Entity under a computer matching agreement with CMS and, per the terms of that agreement, is obligated to comply with the provisions of 45 CFR §155.260 and §155.280 regarding the privacy and security of ACA PII and that such compliance will be achieved through the application of the privacy and security standards and obligations established in the Minimum Acceptable Risk Standards for Exchanges ("MARS-E") promulgated by CMS.

   b. 45 CFR §155.260(b)(2)(v) requires DFR to bind any downstream entities with which ACA PII is shared to same privacy and security standards and obligations that DFR is obligated to comply with, subject to the provisions under 45 CFR §155.260(b)(3) and in compliance with the monitoring provisions under 45 CFR §155.280.

   c. In this regard (pursuant to the immediately preceding):

      i. Contractor understands that in the performance of its services under this Contract Contractor will be given access to and usage of ACA PII to the extent necessary to perform such services; such access and usage of ACA PII is hereby authorized by the State.

      ii. Contractor agrees that such ACA PII is subject to the same provisions of this Section as apply to PII and PHI, including but not limited to subsection H Improper Disclosure, Security Incident, and Breach Notification.

      iii. Contractor further agrees that it will employ privacy and security standards over such ACA PII that are consistent with and being at least as protective as the privacy and security standards employed by DFR as described in paragraph 1) above taking into consideration: (i) the environment in which the Contractor is operating; (ii) whether specific standards are relevant and applicable to the Contractor's duties and activities in the performance of the services; and, (iii) existing legal requirements to which Contractor is bound in relation to its administrative, technical, and operational controls and practices, including but not limited to, its existing data handling and information technology processes and protocols.

      iv. Contractor additionally agrees that the privacy and security standards it employs over ACA PII will be consistent with the principles established in 45 CFR §155.260(a)(3) and that Contractor will bind any subcontractors with authorized access to ACA PII to the

same or at least as protective as the privacy and security standards Contractor employs over ACA PII.

v. Contractor agrees that it will comply with the applicable provisions under 45 CFR §155.260 as a non-exchange entity.

V. Independent assessment. If and to the extent that Contractor creates, receives, maintains, uses, and/or transmits PII, as authorized under this Contract, employing information systems owned by, licensed to, in the legal custody of, and/or operated by Contractor (excluding and separate from FSSA and/or State Information Systems), in order to assure Contractor's appropriate application of its privacy and security standards, Contractor will:

i. Engage a qualified, independent third-party to assess Contractor's privacy and security standards and controls and have such assessment performed on an annual basis with the first such assessment being performed within six (6) months of execution of this Contract. Contractor is solely responsible for ensuring each such assessment is reasonable in scope and depth with respect to Contractor's environment.

ii. Contractor will share the results of each such assessment (e.g., the assessor's report) with the FSSA Privacy & Security Office (or designee), including Contractor's corrective action plan to resolve or mitigate any privacy and security deficiencies identified by the third-party assessor; the State will hold such results in the strictest confidence. The State will review the assessment results, including the corrective action plan, solely for the purpose of gauging the reasonable sufficiency of the scope and depth of the assessment and the reasonable timeliness and approach of the corrective action plan. The State reserves the right to request of Contractor reasonable enhancements to the scope and depth of each assessment and/or each resulting corrective action plan and any disputes between the State and Contractor regarding such requests will be handled in accordance with the Disputes section of the Contract.

iii. Contractor agrees that it will resolve or reasonably mitigate such deficiencies within a reasonable period of time, as identified in the corrective action plan, but by no later than the next annual third-party assessment; provided however that any deficiencies deemed high risk by the third-party assessor will be mitigated by Contractor within ninety (90) calendar days from date of discovery and any deficiencies deemed moderate or medium risk by the third-party assessor will be mitigated by Contractor within one-hundred eighty (180) calendar days from the date of discovery; as used here mitigation means the deficiency is either resolved or compensating controls are applied that reduce the designated risk level. The State expects that the third-party assessor will confirm the resolution of the identified deficiencies during the next following assessment.

iv. Failure by Contractor to timely and reasonably resolve or mitigate privacy and security deficiencies identified by the third-party assessor and in accordance with the corrective action plan will be considered a material breach of this Contract.

W. Contractor agrees that it shall be responsible for, including all costs with respect to, fulfilling Contractor's obligations under this Section.

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Exhibit I
Bureau of Motor Vehicles Data/Information Security Policy for Contractors

Information Technology Security

a. **General Security Statement:** You will implement appropriate administrative, technical, and physical safeguards to ensure the security, privacy, confidentiality, integrity, and availability of Indiana Bureau of Motor Vehicles or the Bureau of Motor Vehicles Commission information, collectively referred to as BMV/C. Whether BMV/C information is stored on, processed on, or transmitted by BMV/C systems, your systems, or third-party provider systems, you (and your third party providers if applicable) will use information security controls to: (1) protect any and all BMV/C information and BMV/C systems you have access to while performing your obligations under any agreement; and (2) protect your systems and your third party provider systems on which BMV/C information is stored, processed, or transmitted.

b. **Access to BMV Systems:** Contract staff and/or subcontractors may not be allowed access to BMV/C data systems without prior individual approval from BMV/C, which may include but is not limited to periodic background checks. BMV/C must be notified immediately each time an approved individual leaves employment or the subcontract for an approved subcontractor is cancelled or when these individuals are reassigned to duties that do not involve access to BMV/C data systems. No agent of a contractor will be permitted access to Social Security Administration (SSA) data until he/she has completed all required forms and executed the required agreements for such access.

    a. Any contractor, and their agents/users, who receives access to SSA data through the Information Exchange Agreement (Agreement) between the BMV/C and SSA through the Social Security On Line Verification (SSOLV) process agrees to be bound by the terms and conditions concerning the access, use or disclosure of SSA data under the Agreement, including the penalties associated with loss or disclosure.

    b. Your access to any BMV/C information and/or BMV/C systems, including but not limited to any BMV/C customer and/or employee information, is subject to your continuing compliance with this Policy. We may immediately, automatically, and unconditionally revoke your access, and all links and interfaces, to BMV/C information and/or BMV/C systems without liability for any reason or no reason.

c. **Minimum Information Security Controls:** You must implement and maintain the minimum information security controls set forth in the State of Indiana IOT's Information Security Framework (ISF) and the BMV Information Security Policy and Standards.

    a. You must reach out to the IOT security team at security@iot.in.gov to request an NDA and subsequent ISF documentation. If implementation of an IOT policy or standard is not possible due to technology differences, naming standards, or the like, you must provide a methodology that meets or exceeds the IOTs minimum standard of security, or request an exception by bmvsecurityteam@bmv.in.gov.

    b. You must reach out to the BMV security team at bmvsecurityteam@bmv.in.gov to request the BMV Security Policy.

d. **Audit of Security Controls:** If we request, you will provide, at your expense, a written description, certified in writing by your authorized representative, of compliance with this Policy (including without limitation how you implement each security control).

    a. In addition, if we request, you will allow us, IOT, and \ or our independent third party, to audit your compliance with this Policy (including without limitation performing penetration testing and vulnerability scans). You will work with us, at your own expense, to remedy any deficiencies the audit identifies to our reasonable satisfaction.

    b. Further, BMV/C may require you to obtain a formal audit of your security controls conducted by an unaffiliated third party. If this is required, you must provide BMV/C with the written audit results. Examples of acceptable audits include the following:

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       i. An AICPA SSAE 16 SOC 2 Type II audit. You will promptly remediate at your expense any failures or deficiencies found in the SOC 2 Type II report.
      ii. An ISO/IEC 27001:2013 certification.
     iii. Other appropriate audit providing objective assurance of security controls, such as NIST, FedRAMP at FIPS 199 Moderate baseline, or equivalent.

  c. Nothing in this section limits our audit or other rights we may have in any other agreement with you or your third party providers.

e. Personal Information (PI) – Definition:

  a. "Highly restricted personal information" shall mean the following information that identifies an individual:
      i. Digital photograph or image.
      ii. Social Security number.
     iii. Medical or disability information.
     iv. Bank account and credit card information/numbers.

  b. "Personally Identifiable Information", or PII, shall mean information that identifies a person, including an individual's:
      i. Digital photograph or image;
      ii. Social Security number;
     iii. Driver's license or identification document number;
     iv. Name;
      v. Address (but not the 5-digit zip code);
     vi. Telephone number;
    vii. Medical or disability information; or
    viii. Bank account and/or credit card numbers or other associated identifying information.

f. Disclosure of Personal Information: The disclosure of personal information collected and/or obtained by the BMV/C is subject to the federal Driver's Privacy Protection Act of 1994 (18 U.S.C. 2721 et seq.) ("DPPA") as implemented under state law at Indiana Code ("IC") §9-14-13. Except as agreed to between BMV/C and Contractor and as permitted by and in accordance with the DPPA and IC §9-14-13, a Contractor of the BMV/C, or an officer or employee or subcontractor of the Contractor, shall not knowingly, accidentally disclose or otherwise make available any personal information obtained in connection with a motor vehicle record.

  a. "Disclose" shall mean to engage in a practice or conduct to make available and make known personal information contained in a motor vehicle record about a person to another person by any means of communication.

  b. "Record" shall mean means any information, books, papers, photographs, photostats, cards, films, tapes, recordings, electronic data, printouts, or other documentary materials, regardless of medium, that are created or maintained by the BMV.

g. Confidentiality of BMV/C Information:

  a. Contractors of the BMV/C shall follow all requirements of IOT Information Security Framework (ISF) and the BMV Security Policy and Standards regarding the protection of all personal information ("PI").

  b. It is the Contractor's responsibility to ensure all Contract staff and/or subcontractors with any access to BMV/C data systems and/or PI understand these policies and that access to and/or use of BMV/C data systems and/or PI is limited only to those staff/subcontractors whose access to and/or use of this information is essential for the purpose of carrying out the Contractor's or subcontractor's obligations governed by this Contract.

h. Information Retention and Disposal:

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a. Pursuant to 18 U.S.C. §2721(c) of the DPPA and IC §9-14-13-10, upon termination of a contract, a Contractor who resells or re-discloses PI pursuant to its contract with the BMV/C shall maintain for a period of five (5) years all records identifying each person or entity that receives information and the permitted purpose for which the information will be used and must make these records available to the BMV/C upon request.

b. At the end of five (5) years, a Contractor who resells or re-discloses PI pursuant to its contract with the BMV/C shall securely return or destroy any PI in a commercially reasonable manner, including contracting with a third party for destruction of said PI, and provide to the BMV/C a certificate of destruction.

c. This means you will shred paper copies of BMV/C information and you will destroy electronic copies in a confidential manner so that they are no longer usable, readable, or decipherable, and the information on them is not retrievable.

d. If any PI is stored in a data format proprietary to the Contractor, the Contractor shall provide the BMV/C with a copy of the PI in a standardized format (e.g. PDF, TIF, JPG, GIF, etc.).

e. The Contractor will ensure that any subcontractor shall promptly securely return any PI upon termination of the Contract.

f. Those Contractors that are NOT AUTHORIZED to resell or re-disclose PI pursuant to their contract with the BMV/C shall either securely return or destroy any PI in a commercially reasonable manner and provide to the BMV/C a certificate of destruction upon termination or expiration of their Contract.

g. Nothing in this Policy will prevent you from maintaining information still subject to confidentiality obligations as required by law or any regulatory authority to which you are subject.

i. **Data Breaches:** Unless subject to IC §24-4.9, Contract staff members and/or subcontractors shall complete the Contractor's Personal Information Disclosure Report below each time an unauthorized disclosure of a customer's personal information occurs. The process to follow is based on the type of data breached:

    a. **Social Security Administration ("SSA")-Provided Personal Information Disclosure Incident Report:**

        i. Contract staff and/or subcontractors who experience or suspect a breach or loss of PI that contains SSA-provided personally identifiable information shall immediately (within 24 hours of the incident) complete the online Personal Information Disclosure Report at:
https://soi.formstack.com/forms/incident_reporting_form

        ii. The Contractor and/or subcontractor acknowledges that time is of the essence in reporting suspected breaches or loss of PI that contains SSA-provided PI and shall not delay the reporting thereof.

        iii. The Contractor must also immediately notify the BMV by direct telephone contact **within one (1) hour of discovery.**

Rachel Clark
Chief Information Officer
Telephone: (317) 430-9221
E-mail: rclark@bmv.in.gov

Steve Leak
Telephone: 317-691-3896
Email: sleak@bmv.in.gov

            iv. Upon receipt of the Report, the BMV/C Legal Department will review, investigate and make any necessary reports to the appropriate state and/or federal agencies.

b. **All other Personal information:**

            i. Contract staff and/or subcontractors who experience or suspect a breach or loss of all other personal information shall immediately complete the online Personal Information Disclosure Report at:
https://soi.formstack.com/forms/incident_reporting_form

            ii. Upon receipt of the Report, the BMV/C Legal Department will review, investigate and make any necessary reports to the appropriate state and/or federal agencies.

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Exhibit J
Department of Health Policies

Contractor agrees to abide by the following Department of Health policies:
1. Confidentiality – Full up to date version may be found here:
    https://www.medialab.com/dv/dl.aspx?d=1169385&dh=fc3a2&u=95194&uh=670d6
2. Continuity of Operations Plan (COOP) – Full up to date version may be found here:
    https://www.medialab.com/dv/dl.aspx?d=1101240&dh=7c1ec&u=95194&uh=670d6
3. Data Release – Full up to date version may be found here:
    https://www.medialab.com/dv/dl.aspx?d=1156790&dh=10049&u=95194&uh=670d6
4. HIPAA Consolidated Policies and Procedures – Full up to date version may be found here:
    https://www.medialab.com/dv/dl.aspx?d=1630751&dh=71dee&u=95194&uh=670d6

The parties have, through their duly authorized representatives, entered into this Agreement. The parties, having read and understood the foregoing terms of this Agreement, do by their respective electronic signatures dated below agree to the terms thereof.
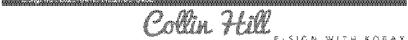
CONTRACTOR

By: _Kristina Mann_   Date: 4/27/2023

Printed: Kristina Mann

Title: Sr. Manager - Contracts

Company: SHI INTERNATIONAL CORP

AGENCY/DEPARTMENT

By: _Collin Hill_   Date: 4/27/23

Printed: Collin Hill

Title: CIO

Agency/Department: INFORMATION SERVICES AGENCY

APPROVED AS TO AVAILABILITY OF FUNDING

By: _Ken L. Clark_   Date: 04/28/2023

Printed: Ken L. Clark

Title: Controller

Agency/Department: OFFICE OF FINANCE AND MANAGEMENT

APPROVED AS TO FORM AND LEGALITY

By: _Rich McDermott_   Date: 4/28/23

Printed: Rich McDermott

Title: Legal Counsel

Agency/Department: OFFICE OF CORPORATION COUNSEL